

# **J.W. Ruby Memorial Hospital**

## Community Health Needs Assessment

Prepared for: J.W. Ruby Memorial Hospital, Morgantown, West Virginia

Prepared by: West Virginia University Health Affairs Institute

For inquiries, please contact: Emily Sarkees at [emily.sarkees@hsc.wvu.edu](mailto:emily.sarkees@hsc.wvu.edu)

November 21, 2025

# Table of Contents

Table of Contents.....	2
List of Tables .....	2
Document Acronyms.....	2
1 Background and Introduction .....	3
1.1 About J.W. Ruby Memorial Hospital .....	3
1.2 Previous CHNA Findings.....	3
1.3 Definition of the Community Served.....	4
2 Methodology and Community Input Process .....	5
2.1 Primary Methods of Collecting and Analyzing Information .....	6
2.2 Leadership Team and Community Partners.....	7
3 Community Health Needs Prioritization.....	7
3.1 Prioritization Process .....	9
3.2 Potential Resources .....	9
3.3 Previous Activities .....	9
4 Conclusion .....	10
5 Appendices.....	10

# List of Tables

Table 1: U.S. Census ACS Tables.....	5
Table 2: Community Health Perceptions - Health and Disease .....	7
Table 3: Community Health Perceptions - Quality of Life and Environment.....	7
Table 4: Community Health Perceptions - Risky Behaviors .....	8
Table 5: Potential Community Resources.....	9

# Document Acronyms

*The following acronyms are used throughout this document:*

Acronym	Definition
ACA	Affordable Care Act
CHIP	Community Health Improvement Plan
CHNA	Community Health Needs Assessment
Health Affairs	West Virginia University Health Affairs Institute
WVU	West Virginia University

# 1 Background and Introduction

Provisions in the Affordable Care Act (ACA) of 2010 require tax-exempt (non-profit) hospitals to conduct a Community Health Needs Assessment (CHNA) and develop a Community Health Improvement Plan (CHIP) at least every three years. The regulations for the CHNA include defining the hospital's service area and compiling demographics and analysis of health indicators; considering input from the community, including public health professionals; identifying resources; and prioritizing community health needs. J.W. Ruby Memorial Hospital's CHNA identifies the following prioritized needs.

- Obesity and Co-Morbid Chronic Disease
- Substance Abuse and Mental Health
- Cancer

This document informs activities that will be contained in the CHIP, which will be developed following the completion of the 2025 CHNA. It will detail planned actions to be taken by J.W. Ruby Memorial (Ruby Memorial) and community collaborators, available resources for these activities, anticipated steps during development, and a plan for evaluating these programs and community benefit activities. Ruby Memorial partnered with West Virginia University's Health Affairs Institute to complete this CHNA. A CHNA leadership team including hospital and community representation was convened by Ruby Memorial to inform and guide the process. This process included close collaboration with neighboring Mon Health Medical Center for data collection, as this Vandalia Health System hospital and its clinics are also present serving in each of the two counties defined below.

## 1.1 About J.W. Ruby Memorial Hospital

J.W. Ruby Memorial Hospital is the flagship hospital of WVU Medicine. Being the largest hospital in the System, it also provides the most advanced level of care to West Virginian citizens and those of neighboring states.

As an academic hospital, Ruby Memorial staff are experienced in the latest techniques and technologies and are highly trained and dedicated professionals. Ruby Memorial has received its fourth Magnet designation from the American Nurses Credentialing Center and has been ranked the number one hospital in West Virginia by U.S. News and World Report. Ruby Memorial is named after J.W. Ruby, whose wife, Hazel Ruby McQuain, donated \$8 million for the construction of the hospital.

## 1.2 Previous CHNA Findings

The most recent CHNA was adopted in 2022. It included a review of secondary data to assess community characteristics, risk factors facing the community, and changes among residents, main employers, and schools since the previous CHNA cycle. Further resident input was gathered at a community meeting hosted by Ruby Memorial. Final reporting identified three main health priorities, with goals and strategies for each:

- Obesity and Co-Morbid Chronic Disease
- Substance Abuse and Mental Health
- Cancer

### 1.3 Definition of the Community Served

Beginning a new community health needs assessment process in mid-2025, the CHNA leadership team again defined the community served as Monongalia and Marion counties in West Virginia. This ensures inclusion of hospital facilities or clinic locations that are "campuses" of a larger hospital, and who do not have a CHNA requirement of their own. Community benefit activities are planned for county residents as a whole.

*Figure 1: J.W. Ruby Memorial Service Area*



WVU Health Affairs Institute

Table 1 contains information from the [US Census Bureau](#) and shows the most current data for the two counties in Ruby Memorial Hospital's service area. It outlines some basic demographics, as well as information about health insurance coverage and poverty levels.

Table 1: U.S. Census ACS Tables

	<b>Monongalia, WV</b>	<b>Marion, WV</b>
Population	105,822	56,205
Residents under 18	16.2%	20.0%
Non-white or +1 race	13.4%	8.0%
Hispanic or Latino	3.3%	1.6%
High school education or more	93.5%	92.2%
Bachelor's degree or more	48.2%	25.8%
Under 65 yrs. and no insurance	7.4%	14.8%
Persons living in poverty	19.6%	13.6%

## 2 Methodology and Community Input Process

The CHNA process began with a review of the previous cycle's needs assessment priorities and a review of publicly available secondary data related to counties within Ruby Memorial Hospital's service areas. These data included the above US Census data and County Health Rankings Data (Appendix A). Using these reports to begin, the leadership team started the initial discussion around current health trends and needs, changes in the hospital community's demographics and employers over the previous few years, and lessons learned from the last CHNA cycle's health topic prioritization and development of implementation activities.

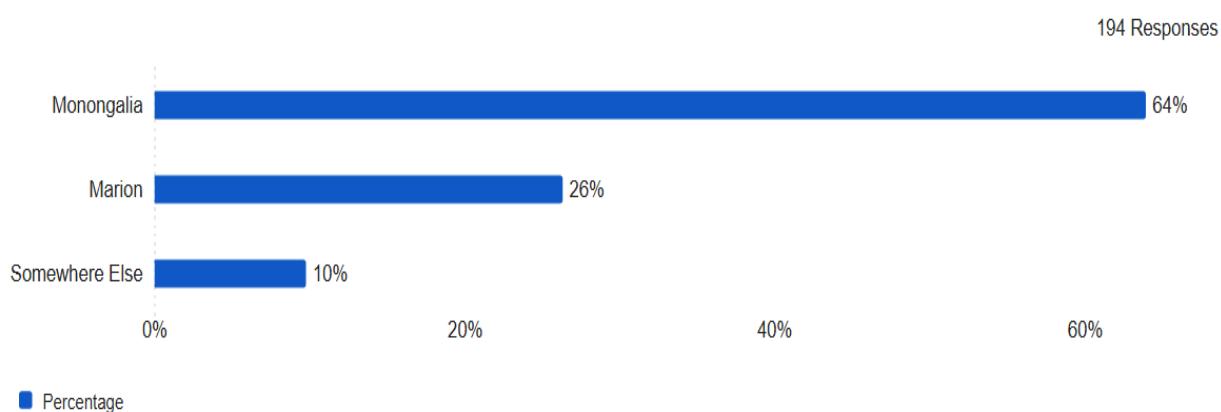
Primary data collection was comprised of disseminating an anonymous survey in the service area to gather perceptions of health issues, quality of life, and other related topics. Survey data was analyzed and presented back to the leadership team and community partners of Ruby Memorial Hospital. This presentation was focused on reviewing the survey data, discussing community assets that may help inform community benefit planning for Ruby Memorial Hospital's CHNA process, as well as discussing the needs of those not well-represented in the survey data.

## 2.1 Primary Methods of Collecting and Analyzing Information

Two primary sources of data were used to help the CHNA leadership team review public health concerns and prioritize topics for community benefit: (1) a community health survey and (2) a data presentation to the CHNA leadership team. The community health survey (Appendix B) was developed by WVU Health Affairs along with Ruby Memorial Hospital's CHNA leadership team. Survey topics included questions about specific health issues, thoughts on overall health of the community, quality of life, access to care, and medical needs, and demographic information including geographic location and income.

To gather feedback, data was collected anonymously from residents aged 18 and older from August 19<sup>th</sup> - October 22<sup>nd</sup>, 2025. The survey was disseminated via a web-based platform called Qualtrics. Collection efforts primarily included dissemination via staff communication channels, with a request that they help share it into the community. Beyond this, the survey reached local residents via social media and other local information channels. The survey was not intended to be a representative, scientific sample of residents of these two counties, but rather a mechanism to solicit the community's perception of health needs and inform conversation and decision-making among leadership. A total of 200 surveys were completed by community members from the area. Noteworthy limitations included disproportionately low representation from males, from the lower-income population of these counties, and from non-white community members.

*Figure 2: Response by County*



At the conclusion of the survey data collection, analysis was conducted by the WVU Health Affairs team. Results were presented back to the Leadership Team in aggregate for overall discussion in November 2025 (Appendix C). Data was reviewed by income, age, and other demographic breakdowns to ensure there was no significant variation in responses among groups (Appendix D). The team discussed this information alongside known health issues among community residents, experiences in their own clinical and other professional settings, perspectives of community collaborators, resources already in place or activities already underway to address top health issues, and initial ideas about bolstering response to the most prevalent community concerns.

## 2.2 Leadership Team and Community Partners

Ruby Memorial Hospitals' CHNA leadership team provided detailed input throughout the process of developing the CHNA. These individuals informed the public input survey and were instrumental in dissemination. Additionally, they were charged as a group with collaborative discussion of primary and secondary data to determine health priorities, identify existing essential services, and worked to compile a list of resources, programs, and policies, as well as fresh ideas or potential partnerships for addressing each area of concern.

### Leadership Team

- J.W. Ruby Memorial Hospital
- Vandalia Health System
- Community partners including the Monongalia County Health Department and Marion County Health Department

## 3 Community Health Needs Prioritization

At the conclusion of the data presentation, the leadership team discussed all input together and identified priority areas to address through ongoing and new implementation activity strategies. The group reviewed closely the top concerns raised across all categories including health and disease, quality of life, environment, and risky behaviors (see tables 3-5 below).

*Table 2: Community Health Perceptions - Health and Disease*

<b>Top Five Health and Disease Concerns</b>	
Mental health problems	64%
Obesity	57%
Drug and/or alcohol use	53%
Diabetes	30%
Heart problems	23%

*Table 3: Community Health Perceptions - Quality of Life and Environment*

<b>Top Five Quality of Life and Environmental Concerns</b>	
Cost of health care and or medications	50%
Poverty	37%
Homelessness	25%
Access to housing	24%
Limited safe places to walk or play outside	22%

Table 4: Community Health Perceptions - Risky Behaviors

Top Five Risky Behavior Concerns	
Drug use	71%
Lack of exercise	35%
Excessive alcohol use	32%
Poor nutrition	30%
Child abuse and neglect	27%

Health issues were largely consistent when comparing datasets across demographics. For example, when asked to pick the three most important problems related to health and disease in their county, both men and women listed obesity, mental health problems, and drug/alcohol use as their overall top three concerns. Men also named heart problems and tobacco/vaping in their "top five", while women identified diabetes and heart problems to round out their "top five".

Drug and alcohol abuse, obesity, and mental health issues were all among the top concerns of both white and non-white respondents. Across income levels, and in households with and without children, drug and alcohol abuse and mental health issues are consistently among the top health concerns. Obesity is also near the top for these groups, with tobacco/vaping rising into the top three for the lower income respondents. Diabetes and cancer also all rotate throughout the top five spots for these demographic groups.

Even when accounting for age, there was not a big difference in the "top three" health topics. Respondents aged 65 or older tended to name obesity, mental health problems, and drug and alcohol use as their top concerns, with aging concerns falling next in line. Those younger than age 65 responded with a similar top three, and for them diabetes was also a top concern.

When respondents were asked to pick the three most important problems related to quality of life and environment in their county, these also shared a common theme. Cost of health care and medications, poverty, homelessness, and lack of access to housing or to quality housing were all issues that appeared among top concerns. Limited safe places to walk or play outside, lack of transportation, and lack of insurance or limited health insurance coverage also ranked high on the list and are important public concerns to note.

