# Wheeling Hospital

## Community Health Needs Assessment



Prepared for: Wheeling Hospital

**Prepared by**: West Virginia University Health Sciences Center Health Affairs Institute

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## **Document Acronyms**

The following acronyms are used throughout this document:

Acronym	Definition
ACA	Affordable Care Act
CHNA	Community Health Needs Assessment
CHIP Community Health Implementation Plan	
WVUHS West Virginia University Health System	

## **Background and Introduction**

Provisions in the Affordable Care Act (ACA) of 2010 require tax-exempt (non-profit) hospitals to conduct a Community Health Needs Assessment (CHNA) and develop a Community Health Implementation Plan (CHIP) at least every three years. The regulations for the CHNA include defining the hospital's service area and compiling demographics and analysis of health indicators; taking into account input from the community, including public health professionals; identifying resources; and prioritizing community health needs.

The 2023 Wheeling Hospital CHNA meets the requirements described above and identifies the following prioritized needs

- Substance Use and Abuse and Mental Health
- Cancer
- Obesity and Related Comorbid Disease

This document serves as a roadmap for the CHIP, which will be developed following the completion of the 2023 CHNA and will specify planned actions to be taken by Wheeling Hospital and community partners, available resources, anticipated steps, and a plan for evaluating these activities. To facilitate this goal, Wheeling Hospital partnered with West Virginia University's Health Affairs Institute to complete this CHNA using a robust community-based process designed to engage a broad representation of community members. A CHNA leadership team including hospital and community representation was convened by Wheeling Hospital to inform and guide the process.

#### 1.1 About Wheeling Hospital

Wheeling Hospital, founded in 1850, has served patients longer than any other hospital in West Virginia. Today, it is a 223-bed acute care facility with a medical staff of nearly 150 primary care and specialty physicians.

Now known as WVU Medicine Wheeling Hospital, it provides a wide array of primary and tertiary care services. In addition to the hospital, the complex includes the Continuous Care Center and the Howard Long Wellness Center. Connected to the hospital are four medical office buildings. In addition, Tower 5 features a state-of-the-art Emergency/Trauma Center, Center for Pediatrics, Intensive Care Units, physician offices and private patient rooms.

In downtown Wheeling, the Wheeling Clinic, a division of the hospital, houses additional physician offices and Visiting Nurses Services. Also downtown is the Urgent Care clinic in the Stone Center on Market Plaza.

Along with a wide range of services, Wheeling Hospital also boasts a diverse medical staff which includes the specialties of audiology, podiatry, urology, pulmonology, gastroenterology, cardiology, hematology, oncology, gynecology, pain management, nephrology, family medicine, and general primary care services.

Health centers affiliated with Wheeling Hospital include Bellaire, Colerain, Martins Ferry, Powhatan, Scio, Shadyside, and St. Clairsville. Physicians also see patients at Wellsburg Clinic, St. Clairsville Plaza and at East Cove Avenue in Elm Grove. The hospital's newest addition is the Ambulatory Surgery Center in Bridgeport, OH. The ASC offers a more convenient experience for patients receiving outpatient procedures such as gastroenterology, plastic surgery, cataract surgery, podiatry, gynecologic surgery, orthopedic surgery and other general surgeries.

Wheeling Hospital previously was owned by the Diocese of Wheeling-Charleston. On March 31, 2021, it became a full member of the West Virginia University Health System (WVUHS) under a Letter of Intent between the Diocese and the West Virginia University Health System (WVUHS). The agreement ensures Wheeling Hospital will maintain its Catholic identity.

As a full member of the health system, Wheeling Hospital is part of a broad, integrated network of doctors, hospitals, clinics, and specialized institutes across West Virginia, Southwestern Pennsylvania, Western Maryland, and Ohio. Today, the WVU Health System, which operates under the brand "WVU Medicine," has more than 20,000 employees; 2,815 providers; 22 member, managed, and affiliate hospitals; and more than 2.5 million patient visits annually.

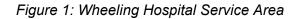
#### 1.2 Previous CHNA Findings

The most recent CHNA was adopted in 2019. It included a review of secondary data to assess socioeconomic characteristics, as well as key risk factors facing the community. Further resident input was gathered at a community meeting hosted by Wheeling Hospital. The final report identified three main health priorities, with goals and strategies for each:

- Chronic Disease Management
- Unhealthy Lifestyles
- Drug and Alcohol Abuse

### 1.3 Description of the Community Served

For the 2023 process, the CHNA leadership team defined the community served as three counties: two in West Virginia and one in Ohio.





The following table contains information from the US Census Bureau and shows the most current Quickfacts<sup>1</sup> (Appendix A) for the counties in Wheeling Hospital's service area. It outlines some basic demographics, as well as information about health insurance coverage and poverty levels.

#### Table 1: County Quickfacts

	Belmont	Ohio	Marshall
Population	65,509	41,447	29,725

<sup>&</sup>lt;sup>1</sup> https://www.census.gov/quickfacts/fact/table/US/PST045219

Residents under 18	18.7%	19.5%	18.7%
Non-white or 1+ race	8.5%	8.8%	4.3%
Hispanic or Latino	1.3%	1.4%	1.1%
High school education or more	92.7%	93%	91.5%
Bachelor's degree or more	16%	33.3%	19.4%
Under 65 yrs. and uninsured	8%	6.5%	6.3%
Persons living in poverty	15.9%	14.7%	16.4%

### 1.4 Leadership Team and Community Partners

The following organizations were represented on Wheeling Hospital's CHNA leadership team and provided thorough input throughout the process of developing the CHNA. These individuals informed the public input survey and were instrumental in dissemination. Additionally, they identified and invited attendees to the community meeting, and were charged as a group with collaborative discussion of primary and secondary data to determine health priorities.

#### Leadership Team

- Key Contact: Jess Rine
- Hospital Leadership:
- William Bane
- Paul Lim
- o Jess Rine

The following organizations from local government, business, and non-profit organizations were integral to data collection efforts and were represented at the community meeting in November. Those in attendance were asked to speak to the experiences of the populations whom they serve or represent, and to discuss the accuracy of the survey data in relation to their professional and personal experiences as community members. Additionally, the group worked to compile a list of existing resources, programs, and policies, as well as fresh ideas or potential partnerships for addressing each area of concern.

#### Organizations Represented at Community Meeting

- Community Partners:
- Family Service Upper Ohio Valley
- Wheeling University
- Visiting Angels WV
- WVU Medicine

- o Aetna
- Capital Health Care Network

## **Methodology and Community Input Process**

The CHNA process began with a thorough review of the previous cycle's needs assessment report, and included review of publicly available secondary data related to counties within Wheeling Hospital's service area. These data included the above census data and County Health Rankings Data (Appendix B). Using these reports as a springboard, the leadership team started the initial discussion around critical health needs, changes in the community demographics over the previous few years, and lessons learned from the last CHNA cycle's health topic prioritization and development of implementation activities.

Primary data collection was comprised of surveying community members to gather perceptions of health issues, quality of life, and other related topics. Survey data was analyzed and presented back to the Wheeling Hospital leadership team, and then again at a community event hosted virtually by the hospital team. This event was focused on reviewing the survey data, discussing community assets that impact population health in GMH's service area, as well as discussing the needs of those not well-represented in the survey data. At this meeting, the group worked to discuss possible strategies for each area of concern, as well as existing resources to address these needs.

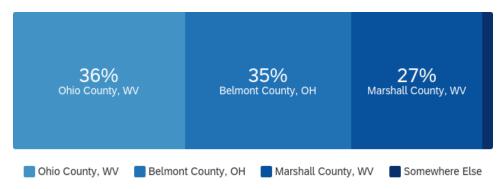
#### 1.5 Primary Methods of Collecting and Analyzing Information

Two primary sources of data were utilized to inform the CHNA: (1) a public input survey and (2) a community meeting. The public input survey (Appendix C) was developed by WVU Health Affairs with the Wheeling Hospital CHNA leadership team following an iterative process. Survey topics included questions about specific health issues, thoughts on overall health of the community, quality of life, access to health care and medical needs (including specialist care), risky behaviors and personal choices, some questions specific to experiences during the COVID-19 pandemic, and demographic information including geographic location and income.

Data was collected anonymously from residents age 18 and older. The survey was disseminated via a web-based platform. Survey distribution efforts were headed by Wheeling Hospital's Community Resources Coordinator, efforts included WVU MyChart messages, via email, and social media platforms.

It was not intended to be a representative, scientific sample of residents of these three counties, but rather a mechanism to solicit the community's perception of health needs. A total of 562 surveys were completed by community members from the area. Noteworthy limitations included disproportionately low representation from males, from the lower-income population of these counties, and from non-white community members.





At the conclusion of data collection, analysis was conducted by the WVU team. Results were presented back to leadership team members in aggregate (Appendix D), and broken down by income, age, and other demographics to ensure there was no significant variation in responses among groups. The team discussed the data alongside known health issues in the community, experiences in their own clinical and other professional settings, resources already in place to address some of the top issues, and initial thoughts about further addressing the most prevalent community concerns.

Additional information was collected through feedback at a virtual community meeting hosted on November 15, 2023. This session, with stakeholder representation from invested community partners, solicited input about community health needs and sought to identify groups and organizations already providing essential services. Survey results were presented to this group and strategies for improving health outcomes in the top areas were discussed. Fourteen attendees participated in this event. More details on the makeup of this session are found below.

Community input from the event was compiled into a document (Appendix E). Ideas and partners were categorized by health concern and will be used for reference at the implementation planning stage.

## **Community Health Needs Prioritization**

Following the community meeting, the leadership team met to review all input together and identify priority areas to address through implementation strategies. Leadership reviewed closely the top concerns raised across all categories including health and disease, quality of life, environment, risky behaviors, and personal choice (see tables 2-4 below).

Top Health and Disease Concerns				
Drug and/or alcohol use	60.0%			
Mental Health Problems	39.0%			
Cancers	38.0%			
Obesity	30.0%			
Heart Problems	22.0%			

Table 2: Community Health Perceptions Survey - Health & Disease

Table 3: Community Health Perceptions Survey - Quality of Life & Environment

Top Quality of Life and Environment Concerns				
Cost of health care and/or medications	64.0%			
Lack of health insurance or limited health coverage	35.0%			
Poverty	31.0%			
Limited organized activities for children and teens	23.0%			
Homelessness	22.0%			

Table 4: Community Health Perceptions Survey - Risky Behavior & Personal Choice

Top Risky Behavior and Personal Choice Concerns				
Drug use	61.0%			
Excessive alcohol use	38.0%			
Child abuse and neglect	29.0%			
Lack of exercise	29.0%			
Unhealthy eating choices	23.0%			

Health issues were largely consistent when comparing datasets across demographics. For example, men listed substance use and abuse, cancer, and obesity as their overall top three concerns. While women listed substance use and abuse, mental health problems, and cancer as their overall top three concerns. For men, their next two top health concerns were heart problems and aging problems, and for women their next two top health concerns were obesity and heart problems. Substance use and abuse was also the top concern of both white and non-

white respondents, with mental health problems, cancer, and obesity falling next in line, to varying degrees.

Across income levels, and in households with and without children, Substance Use is consistently the top health concern. Cancer, obesity, and mental health all rotate throughout the top three spots for these demographic groups. Even when accounting for age we do not see a significant difference in "top three" health topics. Respondents age 65 or older tended to name substance use, cancer, and aging problems as their top concerns. Those younger than age 40 tended to be concerned about substance use, mental health, and cancer, in the "top three". (Further demographic breakdowns of top health and disease concerns can be found in Appendix F.)

Beyond health and disease, topics related to quality of life and environment also shared a common theme. Cost of health care and medications, lack of health insurance and limited health coverage, poverty, limited organized activities for children and teens, and homelessness were all issues that appeared among top concerns. Limited affordable/quality housing, healthy activities for kids and chronic loneliness and limited ability to get healthy food or enough food, showing a public perception of socioeconomic issues as well as showing the mental health and social strain.

