



Berkeley and Jefferson Medical Centers

2025 Community Health Needs Assessment

Prepared for: Berkeley Medical Center, Martinsburg, West Virginia and

Jefferson Medical Center, Ranson, West Virginia

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Document Acronyms The following acronyms are used throughout this document:

Acronym	Definition
ACA	Affordable Care Act
ВМС	Berkeley Medical Center
CHIP	Community Health Improvement Plan
CHNA	Community Health Needs Assessment
Health Affairs	West Virginia University Health Affairs Institute
JMC	Jefferson Medical Center
WVU	West Virginia University

1 Background and Introduction

Provisions in the Affordable Care Act (ACA) of 2010 require tax-exempt (non-profit) hospitals to conduct a Community Health Needs Assessment (CHNA) and develop a Community Health Improvement Plan (CHIP) at least every three years. The regulations for the CHNA include defining the hospital's service area and compiling demographics and analysis of health indicators; considering input from the community, including public health professionals; identifying resources; and prioritizing community health needs. The 2025 Berkeley Medical Center (BMC) and Jefferson Medical Center (JMC) CHNA identifies the following prioritized needs.

- Substance Use, Abuse, and Mental Health
- Obesity and Co-Morbid Chronic Disease (Cancer, Diabetes)
- Access to Care (including strategies to address Primary Care, Cost of Care, Transportation, and Dental Care)

This document serves as a roadmap for the CHIP, which will be developed following the completion of the 2025 CHNA and will specify planned actions to be taken by BMC and JMC, community partners, available resources, anticipated steps, and a plan for evaluating these activities. BMC and JMC partnered with West Virginia University's Health Affairs Institute to complete this CHNA using a community-based process designed to engage a broad representation of community members. A CHNA leadership team including hospital and community representation was convened by BMC and JMC to inform and guide the process.

1.1 About Berkeley Medical Center

Berkeley Medical Center (formerly known as City Hospital) joined WVU Medicine on January 1, 2005, along with Jefferson Medical Center, to become WVU Hospitals East. BMC, located in Martinsburg WV, is a 195-bed not-for-profit community hospital. To match the needs of the community, BMC is committed to both improvement and growth. Some of the current services include neonatal intensive care, pediatrics, cardiac catheterization lab, neurosurgery, orthopedics, oncology, behavioral health, emergency care, and critical care.

1.2 Previous BMC CHNA Findings

The most recent BMC CHNA was adopted in 2022. It included a review of secondary data to assess socioeconomic characteristics, as well as key risk factors facing the community. A primary data collection was conducted in the service area, and further resident input was gathered at a community meeting hosted by Berkeley Medical Center. The final report identified three main health priorities, with goals and strategies for each:

- Substance Use and Mental Health
- Obesity and Co-Morbid Chronic Disease (Including Diabetes and Cancer)
- Access to Care (Including Transportation and Cost)

1.3 About Jefferson Medical Center

Jefferson Medical Center, located in Ranson, WV, is a 25-bed not-for-profit community hospital and is a part of WVU Hospitals East. JMC is a critical access hospital with a 24-hour emergency department. Other services include a level 4-trauma center, CT (Computed Tomography), MRI (Magnetic Resonance Imaging), lab facilities, home health, intensive/critical care.

1.4 Previous JMC CHNA Findings

The most recent JMC CHNA was adopted in 2022. It also included a review of secondary data, and additional information was provided through collection of survey data in Berkeley, Jefferson, and Morgan Counties. The final report identified three main health priorities, with goals and strategies for each:

- Substance Use and Mental Health
- Obesity and Co-Morbid Chronic Disease (Including Diabetes and Cancer)
- Access to Care (Including Transportation and Cost)

1.5 Definition of the Community Served

For the 2025 process, BMC and JMC chose to work together for their Community Health Needs Assessment. These two hospitals serve Berkeley, Jefferson, and Morgan counties in West Virginia's Eastern Panhandle and have a long-standing relationship with each other. The hospitals also chose to include Morgan County as a part of their service area.



Figure 1: BMC and JMC Combined Service Area

Table 1 contains information from the US Census Bureau and shows the most current QuickFacts (Appendix A) for the three counties in BMC and JMC's service area. It outlines some basic demographics, as well as information about health insurance coverage and poverty levels.

Table 1: US Census Quickfacts

	Berkeley, WV	Jefferson, WV	Morgan, WV
Population	136,287	61,264	17,178
Residents under 18	23.0%	20.5%	16.9%
Hispanic or Latino	6.7%	8.0%	1.9%
High school education or more	90.6%	90.0%	87.9%
Bachelor's degree or more	24.3%	33.7%	17.6%
Under 65 yrs. and no insurance	7.2%	6.4%	7.6%
Persons living in poverty	11.3%	9.0%	10.7%

2 Methodology and Community Input Process

The CHNA process began with a review of the previous cycle's needs assessment priorities, including publicly available secondary data related to counties within Berkeley and Jefferson Medical Centers service areas, and any changes to the community since the previous cycle. These data included the above US Census data and County Health Rankings Data (Appendix B). Using these reports as a springboard, the leadership team started the initial discussion around health needs, changes in each hospital community's demographics over the previous few years, and lessons learned from the last CHNA cycle's health topic prioritization and development of implementation activities. Primary data collection was comprised of surveying community members in a broad, combined service area to gather perceptions of health issues, quality of life, and other related topics. Survey data was analyzed and presented back to the leadership team and community partners of Berkeley and Jefferson Medical Centers. This presentation was focused on reviewing the survey data, discussing community assets that may help inform community benefit planning for Berkeley and Jefferson Medical Centers CHNA process, as well as discussing the needs of those not well-represented in the survey data.

2.1 Primary Methods of Collecting and Analyzing Information

Two primary sources of data were utilized to inform the CHNA: (1) a public input survey and (2) a data presentation to leadership and community partners. The public input survey (Appendix C) was developed by Health Affairs with the Berkeley and Jefferson Medical Centers CHNA leadership team following an iterative process. Survey topics included questions about specific health issues, thoughts on overall health of the community, quality of life, access to care, and medical needs (including specialist care), risky behaviors, and demographic information including geographic location and income.

To gather public feedback, data was collected anonymously from residents aged 18 and older from February 26th to April 9th, 2025. The survey was disseminated via a web-based platform called Qualtrics. Collection efforts included sharing through MyChart, and reached local residents via social media, other local information channels, and with assistance from hospital partners and civic organizations. The survey was not intended to be a representative scientific sample of residents of these three counties, but rather a mechanism to solicit the community's

perception of health needs. A total of 1,183 surveys were completed by community members from the area. Noteworthy limitations included disproportionately low representation from males, from the lower-income population of these counties, and, for Berkeley and Jefferson Counties, limited response from non-white community members. This survey data also over-represents residents with a bachelor's degree or higher compared to the community in general.

Figure 2: Response by County



At the conclusion of the survey data collection, analysis was conducted by the Health Affairs team. Results were presented back to the Leadership Team in aggregate (Appendix D), and broken down by income, age, and other demographics to ensure there was no significant variation in responses among groups (Appendix E). The team discussed the data alongside known health issues in the community, experiences in their own clinical and other professional settings, resources and previous implementation activities already in place to address some of the top issues, and thoughts about further addressing the most prevalent community concerns.

Additional information was collected through feedback at a virtual data presentation hosted on April 28th, 2025. This session, with stakeholder representation from invested community partners, solicited input about community health needs and sought to identify groups and organizations already providing essential services. Survey results were presented to this group and strategies for improving health outcomes in the top areas were discussed. More details on the makeup of this session are found below. Community input from the event was compiled and will be used for reference at the community benefit planning stage.

2.2 Leadership Team and Community Partners

The following organizations were represented on Berkeley and Jefferson Medical Centers' CHNA leadership team and provided detailed input throughout the process of developing the CHNA. These individuals informed the public input survey and were instrumental in dissemination. Additionally, they identified and invited attendees to the community meeting and were charged as a group with collaborative discussion of primary and secondary data to determine health priorities.

Leadership Team

- BMC Executive Leadership Team
- JMC Executive Leadership Team

These individuals - along with the long-standing Action Teams assembled during previous CHNA cycles - were integral to data collection efforts and were represented at the community meeting in April. Those in attendance were asked to speak to the experiences of the populations whom they serve or represent and to discuss the accuracy of the survey data in relation to their professional and personal experiences as community members. Additionally, 2025 Community Health Needs Assessment

the group worked to compile a list of existing resources, programs, and policies, as well as fresh ideas or potential partnerships for addressing each area of concern.

Organizations Represented at Community Meeting

- Berkeley County Development Authority
- Berkeley County Schools
- Berkeley-Morgan County Health Departments
- Blue Ridge CTC
- City of Martinsburg
- Eastern Panhandle Regional Planning and Development Council (Region 9)
- Eastern West Virginia Community Foundation
- Family Resource Network of the Panhandle
- Good Samaritan Free Clinic
- Jefferson County Development Authority
- Jefferson County Schools
- Morgan County Partnership
- Recovery Resource Center
- Shenandoah Community Health
- Shepherd University
- State Representatives
- West Virginia University Extension
- WV Birth to Three
- WVU Medicine East

3 Community Health Needs Prioritization

Following the community meeting, the leadership team discussed all input together and identified priority areas to address through implementation strategies. Leadership reviewed closely the top concerns raised across all categories including health and disease, quality of life, environment, and risky behaviors (see tables 2-4).

Table 2: Community Health Perceptions Survey - Health and Disease

Top Five Health and Disease Concerns				
Drug and/or alcohol use	54%			
Mental health problems	42%			
Obesity	40%			
Diabetes	25%			
Chronic disease	21%			

Table 3: Community Health Perceptions Survey - Quality of Life and Environment

Top Five Quality of Life and Environmental Concerns					
Cost of health care and or medications	55%				
Limited affordable/quality housing	35%				
Lack of insurance/underinsured	27%				
Limited activities for youth	24%				
Poverty	21%				
Homelessness	20%				

Table 4: Community Health Perceptions Survey - Risky Behaviors

Top Five Risky Behavior Concerns					
Drug use	55%				
Child abuse and neglect	30%				
Excessive alcohol use	30%				
Poor nutrition	29%				
Lack of exercise	28%				

Health issues were largely consistent when comparing datasets across demographics. For example, when asked to pick the three most important problems related to health and disease in their county both men and women listed drug and/or alcohol abuse, obesity, diabetes, and mental health problems in their overall top concerns. For men, their top health concerns also included aging problems, while women also included chronic disease in their top five. Drug and alcohol abuse, mental health problems, and obesity were the top concern of both white and non-white respondents. Across income levels, and in households with and without children, drug and alcohol abuse, obesity, and mental health problems were consistently the top health concern. Even when accounting for age, we do not see a big difference in top health topics. Respondents aged 65 or older tended to name obesity, drug and/or alcohol use, and aging problems as their top concerns. Those younger than age 65 tend to rate drug and/or alcohol use, mental health problems, and obesity as their top concerns. Cancer, diabetes, and other chronic diseases also appear throughout the top five spots for these demographic groups.

Similarly, when respondents were asked to pick the three most important problems related to quality of life and environment in their county, demographic groups also shared a common theme. Cost of health care and medications, lack of affordable/quality housing, lack of health insurance or limited coverage, limited activities for youth, poverty, and homelessness were all issues that appeared among top concerns. Access to care and cost of care came up repeatedly in the survey data.

When asked to pick the top three topics related to risky behaviors in their county, respondents picked topics tied in directly with all the above. Drug use, child abuse and neglect, excessive alcohol use, poor nutrition, and lack of exercise were issues that appeared at the top of all

datasets. When asked in an open-ended question for suggestions to address these issues, those who took the survey frequently answered with ideas that fell into the following categories:

- Community Recreation activities and spaces for all ages; safe places for exercise and social connection
- Access to care PCP and specialists; includes financial and transportation access
- Resources for low-income families, for seniors, to help navigate the health system, and general outreach
- Food healthier restaurant and grocery options, food assistance, programs/classes
- Built environment trails, sidewalks, safe outdoor spaces for physical activity
- Education knowledge about health and wellbeing, programs available to community members

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3.1 Prioritization Process

The existing secondary data, new survey data, data presentation input, and lessons learned from the last CHNA cycle all factored into BMC and JMC leadership's prioritization decisions. The group considered the degree to which the hospital can affect health outcomes for each topic, changes to the community and outcomes to previous implementation activities, current projects or programs already underway for each, as well as level of importance placed on each by the community relative to the reach of hospital impact. Leadership paid particular attention to the demographics of respondents compared to the community (Appendix F), breakdowns of data by county (Appendices G, H, and I), feedback gathered about access to health care (Appendix J), feedback from under-represented respondents (Appendices K and L) and other areas and demographics they know to be of particular concern in their community. Within this discussion of where and how the hospital can realistically affect community wellbeing and health outcomes, what they could accomplish in collaboration with new and existing partners, and what topics to monitor and revisit later, the list of top health concerns was organized into health topic areas that will be the focus moving forward with implementation planning.

Substance Use, Abuse, and Mental Health

Hospital leadership has implemented long-standing efforts to address these inter-related issues as they have changed in the service area and in the state over time. This cycle, BMC and JMC will again prioritize substance use, abuse, and mental health, developing (or continuing) local activities to address these issues among residents.

Obesity and Co-Morbid Chronic Disease (Cancer, Diabetes)

Obesity and related chronic disease are another topic that this hospital pair sees come up repeatedly with residents, despite efforts underway and progress made in these areas. This cycle, the hospitals will rely on established Action Teams, past lessons learned, and new guidance and information to develop (and continue) community benefit activities to address these health topics.

Access to Care (including strategies to address Primary Care, Cost of Care, Transportation, and Dental Care)

Access to care is a large systemic issue that affects many hospitals in West Virginia, with its mountainous, rural terrain and limited public transportation throughout the state. BMC and JMC are committed to addressing wherever possible when planning community benefit activities surrounding the above health topics. These may include strategies to increase access to primary care, to decrease cost burden on the patient, to increase access to transportation, and (a heightened concern from residents this cycle) to increase access to dental care.

3.2 Potential Resources

The following table documents suggestions for implementation strategy development, as well as organizations identified during the community meeting whose missions are aimed at addressing top health concerns. These organizations could potentially aid in addressing health concerns identified in this CHNA.

Table 5: Potential Community Resources

Potential Community Resources

Dietitian counseling for low-income individuals with diabetes and/or obesity

Educational sessions for regional elected officials

Existing chronic pain (and other) Self-Management Programs

Healthy Smiles - dental care covered by Medicaid

Housing issues - partner with state and local agencies

Morgan County Partnership - mental health awareness trainings (mental health first aid and suicide awareness & prevention) provided free for Berkeley, Jefferson, Morgan, and Hampshire Counties

Shenandoah Community Health - an affordable clinic with sliding scale fees, payment plans, accepts public and private insurance

The Martinsburg Initiative - substance use prevention via law enforcement, schools, community, health, and education partnership

Transportation assistance - for medical services and general needs

4 Evaluation of Impact

Community benefit activities conducted in this service area during the previous CHNA cycle included:

Live Well Programs

- Chronic Disease Self-Management Program
 - o CDSMP Leader Trainings 3

- o CDSMP-4
- Chronic Pain Self-Management Program
 - o CPSMP Leader Training 1
 - o CPSMP 5

Diabetes Community Coalition

- Eastern Panhandle Diabetes Coalition Membership
 - o Monthly meetings
- Diabetes Awareness Month Events
 - o 2023 2 events
 - o 2024 3 events
- Education via hospitals' websites and Facebook pages
- Diabetes Self-Management Program
 - o 9 sessions
- Walk with Ease
 - o 6 sessions

Community Food Initiative

- Farm to You initiative May to October 2024
 - o Berkeley County
 - 5 clinics
 - 26 patients enrolled
 - \$27,120 in produce distributed
 - At least 367 total patients served
 - o Jefferson County
 - 3 clinics
 - 23 patients enrolled
 - \$22,320 in produce distributed
 - At least 741 patients served
- Community Gardens
 - o Ranson Community Garden
 - Hospital staff on BOD
 - Provided help for events
 - Garden of Promise
 - Hospital staff lead on garden
 - Received several grants, including one to fund a high tunnel, electricity, well, and irrigation system
 - Partnerships with The Martinsburg Initiative, Destiny Church, Promise Neighborhood Initiative through the United Way
 - o Farm to School initiative
 - Grant received
 - Partnership with Ranson and Garden of Promise
- Martinsburg Farmers Market
 - o Annual health event
- MedCHEFS Cooking Demos
 - o Cooking demonstration with introduction of Farm to You truck

- Food Pantry Monthly Newsletter
 - o Distributed at CCAP Loaves and Fishes (Berkeley County)
 - o Distributed at Starting Points Backpack Program (Morgan County)