When asked in an open-ended question for suggestions to address health concerns, those who took the survey frequently answered with ideas that fell into the following categories:

- Social Services - including for seniors, lower income individuals and families, and services to address transportation needs
- Built environment - trails, sidewalks, safe outdoor spaces for physical activity
- Access to care - including cost of health care, prescriptions, stigma, and access to mental health care
- Nutrition - healthy restaurants and grocery options, food assistance, programs/classes

- Education - including efforts to promote wellness, collaboration with youth education, and health literacy

### 3.1 Prioritization Process

The existing secondary data, new survey data, data presentation input from leadership participants, and lessons learned from the last CHNA cycle all factored into Ruby Memorial Hospital leadership's prioritization decisions. The group considered the degree to which the hospital can affect health outcomes for each topic, activities or programs already underway for each, as well as level of importance placed on each by the community relative to the reach of Ruby Memorial's impact. Leadership paid particular attention to the demographics of respondents compared to the community (Appendix E), feedback gathered about access to healthcare (Appendix F), and other areas and demographics they know to be of particular concern in their community. Within this discussion of where and how the hospital can realistically affect community wellbeing and health outcomes, what they could accomplish in collaboration with new and existing partners, and what topics to monitor and revisit later, the list of top health concerns was organized into three areas that will be the focus moving forward with implementation planning.

- Obesity and Co-Morbid Chronic Disease
- Substance Abuse and Mental Health
- Cancer

### 3.2 Potential Resources

The following table documents ideas for implementation strategy development, as well as organizations identified whose missions are aimed at addressing top health concerns. These organizations could potentially aid in addressing health concerns identified in this CHNA.

*Table 5: Potential Community Resources*

Potential Community Resources
Community Outreach Opportunities – various departments and services
Sponsorship for parks or playgrounds – other built environment support and ideas
Volunteer time of clinical staff to provide free or low-cost services (such as in collaboration with Health Right)
WVU Cancer Institute

### 3.3 Previous Activities

Community benefit and other activities included in the previous implementation include, but are not limited to, the following:

- "Produce Prescription Program with a Twist"
  - This program combined provision of fresh produce with a test kitchen component, empowering patients to grow and prepare vegetables through hands-on education. This team plans to continue this offering and enhance the model based on participant feedback.
- "Beyond GLP-1"
  - This program aimed to help participants through discontinuation of GLP-1 medication. Topics included food and nutrition, goal-setting, medication, support, and physical activity including building strength.
- Other outreach and advocacy:
  - Registered Dietitians regularly provided educational talks and served on a variety of community and professional boards during this past cycle. Outreach activities were provided to all ages in various settings including school-based programs, local public media, and education to professional boards and staff.

## 4 Conclusion

Each of the top priorities identified in the 2025 CHNA are consistent with concerns raised in 2022. The 2025 CHNA identified four priorities to guide Ruby Memorial's efforts to improve the health of community members:

- Obesity and Co-Morbid Chronic Disease
- Substance Abuse and Mental Health
- Cancer

Hospital leadership discussion of implementation planning steps is already underway, as is consideration of new program opportunities. The Health Affairs Team will work with the hospital to develop their Community Health Implementation Plan (CHIP), which will serve as their roadmap for continuing or building community benefit strategies.

## 5 Appendices

Appendix A - County Health Rankings & Roadmaps

Appendix B - Community Health Perceptions Survey

Appendix C - Aggregate Data

Appendix D - Demographic Breakdowns

Appendix E - Community Demographics vs. Response Demographics

Appendix F - Responses Regarding Access to Care



# Compare Counties

Select from all counties or choose based on demographic, social and economic indicators.

Select year: 2025 ▾

Select

Additional

† Data updated 09/24/2025

		Monongalia, WV	Marion, WV	-----	-----
		Remove Location <input type="checkbox"/>	Remove Location <input type="checkbox"/>	Add Location <input type="checkbox"/>	Add Location <input type="checkbox"/>
Population Health and Well-being					
Length of life		Monongalia, WV	Marion, WV		
Premature Death		7,500	11,200		
Quality of life		Monongalia, WV	Marion, WV		
Poor Physical Health Days		4.7	5.1		
Low Birth Weight		8%	9%		
Poor Mental Health Days		6.2	6.6		
Poor or Fair Health		21%	22%		
Community Conditions					
Health infrastructure		Monongalia, WV	Marion, WV		
Flu Vaccinations		47%	43%		
Access to Exercise Opportunities		76%	66%		
Food Environment Index		8.1	8.0		
Primary Care Physicians		640:1 †	1,870:1 †		
Mental Health Providers		240:1 †	620:1 †		

Appendix A - County Health Rankings

Dentists		710:1†	1,800:1†		
Preventable Hospital Stays		3,911	4,688		
Mammography Screening		52%	44%		
Uninsured		6%	7%		
Physical environment		Monongalia, WV	Marion, WV		
Severe Housing Problems		16%	11%		
Driving Alone to Work		72%	76%		
Long Commute - Driving Alone		25%	38%		
Air Pollution: Particulate Matter		6.3	7.0		
Drinking Water Violations		No	No		
Broadband Access		90%	89%		
Library Access		<1	2		
Social and economic factors		Monongalia, WV	Marion, WV		
Some College		76%	64%		
High School Completion		94%	92%		
Unemployment		3.1%	4.0%		
Income Inequality		6.3	4.2		
Children in Poverty		13%	20%		
Injury Deaths		73	121		
Social Associations		10.0	14.5		
Child Care Cost Burden		27%	30%		

Note: Blank values reflect unreliable or missing data.

## **Monongalia County Collaborative 2025 Community Health Perceptions Survey**

Thank you for taking this Community Health Survey - your thoughts are important to us and will benefit the people who live in your County. Survey results will be used to help guide health programs at Mon Health Medical Center, WVU Medicine J.W. Ruby Memorial Hospital, WVU Medicine Children's Hospital, and WVU Medicine Fairmont Medical Center, and address community members' health concerns.

This survey is anonymous - your answers will not be connected to you in any way. You may skip any question that you would prefer not to answer. Please feel free to share this link with other members of your community.

Thank you for your time and please contact us if you have any questions or need help completing this survey. WVU Health Affairs Institute, [communityhealth@hsc.wvu.edu](mailto:communityhealth@hsc.wvu.edu)

Q1 In which county do you currently live?

- Monongalia
- Marion
- Somewhere Else

*(Display This Question: If "Somewhere Else" selected in Q1)*

Q2 In which county and state do you live?

- County \_\_\_\_\_
- State \_\_\_\_\_

Q3 What is your age?

- Less than 18 years
- 18 to 29 years
- 30 to 39 years
- 40 to 49 years
- 50 to 64 years
- 65 years or more

*(Skip To: End of Survey If What is your age? = Less than 18 years)*

Q4 What do you think are the 3 most important health problems in your county? Please choose ONLY 3.

- Aging problems
- Cancers
- Dental problems
- Drug and/or alcohol use
- Heart problems
- Mental health problems (including anxiety, depression, etc.)
- Lung disease, asthma, etc.
- Obesity
- Tobacco, vaping
- Other \_\_\_\_\_

Q5 From the following list, which do you think are the 3 most important problems related to quality of life in your county? Please choose ONLY 3.

- Access to food
- Access to housing
- Access to job opportunities
- Access to transportation
- Cost of health care and/or medications
- Domestic issues/child neglect
- Few activities for children and youth
- Homelessness
- Limited safe places to walk or play outside
- Limited social services
- Loneliness or isolation
- No insurance or limited insurance coverage
- Poverty
- Water/air quality
- Other \_\_\_\_\_

Q6 What do you think would help improve health in your community?

---

Q7 What type of health insurance coverage do you have? (Select all that apply)

- Private health insurance (e.g., through your employer, union, family member, or private plan)
- Public health insurance (e.g., Medicaid, Medicare, VA services, Tricare, Chip, or Indian Health Services)
- Uninsured (i.e., no health insurance coverage)
- Other (please specify) \_\_\_\_\_

Q8 I know how to access medical care in my community.

- Strongly disagree
- Somewhat disagree
- Neither agree nor disagree
- Somewhat agree
- Strongly agree

Q9 Please tell us your level of agreement with each of these sentences about your County:

Strongly disagree / Somewhat disagree / Neither agree nor disagree / Somewhat agree / Strongly agree

I have access to good health care.	<input type="radio"/>				
I am satisfied with the medical care I receive.	<input type="radio"/>				
I am able to afford medical care when needed.	<input type="radio"/>				
I am able to afford medications when needed.	<input type="radio"/>				
I am able to get medical care when I need it.	<input type="radio"/>				
I am able to see specialists when needed.	<input type="radio"/>				
I am able to see my primary care doctor when needed.	<input type="radio"/>				
I am able to get mental health care when needed.	<input type="radio"/>				
I have access to a walk-in clinic or urgent care.	<input type="radio"/>				

Q10 What medical services or specialties would you like to see offered in your area?

---

Q11 Please tell us about access to telehealth medical care in your home.

- I do not have access to high-speed internet at home and cannot access telehealth medical care.
- I have high-speed internet, but it is not reliable or fast enough to use for telehealth medical care.
- I have high-speed internet at home, but would prefer not to use it for telehealth medical care.
- I have high-speed internet at home, but need more information about telehealth medical care before deciding.
- I have high-speed internet at home, and would be comfortable attending a telehealth medical appointment this way.

Q12 Within the past 12 months the food we bought just didn't last and we didn't have money to get more.

- Often true
- Never true

Q13 Within the past 12 months we worried whether our food would run out before we got money to buy more.

- Often true
- Never true

Q14 What is your living situation today?

- I have a steady place to live
- I have a place to live today, but I am worried about losing it in the future
- I do not have a steady place to live (I am temporarily staying with others, in a hotel, in a shelter, living outside on the street, on a beach, in a car, abandoned building, bus or train station, or in a park)

Q15 Think about the place you live. Do you have problems with any of the following? Choose all that apply.

- Pests such as bugs, ants, or mice
- Mold
- Lead paint or pipes
- Lack of heat
- Oven or stove not working
- Smoke detectors missing or not working
- Water leaks
- None of the above

Q16 In the past 12 months has the electric, gas, oil, or water company threatened to shut off services in your home?

- Yes
- No
- Already shut off

Q17 In the past 12 months, has lack of reliable transportation kept you from medical appointments, meetings, work or from getting things needed for daily living?

- Yes
- No

Q18 How hard is it for you to pay for the very basics like food, housing, medical care, and heating? Would you say it is:

- Very hard
- Somewhat hard
- Not hard at all

Q19 How often do you feel lonely or isolated from those around you?

- Never
- Rarely
- Sometimes
- Often
- Always

Q20 If for any reason you need help with day-to-day activities such as bathing, preparing meals, shopping, managing finances, etc., do you get the help you need?

- I don't need any help
- I get all the help I need
- I could use a little more help
- I need a lot more help

Q21 How do you describe yourself? (select one)

- Male
- Female
- Other \_\_\_\_\_
- Prefer not to answer

Q22 Which of these groups best describes your race? Please select all that apply.

- White/Caucasian
- Asian
- Black or African American
- American Indian or Alaskan Native
- Native Hawaiian or Other Pacific Islander
- Other (please specify) \_\_\_\_\_

Q23 Are you of Hispanic or Latino origin or descent?

- Yes, Hispanic or Latino
- No, not Hispanic or Latino

Q24 What is the highest level of education you have completed?

- Less than high school graduate
- High school diploma or equivalent (GED)
- Some college or certification
- Technical or vocational degree/certification
- Associate degree
- Bachelor's degree or higher (includes any advanced degrees)

Q25 What is your estimated yearly household income?

- Less than \$20,000
- \$20,000 to \$29,999
- \$30,000 to \$49,999
- \$50,000 to \$74,000
- \$75,000 to \$99,999
- More than \$100,000
- Prefer not to answer

Q26 What is your marital status?

- Married or in a domestic partnership
- Divorced
- Never married
- Separated
- Widowed
- Other (please specify) \_\_\_\_\_

Q27 How many children under the age of 18 live in your household? Please enter a whole number even if you are not the primary caregiver or biological parent.

---

Q28 How were you invited to complete this survey?