Topics related to personal choice and risky behaviors tied in directly with all the above. Drug use, excessive alcohol use, child abuse and neglect, lack of exercise, and unhealthy eating choices were all issues that appeared at the top of all datasets. When asked in an open-ended way for suggestions to address these issues, those who took the survey frequently answered with ideas that fell into the following categories:

- Access to care
- Community recreation
- Decreased healthcare costs
- Mental Health Services
- Increased education

## **Prioritized Significant Community Health Needs**

The existing secondary data, new survey data, community meeting input, and lessons learned from the last CHNA cycle all factored into Wheeling Hospital's leadership's prioritization decisions. The group considered the degree to which the hospital can affect health outcomes for each topic, projects, or programs already underway for each, as well as level of importance placed on each by the community relative to the reach of Wheeling Hospital's impact. Leadership paid particular attention to the demographics of respondents compared to the community (Appendix G), feedback gathered about access to health care (Appendix H), and about senior citizen response (Appendix I), as well as other areas and demographics they know to be of particular concern in their community.

Within this discussion of where and how the hospital can realistically affect community wellbeing and health outcomes, what they could accomplish in collaboration with new and existing partners, and what topics to monitor and revisit later, the list of top health concerns was organized into four that will be the focus moving forward with implementation planning.

#### • Substance Use and Abuse and Mental Health

Wheeling Hospital leadership is well-aware of ongoing issues related to drug and alcohol use in their service area, as well as a continued need for attention and resources to be directed toward this public health crisis. In response to existing knowledge and community input, awareness of efforts underway and things that have been well-received in the community over time, the leadership team deems it necessary to prioritize this topic.

#### • Obesity and Related Comorbid Disease

During the previous CHNA cycle, obesity and chronic disease appeared among the community's top health concerns and were prioritized by hospital leadership to address through programming. Wheeling Hospital implemented strategies to address these health topics, and leadership discussed at length upon seeing these issues rise once again to the top of the list. This cycle, building on experiences from the last and in response to community requests and ideas collected through the survey data, Wheeling Hospital's team has once again prioritized this topic.

#### • Cancer

Cancer continues to remain in the top health concerns for this hospital's area, and Wheeling Hospital is proud to offer community education and supports beyond clinical care. The Wheeling team plan to enhance their efforts related to cancer screenings, community support, and prevention education during the next implementation cycle.

## **Potential Resources**

The following table documents ideas for implementation strategy development, suggestions from survey respondents, as well as organizations identified during the community meeting whose missions are aimed at addressing top health concerns. These organizations could potentially aid in addressing health concerns identified in this CHNA.

#### Table 5: Potential Community Resources

Community Resources/Ideas				
Substance Use and Abuse and Mental Health				
Needle Exchange at Local Health Department				
Access to School-sponsored sports teams and clubs to keep youth engaged in the community				
Early education initiatives in schools for drug and alcohol use				
Community recreation activities via Visitor's Bureau Adventure Map				
Support groups needed for grandparents raising children				
Increased community recreation activities to support socialization				
Obesity and Related Comorbid Issues				
Existing farmer's market during the summer				
Interest in exploration of prescription produce programs or vouchers				
Health Fairs at the Local Fairgrounds				
Identifying existing walking trails and sharing that information with the community				
Free lunch program for all school-age children to address access to fruits and vegetables				
Grocery delivery services or free transportation to grocery stores				
Food Pantry in a central location				
Cancer				
Increased Access to Cancer Center				
Additional Cancer Specialists				

## **Evaluation of Impact**

The previous Wheeling Hospital CHNA was adopted by the board of directors in 2019, just shortly before the start of the COVID-19 pandemic in the U.S. COVID-19 presented specific challenges and caused a great deal of stress on the country's medical system, including smaller community hospitals such as Wheeling Hospital. Those challenges caused significant burnout for healthcare workers and caused many of them to leave the profession all together. COVID-19 also presented specific financial challenges to the hospital.

In addition, the pandemic has had a direct impact on hospitals' abilities to conduct this process with community partners as they had in the past. Key partnerships have typically included organizations and agencies who were also having to prioritize clinical operations, who were operating with less staff, and often volunteer-led agencies who were not participating in community work as usual.

## Conclusion

Each of the top priorities identified in the 2023 CHNA are consistent with concerns raised in 2019. The 2023 CHNA identified four priorities to guide Wheeling Hospital's efforts to improve the health of community members:

- Substance Use and Abuse and Mental Health
- Obesity and Related Comorbid Disease
- Cancer

Hospital leadership discussion of implementation planning steps is already underway, as is consideration of new program opportunities with the WVU Team and with their external community partners. The WVU Team will work with the hospital to develop their Community Health Implementation Plan (CHIP), which will serve as their roadmap for continuing or building community benefit strategies.

## Appendices

- Appendix A US Census Quickfacts Data
- Appendix B County Health Rankings and Roadmaps Data
- Appendix C Community Health Perceptions Survey
- Appendix D Aggregate Survey Data
- Appendix E Community Feedback and Ideas

#### Appendix F - Top Health and Disease Demographic Breakdowns

- Appendix G Respondent Demographics vs. Community Demographics
- Appendix H Responses Regarding Access to Care
- Appendix I Senior Citizen Response

#### QuickFacts

Belmont County, Ohio; Marshall County, West Virginia; Ohio County, West Virginia; United States

QuickFacts provides statistics for all states and counties, and for cities and towns with a *population of 5,000 or more*.

All Topics	Belmont County, Ohio	Marshall County, West Virginia	Ohio County, West Virginia	United States
Population Estimates, July 1, 2022, (V2022)	△ 65,509	▲ 29,752	▲ 41,447	▲ 333,287,55
<b>PEOPLE</b>				
Population				
Population Estimates, July 1, 2022, (V2022)	▲ 65,509	▲ 29,752	▲ 41,447	₫ 333,287,55
Population estimates base, April 1, 2020, (V2022)	▲ 66,495	▲ 30,589	▲ 42,444	▲ 331,449,52
Population, percent change - April 1, 2020 (estimates base) to July 1, 2022, (V2022)	<b>▲</b> -1.5%	▲ -2.7%	▲ -2.3%	▲ 0.6%
Population, Census, April 1, 2020	66,497	30,591	42,425	331,449,28
Population, Census, April 1, 2010	70,400	33,107	44,443	308,745,53
Age and Sex				
Persons under 5 years, percent	▲ 4.6%	▲ 4.5%	▲ 4.9%	▲ 5.6°
Persons under 18 years, percent	▲ 18.7%	▲ 18.7%	▲ 19.5%	▲ 21.7 <sup>e</sup>
Persons 65 years and over, percent	▲ 22.1%	▲ 24.1%	▲ 23.0%	▲ 17.3
Female persons, percent	▲ 48.2%	▲ 49.3%	▲ 51.3%	▲ 50.44
Race and Hispanic Origin				
White alone, percent	<b>▲</b> 92.7%	▲ 96.8%	▲ 92.6%	<b>▲</b> 75.5°
Black or African American alone, percent (a)	▲ 4.6%	<b>▲</b> 1.0%	▲ 3.7%	▲ 13.6
American Indian and Alaska Native alone, percent (a)	▲ 0.2%	▲ 0.3%	▲ 0.2%	▲ 1.3 <sup>°</sup>
Asian alone, percent (a)	▲ 0.5%	▲ 0.6%	▲ 0.9%	▲ 6.3 <sup>°</sup>
Native Hawaiian and Other Pacific Islander alone, percent (a)	∆ Z	ΔZ	▲ Z	▲ 0.3
Two or More Races, percent	▲ 1.9%	▲ 1.3%	▲ 2.6%	▲ 3.0
Hispanic or Latino, percent (b)	▲ 1.3%	▲ 1.1%	▲ 1.4%	▲ 19.1 <sup>°</sup>
White alone, not Hispanic or Latino, percent	▲ 91.7%	▲ 95.9%	▲ 91.5%	▲ 58.9
Population Characteristics				
Veterans, 2017-2021	4,183	2,036	2,727	17,431,29
Foreign born persons, percent, 2017-2021	1.3%	0.7%	1.9%	13.6
Housing				
Housing units, July 1, 2022, (V2022)	31,538	14,693	21,183	143,786,65
Owner-occupied housing unit rate, 2017-2021	75.8%	80.2%	69.2%	64.6
Median value of owner-occupied housing units, 2017-2021	\$116,700	\$116,800	\$135,300	\$244,90
Median selected monthly owner costs -with a mortgage, 2017-2021	\$1,013	\$960	\$1,044	\$1,69
Median selected monthly owner costs -without a mortgage, 2017-				
2021	\$416	\$363	\$392	\$53
Median gross rent, 2017-2021	\$694	\$666	\$726	\$1,16
Building permits, 2022	10	0	8	1,665,08
Families & Living Arrangements				
Households, 2017-2021	25,388	11,811	17,447	124,010,99
Persons per household, 2017-2021	2.49	2.57	2.31	2.6
Living in same house 1 year ago, percent of persons age 1 year+, 2017-2021	92.0%	90.4%	89.5%	86.6
Language other than English spoken at home, percent of persons age 5 years+, 2017-2021	1.4%	1.9%	2.6%	21.7
Computer and Internet Use				
Households with a computer, percent, 2017-2021	84.4%	84.5%	86.3%	93.19
Households with a broadband Internet subscription, percent, 2017-2021	78.8%	79.5%	81.1%	87.0
Education				
High school graduate or higher, percent of persons age 25 years+, 2017-2021	91.5%	92.7%	93.0%	88.99
Bachelor's degree or higher, percent of persons age 25 years+, 2017-2021	16.0%	19.4%	33.3%	33.74
Health				
With a disability, under age 65 years, percent, 2017-2021	11.5%	12.8%	10.2%	8.79
Persons without health insurance, under age 65 years, percent	▲ 8.0%	▲ 6.3%	▲ 6.5%	▲ 9.3

Economy				
In civilian labor force, total, percent of population age 16 years+, 2017-2021	54.4%	52.4%	57.1%	63.1%
In civilian labor force, female, percent of population age 16 years+, 2017-2021	51.0%	47.1%	51.5%	58.7%
Total accommodation and food services sales, 2017 (\$1,000) (c)	131,050	34,646	259,104	938,237,077
Total health care and social assistance receipts/revenue, 2017 (\$1,000) (c)	328,044	98,084	822,115	2,527,903,275
Total transportation and warehousing receipts/revenue, 2017 (\$1,000) (c)	139,981	38,924	29,633	895,225,411
Total retail sales, 2017 (\$1,000) (c)	1,125,963	354,885	876,950	4,949,601,481
Total retail sales per capita, 2017 (c)	\$16,540	\$11,353	\$20,846	\$15,224
Transportation				
Mean travel time to work (minutes), workers age 16 years+, 2017-2021	25.1	26.0	20.4	26.8
Income & Poverty				
Median household income (in 2021 dollars), 2017-2021	\$54,191	\$52,371	\$51,516	\$69,021
Per capita income in past 12 months (in 2021 dollars), 2017-2021	\$28,348	\$30,706	\$32,336	\$37,638
Persons in poverty, percent	▲ 15.9%	▲ 16.4%	▲ 14.7%	▲ 11.5%
BUSINESSES				
Businesses				
Total employer establishments, 2021	1,353	497	1,285	8,148,606
Total employment, 2021	17,490	8,920	23,570	128,346,299
Total annual payroll, 2021 (\$1,000)	751,372	452,769	1,131,864	8,278,573,947
Total employment, percent change, 2020-2021	-3.2%	1.1%	-11.7%	-4.3%
Total nonemployer establishments, 2020	3,073	1,060	2,410	27,151,987
All employer firms, Reference year 2017	1,081	292	1,013	5,744,643
Men-owned employer firms, Reference year 2017	613	145	522	3,480,438
Women-owned employer firms, Reference year 2017	<u> </u>	S	119	1,134,549
Minority-owned employer firms, Reference year 2017	S	S	34	1,014,958
Nonminority-owned employer firms, Reference year 2017	827	197	717	4,371,152
Veteran-owned employer firms, Reference year 2017	S	S	52	351,237
Nonveteran-owned employer firms, Reference year 2017	803	204	667	4,968,606
GEOGRAPHY				
Geography				
Population per square mile, 2020	125.0	100.2	400.9	93.8
Population per square mile, 2010	132.3	108.4	420.0	87.4
Land area in square miles, 2020	532.13	305.43	105.83	3,533,038.28
Land area in square miles, 2010	532.13	305.43	105.82	3,531,905.43
FIPS Code	39013	54051	54069	1

## **Compare Counties**

Select from all counties or choose based on demographic, social and economic indicators.