Access to Transportation

- Uber Health
 - o 2024 contribution
- Cancer Comfort Fund
 - o 2023 27 individuals served
 - o 2024 16 individuals served
- Pediatric Care Fund
 - o 2023 1 family served
- EPTA Vouchers
- Shuttle Bus

Substance Use and Mental Health - Community and Health Professionals

- Community Collaboratives
 - o Health and Human Services Collaborative Behavioral Health Work Group
 - o We CARE
 - o Tri-State Collaborative
- Crisis Intervention Training for Martinsburg Police Department and Berkeley County Sheriff's Department
 - o Steering Committee convened
 - o State collaboration with 988
 - o Currently identifying community needs for a full-scale model integrating different points of access for potential clients
- Stigma Reduction Education
 - o Utilizing funding through Project Engage
 - o Ongoing work throughout the hospital focused on stigma reduction for staff
- Peer Support CISD team for BMC and JMC
 - o 2 educational sessions, master list of trained Peers
 - o In 2025, will work to formalize 24/7 on-call system for staff and access and provide more trainings if needed
- CISD for EMS/First Responders
 - o Initial discussion with Jefferson County EMS, MPD, and BMC
- Federal and state funded grants aimed at initiation of MOUD, peer support and increased access treatment
 - o Funded through September 2025
- Harm Reduction
 - o Utilize fentanyl strips, Narcan boxes, and education of safe use and wound care
- Drug Free Moms and Babies grant targeting at-risk mothers and youth in Berkeley County, and continuation of MCOAT in Jefferson County
 - o MCOAT group created at CSRC on Wilson Street
- Youth SBIRT screening in ED (11-17-year-olds) focusing on SUD education and human trafficking prevention

- Transportation for patients with SUD needs
 - o Raised \$5000 through Addictions Summit to utilize Lyft/Uber
 - o MOU was created between hospital and county to provide transport on long haul trips
- Creation of mobile crisis unit through East Ridge Mental Health Services
 - o Underway; created ACT team for SCI patients
- Case Management, Peer Support, and Community Outreach for individuals with SUD and mental health needs
 - o CORE Team
 - COAT/CSRC staff
 - o Inpatient Peer Recovery

Mental Health Medication Access

- Increase walk-in hours for mental health providers
- Additional providers
 - o 2 Psych NPs and 1 Psychiatrist
 - o Psychiatrist at Harper's Ferry one day a week
- Increase access to ED consults at JMC ED
 - o Increased call hours for JMC from 9am-4pm to 7am-9pm
 - o Completed 168 consults in 2024
- Outcomes:
 - o Psychiatry appointments booked 95% for 2024
 - o All medication management appointments (adult and child) are currently available within five business days of referral

Cancer Support Groups

- HerStory Women's Cancer Support Group
 - o Received grant from Mountains of Hope Cancer Coalition to support group activities
- Establish new support groups:
 - o Men's group
 - o Caregivers' group

5 Conclusion

Each of the top priorities identified in the 2025 CHNA are consistent with concerns raised in 2022. The 2025 CHNA identified three core priorities to guide BMC and JMC's efforts to improve the health of community members:

- Substance Use, Abuse, and Mental Health
- Obesity and Co-Morbid Chronic Disease (Cancer, Diabetes)
- Access to Care (including strategies to address Primary Care, Cost of Care, Transportation, and Dental Care)

Hospital leadership discussion of implementation planning steps is already underway. The Health Affairs Team will work with the hospital to develop their Community Health Implementation Plan (CHIP), which will serve as their roadmap for continuing or building community benefit strategies.

6 Appendices

Appendix A - US Census QuickFacts

Appendix B - County Health Rankings & Roadmaps

Appendix C - Public Input Survey

Appendix D - Aggregate Data

Appendix E - Demographic Breakdowns

Appendix F - Community Demographics vs. Response Demographics

Appendix G - Data Set - Berkeley County

Appendix H - Data Sets -Jefferson County

Appendix I - Morgan County Data

Appendix J - Responses Regarding Access to Care

Appendix K - Data Set - Non-White Respondents

Appendix L - Data Set - Hispanic Respondents

An official website of the United States government Here's how you know



QuickFacts

West Virginia; Berkeley County, West Virginia; Jefferson County, West Virginia; Morgan County, West Virginia

QuickFacts provides statistics for all states and counties. Also for cities and towns with a population of 5,000 or more.

Enter state, county, city, town, or zip code

-- Select a fact --









Table

All Topics	Q West Virginia	Q Berkeley County, West Virginia	Q Jefferson County, West Virginia	Q Morgan County, West Virginia
Population estimates, July 1, 2023, (V2023)	1 ,770,071	▲ 132,440	▲ 59,787	1 7,649
♣ PEOPLE				
Population				
Population estimates, July 1, 2024, (V2024)	a 1,769,979	1 36,287	△ 61,264	1 7,780
Population estimates, July 1, 2023, (V2023)	△ 1,770,071	△ 132,440	△ 59,787	△ 17,649
Population estimates base, April 1, 2020, (V2024)	△ 1,793,736	△ 122,070	△ 57,703	△ 17,064
Population estimates base, April 1, 2020, (V2023)	△ 1,793,713	1 22,075	△ 57,705	△ 17,066
Population, percent change - April 1, 2020 (estimates base) to July 1, 2024, (V2024)	▲ -1.3%	△ 11.6%	▲ 6.2%	4 .2%
Population, percent change - April 1, 2020 (estimates base) to July 1, 2023, (V2023)	▲ -1.3%	▲ 8.5%	▲ 3.6%	▲ 3.4%
Population, Census, April 1, 2020	1,793,716	122,076	57,701	17,063
Population, Census, April 1, 2010	1,852,994	104,169	53,498	17,541
Age and Sex				
Persons under 5 years, percent	4 .9%	▲ 6.0%	4 .7%	4 .1%
Persons under 18 years, percent	▲ 19.9%	▲ 23.0%	▲ 20.5%	▲ 16.9%
Persons 65 years and over, percent	△ 21.5%	▲ 15.5%	▲ 18.0%	▲ 25.7%
1 Female persons, percent	₫ 50.1%	▲ 50.1%	▲ 50.1%	▲ 49.3%
Race and Hispanic Origin				
1 White alone, percent	▲ 92.8%	▲ 85.9%	A 87.8%	A 95.5%
Black alone, percent (a) (a)	▲ 3.8%	▲ 8.5%	▲ 6.4%	▲ 1.3%
American Indian and Alaska Native alone, percent (a) (a)	▲ 0.3%	▲ 0.4%	▲ 0.5%	▲ 0.4%
Asian alone, percent (a) (a)	▲ 0.9%	▲ 1.4%	▲ 1.9%	▲ 0.6%
Native Hawaiian and Other Pacific Islander alone, percent (a) (a)	△ Z	▲ 0.1%	▲ 0.1%	△ Z
1 Two or More Races, percent	▲ 2.1%	▲ 3.7%	▲ 3.3%	△ 2.1%
Hispanic or Latino, percent (b) (b)	▲ 2.2%	▲ 6.7%	▲ 8.0%	1 .9%
1 White alone, not Hispanic or Latino, percent	▲ 90.9%	▲ 80.3%	▲ 80.8%	▲ 94.0%
Population Characteristics				
1 Veterans, 2019-2023	109,457	8,912	4,603	1,427
Foreign-born persons, percent, 2019-2023	1.7%	4.7%	4.9%	1.4%
Housing				
1 Housing Units, July 1, 2023, (V2023)	863,745	55,194	25,185	9,330
Owner-occupied housing unit rate, 2019-2023	74.3%	75.4%	79.2%	83.1%
1 Median value of owner-occupied housing units, 2019-2023	\$155,600	\$248,000	\$324,500	\$223,100
Median selected monthly owner costs - with a mortgage, 2019- 2023	\$1,225	\$1,501	\$1,801	\$1,247
1 Median selected monthly owner costs -without a mortage, 2019- 2023	\$385	\$408	\$459	\$348
Median gross rent, 2019-2023	\$850	\$1,238	\$1,103	\$832
Building Permits, 2023	4,014	1,378	1,007	109
Families & Living Arrangements				
1 Households, 2019-2023	721,448	49,384	le	this page helpful? ×
Persons per household, 2019-2023	2.40	2.53		
1 Living in the same house 1 year ago, percent of persons age 1 year+, 2019-2023	89.2%	86.5%		Yes Vo No

Appendix A - US Census Quickfacts

Language other than English spoken at home, percent of persons age 5 years+, 2019-2023	2.5%	5.9%	6.6%	2.1%
Computer and Internet Use				
Households with a computer, percent, 2019-2023	90.1%	96.2%	95.2%	90.3%
1 Households with a broadband Internet subscription, percent, 2019-2023	84.4%	91.0%	91.2%	81.3%
Education				
• High school graduate or higher, percent of persons age 25 years+, 2019-2023	88.6%	90.6%	90.0%	87.9%
Bachelor's degree or higher, percent of persons age 25 years+, 2019-2023	23.3%	24.3%	33.7%	17.6%
Health				
With a disability, under age 65 years, percent, 2019-2023	13.8%	10.7%	9.3%	10.7%
Persons without health insurance, under age 65 years, percent	A 7.5%	▲ 7.2%	▲ 6.4%	▲ 7.6%
Economy				
n civilian labor force, total, percent of population age 16 years+, 2019-2023	53.5%	66.4%	63.6%	57.4%
In civilian labor force, female, percent of population age 16 years+, 2019-2023	49.9%	61.5%	58.4%	52.0%
Total accommodation and food services sales, 2022 (\$1,000) (c)	4,723,330	243,232	492,992	22,970
Total health care and social assistance receipts/revenue, 2022 (\$1,000) (c)	18,934,220	979,205	147,015	58,871
Total transportation and warehousing receipts/revenue, 2022 (\$1,000) (c)	3,692,949	88,154	D	6,182
1 Total retail sales, 2022 (\$1,000) (c)	30,058,548	1,513,659	683,831	139,997
1 Total retail sales per capita, 2022 (c)	\$16,944	\$11,699	\$11,590	\$8,030
Fransportation				
Mean travel time to work (minutes), workers age 16 years+, 2019-2023	26.6	30.9	37.2	41.7
Income & Poverty				
Median households income (in 2023 dollars), 2019-2023	\$57,917	\$77,329	\$95,523	\$63,805
Per capita income in past 12 months (in 2023 dollars), 2019-2023	\$32,949	\$37,533	\$44,503	\$34,803
Persons in poverty, percent	△ 16.7%	1 1.3%	A 9.0%	1 0.7%
BUSINESSES				
Businesses				
1 Total employer establishments, 2022	35,530	1,761	955	227
Total employment, 2022	540,468	29,626	13,255	2,131
Total annual payroll, 2022 (\$1,000)	26,501,437	1,378,361	532,365	79,158
Total employment, percent change, 2021-2022	4.1%	5.1%	11.6%	-1.1%
1 Total nonemployer establishments, 2022	93,669	7,711	4,188	1,195
All employer firms, Reference year 2022	22,550	1,368	869	187
1 Men-owned employer firms, Reference year 2022	13,504	801	421	72
Women-owned employer firms, Reference year 2022	4,185	246	190	S
Minority-owned employer firms, Reference year 2022	1,266	151	82	6
Nonminority-owned employer firms, Reference year 2022	18,793	975	639	151
Weteran-owned employer firms, Reference year 2022			4.6	
	1,206	49	46	12
1 Nonveteran-owned employer firms, Reference year 2022	1,206	1,062	669	12
Nonveteran-owned employer firms, Reference year 2022 GEOGRAPHY				
⊕ GEOGRAPHY				
	18,470	1,062	669	147
■ GEOGRAPHYGeography◆ Population per square mile, 2020	18,470 74.6	380.1	275.7	74.5
Geography Population per square mile, 2020 Population per square mile, 2010	74.6 77.1	380.1 324.4	275.7 255.2	74.5 76.6

About datasets used in this table

Value Notes

Methodology differences may exist between data sources, and so estimates from different sources are not comparable.

Some estimates presented here come from sample data, and thus have sampling errors that may render some apparent differences between geographies statistically indistinguishable. Clic

Is this page helpful? ×

Appendix A - US Census Quickfacts

Users should exercise caution when comparing 2019-2023 ACS 5-year estimates to other ACS estimates. For more information, please visit the 2023 5-year ACS Comparison Guidance page.

Fact Notes

- (a) Includes persons reporting only one race
- (b) Hispanics may be of any race, so also are included in applicable race categories
- (c) Economic Census Puerto Rico data are not comparable to U.S. Economic Census data

Value Flags

- D Suppressed to avoid disclosure of confidential information
- F Fewer than 25 firms
- FN Footnote on this item in place of data
- NA Not available
- S Suppressed; does not meet publication standards
- X Not applicable
- Z Value greater than zero but less than half unit of measure shown
- Either no or too few sample observations were available to compute an estimate, or a ratio of medians cannot be calculated because one or both of the median estimates falls in the lowest or upper interval of ar
- N Data for this geographic area cannot be displayed because the number of sample cases is too small.

QuickFacts data are derived from: Population Estimates, American Community Survey, Census of Population and Housing, Current Population Survey, Small Area Health Insurance Estimates, Small Area Income and Poverty Est Housing Unit Estimates, County Business Patterns, Nonemployer Statistics, Economic Census, Survey of Business Owners, Building Permits.

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Measuring America's People, Places, and Economy



COUNTY
Berkeley, WV

2025	~

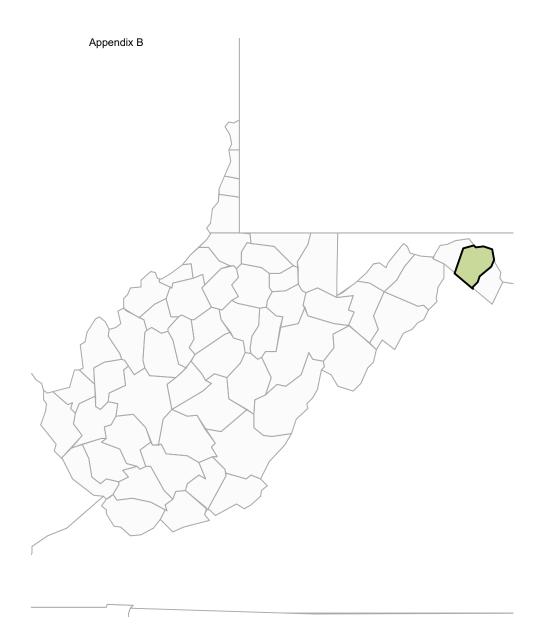
View West Virginia Health Data

County Demographics

The health of a place results from past and present policies and practices. The land known as Berkeley County, along with the entirety of the U.S., has been home for many thousands of years to hundreds of Indigenous nations. Native Land Digital "strives to create and foster conversations about the history of colonialism, Indigenous ways of knowing, and settler-Indigenous relations."

Berkeley County, West Virginia is Metropolitan . In Berkeley County, 32.4% of the population lives in a low population density area .

Show demographic data



County Snapshot

This county's snapshot covers:

Population Health and Well-being 👃

Community Conditions 👃

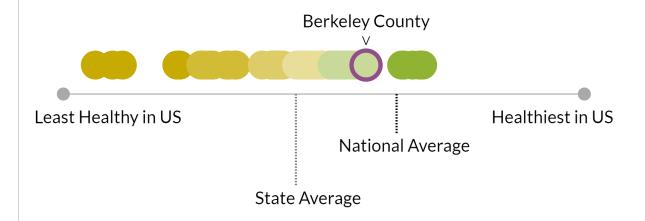
Berkeley County Population Health and Well-being

Population health and well-being is something we create as a society, not something an individual can attain in a clinic or be responsible for alone. Health is more than being free from

disease and pain; health is the ability to thrive. Well-being covers both quality of life and the ability of people and communities to contribute to the world. Population health involves optimal physical, mental, spiritual and social well-being.

Berkeley County is faring slightly better than the average county in West Virginia for Population Health and Well-being, and slightly worse than the average county in the nation.

Download Chart



Trends Available

Length of life Premature Death		Berkeley County	West Virginia	United States	
		11,500	13,300	8,400	
Additional Length of life (not included in summary)					
Quality of life		Berkeley County	West Virginia	United States	
Poor Physical Health Days		4.5	5.2	3.9	
Low Birth Weight		9%	10%	8%	
Poor Mental Health Days		6.4	6.7	5.1	
Poor or Fair Health		19%	23%	17%	

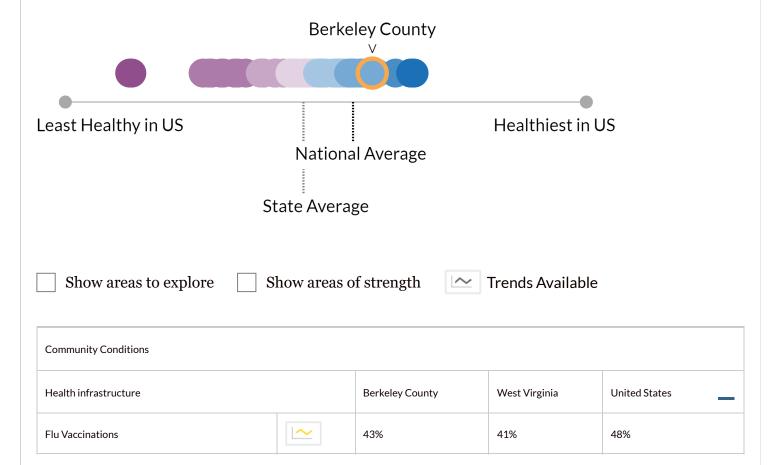
Note: Blank values reflect unreliable or missing data.