- Invitation in my electronic medical record
- Personal email invitation
- My employer
- Social media
- Friend or family member
- Public school, library, or other community organization
- Other \_\_\_\_\_

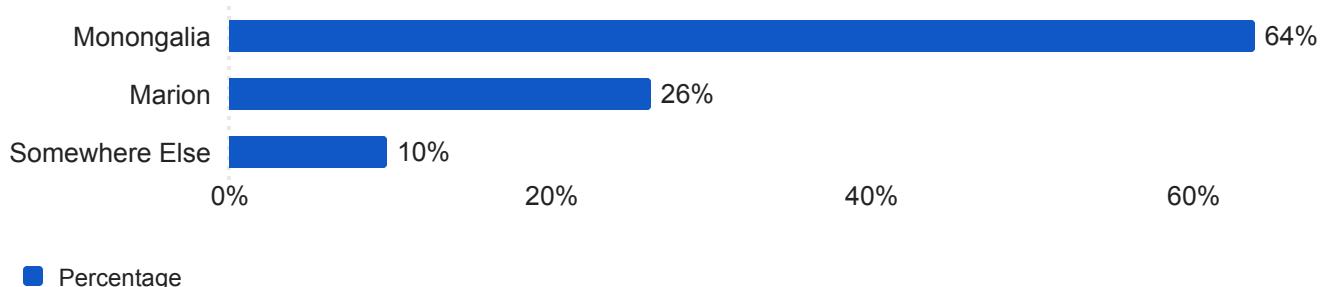
Q29 Is there anything else you would like to say about health in your community?

---

## Monongalia County Collaborative 2025 Community Health Needs Survey Results

### Q1 - In which county do you live?

194 Responses



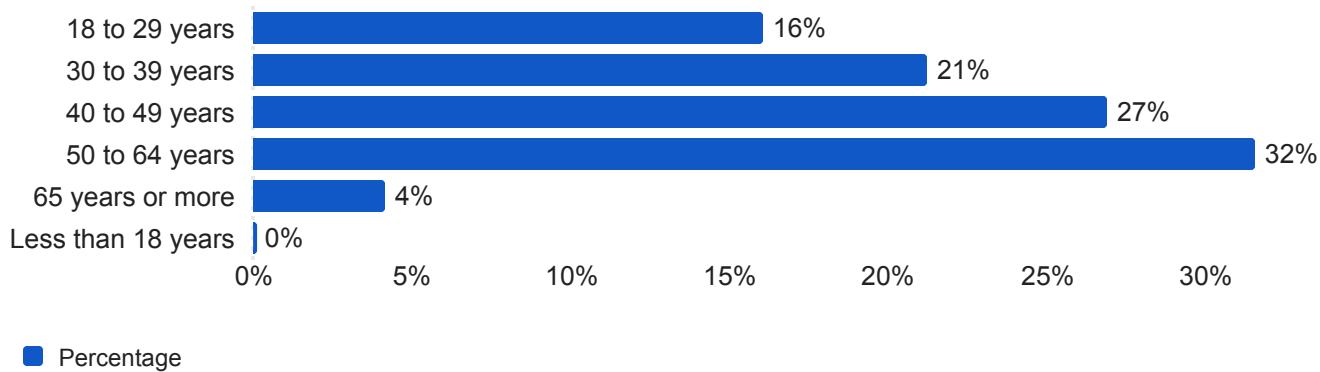
### Q2 - "Somewhere Else" responses:

19 Responses

A word cloud where the size of each county name corresponds to the number of responses. The most prominent names are "preston", "fayette", and "county". Smaller names include "harrison", "greensburg", "mercer", "taylor", and "lewis".

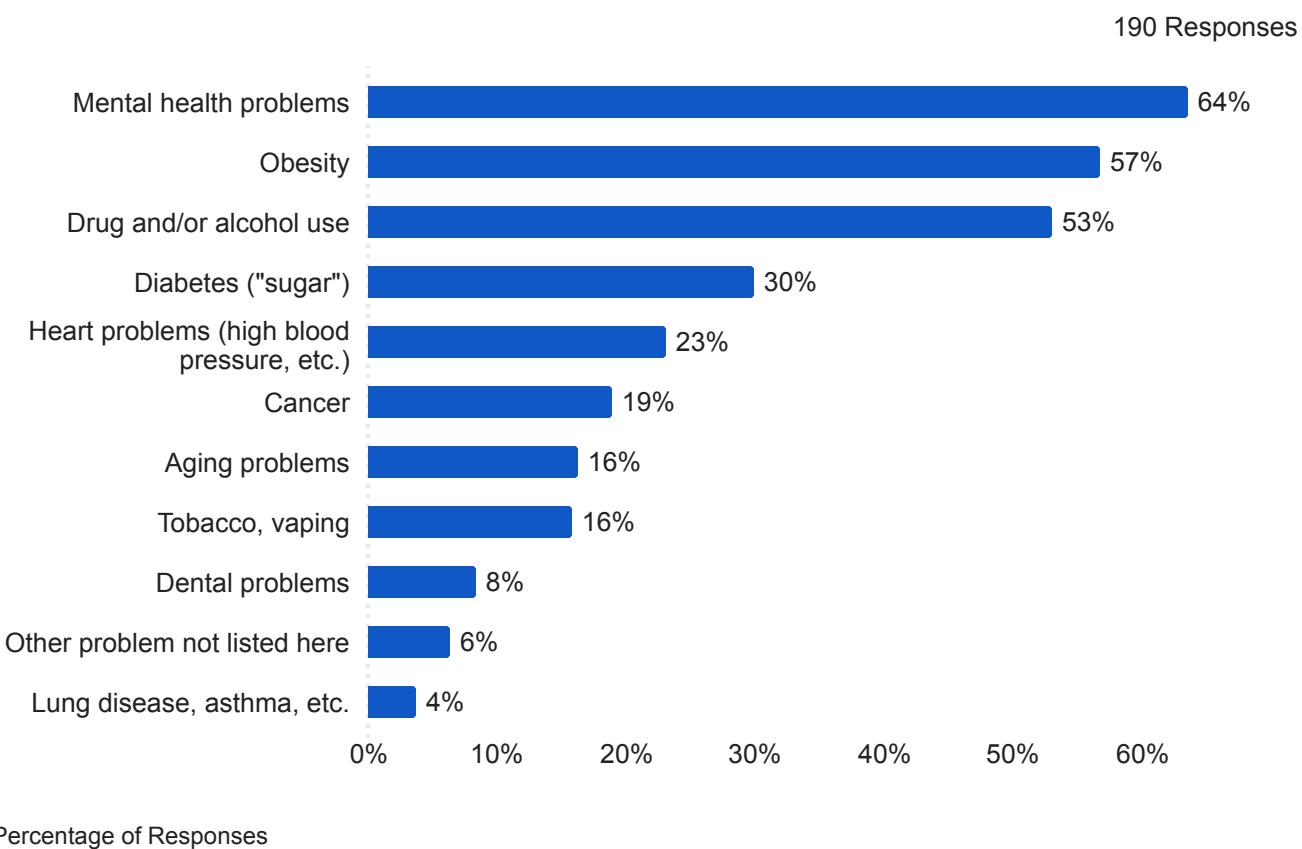
### Q3 - What is your age?

193 Responses



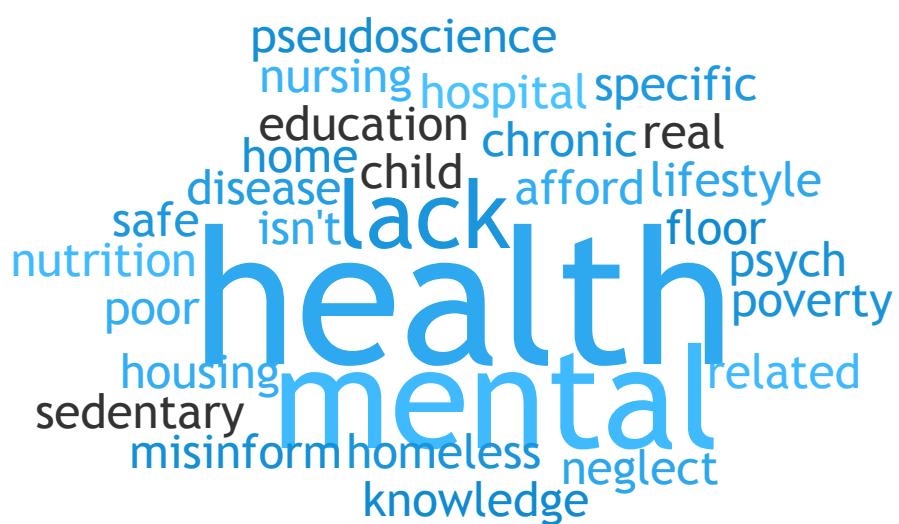
Q4a - Which of these do you think are the 3 most important health problems in your county?

Please choose only 3.



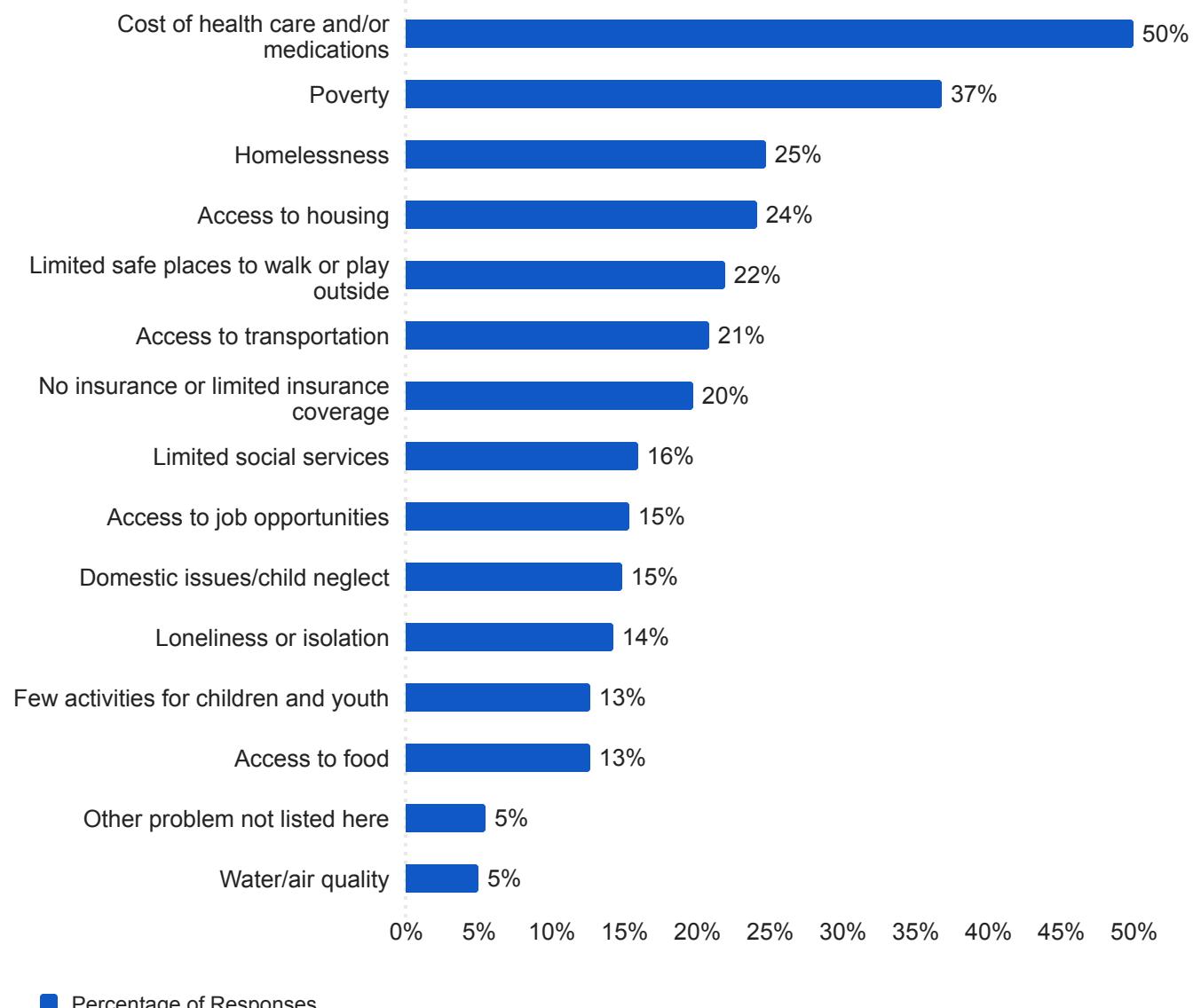
Q4b - "Other problem not listed here" responses:

12 Responses



Q5a - Which do you think are the 3 most important problems related to quality of life in your county? Please choose only 3.