Select year: 2023

To add any additional locations, an existing selection will need to be removed.

		West Virginia	Ohio, 🗌 WV	Belmont, OH	Marshall, 🗌 WV
Health Outcomes					
Length of Life		West Virginia	Ohio, WV	Belmont, OH	Marshall, WV
Premature Death	~	11,300	10,900	8,800	9,500
Quality of Life		West Virginia	Ohio, WV	Belmont, OH	Marshall, WV
Poor or Fair Health		20%	17%	15%	19%
Poor Physical Health Days		4.4	4.1	3.4	4.4
Poor Mental Health Days		5.7	5.3	5.3	6.1
Low Birthweight		9%	8%	8%	9%
Health Factors					
Health Behaviors		West Virginia	Ohio, WV	Belmont, OH	Marshall, WV
Adult Smoking		24%	21%	24%	23%
Adult Obesity		40%	36%	39%	39%
Food Environment Index		6.5	7.7	7.3	7.8
Physical Inactivity		27%	26%	28%	28%
Access to Exercise Opportunities		58%	93%	60%	50% 16

#### 11/20/23, 11:27 AM

Compare Counties | County Health Rankings & Roadmaps

11/20/23, 11:27 AM		Compare Counties   County	/ Health Rankings	& Roadmaps	
Excessive Drinking		14%	15%	19%	14%
Alcohol-Impaired Driving Deaths	~	26%	38%	33%	23%
Sexually Transmitted Infections	~	303.0	311.5	210.4	255.5
Teen Births		28	21	25	25
Clinical Care		West Virginia	Ohio, WV	Belmont, OH	Marshall, WV
Uninsured		8%	8%	8%	8%
Primary Care Physicians	~	1,270:1	660:1	2,540:1	3,010:1
Dentists	~	1,710:1	890:1	2,120:1	2,510:1
Mental Health Providers		620:1	290:1	440:1	3,760:1
Preventable Hospital Stays	$\sim$	4,107	4,533	4,564	5,243
Mammography Screening	~	36%	43%	42%	35%
Flu Vaccinations		43%	52%	47%	48%
Social & Economic Factors		West Virginia	Ohio, WV	Belmont, OH	Marshall, WV
High School Completion		88%	93%	92%	93%
Some College		56%	68%	55%	55%
Unemployment	~	5.0%	5.1%	6.1%	6.2%
Children in Poverty	$\sim$	21%	19%	21%	22%
Income Inequality		5.1	5.5	4.1	5.2
Children in Single-Parent Households		24%	26%	23%	24%
Social Associations		12.8	20.2	14.3	13.3
Injury Deaths		133	117	90	90
Physical Environment		West Virginia	Ohio, WV	Belmont, OH	Marshall, WV
Air Pollution - Particulate Matter		7.3	8.1	8.7	9.2
Drinking Water Violations			Yes	No	Yes
Severe Housing Problems		11%	9%	7%	8%
Driving Alone to Work		81%	82%	88%	84%
Long Commute - Driving Alone		34%	22%	31%	36%
					17

17

#### Wheeling Hospital Community Health Survey

Thank you for taking the Wheeling Hospital Community Health Survey - your thoughts are important to us and will benefit the people who live in your county. Survey results will be used to help guide Your County Hospital's health programs and address community members' health concerns.

#### This survey is anonymous - your answers will not be connected to you in any way.

If you have recently completed this survey, there is no need to do so again. Please feel free to share this link with other members of your community. Thank you for your time and please contact us if you have any questions or need help completing this survey. Emily Sarkees, WVU Office of Health Affairs, edillama@hsc.wvu.edu

(1.) In which county do you currently live?

- Ohio County, WV
- Belmont County, Ohio
- o Marshall County, WV
- o Somewhere else

(display if "Somewhere else" is chosen for question 1)(2.) In which county and state do you live?

#### (3.) What is your age?

- Less than 18 years (If under the age of 18, there is no need for you to continue with this survey. Thank you for your time!)
- o 18 to 29
- o **30 to 39**
- o 40 to 49

- o 50 to 64
- o 65 years or older

(4.) What do you think is the most important health problem or issue where you live?

(5.) From the following list, which do you think are the 3 most important problems related to health and disease in your county? **Please choose** <u>ONLY 3</u>.

- o Aging problems
- Anxiety
- Cancers
- o Chronic disease
- o COVID-19
- Dental problems
- Diabetes ("sugar")
- Depression/hopelessness

- Drug and/or alcohol use
- Heart problems
- High blood pressure
- Mental health problems
- o Obesity
- Respiratory/lung disease/asthma
- Other \_\_\_\_\_

1

(6.) From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? **Please choose** <u>ONLY 3</u>.

- Chronic loneliness or isolation
- Cost of health care and/or medications
- o Homelessness
- Lack of health insurance or limited health coverage
- Limited ability to get healthy food or enough food
- Limited access to public transportation
- Limited affordable/quality housing
- Limited job opportunities

- Limited organized activities for children and teens
- Limited places to play or healthy activities for kids
- Limited safe places to walk, bike, etc.
- o Limited social services programs
- o Poverty
- Water/air quality
- Other \_\_\_\_\_

(7.) From the following list, which do you think are the 3 most important risky behaviors related to personal choices in your county? **Please choose ONLY 3.** 

- Excessive alcohol use
- $\circ \quad \text{Child abuse and neglect} \\$
- Crime
- Distracted driving (cellphone use)
- Domestic violence
- o Drug use
- Gambling
- Impaired driving (drugs/alcohol)

- Lack of exercise
- Not getting recommended immunizations
- Overeating
- o **Tobacco**
- Unhealthy eating choices
- Vaping
- Other \_\_\_\_\_

(8.) Can you think of something that would help improve the health of your community?

(9.) What type of health insurance coverage do you have? Please select all that apply.

- o Private health insurance (e.g., through your employer, union, family member, or private plan)
- Public health insurance (e.g., Medicaid, Medicare, VA services, Tricare, CHIP, or Indian health services)
- Uninsured (i.e., no health insurance coverage)
- Other (please specify) \_\_\_\_\_

(10.) I know how to access medical care in my community.

- Strongly agree
- Somewhat disagree
- Neither agree nor disagree
- Somewhat agree
- o Strongly agree

	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree
I have access to good health care.	0	0	0	0	0
I am satisfied with the medical care I receive.	0	0	0	0	0
I am able to afford medical care when needed.	0	0	0	0	0
I am able to afford medications when needed.	0	0	0	0	0
I am able to get medical care when I need it.	0	0	0	0	0
I am able to see specialists when needed.	0	0	0	0	0
I am able to see my primary care doctor when needed.	0	0	0	0	0
I am able to get mental health care when needed.	0	0	0	0	0
I have access to a walk-in clinic or urgent care.	0	0	0	0	0

(11.) Please tell us your level of agreement with each of these statements about your county.

(12.) What medical services or specialties would you like to see offered in your area?

(13.) Please tell us about access to telehealth medical care in your home.

- I do not have access to high-speed internet at home and cannot access telehealth medical care.
- I have high-speed internet, but it is not reliable or fast enough to use for telehealth medical care.
- I have high-speed internet at home but would prefer not to use it for telehealth medical care.
- I have high-speed internet at home but need more information about telehealth medical care before deciding.
- I have high-speed internet at home and would be comfortable attending a telehealth medical appointment this way.

(14.) In the past 12 months, have you seen a medical provider for a routine check-up, wellness visit, or other preventive care?

- o Yes
- 0 **No**

#### (display if yes to question 14)

(15.) What kind of place do you usually go to when you receive preventive care? Please select all that apply.

- A doctor's office or health center
- o Urgent care center or clinic
- Hospital emergency room
- o A VA medical center or clinic
- None of these options
- Other (please specify) \_\_\_\_\_

#### (display if yes to question 14)

(16.) During your last check-up or wellness visit which routine screenings did you receive?

General physical exam - Y/N/Do not recall Obesity check (e.g., BMI) - Y/N/Do not recall Blood pressure - Y/N/Do not recall Oral health screening (e.g., teeth) – Y/N/Do not recall Cholesterol check – Y/N/Do not recall Eye check – Y/N/Do not recall Immunizations (e.g., chickenpox, shingles, flu, etc.) – Y/N/Do not recall Hearing check – Y/N/Do not recall Skin check (e.g., moles, lesions, or spots) – Y/N/Do not recall Depression screening – Y/N/Do not recall Breast exam or mammogram – Y/N/Do not recall Prostate exam or PSA test – Y/N/Do not recall Colon cancer exam or colonoscopy – Y/N/Do not recall Pelvic exam - Y/N/Do not recall Testicular exam – Y/N/Do not recall Cervical cancer exam or pap smear – Y/N/Do not recall Bone density exam – Y/N/Do not recall None of the above – Y/N/Do not recall

#### (17.) During the past 4 weeks:

How would you rate your overall health?	Excellent	Good	Fair	Poor	Very Poor
How much did physical health problems limit your usual physical activities (such as walking or climbing stairs)?	Not at all	Very little	Somewhat	Quite a lot	Could not do physical activities
How much difficulty did you have doing your daily work, both at home and away from home, because of your physical health?	None at all	A little bit	Some	Quite a lot	Could not do daily work
How much bodily pain have you had?	None	Very mild	Mild	Moderate	Severe
How much energy did you have?	Very much	Quite a lot	Some	A little	None
How much did your physical health or emotional problems limit your usual social activities with family or friends?	Not at all	Very little	Somewhat	Quite a lot	Extremely
How much have you been bothered by emotional problems (such as feeling anxious, depressed or irritable)?	Not at all	Slightly	Moderately	Quite a lot	Extremely
How much did personal or emotional problems keep you from doing your usual work, school or other daily activities	Not at all	Very little	Somewhat	Quite a lot	Could not do daily activities

(18.) Within the past 12 months we worried whether our food would run out before we got money to buy more.

- o Often true
- Never true

(19.) Within the past 12 months the food we bought just didn't last and we didn't have money to get more.

- $\circ \quad \text{Often true} \quad$
- o Never true

(20.) What is your living situation today?

- I have a steady place to live
- $\circ$   $\:$  I have a place to live today, but I am worried about losing it in the future
- I do not have a steady place to live (I am temporarily staying with others, in a hotel, in a shelter, living outside on the street, on a beach, in a car, abandoned building, bus or train station, or in a park)

(21.) Think about the place you live. Do you have problems with any of the following? Choose all that apply.

- Pests such as bugs, ants, or mice
- $\circ$  Mold
- Lead paint or pipes
- Lack of heat
- Oven or stove not working
- Smoke detectors missing or not working
- Water leaks

(22.) In the past 12 months has the electric, gas, oil, or water company threatened to shut off services in your home?

- o Yes
- o No
- o Already shut off

(23.) In the past 12 months, has lack of reliable transportation kept you from medical appointments, meetings, work or from getting things needed for daily life?

- o Yes
- **No**

(24.) How hard is it for you to pay for the very basics like food, housing, medical care, and heating? Would you say it is:

- Very hard
- Somewhat hard
- o Not hard at all

(25.) How often do you feel lonely or isolated from those around you?

- o Never
- o Rarely
- o Sometimes
- o Often
- o Always

(26.) If for any reason you need help with day-to-day activities such as bathing, preparing meals, shopping, managing finances, etc., do you get the help you need?