Berkeley County Community Conditions

Community conditions include the social and economic factors, physical environment and health infrastructure in which people are born, live, learn, work, play, worship and age. Community conditions are also referred to as the social determinants of health.

Berkeley County is faring better than the average county in West Virginia for Community Conditions, and about the same as the average county in the nation.

Download Chart



Appendix B Access to Exercise Opportunities		56%	59%	84%
Food Environment Index		8.2	6.5	7.4
Primary Care Physicians	~	2,380:1	1,320:1	1,330:1
Mental Health Providers		480:1	510:1	300:1
Dentists	~	1,990:1	1,710:1	1,360:1
Preventable Hospital Stays	~	3,363	3,938	2,666
Mammography Screening	~	38%	42%	44%
Uninsured	~	7%	7%	10%
Additional Health infrastructure (not included in	summary)	1	·	4
Physical environment		Berkeley County	West Virginia	United States
Severe Housing Problems		12%	11%	17%
Driving Alone to Work		79%	79%	70%
Long Commute - Driving Alone		41%	35%	37%
Air Pollution: Particulate Matter	~	7.5	6.7	7.3
Drinking Water Violations		Yes		
Broadband Access		91%	84%	90%
Library Access		2	1	2
Additional Physical environment (not included in	summary)			-
Social and economic factors		Berkeley County	West Virginia	United States
Some College		59%	57%	68%
High School Completion		91%	89%	89%
Unemployment	~	3.4%	3.9%	3.6%
Income Inequality		3.7	5.1	4.9
Children in Poverty	~	14%	20%	16%
Injury Deaths		141	146	84
Social Associations		7.3	12.6	9.1

Appendix B

Note: Blank values reflect unreliable or missing data.



COUNTY

Jefferson, WV



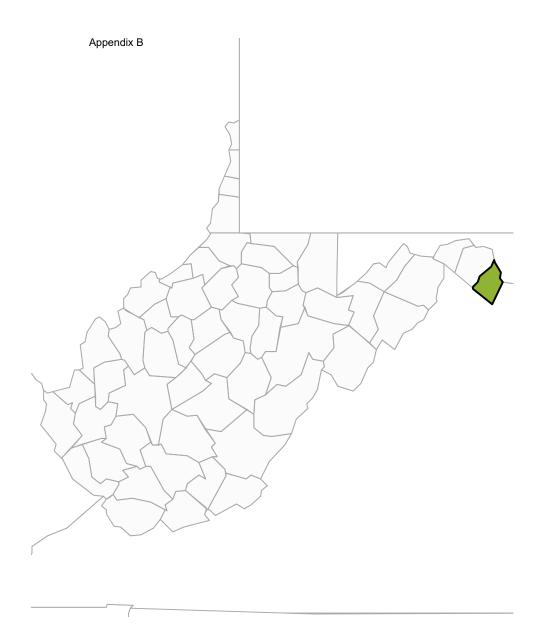
View West Virginia Health Data

County Demographics

The health of a place results from past and present policies and practices. The land known as Jefferson County, along with the entirety of the U.S., has been home for many thousands of years to hundreds of Indigenous nations. Native Land Digital "strives to create and foster conversations about the history of colonialism, Indigenous ways of knowing, and settler-Indigenous relations."

Jefferson County, West Virginia is Metropolitan . In Jefferson County, 61.7% of the population lives in a low population density area .

Show demographic data



County Snapshot

This county's snapshot covers:

Population Health and Well-being \downarrow

Community Conditions 👃

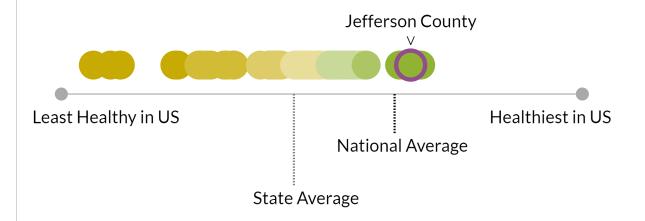
Jefferson County Population Health and Well-being

Population health and well-being is something we create as a society, not something an individual can attain in a clinic or be responsible for alone. Health is more than being free from

disease and pain; health is the ability to thrive. Well-being covers both quality of life and the ability of people and communities to contribute to the world. Population health involves optimal physical, mental, spiritual and social well-being.

Jefferson County is faring better than the average county in West Virginia for Population Health and Well-being, and slightly better than the average county in the nation.

Download Chart



Trends Available

Population Health and Well-being	pulation Health and Well-being					
Length of life		Jefferson County	West Virginia	United States		
Premature Death		9,100	13,300	8,400		
Additional Length of life (not included in summary)						
Quality of life		Jefferson County	West Virginia	United States		
Poor Physical Health Days	Poor Physical Health Days		5.2	3.9		
Low Birth Weight		8%	10%	8%		
Poor Mental Health Days		6.1	6.7	5.1		
Poor or Fair Health		19%	23%	17%		
Additional Quality of life (not included in summary)						

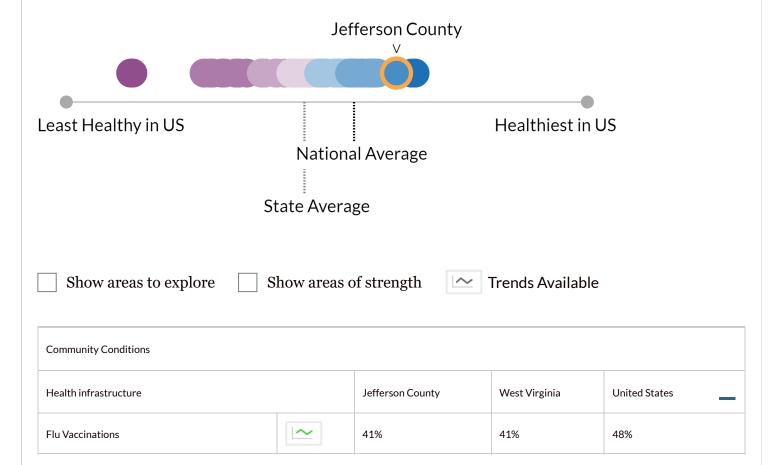
Note: Blank values reflect unreliable or missing data.

Jefferson County Community Conditions

Community conditions include the social and economic factors, physical environment and health infrastructure in which people are born, live, learn, work, play, worship and age. Community conditions are also referred to as the social determinants of health.

Jefferson County is faring better than the average county in West Virginia for Community Conditions, and slightly better than the average county in the nation.

Download Chart



Access to Exercise Opportunities		35%	59%	84%
Food Environment Index		8.9	6.5	7.4
Primary Care Physicians	~	1,720:1	1,320:1	1,330:1
Mental Health Providers		730:1	510:1	300:1
Dentists	~	3,280:1	1,710:1	1,360:1
Preventable Hospital Stays	~	2,762	3,938	2,666
Mammography Screening	~	40%	42%	44%
Uninsured	~	6%	7%	10%
Additional Health infrastructure (not includ	ed in summary)			
Physical environment		Jefferson County	West Virginia	United States
Severe Housing Problems		12%	11%	17%
Driving Alone to Work		71%	79%	70%
Long Commute - Driving Alone		58%	35%	37%
Air Pollution: Particulate Matter	~	7.4	6.7	7.3
Drinking Water Violations		Yes		
Broadband Access		91%	84%	90%
Library Access		<1	1	2
Additional Physical environment (not includ	ed in summary)			
Social and economic factors		Jefferson County	West Virginia	United States
Some College		70%	57%	68%
High School Completion		90%	89%	89%
Unemployment	~	2.7%	3.9%	3.6%
Income Inequality		4.4	5.1	4.9
Children in Poverty	~	10%	20%	16%
Injury Deaths		112	146	84
Social Associations		8.0	12.6	9.1
Child Care Cost Burden		20%	36%	28%

Note: Blank values reflect unreliable or missing data.



Morgan, WV



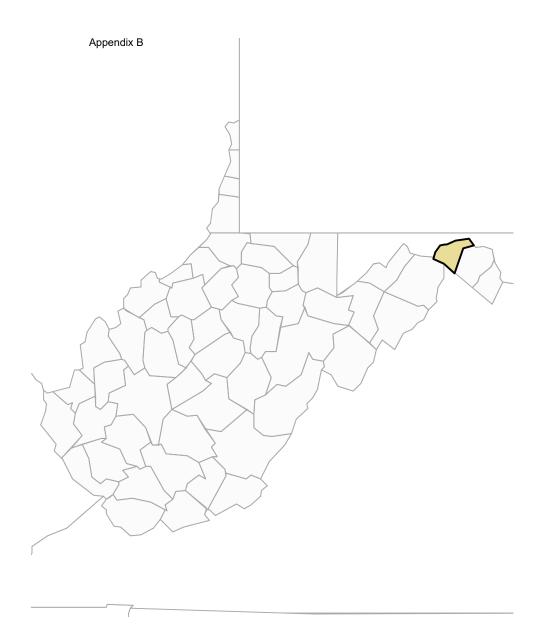
View West Virginia Health Data

County Demographics

The health of a place results from past and present policies and practices. The land known as Morgan County, along with the entirety of the U.S., has been home for many thousands of years to hundreds of Indigenous nations. Native Land Digital "strives to create and foster conversations about the history of colonialism, Indigenous ways of knowing, and settler-Indigenous relations."

Morgan County, West Virginia is Metropolitan . In Morgan County, 100% of the population lives in a low population density area .

Show demographic data



County Snapshot

This county's snapshot covers:

Population Health and Well-being 👃

Community Conditions \downarrow

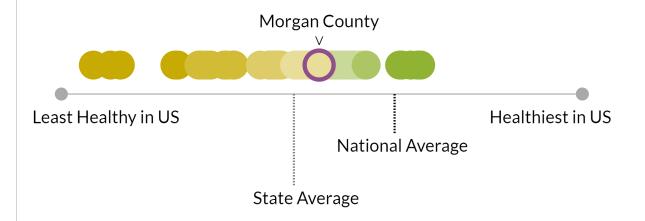
Morgan County Population Health and Well-being

Population health and well-being is something we create as a society, not something an individual can attain in a clinic or be responsible for alone. Health is more than being free from

disease and pain; health is the ability to thrive. Well-being covers both quality of life and the ability of people and communities to contribute to the world. Population health involves optimal physical, mental, spiritual and social well-being.

Morgan County is faring about the same as the average county in West Virginia for Population Health and Well-being, and worse than the average county in the nation.

Download Chart



Trends Available

Population Health and Well-being				
Length of life		Morgan County	West Virginia	United States
Premature Death	~	13,300	13,300	8,400
Additional Length of life (not included in sumn	nary)			
Quality of life		Morgan County	West Virginia	United States
Poor Physical Health Days		5.3	5.2	3.9
Low Birth Weight		8%	10%	8%
Poor Mental Health Days		6.9	6.7	5.1
		21%	23%	17%

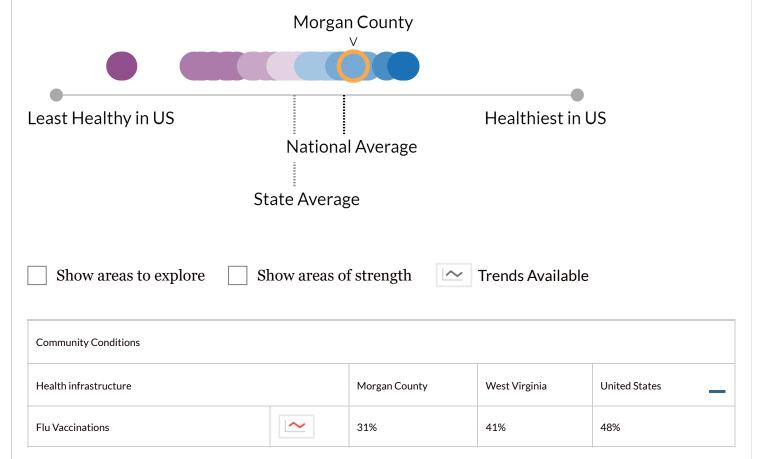
Note: Blank values reflect unreliable or missing data.

Morgan County Community Conditions

Community conditions include the social and economic factors, physical environment and health infrastructure in which people are born, live, learn, work, play, worship and age. Community conditions are also referred to as the social determinants of health.

Morgan County is faring better than the average county in West Virginia for Community Conditions, and about the same as the average county in the nation.

Download Chart



ccess to Exercise Opportunities		72%	59%	84%
ood Environment Index		8.7	6.5	7.4
Primary Care Physicians	~	1,910:1	1,320:1	1,330:1
Mental Health Providers		1,260:1	510:1	300:1
Dentists	~	3,490:1	1,710:1	1,360:1
Preventable Hospital Stays	~	2,911	3,938	2,666
Mammography Screening	~	37%	42%	44%
Uninsured	~	8%	7%	10%
Additional Health infrastructure (not include	ed in summary)	!	!	
Physical environment		Morgan County	West Virginia	United States
Severe Housing Problems		9%	11%	17%
Driving Alone to Work		80%	79%	70%
Long Commute - Driving Alone		59%	35%	37%
Air Pollution: Particulate Matter	~	6.7	6.7	7.3
Drinking Water Violations		No		
Broadband Access		81%	84%	90%
Library Access		<1	1	2
Additional Physical environment (not include	ed in summary)			
Social and economic factors		Morgan County	West Virginia	United States
Some College		46%	57%	68%
High School Completion		88%	89%	89%
Unemployment	~	3.1%	3.9%	3.6%
Income Inequality		3.4	5.1	4.9
Children in Poverty	~	16%	20%	16%
Injury Deaths		141	146	84
Social Associations		11.5	12.6	9.1
Child Care Cost Burden		32%	36%	28%

Appendix B

Note: Blank values reflect unreliable or missing data.

Community Health Perceptions Survey 2025

Thank you for taking this Community Health Survey - your thoughts are important to us and will benefit the people who live in your County. Survey results will be used to help guide Berkeley Medical Center and Jefferson Medical Center's health programs and address community members' health concerns. This survey is anonymous - your answers will not be connected to you in any way. If you have recently completed this survey, there is no need to do so again. You may skip any question that you would prefer not to answer. Please feel free to share this link with other members of your community.

Thank you for your time and please contact us if you have any questions or need help completing this survey. Emily Sarkees, WVU Health Affairs Institute, emily.sarkees@hsc.wvu.edu.

Q1 In which county do you currently live?		
0	Berkeley	
0	Jefferson	
0	Morgan	
0	Somewhere Else	
(Display	This Question: If "Somewhere Else" selected in Q1)	
Q2 In v	which county and state do you live?	
0	County	
0	State	
Q3 Wh	at is your age?	
0	Less than 18 years	
0	18 to 29 years	
0	30 to 39 years	
0	40 to 49 years	
0	50 to 64 years	
0	65 years or more	
(Skip To: End of Survey If What is your age? = Less than 18 years)		

2025 Berkeley and Jefferson Medical Centers Community Health Needs Assessment

What do you think is the most important health problem or issue for the community where live?
From the following list, which do you think are the 3 most important problems related to the and disease in your county? Please choose ONLY 3.
Aging problems
Anxiety
Cancers
Chronic disease
COVID-19
Dental problems
Diabetes ("sugar")
Depression/hopelessness
Drug and/or alcohol use
Heart problems
High blood pressure
Mental health problems
Obesity
Respiratory/lung disease/asthma
Other
From the following list, which do you think are the 3 most important problems related to ity of life and environment in your county? Please choose ONLY 3.
Chronic loneliness or isolation
Cost of health care and/or medications
Homelessness
Lack of health insurance or limited health coverage
Limited ability to get healthy food or enough food
Limited access to transportation

2025 Berkeley and Jefferson Medical Centers Community Health Needs Assessment

Limited affordable/quality housing Limited job opportunities Limited organized activities for children and teens Limited places to play or healthy activities for kids Limited safe places to walk, bike, etc. Limited social services or programs Poverty Water/air quality Other _____ Q7 From the following list, which do you think are the 3 most important risky behaviors in your county? Please choose ONLY 3. Excessive alcohol use Child abuse and neglect Crime Distracted driving (cellphone use) Domestic violence Drug use Gambling Impaired driving (drugs/alcohol) Lack of exercise Not getting recommended immunizations Poor nutrition Tobacco Vaping Q8 Can you think of something that would help improve the health of your community?