182 Responses



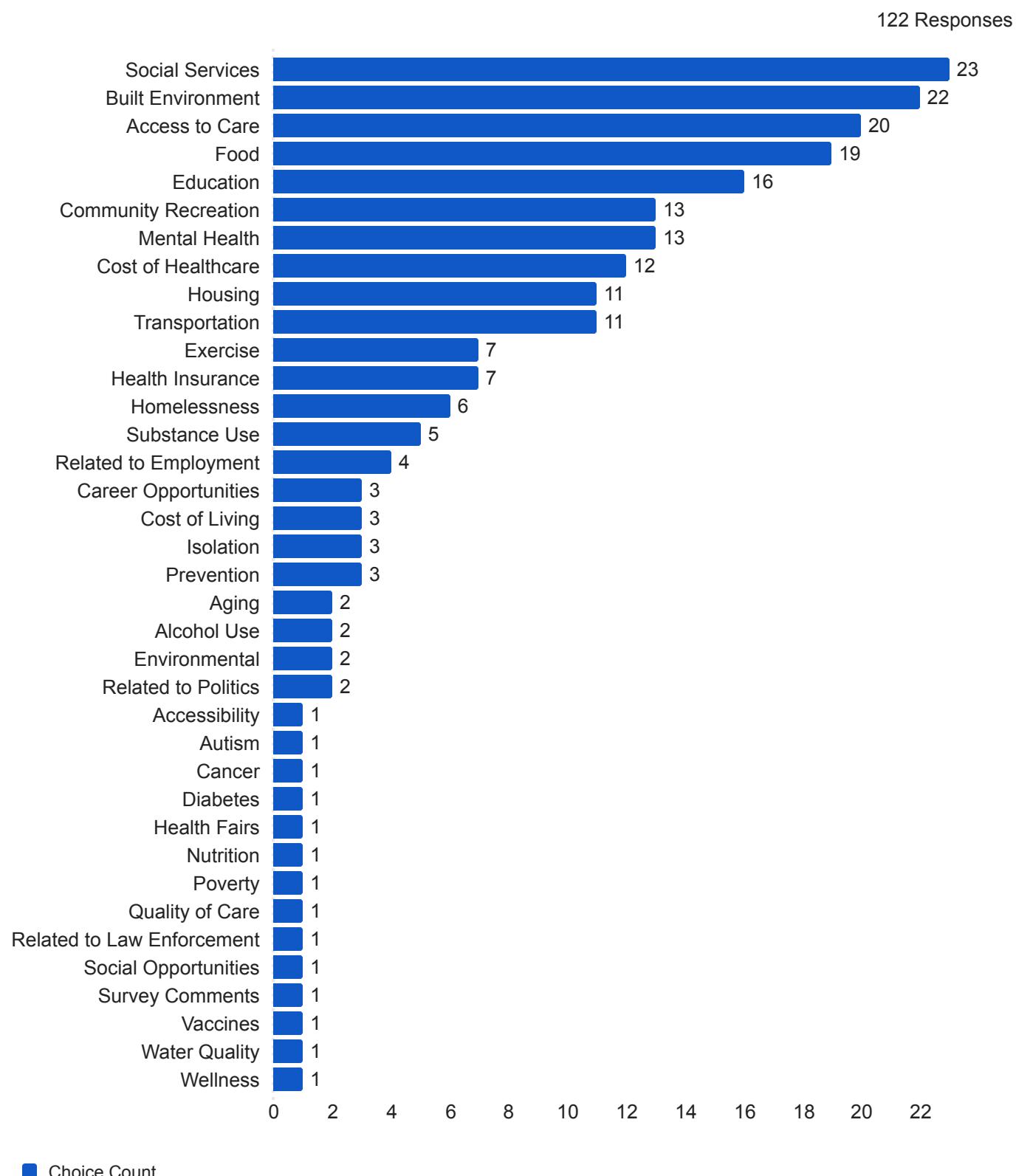
Q5b - "Other problem not listed here" responses:

7 Responses

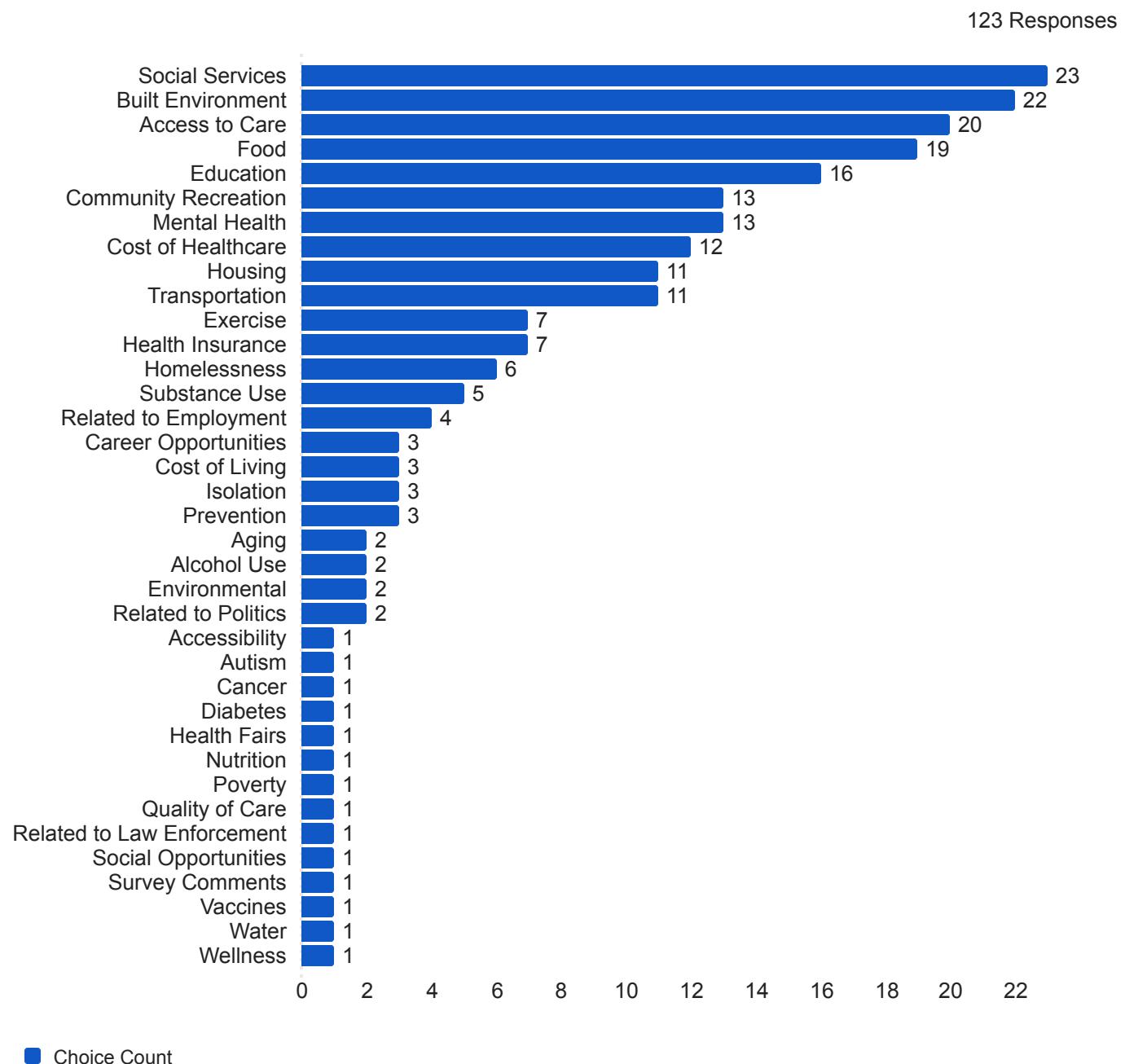


A word cloud visualization showing the most frequent responses to the question "Other problem not listed here". The words are colored in shades of blue, with larger words representing more frequent responses. The central words are "health" and "mental". Other prominent words include "government", "system", "high", "adequate", "long", "addiction", "appt", "senior", "poor", "cost", "food", "resources", "caregiver", "healthcare", "quality", "family", "make", "support", "diet", "wait", and "make".

## Q6a - What do you think would help improve health in your community? Responses by thematic category.

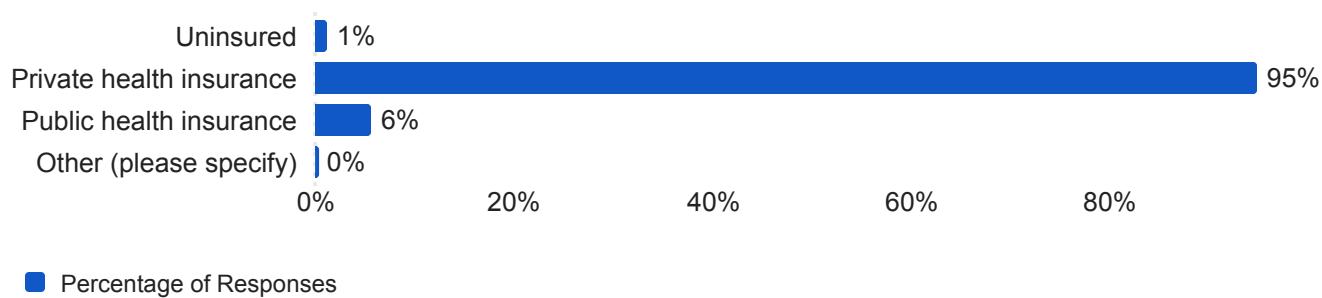


**Q6 - What do you think would improve health in your community? (Responses by topic category.)**



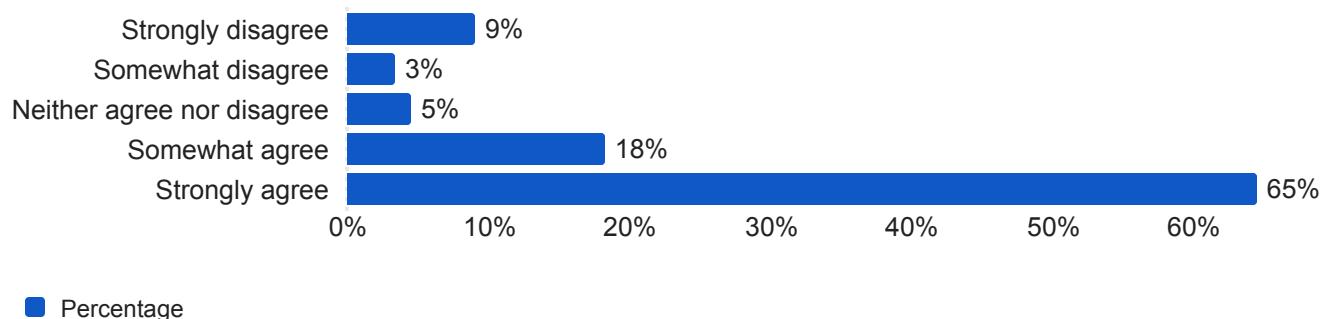
Q7 - What kind of health insurance coverage do you have? (Select all that apply)

176 Responses



Q8 - I know how to access medical care in my community.