- I don't need any help
- o I get all the help I need
- I could use a little more help
- I need a lot more help

(27.) Please indicate any of the following you have experienced because of the COVID-19 pandemic (select all that apply):

	Yes	No	Not Sure
Loss of income	0	0	0
Loss of job or business	0	0	0
Personal health effects	0	0	0
Loss of the usual way of life	0	0	0
Participated in response or emergency services	0	0	0
Children and adolescents being out of school	0	0	0
Work from home	0	0	0
Social isolation	0	0	0
Community health concerns	0	0	0
Loss of tourism	0	0	0
COVID-19 diagnosis	0	0	0
COVID-19 suspected	0	0	0
Other (please specify)	0	0	0

(28.) Please consider how you received information during the COVID-19 pandemic – what were your most trusted sources of information?

- My own medical provider
- My local health department or other public health agency
- o News media
- Social media (e.g., Facebook, Twitter, etc.)
- Family or friends (word of mouth)
- o Other \_\_\_\_\_

(29.) How often do you smoke cigarettes?

- Every day
- Some days
- Not at all

(30.) During the past month, how many days per week did you get exercise from running, gardening, walking, or something else?

- 1 day per week
- 2 days per week
- 3 days per week
- 4 days per week

- 5 days per week
- 6 days per week
- 7 days per week
- o None

(31.) On average, how many hours of sleep do you get in a 24-hour period?

(32.) About how much do you weigh in pounds? \_\_\_\_\_\_

(33.) About how tall are you in feet and inches? \_\_\_\_\_\_

(34.) What sex were you assigned at birth, on your original birth certificate?

- o Male
- o Female

(35.) How do you describe yourself? (select one)

- o Male
- o Female
- o Transgender
- o Do not identify as male, female, or transgender

(36.) Which of these groups best describes your race? Please select all that apply.

- White/Caucasian
- o Asian
- Black or African American
- o American Indian or Alaskan Native
- o Native Hawaiian or Other Pacific Islander

#### (37.) Are you of Hispanic or Latino origin or descent?

- o Yes, Hispanic or Latino
- No, not Hispanic or Latino

(38.) What is the highest level of education you have completed?

- Less than high school graduate
- High school diploma or equivalent (GED)
- Some college or certification
- Technical or vocational degree/certification
- Associate degree
- Bachelor's degree or higher (includes any advanced degrees)

(39.) What is your estimated yearly household income?

- Less than \$20,000
- \$20,000 to \$29,999
- \$30,000 to \$49,999
- \$50,000 to \$74,999
- \$75,000 to \$99,999
- More than \$100,000
- Prefer not to answer

(40.) What is your marital status?

- Single
- Married or in a domestic partnership
- o Divorced
- Never married
- Separated
- Widowed

#### WHEELING HOSPITAL COMMUNITY HEALTH SURVEY

Other (please specify) \_\_\_\_\_\_

(41.) How many children under the age of 18 live in your household? Please enter a whole number even if you are not the primary caregiver or biological parent.

(42.) How were you invited to complete this survey?

- (Tailor for hospital EMR invite)
- Personal email invitation
- My employer
- o Social media
- Friend or family member
- Public school, library, or other community organization
- Other \_\_\_\_\_

(43.) Is there anything else you would like to say about health in your community?

#### Appendix D - Wheeling Hospital 2023 CHNA Survey Data

#### **Total Survey Responses**

#### 562 Responses

Choice Count

561

#### **Completed Surveys**

Field

Q1 - Thank you for taking this Community Health Survey - your thoughts are important to us and will benefit the people who live in your County. Survey results will be used to help guide Wheeling Hospital's health programs and address community members' health concerns. **This survey is anonymous - your answers will not be connected to you in any way.** If you have recently completed this survey, there is no need to do so again. You may skip any question that you would prefer not to answer. Please feel free to share this link with other members of your community. Thank you for your time and please contact us if you have any questions or need help completing this survey. Emily Sarkees, WVU Office of Health Affairs, emily.sarkees@hsc.wvu.edu

#### In which county do you currently live?

	558 Responses
Field	Percentage
Ohio County, WV	36%
Belmont County, OH	35%
Marshall County, WV	27%
Somewhere Else	2%
Q2_4 - County	
	13 Responses
County	
Monroe	
Wetzel	
Washington	
Wetzel	
Jefferson	
Jefferson	
Belmont	
Guernsey	
Columbiana	
Washington	
Jefferson	
Jefferson	
Brooke	

Q2_5 - State	
	13 Responses
State	
Ohio	
Wv	
Ohio	
WV	
Ohio	
Pennsylvania	
Ohio	
Ohio	
West Virginia	

#### Q3 - What is your age?

	560 Responses
Field	Percentage
Less than 18 years	2%
18 to 29 years	12%
30 to 39 years	14%
40 to 49 years	16%
50 to 64 years	26%
65 years or more	29%

Q4 - What do you think is the most important health problem or issue where you live?

351 Responses



Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

Field	Percentage of Responses
Drug and/or alcohol use	60%
Mental health problems	39%
Cancers	38%
Obesity	30%
Heart problems	22%
Diabetes ("sugar")	20%
Aging problems	20%
Chronic disease	13%
Anxiety	12%
High blood pressure	12%

416 Responses

Appendix D - Wheeling Hospital 2023 CHNA Survey Data

Respiratory/lung disease/asthma Depression/hopelessness Dental problems Other COVID-19

Q5\_35\_TEXT - Other

11% 9% 8% 1% 1%

3 Responses

## homeless answer listmultilescerosi

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

	415 Responses
Field	Percentage of Responses
Cost of health care and/or medications	64%
Lack of health insurance or limited health coverage	35%
Poverty	31%
Limited organized activities for children and teens	23%
Homelessness	22%
Limited affordable/quality housing	18%
Limited places to play or healthy activities for kids	16%
Limited ability to get healthy food or enough food	16%
Chronic loneliness or isolation	12%
Limited access to transportation	11%
Limited social services or programs	10%
Water/air quality	10%
Limited safe places to walk, bike, etc.	10%
Limited job opportunities	9%
Other	4%

Q6\_35\_TEXT - Other

8 Responses



Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal

choices in your county?

	414 Responses
Field	Percentage of Responses
Drug use	61%
Excessive alcohol use	38%
Child abuse and neglect	29%
Lack of exercise	29%
Unhealthy eating choices	23%
Distracted driving (cellphone use)	21%
Crime	17%
Tobacco	17%
Domestic violence	13%
Vaping	11%
Overeating	11%
Gambling	10%
Impaired driving (drugs/alcohol)	9%
Not getting recommended immunizations	6%
Other	1%

Q8 - Can you think of something that would help improve the health of your community?

204 Responses



Q9 - What type of health insurance coverage do you have? (Select all that apply)

	405 Responses
Field	Percentage of Responses
Private health insurance (e.g., through your employer, union, family member, or private plan)	56%
Public health insurance (e.g., Medicaid, Medicare, VA services, Tricare, Chip, or Indian Health Services)	53%
Other (please specify)	5%
Uninsured (i.e., no health insurance coverage)	1%

Q10 - I know how to access medical care in my community.

403 Responses

Field	Percentage
Strongly agree	46%
Somewhat agree	22%
Strongly disagree	14%
Neither agree nor disagree	12%
Somewhat disagree	6%

#### Appendix D - Wheeling Hospital 2023 CHNA Survey Data

#### Q11 - Please tell us your level of agreement with each of these sentences.

#### 406 Responses

Field	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree
I have access to good health care.	7.90%	13.09%	11.11%	37.53%	30.37%
I am satisfied with the medical care I receive.	7.88%	11.58%	12.32%	37.68%	30.54%
I am able to afford medical care when needed.	13.61%	16.09%	13.86%	31.44%	25.00%
I am able to afford medications when needed.	12.38%	13.37%	11.63%	35.64%	26.98%
I am able to get medical care when I need it.	6.22%	10.70%	11.19%	34.33%	37.56%
I am able to see specialists when needed.	9.93%	15.14%	11.91%	33.75%	29.28%
I am able to see my primary care doctor when needed.	5.74%	6.48%	9.98%	27.18%	50.62%
I am able to get mental health care when needed.	8.96%	12.44%	30.35%	24.88%	23.38%
I have access to a walk-in clinic or urgent care.	6.72%	3.98%	7.21%	26.87%	55.22%

Q12 - What medical services or specialties would you like to see offered in your area?

200 Responses



#### Q13 - Please tell us about access to telehealth medical care in your home.

392	Responses
Field	Percentage
I have high-speed internet at home, and would be comfortable attending a telehealth medical appointment this way.	46%
I have high-speed internet at home, but would prefer not to use it for telehealth medical care.	26%
I have high-speed internet at home, but need more information about telehealth medical care before deciding.	15%
I have high-speed internet, but it is not reliable or fast enough to use for telehealth medical care.	8%
I do not have access to high-speed internet at home and cannot access telehealth medical care.	6%

Q14 - In the past 12 months, have you seen a medical provider for a routine check-up, wellness visit, or

other preventive care?

	396 Responses
Field	Percentage
Yes	96.97%
If no, why not?	1.52%
No	1.52%

#### Appendix D - Wheeling Hospital 2023 CHNA Survey Data

Q15 - What kind of health facility or office do you usually go to when you receive preventive care? Please select all that apply.

Field	Percentage of Responses
A doctor's office or health center	96%
Urgent care center or clinic	18%
Hospital emergency room	14%
A VA medical center or clinic	1%
Other (please specify)	1%
None of these options	0%
Q15_5- Other (please specify) Other (please specify) - Text	5 Responses
Normally don't go	
Rapid Care places or Hospital for certain tests	
Wheeling Health Right	
My neurologist/ therapist	
Pharmacy	

#### Q16 - During your last check-up or wellness visit which routine screenings or services did you receive?

			375 Responses
Field	Yes	No	Do not recall
General physical exam	89.62%	6.28%	4.10%
Obesity check (e.g., BMI)	63.82%	25.93%	10.26%
Oral health (e.g., teeth) screening	33.62%	60.68%	5.70%
Depression screening	55.97%	36.93%	7.10%
Cholesterol and blood pressure	90.08%	7.44%	2.48%
Eye exam	31.36%	64.97%	3.67%
Immunizations (e.g., chickenpox, shingles, flu, etc.)	48.72%	47.86%	3.42%
Hearing check	16.09%	77.30%	6.61%
Skin check (e.g., moles, lesions, or spots)	28.49%	66.67%	4.84%
Breast exam or mammogram	42.15%	55.52%	2.33%
Prostate exam or PSA test	13.77%	80.24%	5.99%
Colon cancer exam or colonoscopy	25.36%	72.59%	2.04%
Pelvic exam	29.62%	67.16%	3.23%
Testicular exam	4.82%	90.36%	4.82%

35

382 Responses

Cervical cancer exam or pap smear	27.94%	69.12%	2.94%
Bone density exam	15.79%	80.99%	3.22%
None of the above	11.54%	64.29%	24.18%

### Q17 - During the past 4 weeks,

How would you rate your overall health?	Percentage
Excellent	8.14%
Good	41.99%
Fair	36.75%
Poor	11.29%
Very poor	1.84%

## Q17\_2 - How much did physical health problems limit your usual physical activities (such as walking or

## climbing stairs)?

	381 Responses
Field	Percentage
Not at all	20%
Very little	19%
Somewhat	30%
Quite a lot	27%
Could not do physical activities	4%

Q17\_3 - How much difficulty did you have doing your daily work, both at home and away from home,

because of your physical health?

	379 Responses
Field	Percentage
None at all	32%
A little bit	21%
Some	22%
Quite a lot	20%
Could not do daily work	5%

## Q17\_4 - How much bodily pain have you had?

	379 Responses
Field	Percentage
None	8%
Very mild	21%
Mild	21%
Moderate	37%
Severe	12%

## Q17\_5 - How much energy did you have?

	381 Responses
Field	Percentage
Very much	3%
Quite a lot	18%
Some	44%
A little	29%
None	7%

## Q17\_6 - How much did your physical health or emotional problems limit your usual social activities with

## family or friends?

	380 Responses
Field	Percentage
Not at all	21.84%
Very little	19.47%
Somewhat	31.58%
Quite a lot	23.16%
Could not do social activities	3.95%

Q17\_7 - How much have you been bothered by emotional problems (such as feeling anxious, depressed or

irritable)?

