PLAIN LANGUAGE SUMMARY OF THE 2026 FINANCIAL ASSISTANCE POLICY

Overview

WVU Medicine is committed to providing emergency and other medically necessary care regardless of a patient's ability to pay. Financial assistance may be available to patients who are uninsured, underinsured, have a balance after insurance, or are experiencing financial hardship. This is a summary of the WVU Medicine Financial Assistance Policy.

Who May Qualify?

Patients who:

- Have received or are scheduled to receive emergency or medically necessary care
- Have a household income less than twice the federal poverty limit
- Do not have substantial assets
- Have applied for and have been denied Medicaid coverage
- Are a citizen or permanent resident of the United States

International students may qualify but must provide a copy of their student visa and have primary insurance.

What Care Is Covered?

All emergency and medically-necessary care is covered. Once you are approved, you are covered for 12 months.

A list of excluded services is available online: WVUHS_FAP_Attachment-III_Exclusion-List-4282025.pdf

2026 Financial Assistance Guidelines

100% discount: Patients with household income at or below 200% of the Federal Poverty Level may qualify for free care on eligible services.

Family Size	Annual Household Income at 200% FPL
1	$31,920
2	$43,280
3	$54,640
4	$66,000
5	$77,360
6	$88,720
7	$100,080
8	$111,440

For households larger than eight, add $11,360 for each additional family member.

How to Apply

If you meet the above requirements, you may apply for financial assistance through MyWVUChart or by downloading a copy of the application and returning it by mail. All sections of the financial assistance form must be completed with required documentation prior to submitting your application.

If you need help completing your application or to schedule an appointment with a financial counselor, please contact us at one of the numbers below, Monday – Friday, 8 am – 4 pm or visit us in person.

WVU Medicine Locations: 304-598-6260
Garrett Regional Medical Center: 301-533-4000

When Can I Apply?

Applications are accepted for up to 240 days after the date of the first post-discharge billing statement. Patients are encouraged to apply as soon as they believe assistance may be needed.

Language Assistance and Translations

Free translated copies of the Financial Assistance Policy, Financial Assistance application, and Plain Language Summary are available in English and Spanish online. Policies and Financial Applications | WVU Medicine

Important Billing Protection

A patient who qualifies for assistance under the Financial Assistance Policy will not be charged more for emergency or other medically necessary care than the amounts generally billed to patients who have insurance.

How to Get Free Copies

Our full financial assistance policy is available through the following:

Online: WEST VIRGINIA UNIVERSITY HOSPITALS

By Mail Request:
WVU Medicine – Hospital Services
PO Box 8031
Morgantown, WV 26506

In person: Ask for a copy of the financial assistance policy at the hospital admissions area or at the registration desk in the Emergency Department at the below locations:

Hospital	Street Address	City	State	ZIP Code
Barnesville Hospital	639 West Main Street	Barnesville	OH	43713
Berkeley Medical Center	2500 Hospital Drive	Martinsburg	WV	25401
Bluefield Emergency Department	500 Cherry Street	Bluefield	WV	24701
Braxton County Memorial Hospital	100 Hoylman Drive	Gassaway	WV	26624
Camden Clark Medical Center	800 Garfield Avenue	Parkersburg	WV	26101
Fairmont Medical Center	1325 Locust Ave	Fairmont	WV	26554
Grant Memorial Hospital	117 Hospital Drive	Petersburg	WV	26847
Harrison Community Hospital	951 East Market Street	Cadiz	OH	43907
J.W. Ruby Memorial Hospital	1 Medical Center Drive	Morgantown	WV	26506
Jackson General Hospital	122 Pinnell Street	Ripley	WV	25271
Jefferson Medical Center	300 South Preston Street	Ranson	WV	25438
Potomac Valley Hospital	100 Pin Oak Lane	Keyser	WV	26726
Princeton Community Hospital	122 12th Street	Princeton	WV	24740
Reynolds Memorial Hospital	800 Wheeling Avenue	Glen Dale	WV	26038
Saint Francis Hospital	333 Laidley Street	Charleston	WV	25301
St. Joseph's Hospital	1 Amalia Drive	Buckhannon	WV	26201
Summersville Regional Medical Center	400 Fairview Heights Road	Summersville	WV	26651
Thomas Memorial Hospital	4605 MacCorkle Avenue SW	South Charleston	WV	25309
Uniontown Hospital	500 West Berkeley Street	Uniontown	PA	15401
United Hospital Center	327 Medical Park Drive	Bridgeport	WV	26330
Weirton Medical Center	601 Colliers Way	Weirton	WV	26062
Wetzel County Hospital	3 East Benjamin Drive	New Martinsville	WV	26155
Wheeling Hospital	1 Medical Park	Wheeling	WV	26003
WVU Medicine Children's Hospital	1 Medical Center Drive	Morgantown	WV	26506