Appendix C

Q9 Wr	at type of health insurance coverage do you have?	(Selec	t all tha	t apply)		
□ plan)	Private health insurance (e.g., through your employer, union, family member, or private					
□ Health	□ Public health insurance (e.g., Medicaid, Medicare, VA services, Tricare, Chip, or Indian Health Services)			Indian		
	Uninsured (i.e., no health insurance coverage)					
	Other (please specify)					
Q10 I I	know how to access medical care in my community.					
0	Strongly disagree					
0	Somewhat disagree					
0	Neither agree nor disagree					
0	Somewhat agree					
0	Strongly agree					
Q11 PI	ease tell us your level of agreement with each of the	ese ser	ntences	about y	our Co	unty:
•	ly disagree / Somewhat disagree / Neither agree no ly agree	or disag	ree / So	omewha	it agree	/
I have	access to good health care.	0	0	0	0	0
I am sa	atisfied with the medical care I receive.	0	0	0	0	0
I am al	ole to afford medical care when needed.	0	0	0	0	0
I am al	ole to afford medications when needed.	0	0	0	0	0
I am al	ole to get medical care when I need it.	0	0	0	0	0
I am al	ole to see specialists when needed.	0	0	0	0	0
I am al	ole to see my primary care doctor when needed.	0	0	0	0	0
I am al	ole to get mental health care when needed.	0	0	0	0	0
I have access to a walk-in clinic or urgent care.			0	0	0	0

Q12 V	What medical services or specialties would you like to see offered in your area?
O13 F	Please tell us about access to telehealth medical care in your home.
0	I do not have access to high-speed internet at home and cannot access telehealth cal care.
o medic	I have high-speed internet, but it is not reliable or fast enough to use for telehealth cal care.
o care.	I have high-speed internet at home, but would prefer not to use it for telehealth medical
o care b	I have high-speed internet at home, but need more information about telehealth medical pefore deciding.
o medic	I have high-speed internet at home, and would be comfortable attending a telehealth cal appointment this way.
	n the past 12 months, have you seen a medical provider for a routine check-up, wellness or other preventive care?
0	Yes
0	No
0	If no, why not?
Q15 V get m	Vithin the past 12 months the food we bought just didn't last and we didn't have money to ore.
0	Often true
0	Never true
	Vithin the past 12 months we worried whether our food would run out before we got money more.
0	Often true
0	Never true

Q17 V	Vhat is your living situation today?		
0	I have a steady place to live		
0	I have a place to live today, but I am worried about losing it in the future		
	I do not have a steady place to live (I am temporarily staying with others, in a hotel, in a r, living outside on the street, on a beach, in a car, abandoned building, bus or train n, or in a park)		
Q18 T that a _l	Think about the place you live. Do you have problems with any of the following? Choose all oply.		
	Pests such as bugs, ants, or mice		
	Mold		
	Lead paint or pipes		
	Lack of heat		
	Oven or stove not working		
	Smoke detectors missing or not working		
	Water leaks		
	None of the above		
	n the past 12 months has the electric, gas, oil, or water company threatened to shut off es in your home?		
0	Yes		
0	No		
0	Already shut off		
	n the past 12 months, has lack of reliable transportation kept you from medical ntments, meetings, work or from getting things needed for daily living?		
0	Yes		
0	No		

Q21 How hard is it for you to pay for the	very basics like food	, housing, medical c	are, and
heating? Would you say it is:			

- o Very hard
- o Somewhat hard
- o Not hard at all

Q22 How often do you feel lonely or isolated from those around you?

- o Never
- o Rarely
- o Sometimes
- o Often
- o Always

Q23 If for any reason you need help with day-to-day activities such as bathing, preparing meals, shopping, managing finances, etc., do you get the help you need?

- o I don't need any help
- o I get all the help I need
- o I could use a little more help
- o I need a lot more help

Q24 What sex were you assigned at birth, on your original birth certificate?

- o Male
- o Female

Q25 How do you describe yourself? (select one)

- o Male
- o Female
- o Transgender
- o Do not identify as male, female, or transgender

0

Q26 Which of these groups best describes your race? Please select all that apply.		
	White/Caucasian	
	Asian	
	Black or African American	
	American Indian or Alaskan Native	
	Native Hawaiian or Other Pacific Islander	
	Other (please specify)	
Q27 A	re you of Hispanic or Latino origin or descent?	
o	Yes, Hispanic or Latino	
0	No, not Hispanic or Latino	
Q28 W	/hat is the highest level of education you have completed?	
0	Less than high school graduate	
0	High school diploma or equivalent (GED)	
0	Some college or certification	
0	Technical or vocational degree/certification	
0	Associate degree	
0	Bachelor's degree or higher (includes any advanced degrees)	

Q29 What is your estimated yearly household income?		
0	Less than \$15,000	
0	\$15,001 to \$20,000	
0	\$20,001 to \$25,000	
0	\$25,001 to \$30,000	
0	\$30,001 to \$35,000	
0	\$35,001 to \$40,000	
0	\$40,001 to \$50,000	
0	\$50,001 to \$60,000	
0	\$60,001 to \$70,000	
0	\$70,001 to \$85,000	
0	\$85,001 to \$100,000	
0	\$100,001 to \$150,000	
0	More than \$150,000	
0	Prefer not to answer	
Q30	What is your marital status?	
0	Married or in a domestic partnership	
0	Divorced	
0	Never married	
0	Separated	
0	Widowed	
О	Other (please specify)	
Q31 How many children under the age of 18 live in your household? Please enter a whole number even if you are not the primary caregiver or biological parent.		

Q32 H	ow were you invited to complete this survey?
0	Invitation in my electronic medical record
0	Personal email invitation
0	My employer
0	Social media
0	Friend or family member
0	Public school, library, or other community organization
0	Other
Q33 Is	there anything else you would like to say about health in your community?

Berkeley and Jefferson Medical Centers 2025 CHNA - Overall Data

Q1 - Thank you for taking this Community Health Survey - your thoughts are important to us and will benefit the people who live in your County. Survey results will be used to help guide Berkeley Medical Center and Jefferson Medical Center's health programs and address community members' health concerns. This survey is anonymous - your answers will not be connected to you in any way. If you have recently completed this survey, there is no need to do so again. You may skip any question that you would prefer not to answer. Please feel free to share this link with other members of your community. Thank you for your time and please contact us if you have any questions or need help completing this survey. Emily Sarkees, WVU Office of Health Affairs, edillama@hsc.wvu.edu

In which county do you currently live?

	1167 Responses
Field	Percentage
Berkeley	56%
Jefferson	39%
Morgan	4%
Somewhere Else	1%

Q3 - What is your age?

	1170 Nesponses
Field	Percentage
18 to 29 years	9.40%
30 to 39 years	19.15%
40 to 49 years	19.74%
Less than 18 years	5.13%
50 to 64 years	24.53%
65 years or more	22.05%

1170 Dechances

Q4 - What do you think is the most important health problem or issue where you live?

746 Responses



Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3. - Selected Choice

Field	Percentage of Responses
Drug and/or alcohol use	54%
Mental health problems	42%
Obesity	40%
Diabetes ("sugar")	25%
Chronic disease	21%
Cancers	19%
Heart problems	18%
Aging problems	16%
Dental problems	13%
Depression/hopelessness	11%
High blood pressure	10%
Anxiety	10%
Respiratory/lung disease/asthma	8%
Other	5%
COVID-19	1%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3. - Selected Choice

869 Responses

Field	Percentage of Responses
Cost of health care and/or medications	55%
Limited affordable/quality housing	35%
Lack of health insurance or limited health coverage	27%
Limited organized activities for children and teens	24%
Poverty	21%
Homelessness	20%
Limited safe places to walk, bike, etc.	18%
Limited social services or programs	16%
Limited access to transportation	16%
Limited places to play or healthy activities for kids	15%
Chronic loneliness or isolation	14%
Limited ability to get healthy food or enough food	12%
Limited job opportunities	8%
Water/air quality	7%
Other	5%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to pers - Selected Choice

	'
Field	Percentage of Responses
Drug use	55%
Child abuse and neglect	30%
Excessive alcohol use	30%
Poor nutrition	29%
Lack of exercise	28%
Impaired driving (drugs/alcohol)	26%
Distracted driving (cellphone use)	25%
Domestic violence	17%
Tobacco	14%
Crime	13%
Not getting recommended immunizations	10%
Vaping	10%
Gambling	5%

Other 4%

Q8 - Can you think of something that would help improve the health of your community?

480 Responses



Q9 - What type of health insurance coverage do you have? (Select all that apply) - Selected Choice

844 Responses

Field	Percentage of Responses
Private health insurance (e.g., through your employer, union, family member, or private plan)	67%
Public health insurance (e.g., Medicaid, Medicare, VA services, Tricare, Chip, or Indian Health Services)	41%
Other (please specify)	2%
Uninsured (i.e., no health insurance coverage)	1%

Q10 - I know how to access medical care in my community.

Field	Percentage
Strongly agree	47%
Somewhat agree	29%
Strongly disagree	9%
Neither agree nor disagree	8%
Somewhat disagree	7%

Q11 - Please tell us your level of agreement with each of these sentences.

844 Responses

Field	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree
I have access to good health care.	9.02%	13.88%	9.85%	41.28%	25.98%
I am satisfied with the medical care I receive.	9.17%	14.52%	10.36%	40.71%	25.24%
I am able to afford medical care when needed.	12.63%	14.66%	11.56%	32.18%	28.96%
I am able to afford medications when needed.	8.83%	12.65%	10.86%	31.74%	35.92%
I am able to get medical care when I need it.	10.51%	19.59%	12.66%	32.50%	24.73%
I am able to see specialists when needed.	16.29%	22.04%	14.13%	28.62%	18.92%
I am able to see my primary care doctor when needed.	11.69%	18.02%	10.26%	31.62%	28.40%
I am able to get mental health care when needed.	18.50%	16.81%	30.47%	18.38%	15.84%
I have access to a walk-in clinic or urgent care.	5.24%	3.34%	6.79%	33.85%	50.77%

Q12 - What medical services or specialties would you like to see offered in your area?

503 Responses



Q13 - Please tell us about access to telehealth medical care in your home.

817 Responses

Field Percentage

Appendix D

I have high-speed internet at home, and would be comfortable attending a telehealth medical appointment this way.	56%
I have high-speed internet at home, but would prefer not to use it for telehealth medical care.	23%
I have high-speed internet at home, but need more information about telehealth medical care before deciding.	11%
I do not have access to high-speed internet at home and cannot access telehealth medical care.	6%
I have high-speed internet, but it is not reliable or fast enough to use for telehealth medical care.	4%

Q14 - In the past 12 months, have you seen a medical provider for a routine check-up, wellness visit, or other preventive care?

	827 Responses
Field	Percentage
Yes	89%
If no, why not?	7%
No	3%

Q15 - Within the past 12 months the food we bought just didn't last and we didn't have money to get more.

Field	Percentage
Often true	21%
Never true	79%

Q16 - Within the past 12 months we worried whether our food would run out before we got money to buy more.

Field	Percentage
Often true	22.02%
Never true	77.98%

Q17- What is your living situation today?

•	821 Responses
Field	Percentage
I have a steady place to live.	88%
I have a place to live today, but I am worried about losing it in the future.	10%
I do not have a steady place to live (I am temporarily staying with others, in a hotel, in a shelter, living outside on the street, on a beach, in a car, abandoned building, bus or train station, or in a park).	3%

822 Responses

Q18- Think about the place you live. Do you have problems with any of the following? Choose all that apply.

Field	Percentage of Responses
None of the above	74.88%
Pests such as bugs, ants, or mice	14.78%
Mold	8.99%
Water leaks	7.02%
Smoke detectors missing or not working	5.17%
Lack of heat	2.71%
Oven or stove not working	2.46%
Lead paint or pipes	1.97%

Q19- In the past 12 months has the electric, gas, oil, or water company threatened to shut off services in your home?

	820 Responses
Field	Percentage
Yes	13%
No	87%
Already shut off	0%

Q20 - In the past 12 months, has lack of reliable transportation kept you from medical appointments, meetings, work or from getting things needed for daily living?

	809 Responses
Field	Percentage
Yes	10%
No	90%

Q21 - How hard is it for you to pay for the very basics like food, housing, medical care, and heating? Would you say it is:

Field	Percentage
Very hard	10%
Somewhat hard	36%
Not hard at all	54%

Q22- How often do you feel lonely or isolated from those around you?

	810 Responses
Field	Percentage
Never	30%
Rarely	22%
Sometimes	30%
Often	13%
Always	5%

Q23 - If for any reason you need help with day-to-day activities such as bathing, preparing meals, shopping, managing finances, etc., do you get the help you need?

	811 Responses
Field	Percentage
I don't need any help.	73%
I get all the help I need.	14%
I could use a little more help.	11%
I need a lot more help.	2%

Q24 - What sex were you assigned at birth, on your original birth certificate?

	804 Responses
Field	Percentage
Female	81%
Male	19%

Q25 - How do you describe yourself?

	804 Responses
Field	Percentage
Male	19%
Female	80%
Transgender	0%
Do not identify as male, female, or transgender	1%

Q26 - Which of these groups best describes your race? Please select all that apply.

	801 Responses
Field	Percentage of Responses
White/Caucasian	93.51%
Asian	0.75%
Black or African American	3.50%
American Indian or Alaskan Native	1.12%
Native Hawaiian or Other Pacific Islander	0.25%
Other (please specify)	3.12%

Q27 - Are you of Hispanic or Latino origin or descent?

	796 Responses
Field	Percentage
Yes, Hispanic or Latino	4%
No, not Hispanic or Latino	96%

Q28 - What is the highest level of education you have completed?

	806 Responses
Field	Percentage
Less than high school graduate	2%
High school diploma or equivalent (GED)	16%
Bachelor's degree or higher (includes any advanced degrees)	44%
Technical or vocational degree/certification	6%
Associate degree	11%
Some college or certification	21%

Q29 - What is your estimated yearly household income?

	'
Field	Percentage
Less than \$15,000	9%
\$15,001 to \$20,000	4%
\$20,001 to \$25,000	4%
\$25,001 to \$30,000	3%
\$30,001 to \$35,000	2%
\$35,001 to \$40,000	3%
\$40,001 to \$50,000	6%
\$50,001 to \$60,000	6%
\$60,001 to \$70,000	5%
\$70,001 to \$85,000	8%
\$85,001 to \$100,000	9%
\$100,001 to \$150,000	15%
More than \$150,000	12%
Prefer not to answer	13%

Q30 - What is your marital status?

	804 Responses
Field	Percentage
Married or in a domestic partnership	62.44%
Divorced	12.31%
Never married	15.05%
Separated	1.74%
Widowed	5.22%
Other (please specify)	3.23%

Q31 - How many children under the age of 18 live in your household? Please enter a whole number even if you are not the primary caregiver or biological parent.

	737 Responses
Field	Percentage
0	56.45%
1	19.27%
2	14.65%
3	6.38%
4	1.76%
5	0.95%
6	0.27%
7	0.27%

Q32- How were you invited to complete this survey?