	380 Responses
Field	Percentage
Not at all	22%
Slightly	29%
Moderately	21%
Quite a lot	19%

## Extremely

Q17\_8 - How much did personal or emotional problems keep you from doing your usual work, school or other daily activities?

	378 Responses
Field	Percentage
Not at all	34%
Very little	22%
Somewhat	24%
Quite a lot	16%
Could not do daily activities	3%

## Q18 - Within the past 12 months the food we bought just didn't last and we didn't have money to get more.

	368 Responses
Field	Percentage
Often true	28.53%
Never true	71.47%

## Q19 - Within the past 12 months we worried whether our food would run out before we got money to buy

more.

	368 Responses
Field	Percentage
Often true	28%
Never true	72%

## Q20 - What is your living situation today?

	370 Responses
Field	Percentage
I have a steady place to live	88%
I have a place to live today, but I am worried about losing it in the future	12%
I do not have a steady place to live (I am temporarily staying with others, in a hotel, in a shelter, living outside on the street, on a beach, in a car, abandoned building, bus or train station, or in a park)	1%

## $\mathsf{Q21}$ - Think about the place you live. Do you have problems with any of the following? Choose all that apply.

Field	Percentage of Responses
None of the above	71%
Mold	11%
Water leaks	7%
Smoke detectors missing or not working	5%
Oven or stove not working	1%
Lack of heat	2%
Lead paint or pipes	1%
Pests such as bugs, ants, or mice	17%

Q22 - In the past 12 months has the electric, gas, oil, or water company threatened to shut off services in your home?

	368 Responses
Field	Percentage
Yes	10%
No	89%
Already shut off	1%

Q23 - In the past 12 months, has lack of reliable transportation kept you from medical appointments,

meetings, work or from getting things needed for daily living?

	369 Responses
Field	Percentage
Yes	12%
No	88%

Q24 - How hard is it for you to pay for the very basics like food, housing, medical care, and heating? Would you say it is:

	369 Responses
Field	Percentage
Very hard	11%
Somewhat hard	33%
Not hard at all	56%

## Q25 - How often do you feel lonely or isolated from those around you?

	369 Responses
Field	Percentage
Never	27.91%
Rarely	24.93%
Sometimes	30.62%
Often	12.20%
Always	4.34%

Q26 - If for any reason you need help with day-to-day activities such as bathing, preparing meals, shopping, managing finances, etc., do you get the help you need?

	369 Responses
Field	Percentage
I don't need any help	70%
I get all the help I need	18%
I could use a little more help	11%
I need a lot more help	1%

Q27 - Please indicate any of the following you have experienced because of the COVID-19 Pandemic

(select all that apply).

		35	9 Responses
Field	Yes	No	Not Sure
Loss of income	17.56%	74.79%	7.65%
Loss of job or business	8.36%	87.90%	3.75%
Personal health effects	33.14%	57.79%	9.07%
Loss of the usual way of life	40.80%	54.60%	4.60%
Participated in response or emergency services	12.64%	77.30%	10.06%
Children and adolescents being out of school	24.64%	71.92%	3.44%
Work from home	23.56%	74.71%	1.72%
Social isolation	48.30%	48.86%	2.84%
Community health concerns	42.74%	51.00%	6.27%
Loss of tourism	26.09%	61.16%	12.75%
COVID-19 diagnosis	46.72%	49.86%	3.42%
COVID-19 suspected	34.11%	60.06%	5.83%
Other (please specify)	4.27%	67.68%	28.05%

Q28 - Please consider how you received information during the COVID-19 pandemic - what were your most

## trusted sources of information?

Field	Percentage of Responses
My own medical provider	44.10%
My local health department or other public health agency	44.66%
News media	46.07%
Social media (e.g., Facebook, Twitter, etc.)	19.66%
Family or friends (word of mouth)	27.53%
Other	7.58%

### Q28- Other

16 Responses

356 Responses

### Other - Text

Field

Speaking with other medical professionals, immunologists, virologists, and molecular biologists; as well as Covid-19 variant trackers, and tracking wastewater.

CDC website
My employer
Employer
Myself
My own research.
CDC
where i work
Don't trust anything I hear
Pharmacy
WTF NEWS
CDC
Didn't trust anyone but myself
Internet trusted sources- cdc
Mostly social media accounts of verified licensed medical professionals
Pharmacy

## Q29 - How often do you smoke cigarettes?

### 362 Responses

Percentage

Some days	2%
Every day	12%

Not at all

Q30 - During the past month, how many days per week did you get exercise from running, gardening,

## walking, or something else?

	362 Responses
Field	Percentage
1 day per week	14%
2 days per week	10%
3 days per week	17%
4 days per week	12%
5 days per week	10%
6 days per week	5%
7 days per week	11%
None	22%

## Q31- On average, how many hours of sleep do you get in a 24-hour period?

	360 Responses
Field	Percentage
2	1.67%
3	0.56%
4	5.28%
5	10.00%
6	35.00%
7	16.11%
8	23.33%
9	3.06%
10	3.06%
11	0.56%
12	0.56%
13	0.28%
16	0.28%
20	0.28%

## Q34 - What sex were you assigned at birth, on your original birth certificate?

	357 Responses
Field	Percentage
Female	75%
Male	25%

## Q35 - How do you describe yourself? (select one)

	357 Responses
Field	Choice Count
Male	89
Female	263
Transgender	2
Do not identify as male, female, or transgender	3

## Q36 - Which of these groups best describes your race? Please select all that apply.

	358 Responses
Field	Choice Count
White/Caucasian	347
Asian	0
Black or African American	9
American Indian or Alaskan Native	5
Native Hawaiian or Other Pacific Islander	1
Other (please specify)	6

## Q37 - Are you of Hispanic or Latino origin or descent?

	353 Responses
Field	Choice Count
Yes, Hispanic or Latino	3
No, not Hispanic or Latino	350

## Q38 - What is the highest level of education you have completed?

	358 Responses
Field	Choice Count
Less than high school graduate	13
High school diploma or equivalent (GED)	70
Bachelor's degree or higher (includes any advanced degrees)	111

Technical or vocational degree/certification	27
Associate degree	57
Some college or certification	80

### Q39 - What is your estimated yearly household income?

#### 357 Responses

359 Responses

Field	Percentage
Less than \$20,000	15%
\$20,000 to \$29,999	13%
\$30,000 to \$49,999	17%
\$50,000 to \$74,999	13%
\$75,000 to \$99,999	15%
More than \$100,000	10%
Prefer not to answer	17%

## Q40 - What is your marital status?

#### Field Choice Count 210 Married or in a domestic partnership Divorced 34 Never married 4 Separated 6 Widowed 31 Other (please specify) 6 Single 68

Q41 - How many children under the age of 18 live in your household? Please enter a whole number even if you are not the primary caregiver or biological parent.

Field	Choice Count
0	210
1	48
2	39
3	7
4	5

### Q42 - How were you invited to complete this survey?

	351 Responses
Field	Percentage
My employer	3%
Social media	6%
Friend or family member	0%
Public school, library, or other community organization	1%
Other	33%
(Tailor for hospital - EMR invite)	35%
Personal email invitation	21%

Q43 - Is there anything else you would like to say about health in your community?

89 Responses

Is there anything else you would like to say about health in your community?

It is a tragedy and a crime that there is not strict masking protocol in hospitals- where very vulnerable (and dying) people go. And the silence and lack of response should leave you ashamed. Even sick, dying, and disabled people deserve safe access to healthcare without having to beg for healthcare providers to wear masks/N95 respirators, which is the bare minimum to make care accessible. People who are elderly, disabled, infants, and/or vulnerable deserve to live, too.

I'm not confident in some medical care.

Great Service

Drug crisis is frightening

many people can't afford basic health care

It is generally shared that the community does not have faith in WVU as our primary caregiver.

No

I believe that the government is out to kill us. The foods they provide us are meant to keep us sick. The medicines are made to keep us on them and the side effects are intolerable and make us have to take more meds to hide the side effects of the other drugs. I pick and choose what meds I take and prefer to take natural supplements over big pharma meds. God is my healer and I trust in Him over any doctor.

Affordable dental care is not available for people in my income category

Allowing children to identify as him/her/she/they/them or whatever it is now is absurd. No wonder this world is full of craziness. Covid vaccine is a joke. Drug use is ridiculous. We allow it all to happen. Oh and some lady giving IVs in ER and saying needles are dull should not be giving IVs or needs more practice.

Need more doctors and specialists. Have to travel to far to see one.

We need access to affordable healthcare. My daughter makes too much for help but cannit afford health insurance. Currently she is without healthcare and pays out of pocket for healthcare. Her helth sacrifies greatly and leaves her in debt and broke.

No

We only have one hospital in Ohio county and it has caused a large strain on health services. Losing OVMC was a huge hit for our health community

keeps us busy going to each specialist when used to only having to go to primary Doctor

I dislike the policy that after you have to reschedule 3 appointments that you have to find another doctor. Sometimes I am not able to get ready because I am in too much pain, and sometimes I have no way to get there. Why should I be penalized for that?

Public recreation is needed

Wvu needs to provide better insurance for their employees. They have millions they spend including a new cancer center and peds unit. And money to spend for board meeting spruce up. Their doctors have state insurance?

It needs to improve drastically

sad, chronic depression is very bad. i am surprised more people have not killed themselves.

no

Healthy Food And Exercise And Education

No

I had to go to the ER today & I felt I was given VERY GOOD CARE.

No

No

No

No

no

No

Wheeling hospital ER is HORRIBLE. The worst I've ever been to. I would never ever go back, even in a bad emergency.

No

No

Zaveen Kurieshy wonderful physician

No

We need endocrinologists in valley

Need affordable dental care

Wheeling Hospital's care has really declined, the care when you are admitted is not good. You should have an advocate at all times. It was much better before WVU took over!

medication costs gro eries etc go up social security poverty levet need supplement for elderly. i worked 50 yrs no ppension only social security how is this fair neighbor never works gets free medical food stamps free health care lazy i dividual he says he knows how to work the system this is bullshit cost of living continues yo increase social security still poverty level less than 30 000 a year

Health care costs are unbelievable and I now always have so much more money to pay past my insurance coverage

Take the crucifixes off the walls at the hospital. Especially the operating room!

No

Survey TOO LONG !

no

Need more specialized doctors, especially functional medicine

No

no

My dr candise issacs is so amazing she made me.feel comfortable and i trust her which is so hard to do since i have the worst ptsd from hospiitals and how.i have been treated in the past by drs and medical employees

no
No
No
I feel my community is actually somewhat privileged
Empathy
No
It is hard to get someone to listen to me since I am a 43 year old female.
Not very good.
The housing answers are for my apartment at Luau Monor.
Trainin need to be provided to Medical Care team how to listen to us old people, they just ignore us
No
No
N/A
No
No
Due to the price of living here both of my daughters families now live in my home with their families due to being homeless
No
Needs improvement
The quality of care provided by providers has greatly diminished. The patient is no longer the priority and I have witnessed poor patient care. I realize Covid was hard on healthcare providers, but it cannot be used as an excuse to treat patients and their families poorly.
No
No
No
Don't make the doctor visits so short. It seems you are on an assembly line and there is no real empathy or care since the hospital changed hands. Thanks
We need to get rid of the facility fee that is now a thing with wbu medicine.
No
Would be nice to get someone to come help with cleaning. But im 57 and i cant get it
no
No
It sucks bad
no
No
No
No
No.

n/a		
No		

Mental health care is the best course of action to combat the majority of our social issues in the area.

Although I am able to access healthcare, I see many who are not. I personally don't have a problem, but my community does.

# **Potential Resources**

The following table documents ideas for implementation strategy development, suggestions from survey respondents, as well as organizations identified during the community meeting whose missions are aimed at addressing top health concerns. These organizations could potentially aid in addressing health concerns identified in this CHNA.

