Make your video visit appointment

You MUST have a MyWVUChart account to schedule and complete an appointment and be physically located in the state of West Virginia, Pennsylvania, or Maryland at the time of your appointment.

To schedule via MyChart mobile app (preferred):

1. Login with your MyWVUChart username and password.
2. Click the “Appointments” icon. You should see a list of past and upcoming appointments.
3. Click the green “Schedule an appointment” button at the bottom of your screen.
4. Select “Tell us why you’re coming in”.
5. Select “Video visit”.
6. If you will be located in the state of West Virginia, Pennsylvania, or Maryland at the time of your appointment, select YES.
7. Read and agree to the terms and conditions by selecting YES.
8. Enter your name in the electronic signature field at the bottom of the page and click CONTINUE.
9. Choose an available appointment time.
10. Review your contact and personal information for accuracy, and make any needed changes by clicking EDIT. If your information is correct, click the green “This information is correct” button at the bottom of the page.
11. Briefly enter details about the symptoms or condition you need evaluated and click SCHEDULE.

To schedule via MyWVUChart.com on a computer:

1. Login to MyWVUChart with your ID and password.
2. Hover over “Visits” icon and click on Appointments and Visits.
3. Click the green “Schedule an appointment” button at top bottom of your screen.
4. Under the section, “Tell us why you’re coming in,” select Video Visit (MyWVUChart).
5. If you will be located in the state of West Virginia, Pennsylvania, or Maryland at the time of your appointment, select YES.
6. Read and agree to the terms and conditions by selecting YES.
7. Enter your name in the electronic signature field at the bottom of the page and click CONTINUE.
8. Choose an available appointment time.
9. Review your contact and personal information for accuracy, and make any needed changes by clicking EDIT. If your information is correct, click the green “This information is correct” button at the bottom of the page.
10. Briefly enter details about the symptoms or condition you need evaluated and click SCHEDULE.