	798 Responses
Field	Percentage
MyChart invitation	52%
Social media	21%
My employer	10%
Personal email invitation	7%
Other	5%
Public school, library, or other community organization	3%
Friend or family member	2%

Top Health Concerns - Female Response

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3. - Selected Choice

644 Responses

Field	Percentage of Responses
Drug and/or alcohol use	55%
Mental health problems	46%
Obesity	41%
Diabetes ("sugar")	24%
Chronic disease	24%
Cancers	18%
Heart problems	17%
Aging problems	14%
Dental problems	12%
Depression/hopelessness	11%
Anxiety	10%
High blood pressure	10%
Respiratory/lung disease/asthma	9%
Other	4%
COVID-19	1%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3. - Selected Choice

Field	Percentage of Responses
Cost of health care and/or medications	55%

Limited affordable/quality housing	37%
Lack of health insurance or limited health coverage	26%
Limited organized activities for children and teens	26%
Poverty	22%
Homelessness	19%
Limited safe places to walk, bike, etc.	19%
Limited access to transportation	17%
Limited social services or programs	16%
Limited places to play or healthy activities for kids	15%
Chronic loneliness or isolation	14%
Limited ability to get healthy food or enough food	13%
Limited job opportunities	8%
Water/air quality	6%
Other	4%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to pers - Selected Choice

Field	Percentage of Responses
Drug use	55%
Child abuse and neglect	32%
Poor nutrition	30%
Excessive alcohol use	28%
Lack of exercise	28%
Impaired driving (drugs/alcohol)	28%
Distracted driving (cellphone use)	24%
Domestic violence	19%

Crime	13%
Tobacco	13%
Vaping	11%
Not getting recommended immunizations	9%
Gambling	5%
Other	3%

Top Health Concerns - Male Response

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3. - Selected Choice

150 Responses

Field	Percentage of Responses
Aging problems	29%
Cancers	25%
Dental problems	11%
Diabetes ("sugar")	33%
Drug and/or alcohol use	49%
Heart problems	19%
High blood pressure	13%
Mental health problems	28%
Obesity	45%
Respiratory/lung disease/asthma	9%
Other	6%
Depression/hopelessness	9%
Chronic disease	15%
Anxiety	8%
COVID-19	1%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3. - Selected Choice

Field	Percentage of Responses
Water/air quality	12%

Limited safe places to walk, bike, etc.	16%
Limited job opportunities	9%
Limited ability to get healthy food or enough food	10%
Homelessness	23%
Limited affordable/quality housing	33%
Poverty	19%
Limited access to transportation	12%
Other	10%
Limited places to play or healthy activities for kids	9%
Limited social services or programs	21%
Limited organized activities for children and teens	16%
Chronic loneliness or isolation	11%
Lack of health insurance or limited health coverage	32%
Cost of health care and/or medications	59%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal choice or risky behavior. - Selected Choice

Field	Percentage of Responses
Impaired driving (drugs/alcohol)	21%
Distracted driving (cellphone use)	27%
Lack of exercise	32%
Not getting recommended immunizations	17%
Poor nutrition	29%
Excessive alcohol use	37%
Other	4%

Tobacco	17%
Child abuse and neglect	23%
Drug use	55%
Crime	12%
Domestic violence	7%
Vaping	8%
Gambling	5%

Top Health Concerns - Less than Age 40

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3. - Selected Choice

190 Responses

Field	Percentage of Responses
Drug and/or alcohol use	67%
Mental health problems	49%
Obesity	37%
Diabetes ("sugar")	25%
Chronic disease	23%
Dental problems	15%
Depression/hopelessness	14%
Heart problems	13%
High blood pressure	12%
Cancers	11%
Anxiety	9%
Respiratory/lung disease/asthma	6%
Other	5%
Aging problems	5%
COVID-19	3%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3. - Selected Choice

Field	Percentage of Responses
Cost of health care and/or medications	58%

Limited affordable/quality housing	35%
Limited organized activities for children and teens	26%
Poverty	26%
Lack of health insurance or limited health coverage	25%
Limited safe places to walk, bike, etc.	22%
Limited places to play or healthy activities for kids	20%
Homelessness	17%
Limited ability to get healthy food or enough food	15%
Limited access to transportation	14%
Limited social services or programs	13%
Chronic loneliness or isolation	11%
Limited job opportunities	8%
Water/air quality	5%
Other	3%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to pers - Selected Choice

Field	Percentage of Responses
Drug use	55%
Poor nutrition	36%
Child abuse and neglect	36%
Lack of exercise	32%
Excessive alcohol use	30%
Impaired driving (drugs/alcohol)	28%
Distracted driving (cellphone use)	16%
Crime	15%

Domestic violence	14%
Tobacco	11%
Vaping	9%
Not getting recommended immunizations	9%
Gambling	5%
Other	3%

Top Health Concerns - Age 65+

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3. - Selected Choice

131 Responses

Field	Percentage of Responses
Obesity	39%
Drug and/or alcohol use	36%
Aging problems	34%
Mental health problems	32%
Chronic disease	28%
Diabetes ("sugar")	25%
Heart problems	21%
Cancers	18%
Respiratory/lung disease/asthma	15%
High blood pressure	14%
Anxiety	13%
Dental problems	10%
Depression/hopelessness	9%
Other	4%
COVID-19	0%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3. - Selected Choice

Field	Percentage of Responses
Cost of health care and/or medications	55%

Limited affordable/quality housing	37%
Lack of health insurance or limited health coverage	32%
Limited social services or programs	24%
Limited access to transportation	24%
Limited organized activities for children and teens	21%
Chronic loneliness or isolation	18%
Homelessness	18%
Limited safe places to walk, bike, etc.	18%
Limited ability to get healthy food or enough food	13%
Poverty	10%
Water/air quality	8%
Limited places to play or healthy activities for kids	8%
Other	7%
Limited job opportunities	5%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to pers - Selected Choice

Field	Percentage of Responses
Drug use	51%
Impaired driving (drugs/alcohol)	32%
Distracted driving (cellphone use)	31%
Lack of exercise	28%
Excessive alcohol use	28%
Child abuse and neglect	25%
Poor nutrition	23%
Domestic violence	22%

Not getting recommended immunizations	16%
Crime	12%
Vaping	11%
Tobacco	9%
Gambling	5%
Other	4%

Top Health Concerns - Lower Income (<\$30k/year)

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3. - Selected Choice

128 Responses

Field	Percentage of Responses
Drug and/or alcohol use	55%
Mental health problems	54%
Obesity	28%
Dental problems	23%
Cancers	21%
Chronic disease	19%
Diabetes ("sugar")	18%
Anxiety	16%
Depression/hopelessness	14%
Heart problems	14%
Respiratory/lung disease/asthma	11%
High blood pressure	10%
Aging problems	9%
Other	4%
COVID-19	2%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3. - Selected Choice

Field	Percentage of Responses
Cost of health care and/or medications	48%

Limited affordable/quality housing	40%
Poverty	31%
Limited organized activities for children and teens	26%
Homelessness	25%
Lack of health insurance or limited health coverage	23%
Chronic loneliness or isolation	16%
Limited places to play or healthy activities for kids	16%
Limited access to transportation	16%
Limited ability to get healthy food or enough food	15%
Limited safe places to walk, bike, etc.	14%
Limited social services or programs	13%
Limited job opportunities	5%
Other	4%
Water/air quality	3%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to pers - Selected Choice

Field	Percentage of Responses
Drug use	52%
Child abuse and neglect	39%
Impaired driving (drugs/alcohol)	36%
Domestic violence	32%
Poor nutrition	26%
Excessive alcohol use	23%
Crime	22%
Distracted driving (cellphone use)	22%

Lack of exercise	17%
Vaping	9%
Tobacco	8%
Not getting recommended immunizations	7%
Gambling	6%
Other	2%

Top Health Concerns - Less than 4-year Degree

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3. - Selected Choice

360 Responses

Field	Percentage of Responses
Drug and/or alcohol use	58%
Mental health problems	48%
Obesity	36%
Cancers	22%
Diabetes ("sugar")	21%
Heart problems	18%
Chronic disease	16%
Dental problems	14%
Depression/hopelessness	14%
Aging problems	12%
High blood pressure	12%
Anxiety	11%
Respiratory/lung disease/asthma	10%
Other	4%
COVID-19	1%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3. - Selected Choice

Field	Percentage of Responses
Cost of health care and/or medications	56%

Limited affordable/quality housing	39%
Limited organized activities for children and teens	30%
Homelessness	23%
Lack of health insurance or limited health coverage	23%
Poverty	22%
Limited safe places to walk, bike, etc.	17%
Limited places to play or healthy activities for kids	16%
Chronic loneliness or isolation	15%
Limited social services or programs	14%
Limited ability to get healthy food or enough food	14%
Limited access to transportation	13%
Limited job opportunities	6%
Water/air quality	5%
Other	4%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to pers - Selected Choice

Field	Percentage of Responses
Drug use	57%
Child abuse and neglect	37%
Impaired driving (drugs/alcohol)	32%
Excessive alcohol use	30%
Distracted driving (cellphone use)	25%
Poor nutrition	24%
Domestic violence	23%
Lack of exercise	21%

Crime	16%
Tobacco	10%
Vaping	9%
Gambling	7%
Not getting recommended immunizations	5%
Other	4%

Top Health Concerns - Higher Income (>\$75k/year)

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3. - Selected Choice

352 Responses

Field	Percentage of Responses
Drug and/or alcohol use	55%
Obesity	46%
Mental health problems	43%
Chronic disease	28%
Diabetes ("sugar")	28%
Heart problems	18%
Aging problems	16%
Cancers	15%
Anxiety	10%
Depression/hopelessness	9%
High blood pressure	9%
Respiratory/lung disease/asthma	8%
Dental problems	6%
Other	4%
COVID-19	1%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3. - Selected Choice

Field	Percentage of Responses
Cost of health care and/or medications	56%

Limited affordable/quality housing	35%
Lack of health insurance or limited health coverage	26%
Limited organized activities for children and teens	25%
Limited safe places to walk, bike, etc.	22%
Poverty	19%
Limited access to transportation	19%
Limited social services or programs	17%
Limited places to play or healthy activities for kids	16%
Homelessness	15%
Chronic loneliness or isolation	13%
Limited ability to get healthy food or enough food	11%
Limited job opportunities	10%
Water/air quality	7%
Other	5%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to pers - Selected Choice

Field	Percentage of Responses
Drug use	56%
Lack of exercise	33%
Poor nutrition	31%
Excessive alcohol use	29%
Child abuse and neglect	27%
Distracted driving (cellphone use)	26%
Impaired driving (drugs/alcohol)	23%
Tobacco	15%

Vaping	14%
Domestic violence	12%
Crime	12%
Not getting recommended immunizations	12%
Gambling	4%
Other	3%

Top Health Concerns - 4-year Degree or More

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3. - Selected Choice

283 Responses

Field	Percentage of Responses
Drug and/or alcohol use	51%
Obesity	46%
Mental health problems	44%
Chronic disease	33%
Diabetes ("sugar")	28%
Aging problems	17%
Heart problems	16%
Cancers	13%
Dental problems	11%
Anxiety	10%
Depression/hopelessness	8%
Respiratory/lung disease/asthma	7%
High blood pressure	7%
Other	4%
COVID-19	1%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3. - Selected Choice

Field	Percentage of Responses
Cost of health care and/or medications	52%

Limited affordable/quality housing	35%
Lack of health insurance or limited health coverage	30%
Limited access to transportation	23%
Limited safe places to walk, bike, etc.	22%
Poverty	21%
Limited organized activities for children and teens	20%
Limited social services or programs	18%
Limited places to play or healthy activities for kids	14%
Homelessness	14%
Chronic loneliness or isolation	13%
Limited ability to get healthy food or enough food	12%
Limited job opportunities	10%
Water/air quality	8%
Other	4%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to pers - Selected Choice

Field	Percentage of Responses
Drug use	53%
Poor nutrition	37%
Lack of exercise	37%
Child abuse and neglect	25%
Excessive alcohol use	25%
Distracted driving (cellphone use)	24%
Impaired driving (drugs/alcohol)	23%
Tobacco	17%

Domestic violence	15%
Not getting recommended immunizations	14%
Vaping	14%
Crime	10%
Other	3%
Gambling	2%

Top Health Concerns - White Respondents

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3. - Selected Choice

605 Responses

Field	Percentage of Responses
Drug and/or alcohol use	55%
Mental health problems	47%
Obesity	41%
Chronic disease	24%
Diabetes ("sugar")	24%
Cancers	18%
Heart problems	16%
Aging problems	15%
Dental problems	12%
Anxiety	11%
Depression/hopelessness	11%
High blood pressure	9%
Respiratory/lung disease/asthma	8%
Other	4%
COVID-19	1%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3. - Selected Choice

Field	Percentage of Responses
Cost of health care and/or medications	55%

Limited affordable/quality housing	37%
Lack of health insurance or limited health coverage	26%
Limited organized activities for children and teens	26%
Poverty	22%
Limited safe places to walk, bike, etc.	19%
Homelessness	19%
Limited access to transportation	17%
Limited social services or programs	16%
Limited places to play or healthy activities for kids	16%
Chronic loneliness or isolation	14%
Limited ability to get healthy food or enough food	13%
Limited job opportunities	7%
Water/air quality	6%
Other	4%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to pers - Selected Choice

Field	Percentage of Responses
Drug use	55%
Child abuse and neglect	32%
Poor nutrition	31%
Lack of exercise	28%
Excessive alcohol use	28%
Impaired driving (drugs/alcohol)	28%
Distracted driving (cellphone use)	24%
Domestic violence	20%

Crime	13%
Tobacco	12%
Vaping	11%
Not getting recommended immunizations	9%
Gambling	4%
Other	3%

Top Health Concerns - Non-White Respondents

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3. - Selected Choice

\sim	D
<i>_</i>	Responses

Field	Percentage of Responses
Drug and/or alcohol use	55%
Mental health problems	45%
Obesity	31%
Diabetes ("sugar")	24%
Depression/hopelessness	21%
High blood pressure	21%
Heart problems	21%
Dental problems	21%
Cancers	21%
Chronic disease	14%
Respiratory/lung disease/asthma	14%
Aging problems	10%
Anxiety	3%
COVID-19	0%
Other	0%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3. - Selected Choice

Field	Percentage of Responses
Limited affordable/quality housing	57%

Cost of health care and/or medications	39%
Limited organized activities for children and teens	25%
Homelessness	25%
Limited social services or programs	21%
Limited access to transportation	21%
Poverty	21%
Lack of health insurance or limited health coverage	18%
Limited ability to get healthy food or enough food	18%
Limited job opportunities	18%
Chronic loneliness or isolation	11%
Limited places to play or healthy activities for kids	11%
Limited safe places to walk, bike, etc.	7%
Other	0%
Water/air quality	0%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to pers - Selected Choice

Field Percentage of Res	
Drug use	54%
Excessive alcohol use	36%
Child abuse and neglect	32%
Impaired driving (drugs/alcohol)	29%
Tobacco	25%
Lack of exercise	25%
Distracted driving (cellphone use)	21%
Crime	18%

Poor nutrition	18%
Domestic violence	14%
Vaping	11%
Gambling	4%
Other	4%
Not getting recommended immunizations	4%

Top Health Concerns - No Children in the Home

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3. - Selected Choice

305 Responses

Field	Percentage of Responses
Drug and/or alcohol use	53%
Mental health problems	40%
Obesity	39%
Diabetes ("sugar")	25%
Chronic disease	24%
Aging problems	20%
Cancers	19%
Heart problems	18%
Respiratory/lung disease/asthma	11%
Dental problems	11%
Depression/hopelessness	10%
High blood pressure	10%
Anxiety	10%
Other	3%
COVID-19	1%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3. - Selected Choice

Field	Percentage of Responses
Cost of health care and/or medications	57%

Limited affordable/quality housing	38%
Lack of health insurance or limited health coverage	28%
Limited access to transportation	22%
Homelessness	22%
Poverty	20%
Limited organized activities for children and teens	18%
Limited safe places to walk, bike, etc.	18%
Limited social services or programs	16%
Chronic loneliness or isolation	15%
Limited ability to get healthy food or enough food	11%
Limited places to play or healthy activities for kids	9%
Limited job opportunities	9%
Water/air quality	6%
Other	5%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to pers - Selected Choice

Field	Percentage of Responses
i ieiu	r ercentage of Nesponses
Drug use	58%
Excessive alcohol use	29%
Child abuse and neglect	27%
Poor nutrition	26%
Lack of exercise	26%
Distracted driving (cellphone use)	26%
Impaired driving (drugs/alcohol)	26%
Domestic violence	19%

Tobacco	15%
Crime	14%
Not getting recommended immunizations	12%
Vaping	11%
Gambling	5%
Other	5%

Top Health Concerns - Children in the Home

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3. - Selected Choice

285 Responses

Field	Percentage of Responses
Drug and/or alcohol use	61%
Mental health problems	56%
Obesity	42%
Chronic disease	23%
Diabetes ("sugar")	21%
Dental problems	15%
Cancers	15%
Heart problems	13%
Depression/hopelessness	13%
Anxiety	11%
High blood pressure	8%
Aging problems	8%
Respiratory/lung disease/asthma	6%
Other	4%
COVID-19	1%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3. - Selected Choice

Field	Percentage of Responses
Cost of health care and/or medications	52%

Limited affordable/quality housing	36%
Limited organized activities for children and teens	33%
Limited places to play or healthy activities for kids	24%
Lack of health insurance or limited health coverage	23%
Poverty	23%
Limited safe places to walk, bike, etc.	21%
Homelessness	16%
Limited social services or programs	16%
Limited ability to get healthy food or enough food	16%
Limited access to transportation	13%
Chronic loneliness or isolation	12%
Limited job opportunities	6%
Water/air quality	5%
Other	3%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to pers - Selected Choice

Field	Percentage of Responses
Drug use	54%
Child abuse and neglect	35%
Poor nutrition	35%
Lack of exercise	30%
Impaired driving (drugs/alcohol)	29%
Excessive alcohol use	26%
Distracted driving (cellphone use)	22%
Domestic violence	20%

Crime	12%
Tobacco	12%
Vaping	12%
Not getting recommended immunizations	6%
Gambling	4%
Other	2%

	Survey			
Demographic	Response	Berkeley	Jefferson	Morgan
Men	19.00%	49.90%	49.90%	51.70%
Women	81.00%	50.10%	50.10%	49.30%
Age 65+	22.00%	15.50%	18.00%	25.70%
White alone	94.00%	85.90%	87.80%	95.50%
Non-White or 2+ races	6.00%	3.70%	3.30%	2.10%
Hispanic or Latino	4.00%	6.70%	8.00%	1.90%
Bachelor's degree or higher, age 25+	44.00%	24.30%	33.70%	17.60%

Berkeley and Jefferson Medical Centers 2025 CHNA - Berkeley County Data

Q1 - Thank you for taking this Community Health Survey - your thoughts are important to us and will benefit the people who live in your County. Survey results will be used to help guide Berkeley Medical Center and Jefferson Medical Center's health programs and address community members' health concerns. This survey is anonymous - your answers will not be connected to you in any way. If you have recently completed this survey, there is no need to do so again. You may skip any question that you would prefer not to answer. Please feel free to share this link with other members of your community. Thank you for your time and please contact us if you have any questions or need help completing this survey. Emily Sarkees, WVU Office of Health Affairs, edillama@hsc.wvu.edu

In which county do you currently live?