Table 1: Potential Community Resources

Community Resources/Ideas
Substance Use and Abuse and Mental Health
Needle Exchange at Local Health Department
Access to School-sponsored sports teams and clubs to keep youth engaged in the community
Early education initiatives in schools for drug and alcohol use
Community recreation activities via Visitor's Bureau Adventure Map
Support groups needed for grandparents raising children
Increased community recreation activities to support socialization
Obesity and Related Co-Morbid Cardiovascular and Diabetes Issues
Existing farmer's market during the summer
Interest in exploration of prescription produce programs or vouchers
Health Fairs at the Local Fairgrounds
Identifying existing walking trails and sharing that information with the community
Free lunch program for all school-age children to address access to fruits and vegetables
Grocery delivery services or free transportation to grocery stores
Food Pantry in a central location
Cancer

Cancer

Increased Access to Cancer Center

Additional Cancer Specialists

### Advanced Filter Men

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

Field	Percentage of Responses
Drug and/or alcohol use	56%
Cancers	40%
Obesity	35%
Heart problems	27%
Aging problems	27%
Diabetes ("sugar")	24%
Mental health problems	20%
High blood pressure	19%
Respiratory/lung disease/asthma	11%
Depression/hopelessness	10%
Anxiety	9%
Chronic disease	8%
Dental problems	6%
Other	3%
COVID-19	1%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

	88 Responses
Field	Percentage of Responses
Cost of health care and/or medications	64%
Lack of health insurance or limited health coverage	39%
Poverty	32%
Homelessness	19%
Limited ability to get healthy food or enough food	19%
Limited organized activities for children and teens	18%
Limited affordable/quality housing	17%
Chronic loneliness or isolation	17%
Water/air quality	13%
Limited job opportunities	13%
Limited places to play or healthy activities for kids	13%

Limited social services or programs	11%
Limited access to transportation	10%
Other	6%
Limited safe places to walk, bike, etc.	3%

Field	Percentage of Dechances
Field	Percentage of Responses
Drug use	60%
Lack of exercise	44%
Excessive alcohol use	36%
Unhealthy eating choices	26%
Child abuse and neglect	21%
Distracted driving (cellphone use)	20%
Crime	20%
Tobacco	17%
Not getting recommended immunizations	7%
Impaired driving (drugs/alcohol)	11%
Overeating	11%
Gambling	10%
Domestic violence	8%
Vaping	8%
Other	1%

## Advanced Filter Women

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

Field	Percentage of Responses
Drug and/or alcohol use	59%
Mental health problems	44%
Cancers	37%
Obesity	30%
Heart problems	23%
Diabetes ("sugar")	20%
Aging problems	18%
Chronic disease	15%
Anxiety	14%
Respiratory/lung disease/asthma	11%
High blood pressure	10%
Dental problems	8%
Depression/hopelessness	7%
COVID-19	1%
Other	1%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life

and environment in your county? Please choose ONLY 3.

Field	Percentage of Responses
Cost of health care and/or medications	63%
Lack of health insurance or limited health coverage	36%
Poverty	30%
Limited organized activities for children and teens	25%
Homelessness	20%
Limited affordable/quality housing	19%
Limited places to play or healthy activities for kids	17%
Limited ability to get healthy food or enough food	15%
Limited safe places to walk, bike, etc.	12%
Limited access to transportation	11%
Chronic loneliness or isolation	11%
Limited social services or programs	10%
Limited job opportunities	10%

Water/air quality	8%
Other	3%

Field Percentage of Responses Drug use 60% Excessive alcohol use 38% Child abuse and neglect 30% Lack of exercise 25% 25% Unhealthy eating choices Distracted driving (cellphone use) 22% Tobacco 18% Crime 16% Domestic violence 13% Vaping 13% Overeating 10% 10% Gambling Impaired driving (drugs/alcohol) 9% Not getting recommended immunizations 5% Other 2%

## Advanced Filter White

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

Field	Percentage of Responses
Drug and/or alcohol use	59%
Mental health problems	38%
Cancers	37%
Obesity	31%
Heart problems	24%
Aging problems	20%
Diabetes ("sugar")	20%
Chronic disease	14%
High blood pressure	13%
Anxiety	12%
Respiratory/lung disease/asthma	11%
Depression/hopelessness	8%
Dental problems	7%
Other	1%
COVID-19	1%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

	342 Responses
Field	Percentage of Responses
Cost of health care and/or medications	63%
Lack of health insurance or limited health coverage	36%
Poverty	30%
Limited organized activities for children and teens	23%
Homelessness	20%
Limited affordable/quality housing	19%
Limited places to play or healthy activities for kids	16%
Limited ability to get healthy food or enough food	16%
Chronic loneliness or isolation	13%
Limited access to transportation	11%
Limited safe places to walk, bike, etc.	10%

Limited social services or programs	10%
Limited job opportunities	10%
Water/air quality	9%
Other	4%

Field	Percentage of Responses
Drug use	60%
Excessive alcohol use	38%
Lack of exercise	29%
Child abuse and neglect	28%
Unhealthy eating choices	25%
Distracted driving (cellphone use)	21%
Tobacco	18%
Crime	16%
Domestic violence	12%
Vaping	11%
Overeating	11%
Gambling	10%
Impaired driving (drugs/alcohol)	9%
Not getting recommended immunizations	6%
Other	2%

## Advanced Filter Non-White

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

Field	Percentage of Responses
Drug and/or alcohol use	65%
Mental health problems	45%
Cancers	39%
Obesity	24%
Diabetes ("sugar")	23%
Aging problems	16%
Dental problems	14%
Anxiety	12%
Heart problems	12%
Depression/hopelessness	11%
Respiratory/lung disease/asthma	9%
High blood pressure	9%
Chronic disease	7%
COVID-19	1%
Other	1%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

	73 Responses
Field	Percentage of Responses
Cost of health care and/or medications	68%
Poverty	36%
Lack of health insurance or limited health coverage	32%
Homelessness	32%
Limited organized activities for children and teens	21%
Limited places to play or healthy activities for kids	14%
Limited affordable/quality housing	14%
Limited ability to get healthy food or enough food	14%
Water/air quality	12%
Limited social services or programs	10%
Chronic loneliness or isolation	8%

Limited access to transportation	8%
Other	7%
Limited job opportunities	7%
Limited safe places to walk, bike, etc.	7%

74 Responses
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Field	Percentage of Responses
Drug use	64%
Excessive alcohol use	39%
Child abuse and neglect	31%
Lack of exercise	28%
Crime	23%
Distracted driving (cellphone use)	18%
Domestic violence	15%
Unhealthy eating choices	15%
Tobacco	12%
Overeating	12%
Vaping	11%
Gambling	9%
Impaired driving (drugs/alcohol)	9%
Not getting recommended immunizations	4%
Other	0%

## Advanced Filter Education- 4 Year Degree or Higher

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

	109 Responses
Field	Percentage of Responses
Drug and/or alcohol use	70%
Mental health problems	50%
Obesity	39%
Cancers	29%
Aging problems	23%
Heart problems	20%
Diabetes ("sugar")	19%
Chronic disease	14%
High blood pressure	8%
Depression/hopelessness	7%
Respiratory/lung disease/asthma	7%
Anxiety	6%
Dental problems	6%
COVID-19	1%
Other	0%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

	109 Responses
Field	Percentage of Responses
Cost of health care and/or medications	57%
Lack of health insurance or limited health coverage	34%
Poverty	34%
Limited affordable/quality housing	23%
Homelessness	22%
Limited access to transportation	22%
Limited organized activities for children and teens	20%
Limited ability to get healthy food or enough food	18%
Chronic loneliness or isolation	15%
Limited job opportunities	13%
Limited places to play or healthy activities for kids	11%

Limited safe places to walk, bike, etc.	9%
Limited social services or programs	8%
Other	2%
Water/air quality	6%

	108 Responses
Field	Percentage of Responses
Drug use	69%
Excessive alcohol use	49%
Lack of exercise	33%
Unhealthy eating choices	32%
Tobacco	22%
Child abuse and neglect	19%
Distracted driving (cellphone use)	16%
Vaping	11%
Overeating	10%
Not getting recommended immunizations	9%
Domestic violence	8%
Gambling	6%
Crime	6%
Impaired driving (drugs/alcohol)	6%
Other	0%

## Advanced Filter Education < 4 Year Degree

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

	2111100001000
Field	Percentage of Responses
Drug and/or alcohol use	55%
Cancers	41%
Mental health problems	33%
Obesity	27%
Heart problems	25%
Diabetes ("sugar")	21%
Aging problems	19%
Anxiety	15%
High blood pressure	14%
Chronic disease	14%
Respiratory/lung disease/asthma	13%
Depression/hopelessness	9%
Dental problems	8%
Other	2%
COVID-19	1%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

	244 Responses
Field	Percentage of Responses
Cost of health care and/or medications	66%
Lack of health insurance or limited health coverage	38%
Poverty	30%
Limited organized activities for children and teens	25%
Homelessness	20%
Limited places to play or healthy activities for kids	18%
Limited affordable/quality housing	16%
Limited ability to get healthy food or enough food	15%
Chronic loneliness or isolation	11%
Limited social services or programs	11%
Water/air quality	10%

Limited safe places to walk, bike, etc.	10%
Limited job opportunities	9%
Limited access to transportation	6%
Other	5%

Field	Percentage of Responses
Drug use	56%
Excessive alcohol use	32%
Child abuse and neglect	32%
Lack of exercise	28%
Distracted driving (cellphone use)	23%
Unhealthy eating choices	22%
Crime	21%
Tobacco	16%
Domestic violence	14%
Vaping	12%
Overeating	11%
Gambling	11%
Impaired driving (drugs/alcohol)	11%
Not getting recommended immunizations	5%
Other	2%

## Advanced Filter Income > \$75,000

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

Field	Percentage of Responses
Drug and/or alcohol use	68%
Mental health problems	40%
Cancers	38%
Obesity	34%
Heart problems	23%
Aging problems	22%
Diabetes ("sugar")	19%
Chronic disease	12%
High blood pressure	12%
Anxiety	9%
Depression/hopelessness	8%
Respiratory/lung disease/asthma	8%
Dental problems	3%
COVID-19	1%
Other	1%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

	148 Responses
Field	Percentage of Responses
Cost of health care and/or medications	59%
Lack of health insurance or limited health coverage	34%
Limited organized activities for children and teens	30%
Poverty	27%
Homelessness	24%
Limited affordable/quality housing	22%
Limited places to play or healthy activities for kids	18%
Limited ability to get healthy food or enough food	16%
Limited access to transportation	13%
Limited safe places to walk, bike, etc.	11%
Water/air quality	10%

Limited social services or programs	9%
Chronic loneliness or isolation	8%
Limited job opportunities	7%
Other	4%

Field	Percentage of Responses
Drug use	66%
Excessive alcohol use	42%
Lack of exercise	31%
Child abuse and neglect	25%
Unhealthy eating choices	24%
Distracted driving (cellphone use)	21%
Tobacco	17%
Vaping	14%
Overeating	12%
Crime	11%
Domestic violence	11%
Not getting recommended immunizations	8%
Impaired driving (drugs/alcohol)	7%
Gambling	7%
Other	2%

## Advanced Filter Income < \$30,000

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

	00 Responses
Field	Percentage of Responses
Drug and/or alcohol use	50%
Cancers	38%
Mental health problems	35%
Heart problems	31%
Obesity	23%
Anxiety	18%
Aging problems	18%
Diabetes ("sugar")	17%
High blood pressure	13%
Chronic disease	12%
Respiratory/lung disease/asthma	12%
Depression/hopelessness	11%
Dental problems	11%
Other	3%
COVID-19	2%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

	98 Responses
Field	Percentage of Responses
Cost of health care and/or medications	64%
Lack of health insurance or limited health coverage	36%
Poverty	33%
Homelessness	26%
Limited organized activities for children and teens	21%
Limited ability to get healthy food or enough food	18%
Chronic loneliness or isolation	17%
Limited places to play or healthy activities for kids	14%
Limited social services or programs	13%
Limited affordable/quality housing	12%
Limited job opportunities	11%

Limited access to transportation	8%
Limited safe places to walk, bike, etc.	7%
Water/air quality	6%
Other	3%

	97 Responses
Field	Percentage of Responses
Drug use	59%
Child abuse and neglect	33%
Excessive alcohol use	27%
Crime	26%
Distracted driving (cellphone use)	25%
Unhealthy eating choices	22%
Lack of exercise	23%
Tobacco	15%
Gambling	15%
Domestic violence	14%
Impaired driving (drugs/alcohol)	12%
Overeating	9%
Vaping	6%
Not getting recommended immunizations	3%
Other	1%

## Advanced Filter Children in the Home

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

Field	Percentage of Responses
Drug and/or alcohol use	73%
Mental health problems	55%
Cancers	31%
Obesity	29%
Heart problems	20%
Diabetes ("sugar")	18%
Anxiety	16%
High blood pressure	13%
Dental problems	10%
Chronic disease	9%
Depression/hopelessness	8%
Respiratory/lung disease/asthma	7%
Aging problems	7%
Other	2%
COVID-19	0%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life

and environment in your county? Please choose ONLY 3.