175 Responses



## Q9 - Please tell us your level of agreement with each of these sentences about your County.

171 Responses

Field	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree
I have access to good health care.	1.17%	4.09%	8.77%	30.99%	54.97%
I am satisfied with the medical care I receive.	1.17%	7.02%	10.53%	40.35%	40.94%
I am able to afford medical care when needed.	5.85%	19.30%	11.70%	32.16%	30.99%
I am able to afford medications when needed.	4.09%	15.20%	9.94%	30.41%	40.35%
I am able to get medical care when I need it.	2.92%	5.26%	11.70%	31.58%	48.54%
I am able to see specialists when needed.	6.43%	13.45%	16.96%	33.92%	29.24%
I am able to see my primary care doctor when needed.	4.09%	9.36%	12.28%	33.33%	40.94%
I am able to get mental health care when needed.	9.94%	15.79%	24.56%	23.39%	26.32%
I have access to a walk-in clinic or urgent care.	4.09%	0.58%	7.02%	23.98%	64.33%

## Q10 - What medical services or specialties would you like to see offered in your area?

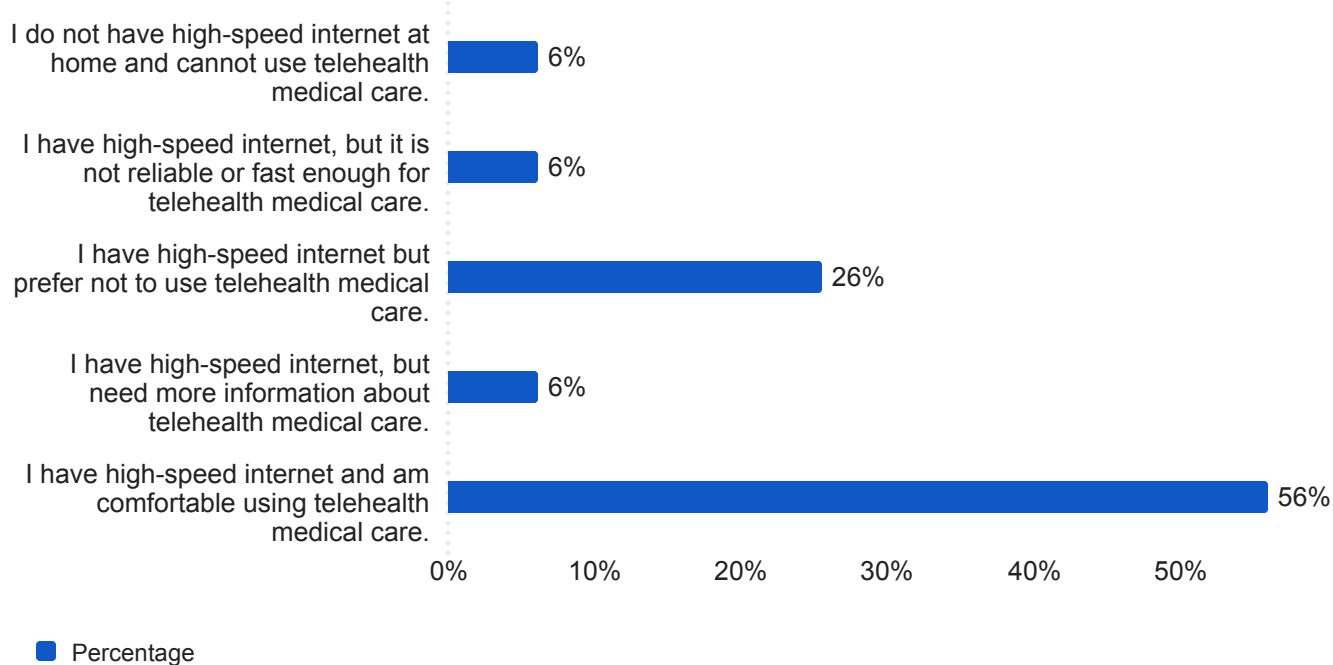
Responses by thematic category.

Field	Percentage of Choices
Mental Health	20.13%
Dermatology	4.55%
Access to Care	3.90%
Endocrinology	3.90%
Cost of Healthcare	3.25%
OBGYN	3.25%
Urgent Care	3.25%
Wait Times	3.25%
Affordable weight management medication	2.60%
Behavioral health	2.60%
ENT	2.60%
Pediatric	2.60%
Substance Use	2.60%
Transportation	2.60%
Aging	1.95%
Chronic Diseases	1.95%
Dietician/Nutritionist	1.95%
Free or sliding scale income clinics	1.95%
Health education	1.95%
Obesity	1.95%
Quality of Care	1.95%
Specialty Care	1.95%
Cancer	1.30%

Cardiovascular	1.30%
Geneticists	1.30%
Health Insurance	1.30%
Mobile health services	1.30%
Prevention	1.30%
Affordable child care	0.65%
Autism	0.65%
Burn treatments	0.65%
Dental	0.65%
Emergency Medical Services	0.65%
Gastrointestinal	0.65%
Immunologist	0.65%
LGBTQ+ Healthcare	0.65%
Lupus	0.65%
Mental health emergency rooms	0.65%
Physical therapy	0.65%
Plastic surgery	0.65%
Radiology	0.65%
Rheumatology	0.65%
Stroke	0.65%
Veterans	0.65%

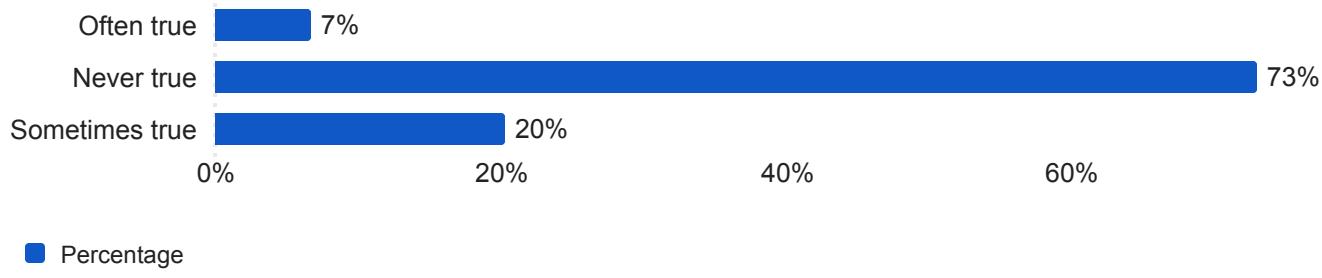
Q11 - Please tell us about access to telehealth medical care in your home.

164 Responses



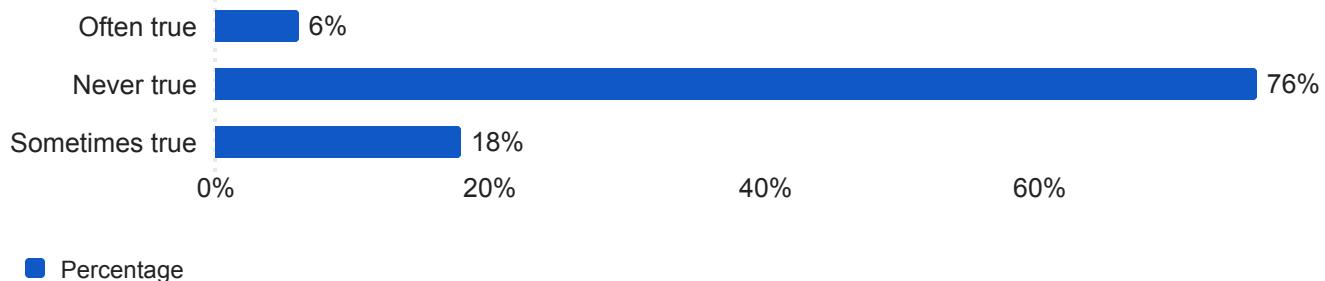
Q12 - Within the past 12 months the food we bought just didn't last and we didn't have money to get more.

163 Responses



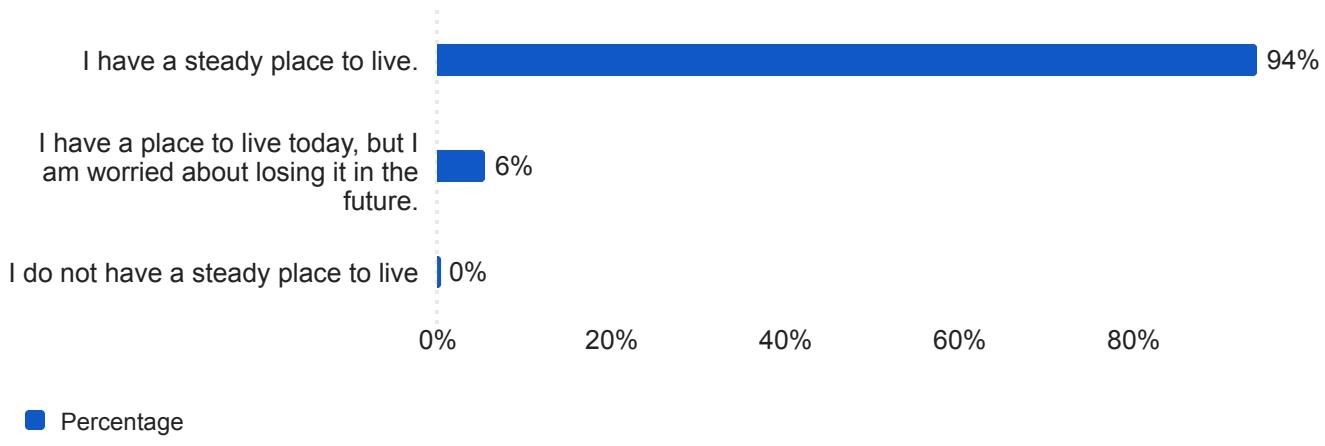
Q13 - Within the past 12 months we worried whether our food would run out before we got money to buy more.

162 Responses



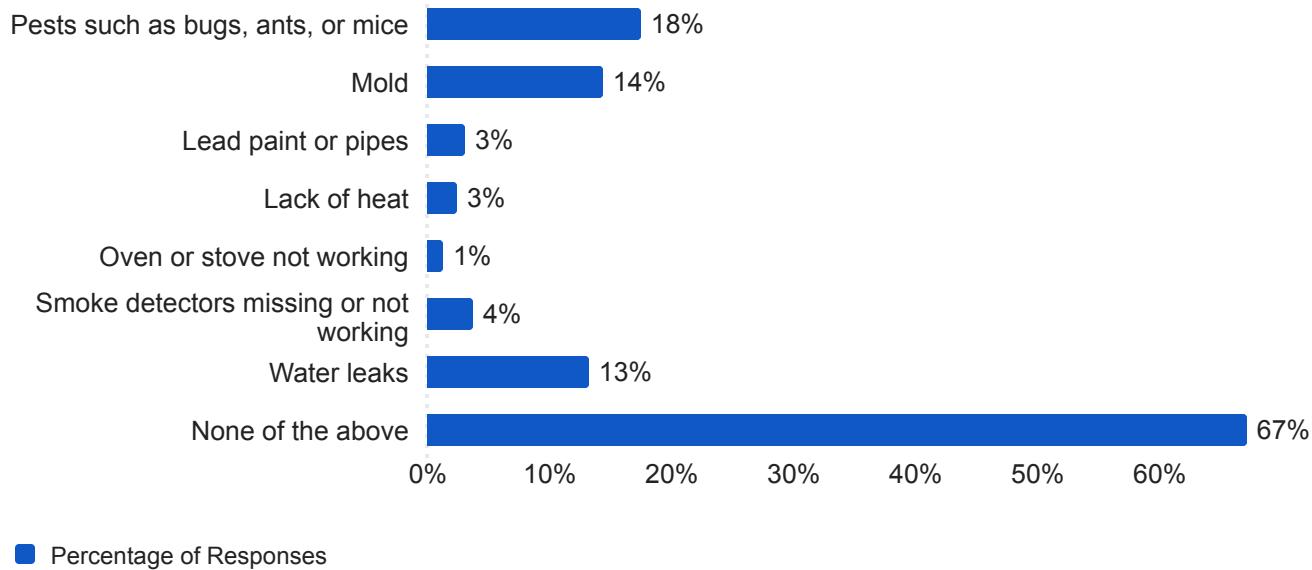
Q14 - What is your living situation today?

160 Responses



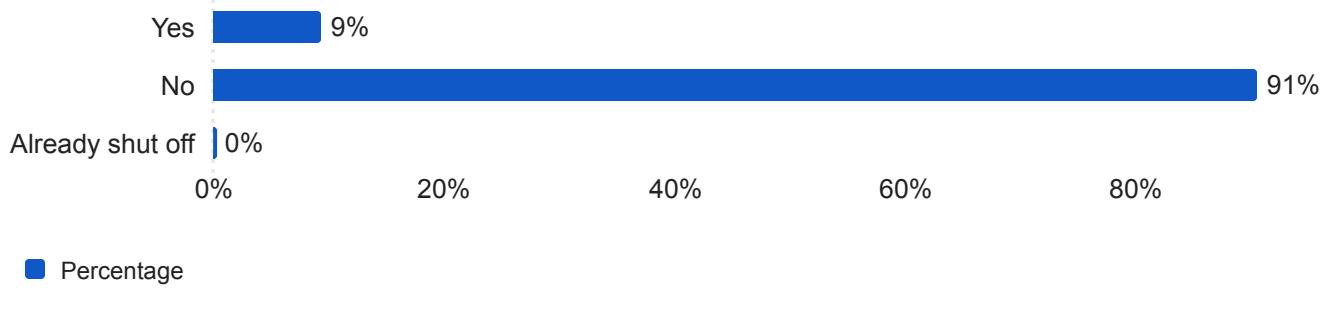
Q15 - Think about the place you live. Do you have problems with any of the following? Choose all that apply.