	656 Responses
Field	Percentage
Berkeley	100%
Jefferson	0%
Morgan	0%
Somewhere Else	0%

Q3 - What is your age?

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Field	Percentage
18 to 29 years	10.38%
30 to 39 years	21.83%
40 to 49 years	19.85%
Less than 18 years	6.87%
50 to 64 years	21.07%
65 years or more	20.00%

Q4 - What do you think is the most important health problem or issue where you live?

402 Responses



Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3. - Selected Choice

Field	Percentage of Responses
Drug and/or alcohol use	57%
Mental health problems	46%
Obesity	39%
Diabetes ("sugar")	24%
Chronic disease	20%
Cancers	19%
Heart problems	17%
Aging problems	14%
Depression/hopelessness	13%
Dental problems	13%
Anxiety	10%
High blood pressure	10%
Respiratory/lung disease/asthma	7%
Other	6%
COVID-19	1%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3. - Selected Choice

471 Responses

Field	Percentage of Responses
Cost of health care and/or medications	56%
Limited affordable/quality housing	36%
Lack of health insurance or limited health coverage	29%
Poverty	24%
Homelessness	23%
Limited organized activities for children and teens	22%
Limited safe places to walk, bike, etc.	19%
Limited access to transportation	15%
Limited places to play or healthy activities for kids	15%
Limited social services or programs	15%
Chronic loneliness or isolation	13%
Limited ability to get healthy food or enough food	13%
Water/air quality	7%
Other	6%
Limited job opportunities	4%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to pers - Selected Choice

Field	Percentage of Responses
Drug use	61%
Child abuse and neglect	33%
Excessive alcohol use	31%
Poor nutrition	28%
Lack of exercise	26%
Impaired driving (drugs/alcohol)	25%
Distracted driving (cellphone use)	22%
Crime	19%
Domestic violence	18%
Tobacco	11%
Vaping	9%
Not getting recommended immunizations	9%
Other	3%

Gambling 1%

Q8 - Can you think of something that would help improve the health of your community?

269 Responses



Q9 - What type of health insurance coverage do you have? (Select all that apply) - Selected Choice

459 Responses

Field	Percentage of Responses
Private health insurance (e.g., through your employer, union, family member, or private plan)	67%
Public health insurance (e.g., Medicaid, Medicare, VA services, Tricare, Chip, or Indian Health Services)	42%
Other (please specify)	2%
Uninsured (i.e., no health insurance coverage)	1%

Q10 - I know how to access medical care in my community.

Field	Percentage
Strongly agree	46%
Somewhat agree	29%
Strongly disagree	9%
Somewhat disagree	9%
Neither agree nor disagree	7%

Q11 - Please tell us your level of agreement with each of these sentences.

460 Responses

Field	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree
I have access to good health care.	6.30%	13.26%	11.30%	41.52%	27.61%
I am satisfied with the medical care I receive.	7.86%	12.45%	10.26%	42.58%	26.86%
I am able to afford medical care when needed.	13.54%	15.50%	11.57%	33.41%	25.98%
I am able to afford medications when needed.	10.09%	12.94%	11.84%	30.26%	34.87%
I am able to get medical care when I need it.	10.53%	19.74%	13.38%	31.14%	25.22%
I am able to see specialists when needed.	16.89%	22.59%	13.38%	28.73%	18.42%
I am able to see my primary care doctor when needed.	9.39%	15.94%	10.92%	30.35%	33.41%
I am able to get mental health care when needed.	18.32%	16.34%	29.36%	18.32%	17.66%
I have access to a walk-in clinic or urgent care.	3.50%	3.28%	6.78%	34.35%	52.08%

Q12- What medical services or specialties would you like to see offered in your area?

269 Responses



Q13 - Please tell us about access to telehealth medical care in your home.

444 Responses

Field Percentage

Appendix G

I have high-speed internet at home, and would be comfortable attending a telehealth medical appointment this way.	59%
I have high-speed internet at home, but would prefer not to use it for telehealth medical care.	21%
I have high-speed internet at home, but need more information about telehealth medical care before deciding.	11%
I do not have access to high-speed internet at home and cannot access telehealth medical care.	5%
I have high-speed internet, but it is not reliable or fast enough to use for telehealth medical care.	4%

Q14 - In the past 12 months, have you seen a medical provider for a routine check-up, wellness visit, or other preventive care?

	450 Responses
Field	Percentage
Yes	91%
If no, why not?	6%
No	3%

Q15 - Within the past 12 months the food we bought just didn't last and we didn't have money to get more.

Field	Percentage
Often true	24%
Never true	76%

Q16 - Within the past 12 months we worried whether our food would run out before we got money to buy more.

448 Responses

448 Responses

Field	Percentage
Often true	25.89%
Never true	74.11%

Q17 - What is your living situation today?

Field	Percentage
I have a steady place to live.	87%
I have a place to live today, but I am worried about losing it in the future.	10%
I do not have a steady place to live (I am temporarily staying with others, in a hotel, in a shelter, living outside on the street, on a beach, in a car, abandoned building, bus or train station, or in a park).	2%

Q18- Think about the place you live. Do you have problems with any of the following? Choose all that apply.

Field	Percentage of Responses
None of the above	74.43%
Pests such as bugs, ants, or mice	14.25%
Water leaks	8.37%
Mold	8.37%
Smoke detectors missing or not working	5.88%
Oven or stove not working	2.49%
Lack of heat	2.26%
Lead paint or pipes	1.58%

Q19- In the past 12 months has the electric, gas, oil, or water company threatened to shut off services in your home?

	447 Responses
Field	Percentage
Yes	14%
No	86%
Already shut off	0%

Q20 - In the past 12 months, has lack of reliable transportation kept you from medical appointments, meetings, work or from getting things needed for daily living?

438 Responses

. . . .

Field	Percentage
Yes	11%
No	89%

Q21 - How hard is it for you to pay for the very basics like food, housing, medical care, and heating? Would you say it is:

440 Responses

Field	Percentage
Very hard	13%
Somewhat hard	39%
Not hard at all	49%

Q22 - How often do you feel lonely or isolated from those around you?

Field	Percentage
Never	28%
Rarely	22%
Sometimes	32%
Often	12%
Always	5%

Q23 - If for any reason you need help with day-to-day activities such as bathing, preparing meals, shopping, managing finances, etc., do you get the help you need?

	440 Responses
Field	Percentage
I don't need any help.	73%
I get all the help I need.	13%
I could use a little more help.	12%
I need a lot more help.	2%

Q24 - What sex were you assigned at birth, on your original birth certificate?

Field	Percentage
Female	82%
Male	18%

Q25 - How do you describe yourself?

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Field	Percentage
Male	18%
Female	80%
Transgender	0%
Do not identify as male, female, or transgender	1%

Q26 - Which of these groups best describes your race? Please select all that apply.

	434 Responses
Field	Percentage of Responses
White/Caucasian	93.32%
Asian	0.46%
Black or African American	3.46%
American Indian or Alaskan Native	1.15%
Native Hawaiian or Other Pacific Islander	0.46%
Other (please specify)	3.00%

434 Responses

Q27 - Are you of Hispanic or Latino origin or descent?

	433 Responses
Field	Percentage
Yes, Hispanic or Latino	4%
No, not Hispanic or Latino	96%

Q28- What is the highest level of education you have completed?

	436 Responses
Field	Percentage
Less than high school graduate	2%
High school diploma or equivalent (GED)	18%
Bachelor's degree or higher (includes any advanced degrees)	40%
Technical or vocational degree/certification	8%
Associate degree	10%
Some college or certification	22%

Q29 - What is your estimated yearly household income?

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Field	Percentage
Less than \$15,000	9%
\$15,001 to \$20,000	6%
\$20,001 to \$25,000	4%
\$25,001 to \$30,000	3%
\$30,001 to \$35,000	2%
\$35,001 to \$40,000	4%
\$40,001 to \$50,000	7%
\$50,001 to \$60,000	8%
\$60,001 to \$70,000	5%
\$70,001 to \$85,000	9%
\$85,001 to \$100,000	8%
\$100,001 to \$150,000	14%
More than \$150,000	11%
Prefer not to answer	11%

Q30 - What is your marital status?

	435 Responses
Field	Percentage
Married or in a domestic partnership	60.00%
Divorced	13.56%
Never married	15.86%
Separated	2.07%
Widowed	5.75%
Other (please specify)	2.76%

Q31 - How many children under the age of 18 live in your household? Please enter a whole number even if you are not the primary caregiver or biological parent.

	401 Responses
Field	Percentage
0	54.86%
1	20.20%
2	14.71%
3	6.23%
4	2.49%
5	0.75%
6	0.25%
7	0.50%

Q32 - How were you invited to complete this survey?

	431 Responses
Field	Percentage
MyChart invitation	63%
Social media	13%
My employer	11%
Personal email invitation	6%
Other	3%
Public school, library, or other community organization	3%
Friend or family member	1%

Berkeley and Jefferson Medical Centers 2025 CHNA - Jefferson County Data

Q1 - Thank you for taking this Community Health Survey - your thoughts are important to us and will benefit the people who live in your County. Survey results will be used to help guide Berkeley Medical Center and Jefferson Medical Center's health programs and address community members' health concerns. This survey is anonymous - your answers will not be connected to you in any way. If you have recently completed this survey, there is no need to do so again. You may skip any question that you would prefer not to answer. Please feel free to share this link with other members of your community. Thank you for your time and please contact us if you have any questions or need help completing this survey. Emily Sarkees, WVU Office of Health Affairs, edillama@hsc.wvu.edu

In which county do you currently live?

	452 Responses
Field	Percentage
Berkeley	0%
Jefferson	100%
Morgan	0%
Somewhere Else	0%

Q3 - What is your age?

	452 Responses
Field	Percentage
18 to 29 years	8.41%
30 to 39 years	15.04%
40 to 49 years	18.81%
Less than 18 years	2.88%
50 to 64 years	28.32%
65 years or more	26.55%

Q4 - What do you think is the most important health problem or issue where you live?

300 Responses



Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3. - Selected Choice

Field	Percentage of Responses
Drug and/or alcohol use	49%
Obesity	41%
Mental health problems	37%
Diabetes ("sugar")	27%
Chronic disease	24%
Cancers	20%
Aging problems	20%
Heart problems	19%
Dental problems	13%
High blood pressure	12%
Anxiety	10%
Respiratory/lung disease/asthma	9%
Depression/hopelessness	8%
Other	3%
COVID-19	2%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3. - Selected Choice

346 Responses

Field	Percentage of Responses
Cost of health care and/or medications	54%
Limited affordable/quality housing	36%
Lack of health insurance or limited health coverage	26%
Limited organized activities for children and teens	23%
Limited social services or programs	20%
Limited safe places to walk, bike, etc.	18%
Homelessness	18%
Limited access to transportation	17%
Poverty	17%
Chronic loneliness or isolation	15%
Limited places to play or healthy activities for kids	14%
Limited job opportunities	12%
Limited ability to get healthy food or enough food	11%
Water/air quality	8%
Other	5%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to pers - Selected Choice

	'
Field	Percentage of Responses
Drug use	46%
Lack of exercise	32%
Poor nutrition	30%
Impaired driving (drugs/alcohol)	30%
Distracted driving (cellphone use)	28%
Excessive alcohol use	28%
Child abuse and neglect	26%
Tobacco	17%
Domestic violence	17%
Not getting recommended immunizations	13%
Vaping	12%
Gambling	10%
Crime	7%

Other 3%

Q8 - Can you think of something that would help improve the health of your community?

185 Responses



Q9 - What type of health insurance coverage do you have? (Select all that apply) - Selected Choice

339 Responses

Field	Percentage of Responses
Private health insurance (e.g., through your employer, union, family member, or private plan)	68%
Public health insurance (e.g., Medicaid, Medicare, VA services, Tricare, Chip, or Indian Health Services)	40%
Other (please specify)	3%
Uninsured (i.e., no health insurance coverage)	1%

Q10 - I know how to access medical care in my community.

Field	Percentage
Strongly agree	49%
Somewhat agree	29%
Neither agree nor disagree	10%
Strongly disagree	9%
Somewhat disagree	4%

Q11 - Please tell us your level of agreement with each of these sentences.

337 Responses

Field	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree
I have access to good health care.	12.20%	15.48%	8.93%	40.48%	22.92%
I am satisfied with the medical care I receive.	10.45%	17.91%	10.45%	39.10%	22.09%
I am able to afford medical care when needed.	11.38%	14.37%	11.08%	31.44%	31.74%
I am able to afford medications when needed.	6.87%	12.54%	9.55%	34.03%	37.01%
I am able to get medical care when I need it.	10.78%	20.66%	11.38%	34.43%	22.75%
I am able to see specialists when needed.	15.96%	22.59%	15.06%	28.92%	17.47%
I am able to see my primary care doctor when needed.	15.62%	21.32%	8.11%	33.63%	21.32%
I am able to get mental health care when needed.	19.27%	18.65%	29.97%	18.04%	14.07%
I have access to a walk-in clinic or urgent care.	4.48%	3.28%	6.87%	32.84%	52.54%

Q12 - What medical services or specialties would you like to see offered in your area?

200 Responses



Q13 - Please tell us about access to telehealth medical care in your home.

330 Responses

Field Percentage

Appendix H

I have high-speed internet at home, and would be comfortable attending a telehealth medical appointment this way.	52%
I have high-speed internet at home, but would prefer not to use it for telehealth medical care.	25%
I have high-speed internet at home, but need more information about telehealth medical care before deciding.	12%
I do not have access to high-speed internet at home and cannot access telehealth medical care.	7%
I have high-speed internet, but it is not reliable or fast enough to use for telehealth medical care.	4%

Q14 - In the past 12 months, have you seen a medical provider for a routine check-up, wellness visit, or other preventive care?

	333 Responses
Field	Percentage
Yes	86%
If no, why not?	10%
No	4%

Q15- Within the past 12 months the food we bought just didn't last and we didn't have money to get more.

Field	Percentage
Often true	17%
Never true	83%

Q16 - Within the past 12 months we worried whether our food would run out before we got money to buy more.

330 Responses

330 Responses

Field	Percentage
Often true	17.27%
Never true	82.73%

Q17- What is your living situation today?

Field	Percentage
I have a steady place to live.	87%
I have a place to live today, but I am worried about losing it in the future.	10%
I do not have a steady place to live (I am temporarily staying with others, in a hotel, in a shelter, living outside on the street, on a beach, in a car, abandoned building, bus or train station, or in a park).	3%

Q18 - Think about the place you live. Do you have problems with any of the following? Choose all that apply.

Field	Percentage of Responses
None of the above	76.07%
Pests such as bugs, ants, or mice	15.34%
Mold	8.90%
Water leaks	5.21%
Smoke detectors missing or not working	4.29%
Lack of heat	3.68%
Oven or stove not working	2.45%
Lead paint or pipes	2.45%

Q19- In the past 12 months has the electric, gas, oil, or water company threatened to shut off services in your home?

	329 Responses
Field	Percentage
Yes	10%
No	90%
Already shut off	0%

Q20 - In the past 12 months, has lack of reliable transportation kept you from medical appointments, meetings, work or from getting things needed for daily living?

328 Responses

Field	Percentage
Yes	8%
No	92%

Q21- How hard is it for you to pay for the very basics like food, housing, medical care, and heating? Would you say it is:

328 Responses

Field	Percentage
Very hard	8%
Somewhat hard	31%
Not hard at all	60%

Q22 - How often do you feel lonely or isolated from those around you?

Field	Percentage
Never	32%
Rarely	22%
Sometimes	28%
Often	13%
Always	5%

Q23 - If for any reason you need help with day-to-day activities such as bathing, preparing meals, shopping, managing finances, etc., do you get the help you need?