Field	Percentage of Responses
Cost of health care and/or medications	55%
Poverty	37%
Lack of health insurance or limited health coverage	37%
Limited organized activities for children and teens	35%
Limited places to play or healthy activities for kids	23%
Limited affordable/quality housing	20%
Homelessness	19%
Limited ability to get healthy food or enough food	14%
Limited social services or programs	10%
Limited access to transportation	10%
Limited safe places to walk, bike, etc.	9%
Water/air quality	7%
Chronic loneliness or isolation	7%

Limited job opportunities	5%
Other	3%

 $\mathsf{Q7}$  - From the following list, which do you think are the 3 most important risky behaviors related to personal

choices in your county?

Field	Percentage of Responses
Drug use	68%
Child abuse and neglect	40%
Excessive alcohol use	37%
Distracted driving (cellphone use)	26%
Lack of exercise	21%
Unhealthy eating choices	20%
Vaping	18%
Crime	15%
Domestic violence	14%
Tobacco	12%
Gambling	10%
Impaired driving (drugs/alcohol)	6%
Overeating	4%
Other	2%
Not getting recommended immunizations	1%

## Advanced Filter No Children in the Home

Q5 - From the following list, which do you think are the 3 most important problems related to health and

disease in your county? Please choose ONLY 3.

Field	Percentage of Responses
Drug and/or alcohol use	55%
Cancers	41%
Obesity	34%
Mental health problems	28%
Aging problems	25%
Heart problems	25%
Diabetes ("sugar")	23%
Chronic disease	17%
Respiratory/lung disease/asthma	14%
High blood pressure	12%
Anxiety	8%
Depression/hopelessness	8%
Dental problems	5%
COVID-19	1%
Other	0%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life

and environment in your county? Please choose ONLY 3.

Field	Percentage of Responses
Cost of health care and/or medications	66%
Lack of health insurance or limited health coverage	38%
Poverty	31%
Limited organized activities for children and teens	20%
Homelessness	19%
Limited affordable/quality housing	17%
Limited ability to get healthy food or enough food	16%
Limited places to play or healthy activities for kids	15%
Limited job opportunities	13%
Chronic loneliness or isolation	13%
Limited social services or programs	10%
Water/air quality	10%
Limited safe places to walk, bike, etc.	10%

Limited access to transportation	10%
Other	4%

choices in your county?

Field	Percentage of Responses
Drug use	59%
Excessive alcohol use	37%
Lack of exercise	34%
Unhealthy eating choices	29%
Child abuse and neglect	20%
Торассо	20%
Distracted driving (cellphone use)	19%
Overeating	15%
Crime	15%
Domestic violence	11%
Impaired driving (drugs/alcohol)	10%
Vaping	9%
Not getting recommended immunizations	8%
Gambling	8%
Other	2%

#### Advanced Filter Under 40

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

	TOD Responses
Field	Percentage of Responses
Drug and/or alcohol use	75%
Mental health problems	60%
Cancers	30%
Obesity	26%
Anxiety	22%
Depression/hopelessness	15%
Diabetes ("sugar")	13%
Heart problems	12%
High blood pressure	11%
Chronic disease	10%
Dental problems	10%
Respiratory/lung disease/asthma	6%
Aging problems	4%
COVID-19	2%
Other	1%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

Field	Percentage of Responses
Water/air quality	8%
Limited safe places to walk, bike, etc.	13%
Limited job opportunities	8%
Limited ability to get healthy food or enough food	12%
Homelessness	27%
Limited affordable/quality housing	22%
Poverty	40%
Limited access to transportation	10%
Other	2%
Limited places to play or healthy activities for kids	29%

104 Responses

Limited social services or programs	9%
Limited organized activities for children and teens	31%
Chronic loneliness or isolation	9%
Lack of health insurance or limited health coverage	23%
Cost of health care and/or medications	54%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal choices in your county?

	105 Responses
Field	Percentage of Responses
Impaired driving (drugs/alcohol)	10%
Distracted driving (cellphone use)	23%
Lack of exercise	22%
Not getting recommended immunizations	5%
Overeating	8%
Excessive alcohol use	44%
Other	1%
Tobacco	9%
Child abuse and neglect	42%
Drug use	62%
Unhealthy eating choices	17%
Crime	21%
Domestic violence	13%
Vaping	13%
Gambling	8%

Demo	Survey Response	Ohio Co,W E	Belmont C N	/larshall Co, WV
Men	25.0%	48.7%	51.8%	50.7%
Women	75.0%	51.3%	48.2%	49.3%
Age 65+	29.0%	23.0%	22.1%	24.1%
White Alo	r 97.0%	92.6%	92.7%	96.8%
Non-White	3.0%	7.4%	7.3%	3.2%
Hispanic o	1.0%	1.4%	1.3%	1.1%
Bachelors	Degree or Greater	33.3%	16.0%	19.4%

### Q9 - What type of health insurance coverage do you have? (Select all that apply)

#### 405 Responses

Field	Percentage of Choices
Private health insurance (e.g., through your employer, union, family member, or private plan)	49%
Public health insurance (e.g., Medicaid, Medicare, VA services, Tricare, Chip, or Indian Health Services)	46%
Other (please specify)	4%
Uninsured (i.e., no health insurance coverage)	1%

#### Q10 - I know how to access medical care in my community.

#### 403 Responses Field Percentage Strongly agree 46% Somewhat agree 22% Strongly disagree 14% Neither agree nor disagree 12% Somewhat disagree 6%

#### Q11 - Please tell us your level of agreement with each of these sentences about your County.

				406	Responses
Field	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree
I have access to good health care.	8%	13%	11%	38%	30%
I am satisfied with the medical care I receive.	8%	12%	12%	38%	31%
I am able to afford medical care when needed.	14%	16%	14%	31%	25%
I am able to afford medications when needed.	12%	13%	12%	36%	27%
I am able to get medical care when I need it.	6%	11%	11%	34%	38%
I am able to see specialists when needed.	10%	15%	12%	34%	29%
I am able to see my primary care doctor when needed.	6%	6%	10%	27%	51%

I am able to get mental health care when needed.	9%	12%	30%	25%	23%
I have access to a walk-in clinic or urgent care.	7%	4%	7%	27%	55%

Q12 - What medical services or specialties would you like to see offered in your area?

200 Responses



#### Q13 - Please tell us about access to telehealth medical care in your home.

	392 Responses
Field	Percentage
I do not have access to high-speed internet at home and cannot access telehealth medical care.	6%
I have high-speed internet, but it is not reliable or fast enough to use for telehealth medical care.	8%
I have high-speed internet at home, but would prefer not to use it for telehealth medical care.	26%
I have high-speed internet at home, but need more information about telehealth medical care before deciding.	15%
I have high-speed internet at home, and would be comfortable attending a telehealth medical appointment this way.	46%

# Q14 - In the past 12 months, have you seen a medical provider for a routine check-up, wellness visit, or

#### other preventive care?

	396 Responses
Field	Percentage
Yes	97%
If no, why not?	2%
No	2%

#### Q14\_2 If no, why not?

	6 Responses
If no, why not?	
- Text	
Timing, busy	
I wasn't aware a wellness visit was overdue and not scheduled.	
Wor	
In/out. In hospital for care	
Don't have a Primary care physician	
Not needed	

Q15 - What kind of health facility or office do you usually go to when you receive preventive care? Please select all that apply.

Field	Percentage of Choices
A doctor's office or health center	73%
Urgent care center or clinic	14%
Hospital emergency room	10%
A VA medical center or clinic	1%
Other (please specify)	1%
None of these options	0%

### Q16 - During your last check-up or wellness visit which routine screenings or services did you have?

			375 Responses
Field	Yes	No	Do not recall
General physical exam	90%	6%	4%

Obesity check (e.g., BMI)	64%	26%	10%
Oral health (e.g., teeth) screening	34%	61%	6%
Depression screening	56%	37%	7%
Cholesterol and blood pressure	90%	7%	2%
Eye exam	31%	65%	4%
Immunizations (e.g., chickenpox, shingles, flu, etc.)	49%	48%	3%
Hearing check	16%	77%	7%
Skin check (e.g., moles, lesions, or spots)	28%	67%	5%
Breast exam or mammogram	42%	56%	2%
Prostate exam or PSA test	14%	80%	6%
Colon cancer exam or colonoscopy	25%	73%	2%
Pelvic exam	30%	67%	3%
Testicular exam	5%	90%	5%
Cervical cancer exam or pap smear	28%	69%	3%
Bone density exam	16%	81%	3%
None of the above	12%	64%	24%

#### **Total Survey Responses**

#### 164 Responses

**Choice Count** 

164

#### Completed Surveys

Field

Q1 - Thank you for taking this Community Health Survey - your thoughts are important to us and will benefit the people who live in your County. Survey results will be used to help guide Wheeling Hospital's health programs and address community members' health concerns. **This survey is anonymous - your answers will not be connected to you in any way.** If you have recently completed this survey, there is no need to do so again. You may skip any question that you would prefer not to answer. Please feel free to share this link with other members of your community. Thank you for your time and please contact us if you have any questions or need help completing this survey. Emily Sarkees, WVU Office of Health Affairs, emily.sarkees@hsc.wvu.edu

#### In which county do you currently live?

	164 Responses
Field	Percentage
Ohio County, WV	41%
Belmont County, OH	33%
Marshall County, WV	26%
Somewhere Else	1%
Q2_4 - County	1 Responses
County	
Brooke	
Q2_5 - State	
	1 Responses
State	

West Virginia

#### Q3 - What is your age?

	164 Responses
Field	Percentage
Less than 18 years	0%
18 to 29 years	0%
30 to 39 years	0%
40 to 49 years	0%
50 to 64 years	0%
65 years or more	100%

Q4 - What do you think is the most important health problem or issue where you live?

107 Responses



Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

Field	Percentage of Responses
Drug and/or alcohol use	48%
Mental health problems	14%
Cancers	45%
Obesity	32%
Heart problems	27%
Diabetes ("sugar")	30%
Aging problems	42%
Chronic disease	13%
Anxiety	4%
High blood pressure	13%

Respiratory/lung disease/asthma17%Depression/hopelessness2%Dental problems7%Other1%COVID-191%

Q5\_35\_TEXT - Other

1 Responses

# homeless

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

	128 Responses
Field	Percentage of Responses
Cost of health care and/or medications	73%
Lack of health insurance or limited health coverage	38%
Poverty	23%
Limited organized activities for children and teens	16%
Homelessness	21%
Limited affordable/quality housing	16%
Limited places to play or healthy activities for kids	7%
Limited ability to get healthy food or enough food	17%
Chronic loneliness or isolation	12%
Limited access to transportation	16%
Limited social services or programs	9%
Water/air quality	13%
Limited safe places to walk, bike, etc.	9%
Limited job opportunities	9%
Other	5%

Q6\_35\_TEXT - Other

#### 2 Responses

# follow consult problembarelyups entitledrlong wait

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal

choices in your county?