159 Responses



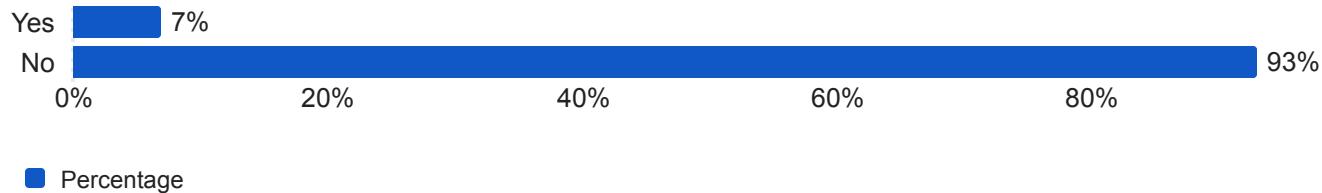
Q16 - In the past 12 months has the electric, gas, oil, or water company threatened to shut off services in your home?

159 Responses



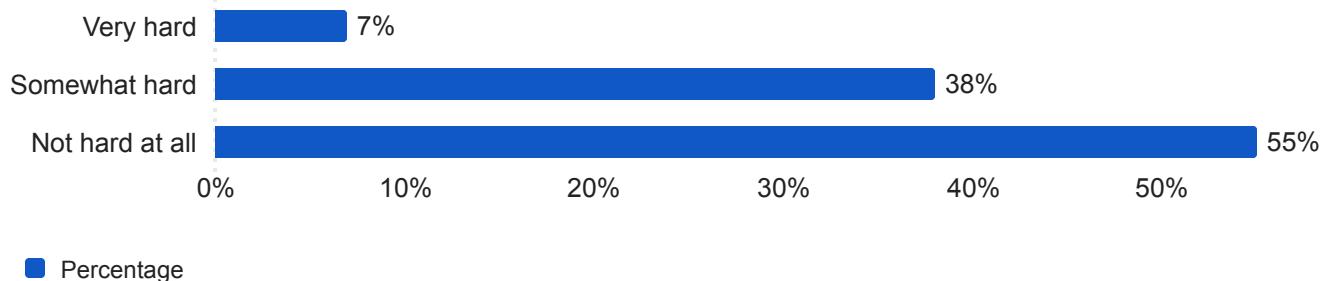
Q17 - In the past 12 months, has lack of reliable transportation kept you from medical appointments, meetings, work or from getting things needed for daily living?

158 Responses



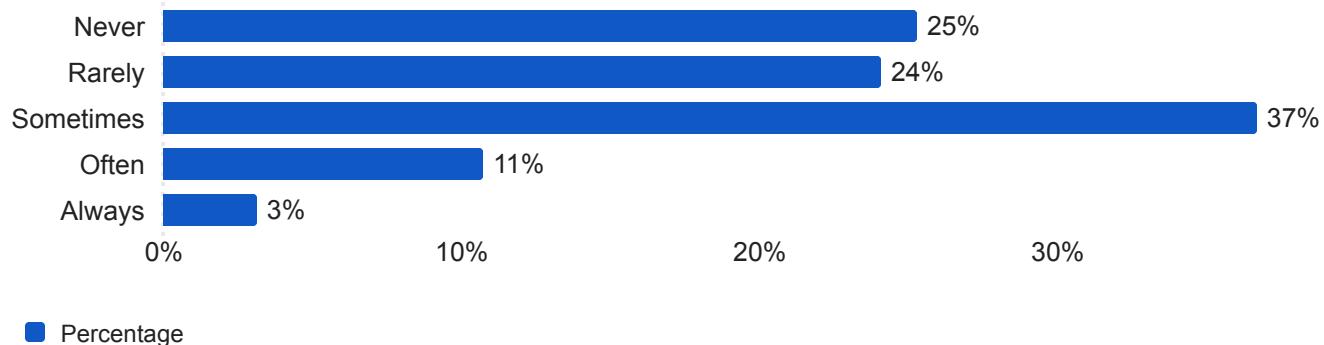
Q18 - How hard is it for you to pay for the very basics like food, housing, medical care, and heating? Would you say it is:

158 Responses



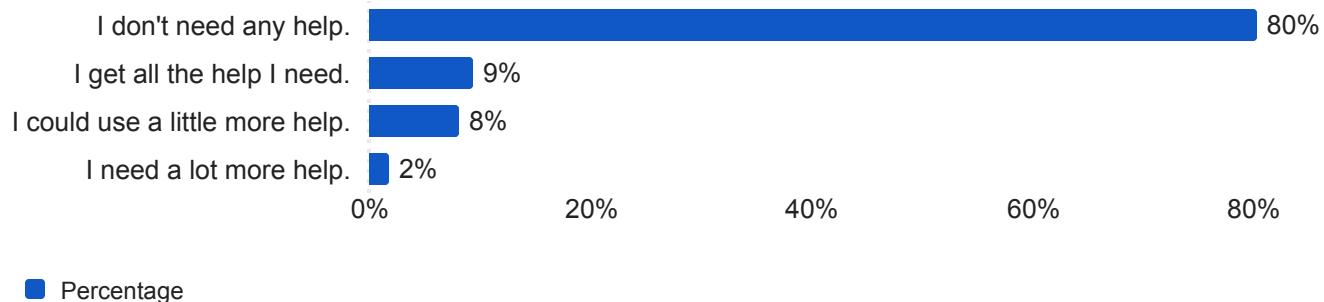
Q19 - How often do you feel lonely or isolated from those around you?

158 Responses



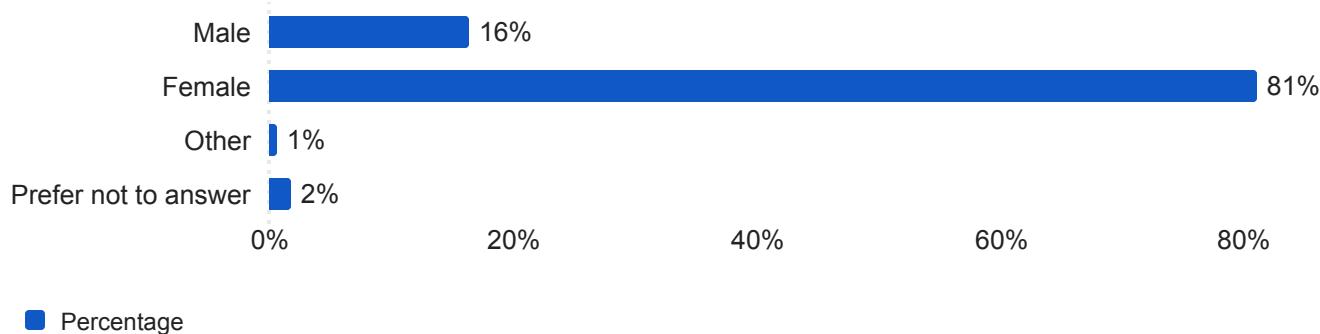
Q20 - If for any reason you need help with day-to-day activities such as bathing, preparing meals, shopping, managing finances, etc., do you get the help you need?

158 Responses



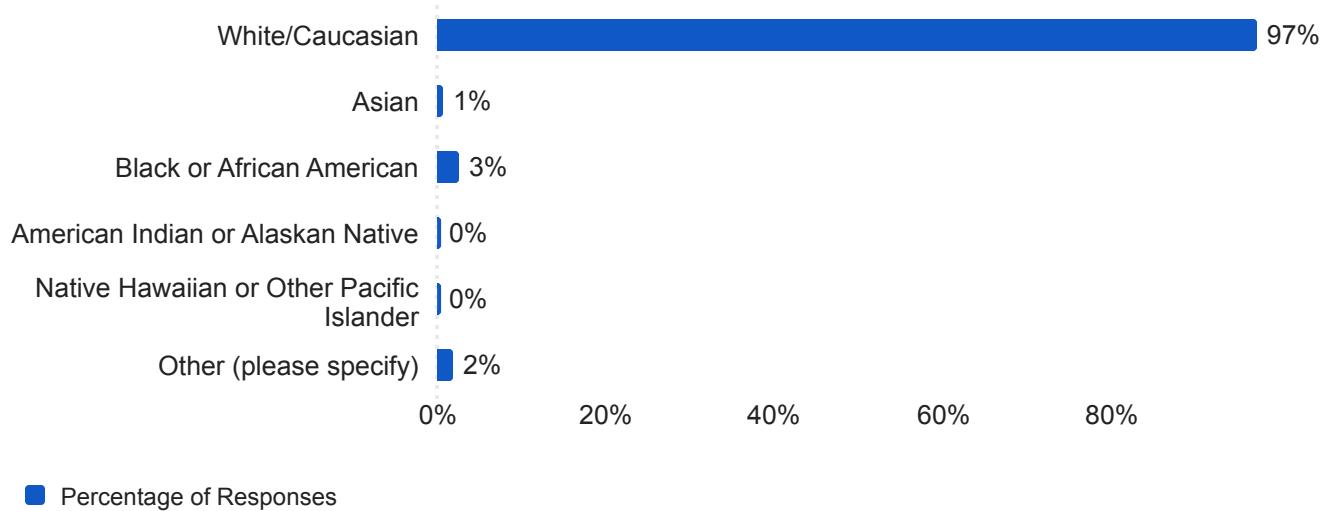
Q21 - How do you describe yourself? (select one)

159 Responses



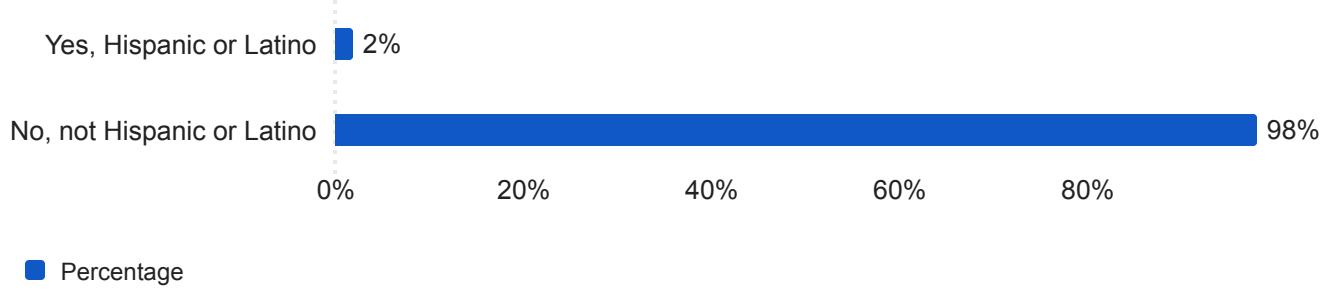
Q22 - Which of these groups best describes your race? Please select all that apply.

159 Responses



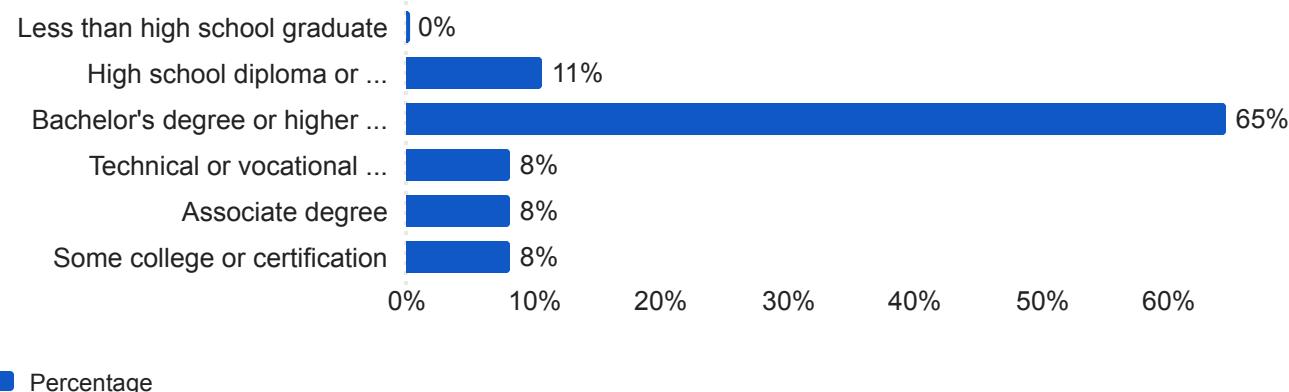
Q23 - Are you of Hispanic or Latino origin or descent?