	328 Responses
Field	Percentage
I don't need any help.	73%
I get all the help I need.	15%
I could use a little more help.	10%
I need a lot more help.	2%

Q24- What sex were you assigned at birth, on your original birth certificate?

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Field	Percentage
Female	80%
Male	20%

Q25 - How do you describe yourself?

	327 Responses
Field	Percentage
Male	20%
Female	79%
Transgender	0%
Do not identify as male, female, or transgender	1%

Q26- Which of these groups best describes your race? Please select all that apply.

	324 Responses
Field	Percentage of Responses
White/Caucasian	93.52%
Asian	1.23%
Black or African American	4.01%
American Indian or Alaskan Native	0.93%
Native Hawaiian or Other Pacific Islander	0.00%
Other (please specify)	3.09%

Q27- Are you of Hispanic or Latino origin or descent?

	321 Responses
Field	Percentage
Yes, Hispanic or Latino	3%
No, not Hispanic or Latino	97%

Q28- What is the highest level of education you have completed?

Field	Percentage
Less than high school graduate	2%
High school diploma or equivalent (GED)	13%
Bachelor's degree or higher (includes any advanced degrees)	50%
Technical or vocational degree/certification	4%
Associate degree	11%
Some college or certification	20%

Q29 - What is your estimated yearly household income?

Field	Percentage
Less than \$15,000	9%
\$15,001 to \$20,000	2%
\$20,001 to \$25,000	3%
\$25,001 to \$30,000	2%
\$30,001 to \$35,000	3%
\$35,001 to \$40,000	3%
\$40,001 to \$50,000	6%
\$50,001 to \$60,000	3%
\$60,001 to \$70,000	4%
\$70,001 to \$85,000	7%
\$85,001 to \$100,000	9%
\$100,001 to \$150,000	17%
More than \$150,000	14%
Prefer not to answer	16%

327 Responses

Q30 - What is your marital status?

	326 Responses
Field	Percentage
Married or in a domestic partnership	65.34%
Divorced	11.35%
Never married	13.50%
Separated	1.53%
Widowed	4.60%
Other (please specify)	3.68%

Q31 - How many children under the age of 18 live in your household? Please enter a whole number even if you are not the primary caregiver or biological parent.

Field	Percentage
0	59.60%
1	18.52%
2	12.79%
3	6.40%
4	1.01%
5	1.35%
6	0.34%

Q32 - How were you invited to complete this survey?

	324 Responses
Field	Percentage
MyChart invitation	40%
Social media	34%
My employer	9%
Other	6%
Personal email invitation	5%
Friend or family member	3%
Public school, library, or other community organization	2%

297 Responses

Berkeley and Jefferson Medical Centers 2025 CHNA - Morgan County Data

Q1 - Thank you for taking this Community Health Survey - your thoughts are important to us and will benefit the people who live in your County. Survey results will be used to help guide Berkeley Medical Center and Jefferson Medical Center's health programs and address community members' health concerns. This survey is anonymous - your answers will not be connected to you in any way. If you have recently completed this survey, there is no need to do so again. You may skip any question that you would prefer not to answer. Please feel free to share this link with other members of your community. Thank you for your time and please contact us if you have any questions or need help completing this survey. Emily Sarkees, WVU Office of Health Affairs, edillama@hsc.wvu.edu

In which county do you currently live?

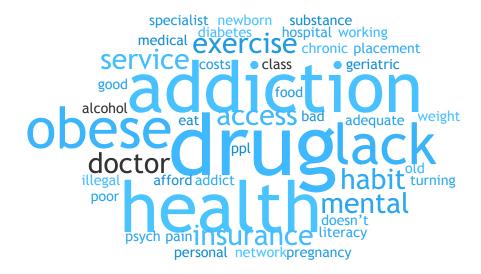
	42 1 (coponico
Field	Percentage
Berkeley	0%
Jefferson	0%
Morgan	100%
Somewhere Else	0%

Q3 - What is your age?

	42 Responses
Field	Percentage
18 to 29 years	9.52%
30 to 39 years	23.81%
40 to 49 years	19.05%
Less than 18 years	4.76%
50 to 64 years	30.95%
65 years or more	11.90%

Q4 - What do you think is the most important health problem or issue where you live?

27 Responses



Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3. - Selected Choice

Field	Percentage of Responses
Drug and/or alcohol use	67%
Obesity	42%
Mental health problems	42%
Diabetes ("sugar")	30%
Heart problems	21%
Depression/hopelessness	15%
Cancers	15%
Chronic disease	12%
Respiratory/lung disease/asthma	12%
Dental problems	12%
Aging problems	12%
Anxiety	6%
High blood pressure	6%
Other	3%
COVID-19	0%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3. - Selected Choice

32 Responses

Field	Percentage of Responses
Cost of health care and/or medications	53%
Limited organized activities for children and teens	50%
Limited places to play or healthy activities for kids	31%
Poverty	28%
Limited affordable/quality housing	25%
Lack of health insurance or limited health coverage	19%
Chronic loneliness or isolation	19%
Limited access to transportation	19%
Limited job opportunities	16%
Limited safe places to walk, bike, etc.	13%
Limited social services or programs	9%
Limited ability to get healthy food or enough food	9%
Other	6%
Homelessness	3%
Water/air quality	0%

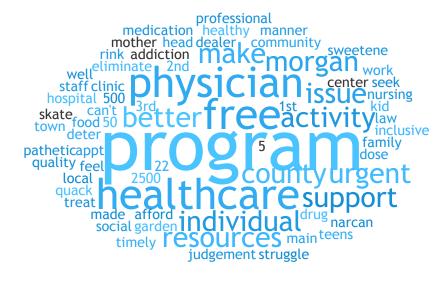
Q7 - From the following list, which do you think are the 3 most important risky behaviors related to pers - Selected Choice

Field	Percentage of Responses
Drug use	52%
Poor nutrition	45%
Child abuse and neglect	39%
Excessive alcohol use	30%
Lack of exercise	27%
Tobacco	21%
Distracted driving (cellphone use)	18%
Impaired driving (drugs/alcohol)	18%
Other	15%
Domestic violence	9%
Vaping	6%
Crime	6%
Not getting recommended immunizations	6%

Gambling 0%

Q8 - Can you think of something that would help improve the health of your community?

16 Responses



Q9 - What type of health insurance coverage do you have? (Select all that apply) - Selected Choice

	30 Responses
Field	Percentage of Responses
Private health insurance (e.g., through your employer, union, family member, or private plan)	70%
Public health insurance (e.g., Medicaid, Medicare, VA services, Tricare, Chip, or Indian Health Services)	37%
Other (please specify)	0%
Uninsured (i.e., no health insurance coverage)	0%

Q10 - I know how to access medical care in my community.

	•
Field	Percentage
Strongly agree	47%
Somewhat agree	20%
Neither agree nor disagree	17%
Strongly disagree	10%
Somewhat disagree	7%

Q11 - Please tell us your level of agreement with each of these sentences.

30	Resi	റവ	nses

Field	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree
I have access to good health care.	13.33%	10.00%	0.00%	53.33%	23.33%
I am satisfied with the medical care I receive.	16.67%	6.67%	16.67%	33.33%	26.67%
I am able to afford medical care when needed.	13.33%	13.33%	20.00%	13.33%	40.00%
I am able to afford medications when needed.	6.67%	10.00%	13.33%	33.33%	36.67%
I am able to get medical care when I need it.	6.67%	10.00%	10.00%	36.67%	36.67%
I am able to see specialists when needed.	10.00%	10.00%	16.67%	23.33%	40.00%
I am able to see my primary care doctor when needed.	0.00%	20.00%	16.67%	33.33%	30.00%
I am able to get mental health care when needed.	10.00%	3.33%	46.67%	26.67%	13.33%
I have access to a walk-in clinic or urgent care.	33.33%	3.33%	10.00%	36.67%	16.67%

Q12 - What medical services or specialties would you like to see offered in your area?

19 Responses



Q13 - Please tell us about access to telehealth medical care in your home.

26 Responses

Field Percentage

Appendix I

I have high-speed internet at home, and would be comfortable attending a telehealth medical appointment this way.	58%
I have high-speed internet at home, but would prefer not to use it for telehealth medical care.	23%
I have high-speed internet, but it is not reliable or fast enough to use for telehealth medical care.	8%
I do not have access to high-speed internet at home and cannot access telehealth medical care.	8%
I have high-speed internet at home, but need more information about telehealth medical care before deciding.	4%

Q14- In the past 12 months, have you seen a medical provider for a routine check-up, wellness visit, or other preventive care?

	27 Responses
Field	Percentage
Yes	93%
If no, why not?	4%
No	4%

Q15 - Within the past 12 months the food we bought just didn't last and we didn't have money to get more.

Field	Percentage
Often true	15%
Never true	85%

Q16 - Within the past 12 months we worried whether our food would run out before we got money to buy more.

Field	Percentage
Often true	14.81%
Never true	85.19%

Q17 - What is your living situation today?

	27 Responses
Field	Percentage
I have a steady place to live.	100%
I have a place to live today, but I am worried about losing it in the future.	0%
I do not have a steady place to live (I am temporarily staying with others, in a hotel, in a shelter, living outside on the street, on a beach, in a car, abandoned building, bus or train station, or in a park).	0%

27 Responses

Q18 - Think about the place you live. Do you have problems with any of the following? Choose all that apply.

Field	Percentage of Responses
None of the above	70.37%
Mold	22.22%
Pests such as bugs, ants, or mice	11.11%
Smoke detectors missing or not working	3.70%
Water leaks	0.00%
Oven or stove not working	0.00%
Lack of heat	0.00%
Lead paint or pipes	0.00%

Q19 - In the past 12 months has the electric, gas, oil, or water company threatened to shut off services in your home?

	27 Responses
Field	Percentage
Yes	15%
No	85%
Already shut off	0%

Q20 - In the past 12 months, has lack of reliable transportation kept you from medical appointments, meetings, work or from getting things needed for daily living?

	27 Responses
Field	Percentage
Yes	7%
No	93%

Q21 - How hard is it for you to pay for the very basics like food, housing, medical care, and heating? Would you say it is:

Field	Percentage
Very hard	7%
Somewhat hard	41%
Not hard at all	52%

Q22 - How often do you feel lonely or isolated from those around you?

	27 Responses
Field	Percentage
Never	33%
Rarely	19%
Sometimes	30%
Often	15%
Always	4%

Q23 - If for any reason you need help with day-to-day activities such as bathing, preparing meals, shopping, managing finances, etc., do you get the help you need?

	27 Responses
Field	Percentage
I don't need any help.	67%
I get all the help I need.	26%
I could use a little more help.	7%
I need a lot more help.	0%

Q24 - What sex were you assigned at birth, on your original birth certificate?

Field	Percentage
Female	81%
Male	19%

Q25 - How do you describe yourself?

	27 Responses
Field	Percentage
Male	19%
Female	81%
Transgender	0%
Do not identify as male, female, or transgender	0%

Q26 - Which of these groups best describes your race? Please select all that apply.

	27 Responses
Field	Percentage of Responses
White/Caucasian	92.59%
Asian	0.00%
Black or African American	0.00%
American Indian or Alaskan Native	3.70%
Native Hawaiian or Other Pacific Islander	0.00%
Other (please specify)	7.41%

Q27 - Are you of Hispanic or Latino origin or descent?

	26 Responses
Field	Percentage
Yes, Hispanic or Latino	8%
No, not Hispanic or Latino	92%

Q28 - What is the highest level of education you have completed?

	27 Responses
Field	Percentage
Less than high school graduate	4%
High school diploma or equivalent (GED)	15%
Bachelor's degree or higher (includes any advanced degrees)	44%
Technical or vocational degree/certification	11%
Associate degree	11%
Some college or certification	15%

Q29 - What is your estimated yearly household income?

	·
Field	Percentage
Less than \$15,000	11%
\$15,001 to \$20,000	4%
\$20,001 to \$25,000	0%
\$25,001 to \$30,000	4%
\$30,001 to \$35,000	0%
\$35,001 to \$40,000	0%
\$40,001 to \$50,000	4%
\$50,001 to \$60,000	7%
\$60,001 to \$70,000	11%
\$70,001 to \$85,000	4%
\$85,001 to \$100,000	15%
\$100,001 to \$150,000	19%
More than \$150,000	19%
Prefer not to answer	4%

Q30 - What is your marital status?

	27 Responses
Field	Percentage
Married or in a domestic partnership	70.37%
Divorced	3.70%
Never married	14.81%
Separated	0.00%
Widowed	3.70%
Other (please specify)	7.41%

Q31 - How many children under the age of 18 live in your household? Please enter a whole number even if you are not the primary caregiver or biological parent.

	24 Responses
Field	Percentage
0	45.83%
1	16.67%
2	29.17%
3	8.33%

Q32 - How were you invited to complete this survey?

	27 Responses
Field	Percentage
MyChart invitation	44%
Personal email invitation	22%
Public school, library, or other community organization	11%
Social media	11%
Other	7%
My employer	4%
Friend or family member	0%

Q9 - What type of health insurance coverage do you have?

Field	Percentage of Responses
Uninsured (i.e., no health insurance coverage)	1%
Private health insurance (e.g., through your employer, union, family member, or private plan)	67%
Other (please specify)	2%
Public health insurance (e.g., Medicaid, Medicare, VA services, Tricare, Chip, or Indian Health Services)	41%

Q10 - I know how to access medical care in my community.

Field	Percentage
Strongly disagree	9%
Somewhat disagree	7%
Neither agree nor disagree	8%
Somewhat agree	29%
Strongly agree	47%

Q11 - Please tell us your level of agreement with each of these sentences about your county.

Field	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree
I have access to good health care.	76	117	83	348	219
I am satisfied with the medical care I receive.	77	122	87	342	212
I am able to afford medical care when needed.	106	123	97	270	243
I am able to afford medications when needed.	74	106	91	266	301
I am able to get medical care when I need it.	88	164	106	272	207
I am able to see specialists when needed.	136	184	118	239	158
I am able to see my primary care doctor when needed.	98	151	86	265	238
I am able to get mental health care when needed.	153	139	252	152	131
I have access to a walk-in clinic or urgent care.	44	28	57	284	426

Q17 - Please tell us about access to telehealth medical care in your home.

	817 Responses
Field	Percentage
I do not have access to high-speed internet at home and cannot access telehealth medical care.	6%
I have high-speed internet, but it is not reliable or fast enough to use for telehealth medical care.	4%
I have high-speed internet at home, but would prefer not to use it for telehealth medical care.	23%
I have high-speed internet at home, but need more information about telehealth medical care before deciding.	11%
I have high-speed internet at home, and would be comfortable attending a telehealth medical appointment this way.	56%

Q18 - In the past 12 months, have you seen a medical provider for a routine check-up, wellness visit, or other preventive care?

Field	Percentage
Yes	89%
If no, why not?	7%
No	3%

Q18_2_TEXT - If no, why not? - Text



Berkeley and Jefferson Medical Centers 2025 CHNA - Non-White Respondents

Q1 - Thank you for taking this Community Health Survey - your thoughts are important to us and will benefit the people who live in your County. Survey results will be used to help guide Berkeley Medical Center and Jefferson Medical Center's health programs and address community members' health concerns. This survey is anonymous - your answers will not be connected to you in any way. If you have recently completed this survey, there is no need to do so again. You may skip any question that you would prefer not to answer. Please feel free to share this link with other members of your community. Thank you for your time and please contact us if you have any questions or need help completing this survey. Emily Sarkees, WVU Office of Health Affairs, edillama@hsc.wvu.edu

In which county do you currently live?

	42 Responses
Field	Percentage
Berkeley	52%
Jefferson	45%
Morgan	2%
Somewhere Else	0%

Q3 - What is your age?

	42 Responses
Field	Percentage
18 to 29 years	14.29%
30 to 39 years	19.05%
40 to 49 years	16.67%
Less than 18 years	0.00%
50 to 64 years	42.86%
65 years or more	7.14%

Q4 - What do you think is the most important health problem or issue where you live?

36 Responses



Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3. - Selected Choice

Field	Percentage of Responses
Drug and/or alcohol use	55%
Mental health problems	40%
Obesity	29%
Cancers	26%
Depression/hopelessness	24%
Heart problems	21%
Diabetes ("sugar")	21%
Respiratory/lung disease/asthma	17%
High blood pressure	17%
Aging problems	17%
Dental problems	14%
Chronic disease	12%
Anxiety	7%
COVID-19	0%
Other	0%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3. - Selected Choice

41 Responses

Field	Percentage of Responses
Cost of health care and/or medications	49%
Limited affordable/quality housing	46%
Homelessness	27%
Lack of health insurance or limited health coverage	24%
Limited social services or programs	24%
Limited organized activities for children and teens	22%
Poverty	22%
Limited ability to get healthy food or enough food	17%
Limited access to transportation	15%
Limited job opportunities	12%
Limited safe places to walk, bike, etc.	12%
Limited places to play or healthy activities for kids	10%
Chronic loneliness or isolation	7%
Other	2%
Water/air quality	2%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to pers - Selected Choice

Field	Percentage of Responses
Drug use	54%
Excessive alcohol use	41%
Child abuse and neglect	29%
Impaired driving (drugs/alcohol)	24%
Poor nutrition	22%
Distracted driving (cellphone use)	22%
Domestic violence	20%
Crime	20%
Tobacco	20%
Lack of exercise	20%
Vaping	12%
Not getting recommended immunizations	7%
Gambling	2%

Other

Q8 - Can you think of something that would help improve the health of your community?