157 Responses



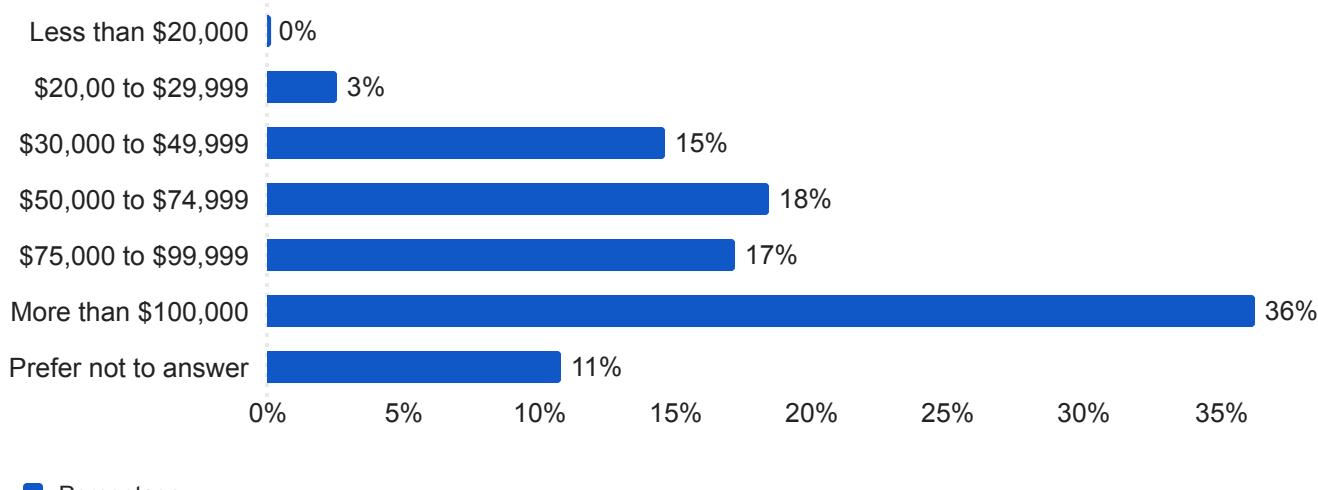
Q24 - What is the highest level of education you have completed?

158 Responses



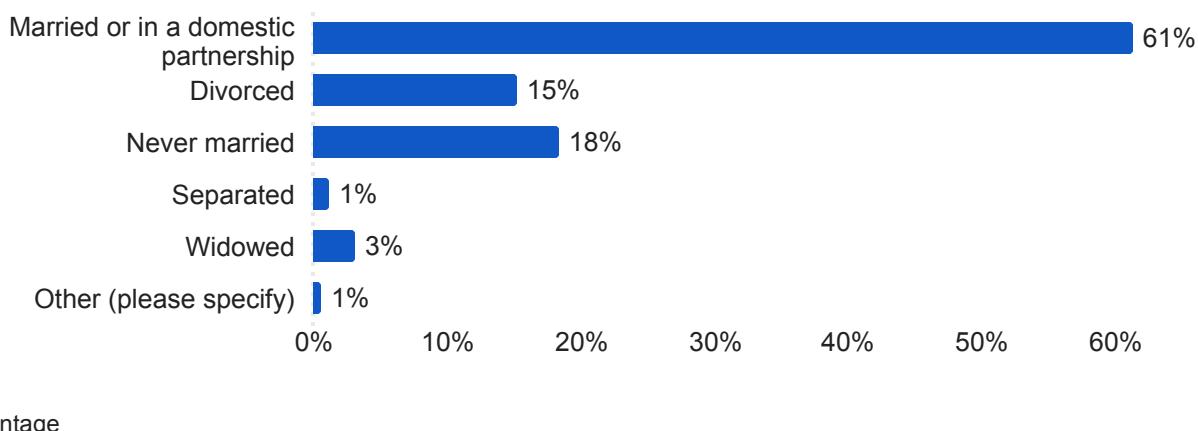
Q25 - What is your estimated yearly household income?

157 Responses



## Q26 - What is your marital status?

158 Responses



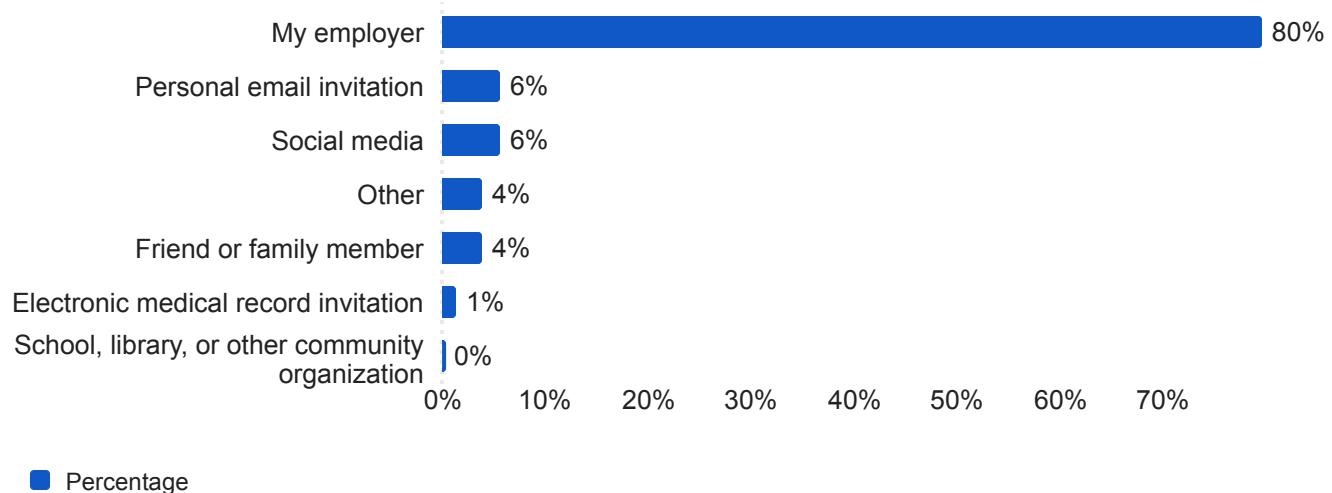
## Q27 - How many children under the age of 18 live in your household? Please enter a whole number even if you are not the primary caregiver or biological parent.

148 Responses

Field	Percentage
0 Children	62.84%
1 Child	15.54%
2 Children	15.54%
3 Children	3.38%
4 Children	0.68%
5 Children	1.35%
7 Children	0.68%

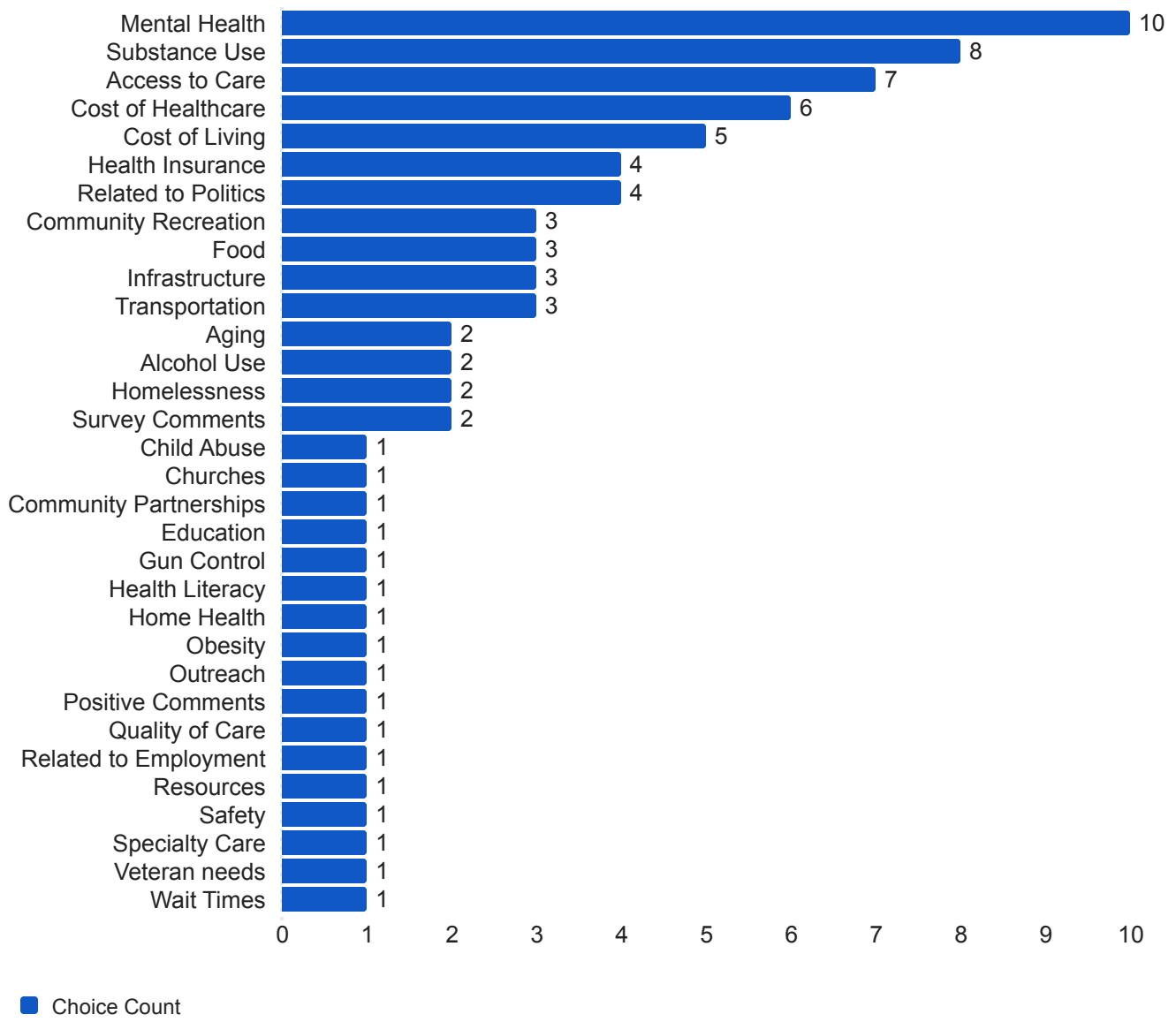
Q28a - How were you invited to complete this survey?

158 Responses



## Q29 - Is there anything else you would like to say about health in your community? Responses by topic category.

58 Responses



■ Choice Count

**Top Health Concerns - Responses from Women**

Q4 - Which of these do you think are the 3 most important health problems in your county?

Field	Percentage of Responses
Mental health problems (including anxiety, depression, etc.)	64%
Obesity	55%
Drug and/or alcohol use	55%
Diabetes ("sugar")	31%
Heart problems (high blood pressure, etc.)	21%
Cancer	19%
Tobacco, vaping	16%
Aging problems	16%
Dental problems	10%
Other problem not listed here	8%
Lung disease, asthma, etc.	3%

## Q5 - Which do you think are the 3 most important problems related to quality of life in your county?

Field	Percentage of Responses
Cost of health care and/or medications	50%
Poverty	34%
Access to housing	28%
Access to transportation	23%
Limited safe places to walk or play outside	22%
Homelessness	22%
No insurance or limited insurance coverage	18%
Domestic issues/child neglect	17%
Loneliness or isolation	16%
Access to job opportunities	15%
Limited social services	14%
Few activities for children and youth	13%
Access to food	11%
Other problem not listed here	6%
Water/air quality	6%

**Top Health Concerns - Responses from Men**

Q4 - Which of these do you think are the 3 most important health problems in your county?

Field	Percentage of Responses
Obesity	69%
Mental health problems (including anxiety, depression, etc.)	62%
Drug and/or alcohol use	46%
Heart problems (high blood pressure, etc.)	31%
Tobacco, vaping	27%
Cancer	19%
Aging problems	19%
Diabetes ("sugar")	15%
Other problem not listed here	4%
Lung disease, asthma, etc.	4%
Dental problems	0%

## Q5 - Which do you think are the 3 most important problems related to quality of life in your county?

Field	Percentage of Responses
Cost of health care and/or medications	50%
Poverty	35%
Homelessness	35%
Limited safe places to walk or play outside	23%
Loneliness or isolation	19%
Access to transportation	19%
Access to housing	19%
Access to food	19%
Access to job opportunities	19%
No insurance or limited insurance coverage	15%
Limited social services	15%
Domestic issues/child neglect	8%
Few activities for children and youth	4%
Other problem not listed here	4%
Water/air quality	0%

### Top Health Concerns - Responses from Those with Less than 4 Year Degree

Q4 - Which of these do you think are the 3 most important health problems in your county?