29 Responses

2%



Q9 - What type of health insurance coverage do you have? (Select all that apply) - Selected Choice

Q10 - I know how to access medical care in my community.

	+2 Nesponses
Field	Percentage
Somewhat agree	43%
Strongly agree	36%
Neither agree nor disagree	12%
Strongly disagree	7%
Somewhat disagree	2%

Q11 - Please tell us your level of agreement with each of these sentences.

42	Res	pon	ses
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Field	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree
I have access to good health care.	9.52%	7.14%	19.05%	38.10%	26.19%
I am satisfied with the medical care I receive.	7.14%	16.67%	14.29%	38.10%	23.81%
I am able to afford medical care when needed.	7.32%	21.95%	12.20%	24.39%	34.15%
I am able to afford medications when needed.	4.76%	11.90%	9.52%	26.19%	47.62%
I am able to get medical care when I need it.	2.50%	12.50%	12.50%	40.00%	32.50%
I am able to see specialists when needed.	9.52%	23.81%	9.52%	23.81%	33.33%
I am able to see my primary care doctor when needed.	7.50%	12.50%	17.50%	22.50%	40.00%
I am able to get mental health care when needed.	14.29%	19.05%	28.57%	9.52%	28.57%
I have access to a walk-in clinic or urgent care.	2.44%	4.88%	2.44%	34.15%	56.10%

Q12 - What medical services or specialties would you like to see offered in your area?

26 Responses



Q13 - Please tell us about access to telehealth medical care in your home.

41 Responses

Field Percentage

Appendix K

I have high-speed internet at home, and would be comfortable attending a telehealth medical appointment this way.	51%
I have high-speed internet at home, but would prefer not to use it for telehealth medical care.	29%
I have high-speed internet, but it is not reliable or fast enough to use for telehealth medical care.	10%
I have high-speed internet at home, but need more information about telehealth medical care before deciding.	7%
I do not have access to high-speed internet at home and cannot access telehealth medical care.	2%

Q14 - In the past 12 months, have you seen a medical provider for a routine check-up, wellness visit, or other preventive care?

	42 Responses
Field	Percentage
Yes	86%
If no, why not?	12%
No	2%

Q15 - Within the past 12 months the food we bought just didn't last and we didn't have money to get more.

Field	Percentage
Often true	31%
Never true	69%

Q16 - Within the past 12 months we worried whether our food would run out before we got money to buy more.

42 Responses

42 Responses

Field	Percentage
Often true	33.33%
Never true	66.67%

Q17- What is your living situation today?

Field	Percentage
I have a steady place to live.	79%
I have a place to live today, but I am worried about losing it in the future.	19%
I do not have a steady place to live (I am temporarily staying with others, in a hotel, in a shelter, living outside on the street, on a beach, in a car, abandoned building, bus or train station, or in a park).	2%

Q18- Think about the place you live. Do you have problems with any of the following? Choose all that apply.

Field	Percentage of Responses
None of the above	58.54%
Pests such as bugs, ants, or mice	29.27%
Water leaks	7.32%
Smoke detectors missing or not working	7.32%
Oven or stove not working	7.32%
Mold	7.32%
Lack of heat	4.88%
Lead paint or pipes	0.00%

Q19 - In the past 12 months has the electric, gas, oil, or water company threatened to shut off services in your home?

42	Responses
42	Responses

Field	Percentage
Yes	29%
No	69%
Already shut off	2%

Q20 - In the past 12 months, has lack of reliable transportation kept you from medical appointments, meetings, work or from getting things needed for daily living?

41 Responses

Field	Percentage
Yes	20%
No	80%

Q21 - How hard is it for you to pay for the very basics like food, housing, medical care, and heating? Would you say it is:

42 Responses

Field	Percentage
Very hard	14%
Somewhat hard	38%
Not hard at all	48%

Q22 - How often do you feel lonely or isolated from those around you?

Field	Percentage
Never	33%
Rarely	12%
Sometimes	26%
Often	21%
Always	7%

Q23 - If for any reason you need help with day-to-day activities such as bathing, preparing meals, shopping, managing finances, etc., do you get the help you need?

	42 Responses
Field	Percentage
I don't need any help.	69%
I get all the help I need.	7%
I could use a little more help.	19%
I need a lot more help.	5%

Q24 - What sex were you assigned at birth, on your original birth certificate?

Field	Percentage
Female	69%
Male	31%

Q25- How do you describe yourself?

	42 Responses
Field	Percentage
Male	31%
Female	69%
Transgender	0%
Do not identify as male, female, or transgender	0%

Q26 - Which of these groups best describes your race? Please select all that apply.

	42 Responses
Field	Percentage of Responses
White/Caucasian	23.81%
Asian	14.29%
Black or African American	66.67%
American Indian or Alaskan Native	21.43%
Native Hawaiian or Other Pacific Islander	4.76%
Other (please specify)	2.38%

Q27 - Are you of Hispanic or Latino origin or descent?

	40 Responses
Field	Percentage
Yes, Hispanic or Latino	0%
No, not Hispanic or Latino	100%

Q28 - What is the highest level of education you have completed?

Field	Percentage
Less than high school graduate	0%
High school diploma or equivalent (GED)	14%
Bachelor's degree or higher (includes any advanced degrees)	33%
Technical or vocational degree/certification	10%
Associate degree	12%
Some college or certification	31%

Q29 - What is your estimated yearly household income?

Field	Percentage
Less than \$15,000	19%
\$15,001 to \$20,000	7%
\$20,001 to \$25,000	0%
\$25,001 to \$30,000	2%
\$30,001 to \$35,000	2%
\$35,001 to \$40,000	2%
\$40,001 to \$50,000	7%
\$50,001 to \$60,000	5%
\$60,001 to \$70,000	2%
\$70,001 to \$85,000	5%
\$85,001 to \$100,000	5%
\$100,001 to \$150,000	19%
More than \$150,000	12%
Prefer not to answer	12%

42 Responses

Q30 - What is your marital status?

	42 Responses
Field	Percentage
Married or in a domestic partnership	54.76%
Divorced	9.52%
Never married	19.05%
Separated	7.14%
Widowed	2.38%
Other (please specify)	7.14%

Q31- How many children under the age of 18 live in your household? Please enter a whole number even if you are not the primary caregiver or biological parent.

Field	Percentage
0	46.15%
1	23.08%
2	5.13%
3	15.38%
4	2.56%
5	5.13%
7	2.56%

Q32 - How were you invited to complete this survey?

	42 Responses
Field	Percentage
MyChart invitation	64%
Public school, library, or other community organization	10%
My employer	10%
Social media	7%
Personal email invitation	5%
Other	5%
Friend or family member	0%

39 Responses

Berkeley and Jefferson Medical Centers 2025 CHNA - Hispanic Respondents

Q1 - Thank you for taking this Community Health Survey - your thoughts are important to us and will benefit the people who live in your County. Survey results will be used to help guide Berkeley Medical Center and Jefferson Medical Center's health programs and address community members' health concerns. This survey is anonymous - your answers will not be connected to you in any way. If you have recently completed this survey, there is no need to do so again. You may skip any question that you would prefer not to answer. Please feel free to share this link with other members of your community. Thank you for your time and please contact us if you have any questions or need help completing this survey. Emily Sarkees, WVU Office of Health Affairs, edillama@hsc.wvu.edu

In which county do you currently live?

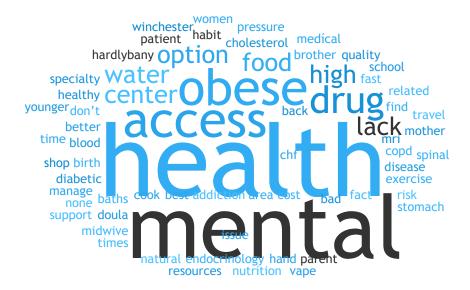
	30 Responses
Field	Percentage
Berkeley	57%
Jefferson	37%
Morgan	7%
Somewhere Else	0%

Q3 - What is your age?

	30 Responses
Field	Percentage
18 to 29 years	16.67%
30 to 39 years	30.00%
40 to 49 years	36.67%
Less than 18 years	0.00%
50 to 64 years	13.33%
65 years or more	3.33%

Q4 - What do you think is the most important health problem or issue where you live?

27 Responses



Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3. - Selected Choice

Field	Percentage of Responses
Drug and/or alcohol use	68%
Mental health problems	46%
Obesity	36%
Chronic disease	25%
Diabetes ("sugar")	25%
Dental problems	18%
Heart problems	14%
Anxiety	11%
Depression/hopelessness	11%
Cancers	11%
High blood pressure	7%
Other	4%
Respiratory/lung disease/asthma	4%
Aging problems	4%
COVID-19	0%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3. - Selected Choice

28 Responses

Field	Percentage of Responses
Cost of health care and/or medications	46%
Limited organized activities for children and teens	32%
Limited places to play or healthy activities for kids	32%
Poverty	32%
Homelessness	29%
Limited safe places to walk, bike, etc.	21%
Limited affordable/quality housing	18%
Chronic loneliness or isolation	14%
Limited ability to get healthy food or enough food	14%
Limited job opportunities	11%
Water/air quality	11%
Lack of health insurance or limited health coverage	7%
Limited social services or programs	7%
Other	7%
Limited access to transportation	7%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to pers - Selected Choice

Field	Percentage of Responses		
T ICIU	Percentage of Responses		
Drug use	56%		
Excessive alcohol use	37%		
Poor nutrition	37%		
Lack of exercise	30%		
Child abuse and neglect	26%		
Impaired driving (drugs/alcohol)	26%		
Tobacco	22%		
Domestic violence	19%		
Gambling	11%		
Other	11%		
Distracted driving (cellphone use)	11%		
Vaping	7%		
Crime	4%		

Q8 - Can you think of something that would help improve the health of your community?

18 Responses



Q9 - What type of health insurance coverage do you have? (Select all that apply) - Selected Choice

Q10 - I know how to access medical care in my community.

	30 Responses
Field	Percentage
Strongly agree	50%
Somewhat agree	17%
Neither agree nor disagree	13%
Somewhat disagree	13%
Strongly disagree	7%

30 Resnances

Q11 - Please tell us your level of agreement with each of these sentences.

Field	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree
I have access to good health care.	3.33%	13.33%	10.00%	33.33%	40.00%
I am satisfied with the medical care I receive.	3.33%	20.00%	6.67%	33.33%	36.67%
I am able to afford medical care when needed.	16.67%	10.00%	13.33%	30.00%	30.00%
I am able to afford medications when needed.	13.33%	6.67%	13.33%	33.33%	33.33%
I am able to get medical care when I need it.	10.00%	10.00%	16.67%	30.00%	33.33%
I am able to see specialists when needed.	26.67%	13.33%	13.33%	20.00%	26.67%
I am able to see my primary care doctor when needed.	16.67%	3.33%	6.67%	26.67%	46.67%
I am able to get mental health care when needed.	23.33%	6.67%	30.00%	26.67%	13.33%
I have access to a walk-in clinic or urgent care.	6.67%	0.00%	3.33%	33.33%	56.67%

Q12 - What medical services or specialties would you like to see offered in your area?

21 Responses



Q13 - Please tell us about access to telehealth medical care in your home.

28 Responses

Field Percentage

Appendix L

I have high-speed internet at home, and would be comfortable attending a telehealth medical appointment this way.	50%
I have high-speed internet at home, but need more information about telehealth medical care before deciding.	21%
I have high-speed internet at home, but would prefer not to use it for telehealth medical care.	14%
I do not have access to high-speed internet at home and cannot access telehealth medical care.	11%
I have high-speed internet, but it is not reliable or fast enough to use for telehealth medical care.	4%

Q14 - In the past 12 months, have you seen a medical provider for a routine check-up, wellness visit, or other preventive care?

	30 Responses
Field	Percentage
Yes	93%
If no, why not?	7%
No	0%

Q15 - Within the past 12 months the food we bought just didn't last and we didn't have money to get more.

Field	Percentage
Often true	28%
Never true	72%

Q16- Within the past 12 months we worried whether our food would run out before we got money to buy more.

Field	Percentage
Often true	31.03%
Never true	68.97%

Q17- What is your living situation today?

	30 Responses
Field	Percentage
I have a steady place to live.	93%
I have a place to live today, but I am worried about losing it in the future.	7%
I do not have a steady place to live (I am temporarily staying with others, in a hotel, in a shelter, living outside on the street, on a beach, in a car, abandoned building, bus or train station, or in a park).	0%

29 Responses

Q18 - Think about the place you live. Do you have problems with any of the following? Choose all that apply.

Field	Percentage of Responses
None of the above	75.00%
Smoke detectors missing or not working	10.71%
Pests such as bugs, ants, or mice	10.71%
Water leaks	3.57%
Oven or stove not working	3.57%
Lack of heat	3.57%
Mold	3.57%
Lead paint or pipes	0.00%

Field

Q19 - In the past 12 months has the electric, gas, oil, or water company threatened to shut off services in your home?

	30 Responses
Field	Percentage
Yes	17%
No	83%
Already shut off	0%

Q20 - In the past 12 months, has lack of reliable transportation kept you from medical appointments, meetings, work or from getting things needed for daily living?

30 Responses

Percentage

Yes	17%
No	83%

Q21 - How hard is it for you to pay for the very basics like food, housing, medical care, and heating? Would you say it is:

30 Responses

Field	Percentage
Very hard	7%
Somewhat hard	53%
Not hard at all	40%

Q22 - How often do you feel lonely or isolated from those around you?

Field	Percentage
Never	20%
Rarely	23%
Sometimes	37%
Often	17%
Always	3%

Q23 - If for any reason you need help with day-to-day activities such as bathing, preparing meals, shopping, managing finances, etc., do you get the help you need?

	30 Responses
Field	Percentage
I don't need any help.	80%
I get all the help I need.	7%
I could use a little more help.	13%
I need a lot more help.	0%

Q24 - What sex were you assigned at birth, on your original birth certificate?

Field	Percentage
Female	90%
Male	10%

Q25 - How do you describe yourself?

	30 Responses
Field	Percentage
Male	10%
Female	90%
Transgender	0%
Do not identify as male, female, or transgender	0%

Q26 - Which of these groups best describes your race? Please select all that apply.

	30 Responses
Field	Percentage of Responses
White/Caucasian	76.67%
Asian	0.00%
Black or African American	0.00%
American Indian or Alaskan Native	0.00%
Native Hawaiian or Other Pacific Islander	0.00%
Other (please specify)	33.33%

Q27 - Are you of Hispanic or Latino origin or descent?

	30 Responses
Field	Percentage
Yes, Hispanic or Latino	100%
No, not Hispanic or Latino	0%

Q28 - What is the highest level of education you have completed?

	29 Responses
Field	Percentage
Less than high school graduate	0%
High school diploma or equivalent (GED)	3%
Bachelor's degree or higher (includes any advanced degrees)	38%
Technical or vocational degree/certification	7%
Associate degree	14%
Some college or certification	38%

Q29 - What is your estimated yearly household income?

Field	Percentage
Less than \$15,000	7%
\$15,001 to \$20,000	3%
\$20,001 to \$25,000	3%
\$25,001 to \$30,000	3%
\$30,001 to \$35,000	0%
\$35,001 to \$40,000	10%
\$40,001 to \$50,000	7%
\$50,001 to \$60,000	7%
\$60,001 to \$70,000	7%
\$70,001 to \$85,000	7%
\$85,001 to \$100,000	0%
\$100,001 to \$150,000	24%
More than \$150,000	10%
Prefer not to answer	10%

Q30 - What is your marital status?

	28 Responses
Field	Percentage
Married or in a domestic partnership	71.43%
Divorced	7.14%
Never married	17.86%
Separated	3.57%
Widowed	0.00%
Other (please specify)	0.00%

Q31 - How many children under the age of 18 live in your household? Please enter a whole number even if you are not the primary caregiver or biological parent.

	28 Responses
Field	Percentage
0	32.14%
1	17.86%
2	28.57%
3	14.29%
4	3.57%
5	3.57%

Q32 - How were you invited to complete this survey?

	29 Responses
Field	Percentage
MyChart invitation	52%
Social media	17%
My employer	17%
Personal email invitation	7%
Other	3%
Public school, library, or other community organization	3%
Friend or family member	0%