Field	Percentage of Responses
Mental health problems (including anxiety, depression, etc.)	59%
Obesity	54%
Drug and/or alcohol use	50%
Heart problems (high blood pressure, etc.)	25%
Diabetes ("sugar")	25%
Cancer	23%
Aging problems	23%
Dental problems	18%
Tobacco, vaping	9%
Other problem not listed here	7%
Lung disease, asthma, etc.	4%

## Q5 - Which do you think are the 3 most important problems related to quality of life in your county?

Field	Percentage of Responses
Cost of health care and/or medications	63%
Domestic issues/child neglect	27%
Homelessness	25%
Poverty	21%
Access to housing	21%
No insurance or limited insurance coverage	20%
Few activities for children and youth	18%
Limited safe places to walk or play outside	18%
Access to job opportunities	16%
Loneliness or isolation	14%
Limited social services	14%
Access to food	14%
Access to transportation	11%
Other problem not listed here	9%
Water/air quality	2%

**Top Health Concerns - Responses from Those with 4 Year Degree**

Q4 - Which of these do you think are the 3 most important health problems in your county?

Field	Percentage of Responses
Mental health problems (including anxiety, depression, etc.)	68%
Obesity	59%
Drug and/or alcohol use	53%
Diabetes ("sugar")	29%
Tobacco, vaping	24%
Heart problems (high blood pressure, etc.)	23%
Cancer	16%
Aging problems	13%
Other problem not listed here	8%
Lung disease, asthma, etc.	3%
Dental problems	2%

## Q5 - Which do you think are the 3 most important problems related to quality of life in your county?

Field	Percentage of Responses
Cost of health care and/or medications	43%
Poverty	42%
Access to housing	30%
Access to transportation	29%
Limited safe places to walk or play outside	25%
Homelessness	24%
No insurance or limited insurance coverage	17%
Loneliness or isolation	17%
Access to job opportunities	17%
Limited social services	15%
Access to food	11%
Domestic issues/child neglect	9%
Few activities for children and youth	8%
Water/air quality	6%
Other problem not listed here	4%

**Top Health Concerns - Responses from Those Under 65**

Q4 - Which of these do you think are the 3 most important health problems in your county?

Field	Percentage of Responses
Mental health problems (including anxiety, depression, etc.)	64%
Obesity	57%
Drug and/or alcohol use	53%
Diabetes ("sugar")	30%
Heart problems (high blood pressure, etc.)	23%
Cancer	19%
Tobacco, vaping	16%
Aging problems	15%
Dental problems	9%
Other problem not listed here	7%
Lung disease, asthma, etc.	4%

## Q5 - Which do you think are the 3 most important problems related to quality of life in your county?

Field	Percentage of Responses
Cost of health care and/or medications	50%
Poverty	37%
Homelessness	25%
Access to housing	24%
Limited safe places to walk or play outside	22%
Access to transportation	21%
No insurance or limited insurance coverage	20%
Access to job opportunities	16%
Domestic issues/child neglect	16%
Limited social services	16%
Few activities for children and youth	13%
Access to food	13%
Loneliness or isolation	13%
Other problem not listed here	6%
Water/air quality	5%

**Top Health Concerns - Responses from Those 65+**

Q4 - Which of these do you think are the 3 most important health problems in your county?

Field	Percentage of Responses
Obesity	50%
Mental health problems (including anxiety, depression, etc.)	50%
Drug and/or alcohol use	50%
Aging problems	50%
Heart problems (high blood pressure, etc.)	38%
Diabetes ("sugar")	38%
Cancer	25%
Tobacco, vaping	0%
Other problem not listed here	0%
Lung disease, asthma, etc.	0%
Dental problems	0%

## Q5 - Which do you think are the 3 most important problems related to quality of life in your county?

Field	Percentage of Responses
Cost of health care and/or medications	50%
Loneliness or isolation	50%
Poverty	38%
Access to housing	38%
No insurance or limited insurance coverage	25%
Limited social services	25%
Limited safe places to walk or play outside	25%
Access to transportation	25%
Homelessness	13%
Domestic issues/child neglect	0%
Few activities for children and youth	0%
Other problem not listed here	0%
Access to food	0%
Access to job opportunities	0%
Water/air quality	0%

**Top Health Concerns - Responses from Those with No Children in Home**

Q4 - Which of these do you think are the 3 most important health problems in your county?

Field	Percentage of Responses
Mental health problems (including anxiety, depression, etc.)	66%
Obesity	57%
Drug and/or alcohol use	53%
Diabetes ("sugar")	30%
Aging problems	23%
Tobacco, vaping	19%
Heart problems (high blood pressure, etc.)	19%
Cancer	14%
Other problem not listed here	9%
Dental problems	5%
Lung disease, asthma, etc.	2%

## Q5 - Which do you think are the 3 most important problems related to quality of life in your county?

Field	Percentage of Responses
Cost of health care and/or medications	54%
Poverty	30%
Access to housing	28%
Homelessness	27%
Limited safe places to walk or play outside	25%
No insurance or limited insurance coverage	22%
Access to transportation	22%
Access to job opportunities	16%
Limited social services	14%
Domestic issues/child neglect	12%
Loneliness or isolation	12%
Access to food	11%
Few activities for children and youth	9%
Other problem not listed here	7%
Water/air quality	4%

**Top Health Concerns - Responses from Those with Children in Home**

Q4 - Which of these do you think are the 3 most important health problems in your county?

Field	Percentage of Responses
Obesity	62%
Mental health problems (including anxiety, depression, etc.)	62%
Drug and/or alcohol use	53%
Heart problems (high blood pressure, etc.)	29%
Diabetes ("sugar")	29%
Cancer	22%
Tobacco, vaping	15%
Dental problems	11%
Aging problems	7%
Other problem not listed here	5%
Lung disease, asthma, etc.	5%

## Q5 - Which do you think are the 3 most important problems related to quality of life in your county?

Field	Percentage of Responses
Cost of health care and/or medications	47%
Poverty	38%
Access to transportation	24%
Access to housing	24%
Domestic issues/child neglect	22%
Homelessness	22%
Loneliness or isolation	18%
Few activities for children and youth	18%
Limited social services	18%
Limited safe places to walk or play outside	16%
Access to job opportunities	15%
Access to food	13%
No insurance or limited insurance coverage	11%
Other problem not listed here	5%
Water/air quality	4%

**Top Health Concerns - Lower Income**

Q4 - Which of these do you think are the 3 most important health problems in your county?

Field	Percentage of Responses
Mental health problems (including anxiety, depression, etc.)	100%
Drug and/or alcohol use	100%
Tobacco, vaping	25%
Obesity	25%
Diabetes ("sugar")	25%
Cancer	25%
Other problem not listed here	0%
Lung disease, asthma, etc.	0%
Heart problems (high blood pressure, etc.)	0%
Dental problems	0%
Aging problems	0%

## Q5 - Which do you think are the 3 most important problems related to quality of life in your county?

Field	Percentage of Responses
Cost of health care and/or medications	50%
No insurance or limited insurance coverage	50%
Poverty	50%
Access to housing	50%
Access to job opportunities	50%
Access to transportation	25%
Homelessness	25%
Domestic issues/child neglect	0%
Loneliness or isolation	0%
Few activities for children and youth	0%
Limited social services	0%
Limited safe places to walk or play outside	0%
Other problem not listed here	0%
Access to food	0%
Water/air quality	0%

**Top Health Concerns - Higher Income**

Q4 - Which of these do you think are the 3 most important health problems in your county?

Field	Percentage of Responses
Mental health problems (including anxiety, depression, etc.)	64%
Obesity	63%
Drug and/or alcohol use	56%
Diabetes ("sugar")	32%
Tobacco, vaping	19%
Heart problems (high blood pressure, etc.)	19%
Cancer	17%
Aging problems	15%
Other problem not listed here	6%
Dental problems	5%
Lung disease, asthma, etc.	2%

## Q5 - Which do you think are the 3 most important problems related to quality of life in your county?

Field	Percentage of Responses
Cost of health care and/or medications	46%
Poverty	39%
Limited safe places to walk or play outside	26%
Access to transportation	25%
Homelessness	25%
Access to housing	24%
Limited social services	18%
Loneliness or isolation	17%
No insurance or limited insurance coverage	15%
Domestic issues/child neglect	14%
Few activities for children and youth	12%
Access to job opportunities	11%
Access to food	10%
Water/air quality	6%
Other problem not listed here	5%

### Top Health Concerns - Responses from Non-White Individuals

Q4 - Which of these do you think are the 3 most important health problems in your county?

Field	Percentage of Responses
Obesity	63%
Mental health problems (including anxiety, depression, etc.)	50%
Drug and/or alcohol use	50%
Tobacco, vaping	38%
Heart problems (high blood pressure, etc.)	38%
Diabetes ("sugar")	38%
Cancer	13%
Aging problems	13%
Other problem not listed here	0%
Lung disease, asthma, etc.	0%
Dental problems	0%

## Q5 - Which do you think are the 3 most important problems related to quality of life in your county?

Field	Percentage of Responses
Cost of health care and/or medications	50%
Poverty	50%
Limited safe places to walk or play outside	38%
Access to housing	38%
No insurance or limited insurance coverage	25%
Access to transportation	25%
Loneliness or isolation	13%
Limited social services	13%
Homelessness	13%
Access to food	13%
Access to job opportunities	13%
Water/air quality	13%
Domestic issues/child neglect	0%
Few activities for children and youth	0%
Other problem not listed here	0%

**Top Health Concerns - Responses from White Individuals**

Q4 - Which of these do you think are the 3 most important health problems in your county?

Field	Percentage of Responses
Mental health problems (including anxiety, depression, etc.)	65%
Obesity	57%
Drug and/or alcohol use	52%
Diabetes ("sugar")	27%
Heart problems (high blood pressure, etc.)	23%
Tobacco, vaping	18%
Cancer	18%
Aging problems	17%
Dental problems	8%
Other problem not listed here	8%
Lung disease, asthma, etc.	3%

## Q5 - Which do you think are the 3 most important problems related to quality of life in your county?

Field	Percentage of Responses
Cost of health care and/or medications	50%
Poverty	34%
Access to housing	26%
Homelessness	25%
Access to transportation	23%
Limited safe places to walk or play outside	21%
No insurance or limited insurance coverage	18%
Domestic issues/child neglect	16%
Access to job opportunities	16%
Loneliness or isolation	16%
Limited social services	15%
Access to food	12%
Few activities for children and youth	12%
Other problem not listed here	6%
Water/air quality	5%

Demographic	Survey Response	Monongalia	Marion
Men	16.00%	51.00%	50.00%
Women	81.00%	49.00%	50.00%
Age 65+	4.00%	13.60%	19.80%
White alone	97.00%	86.60%	92.00%
Non-White or 2+ races	3.00%	13.40%	8.00%
Hispanic or Latino	2.00%	3.30%	1.60%
Bachelor's degree or higher, age 25+	65.00%	48.00%	25.80%

Q7 - What kind of health insurance coverage do you have?

176 Responses

Field	Percentage of Responses
Private health insurance (e.g., through your employer, union, family member, or private plan)	95%
Public health insurance (e.g., Medicaid, Medicare, VA services, Tricare, Chip, or Indian Health Services)	6%
Uninsured (i.e., no health insurance coverage)	1%
Other (please specify)	0%

Q8 - I know how to access medical care in my community.

175 Responses

Field	Percentage
Strongly agree	65%
Somewhat agree	18%
Strongly disagree	9%
Neither agree nor disagree	5%
Somewhat disagree	3%

Q9 - Please tell us your level of agreement with each of these sentences about y...

171 Responses

Field	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree
I have access to good health care.	1%	4%	9%	31%	55%
I am satisfied with the medical care I receive.	1%	7%	11%	40%	41%
I am able to afford medical care when needed.	6%	19%	12%	32%	31%
I am able to afford medications when needed.	4%	15%	10%	30%	40%
I am able to get medical care when I need it.	3%	5%	12%	32%	49%
I am able to see specialists when needed.	6%	13%	17%	34%	29%
I am able to see my primary care doctor when needed.	4%	9%	12%	33%	41%
I am able to get mental health care when needed.	10%	16%	25%	23%	26%
I have access to a walk-in clinic or urgent care.	4%	1%	7%	24%	64%

Q10 - What medical services or specialties would you like to see offered in your area?

## 113 Responses



Q11 - Please tell us about access to telehealth medical care in your home.

## 164 Responses

Field	Percentage
I have high-speed internet and am comfortable using telehealth medical care.	56%
I have high-speed internet but prefer not to use telehealth medical care.	26%
I have high-speed internet, but need more information about telehealth medical care before deciding.	6%
I have high-speed internet, but it is not reliable or fast enough to use for telehealth medical care.	6%
I do not have high-speed internet at home and cannot use telehealth medical care.	6%