	127 Responses
Field	Percentage of Responses
Drug use	57%
Excessive alcohol use	43%
Child abuse and neglect	20%
Lack of exercise	35%
Unhealthy eating choices	28%
Distracted driving (cellphone use)	20%
Crime	17%
Tobacco	20%
Domestic violence	8%
Vaping	9%
Overeating	12%
Gambling	9%
Impaired driving (drugs/alcohol)	9%
Not getting recommended immunizations	7%
Other	2%

#### Q8 - Can you think of something that would help improve the health of your community?

66 Responses



#### Q9 - What type of health insurance coverage do you have? (Select all that apply)

	126 Responses
Field	Percentage of Responses
Private health insurance (e.g., through your employer, union, family member, or private plan)	42%
Public health insurance (e.g., Medicaid, Medicare, VA services, Tricare, Chip, or Indian Health Services)	82%
Other (please specify)	10%
Uninsured (i.e., no health insurance coverage)	0%

Q10 - I know how to access medical care in my community.

Field	Percentage
Strongly agree	38%
Somewhat agree	29%
Strongly disagree	17%
Neither agree nor disagree	11%
Somewhat disagree	5%

#### Q11 - Please tell us your level of agreement with each of these sentences.

#### Strongly Somewhat Neither agree nor Somewhat Strongly Field disagree disagree disagree agree agree I have access to good health 7.87% 9.45% 10.24% 37.80% 34.65% care. I am satisfied with the medical 5.51% 12.60% 14.17% 36.22% 31.50% care I receive. I am able to afford medical care 9.45% 13.39% 12.60% 29.13% 35.43% when needed. I am able to afford medications 9.45% 13.39% 7.09% 38.58% 31.50% when needed. I am able to get medical care 4.76% 7.94% 9.52% 35.71% 42.06% when I need it. I am able to see specialists when 6.35% 11.90% 7.14% 37.30% 37.30% needed. I am able to see my primary care 3.20% 9.60% 8.00% 21.60% 57.60% doctor when needed. I am able to get mental health 4.00% 8.00% 44.80% 24.00% 19.20% care when needed. I have access to a walk-in clinic 7.20% 3.20% 8.00% 24.00% 57.60% or urgent care.

Q12 - What medical services or specialties would you like to see offered in your area?

63 Responses



Q13 - Please tell us about access to telehealth medical care in your home.

121	Responses
Field	Percentage
I have high-speed internet at home, and would be comfortable attending a telehealth medical appointment this way.	31%
I have high-speed internet at home, but would prefer not to use it for telehealth medical care.	41%
I have high-speed internet at home, but need more information about telehealth medical care before deciding.	12%
I have high-speed internet, but it is not reliable or fast enough to use for telehealth medical care.	11%
I do not have access to high-speed internet at home and cannot access telehealth medical care.	5%

Q14 - In the past 12 months, have you seen a medical provider for a routine check-up, wellness visit, or

other preventive care?

	124 Responses
Field	Percentage
Yes	100.00%
If no, why not?	0.00%
No	0.00%

Q15 - What kind of health facility or office do you usually go to when you receive preventive care? Please select all that apply.

	==
Field	Percentage of Responses
A doctor's office or health center	98%
Urgent care center or clinic	13%
Hospital emergency room	12%
A VA medical center or clinic	2%
Other (please specify)	1%
None of these options	0%
Q15_5- Other (please specify)	1 Responses
Other (please specify) - Text	

Rapid Care places or Hospital for certain tests

# Q16 - During your last check-up or wellness visit which routine screenings or services did you receive?

			120 Responses
Field	Yes	No	Do not recall
General physical exam	92.11%	6.14%	1.75%
Obesity check (e.g., BMI)	59.80%	27.45%	12.75%
Oral health (e.g., teeth) screening	35.92%	59.22%	4.85%
Depression screening	58.65%	34.62%	6.73%
Cholesterol and blood pressure	94.64%	5.36%	0.00%
Eye exam	42.86%	54.29%	2.86%
Immunizations (e.g., chickenpox, shingles, flu, etc.)	58.65%	38.46%	2.88%
Hearing check	26.47%	68.63%	4.90%
Skin check (e.g., moles, lesions, or spots)	44.12%	52.94%	2.94%
Breast exam or mammogram	40.21%	54.64%	5.15%
Prostate exam or PSA test	26.14%	68.18%	5.68%
Colon cancer exam or colonoscopy	29.17%	67.71%	3.13%
Pelvic exam	17.71%	79.17%	3.13%
Testicular exam	5.81%	87.21%	6.98%
Cervical cancer exam or pap smear	13.54%	82.29%	4.17%
Bone density exam	32.99%	63.92%	3.09%
None of the above	14.71%	64.71%	20.59%

## Q17 - During the past 4 weeks,

	118 Responses
How would you rate your overall health?	Percentage
Excellent	6.78%
Good	38.14%
Fair	44.92%
Poor	7.63%
Very poor	2.54%

# Q17\_2 - How much did physical health problems limit your usual physical activities (such as walking or

climbing stairs)?

	118 Responses
Field	Percentage
Not at all	13%
Very little	17%
Somewhat	32%
Quite a lot	35%
Could not do physical activities	3%

Q17\_3 - How much difficulty did you have doing your daily work, both at home and away from home,

because of your physical health?

	117 Responses
Field	Percentage
None at all	24%
A little bit	24%
Some	22%
Quite a lot	23%
Could not do daily work	7%

#### Q17\_4 - How much bodily pain have you had?

	117 Responses
Field	Percentage
None	6%
Very mild	20%
Mild	22%
Moderate	40%
Severe	12%

## Q17\_5 - How much energy did you have?

	118 Responses
Field	Percentage
Very much	3%
Quite a lot	18%
Some	44%
A little	30%
None	5%

# Q17\_6 - How much did your physical health or emotional problems limit your usual social activities with

# family or friends?

	118 Responses
Field	Percentage
Not at all	20.34%
Very little	19.49%
Somewhat	38.14%
Quite a lot	16.95%
Could not do social activities	5.08%

Q17\_7 - How much have you been bothered by emotional problems (such as feeling anxious, depressed or

irritable)?

	118 Responses
Field	Percentage
Not at all	31%
Slightly	36%
Moderately	18%
Quite a lot	13%

Extremely

Q17\_8 - How much did personal or emotional problems keep you from doing your usual work, school or other daily activities?

	117 Responses
Field	Percentage
Not at all	44%
Very little	22%
Somewhat	20%
Quite a lot	12%
Could not do daily activities	2%

#### Q18 - Within the past 12 months the food we bought just didn't last and we didn't have money to get more.

	115 Responses
Field	Percentage
Often true	18.26%
Never true	81.74%

# Q19 - Within the past 12 months we worried whether our food would run out before we got money to buy

more.

	115 Responses
Field	Percentage
Often true	17%
Never true	83%

# Q20 - What is your living situation today?

	116 Responses
Field	Percentage
I have a steady place to live	93%
I have a place to live today, but I am worried about losing it in the future	7%
I do not have a steady place to live (I am temporarily staying with others, in a hotel, in a shelter, living outside on the street, on a beach, in a car, abandoned building, bus or train station, or in a park)	0%

# $\mathsf{Q21}$ - Think about the place you live. Do you have problems with any of the following? Choose all that apply.

Field	Percentage of Responses
None of the above	76%
Mold	5%
Water leaks	3%
Smoke detectors missing or not working	3%
Oven or stove not working	0%
Lack of heat	0%
Lead paint or pipes	0%
Pests such as bugs, ants, or mice	17%

Q22 - In the past 12 months has the electric, gas, oil, or water company threatened to shut off services in your home?

	115 Responses
Field	Percentage
Yes	3%
No	97%
Already shut off	0%

Q23 - In the past 12 months, has lack of reliable transportation kept you from medical appointments,

meetings, work or from getting things needed for daily living?

	115 Responses
Field	Percentage
Yes	10%
No	90%

Q24 - How hard is it for you to pay for the very basics like food, housing, medical care, and heating? Would you say it is:

	115 Responses
Field	Percentage
Very hard	2%
Somewhat hard	30%
Not hard at all	68%

#### Q25 - How often do you feel lonely or isolated from those around you?

	115 Responses
Field	Percentage
Never	30.43%
Rarely	26.09%
Sometimes	31.30%
Often	10.43%
Always	1.74%

Q26 - If for any reason you need help with day-to-day activities such as bathing, preparing meals, shopping, managing finances, etc., do you get the help you need?

	115 Responses
Field	Percentage
I don't need any help	68%
I get all the help I need	19%
I could use a little more help	12%
I need a lot more help	1%

Q27 - Please indicate any of the following you have experienced because of the COVID-19 Pandemic

(select all that apply).

		11	1 Responses
Field	Yes	No	Not Sure
Loss of income	6.48%	86.11%	7.41%
Loss of job or business	0.00%	96.19%	3.81%
Personal health effects	23.58%	66.04%	10.38%
Loss of the usual way of life	42.86%	53.33%	3.81%
Participated in response or emergency services	5.66%	84.91%	9.43%
Children and adolescents being out of school	9.43%	85.85%	4.72%
Work from home	11.54%	85.58%	2.88%
Social isolation	38.32%	57.01%	4.67%
Community health concerns	38.89%	50.93%	10.19%
Loss of tourism	26.21%	58.25%	15.53%
COVID-19 diagnosis	39.25%	55.14%	5.61%
COVID-19 suspected	27.88%	63.46%	8.65%
Other (please specify)	5.26%	65.79%	28.95%

Q28 - Please consider how you received information during the COVID-19 pandemic - what were your most trusted sources of information?

	113 Responses
Field	Percentage of Responses
My own medical provider	43.36%
My local health department or other public health agency	39.82%
News media	53.10%
Social media (e.g., Facebook, Twitter, etc.)	14.16%
Family or friends (word of mouth)	29.20%
Other	1.77%
Q28- Other Other - Text	1 Responses
Pharmacy	
Q29 - How often do you smoke cigarettes?	
	116 Responses
Field	Percentage

Some days	2%
Every day	6%
Not at all	92%

Q30 - During the past month, how many days per week did you get exercise from running, gardening,

#### walking, or something else?

	116 Responses
Field	Percentage
1 day per week	13%
2 days per week	9%
3 days per week	14%
4 days per week	9%
5 days per week	9%
6 days per week	6%
7 days per week	9%
None	32%

# Q31- On average, how many hours of sleep do you get in a 24-hour period?

	115 Responses
Field	Percentage
4	0.87%
5	6.09%
6	36.52%
7	15.65%
8	29.57%
9	6.09%
10	2.61%
11	0.87%
12	0.87%
16	0.87%

#### Q34 - What sex were you assigned at birth, on your original birth certificate?

	114 Responses
Field	Percentage
Female	61%
Male	39%

### Q35 - How do you describe yourself? (select one)

	113 Responses
Field	Choice Count
Male	44
Female	69
Transgender	0
Do not identify as male, female, or transgender	0

#### Q36 - Which of these groups best describes your race? Please select all that apply.

	114 Responses
Field	Choice Count
White/Caucasian	112
Asian	0
Black or African American	1
American Indian or Alaskan Native	1
Native Hawaiian or Other Pacific Islander	1
Other (please specify)	2

#### Q37 - Are you of Hispanic or Latino origin or descent?

	112 Responses
Field	Choice Count
Yes, Hispanic or Latino	0
No, not Hispanic or Latino	112

## Q38 - What is the highest level of education you have completed?

	114 Responses
Field	Choice Count
Less than high school graduate	1
High school diploma or equivalent (GED)	22
Bachelor's degree or higher (includes any advanced degrees)	40

Technical or vocational degree/certification	8
Associate degree	15
Some college or certification	28

#### Q39 - What is your estimated yearly household income?

#### 113 Responses

114 Responses

Field	Percentage
Less than \$20,000	13%
\$20,000 to \$29,999	14%
\$30,000 to \$49,999	18%
\$50,000 to \$74,999	9%
\$75,000 to \$99,999	14%
More than \$100,000	5%
Prefer not to answer	27%

#### Q40 - What is your marital status?

#### Field Choice Count Married or in a domestic partnership 72 Divorced 9 Never married 1 0 Separated Widowed 23 3 Other (please specify) Single 6

Q41 - How many children under the age of 18 live in your household? Please enter a whole number even if you are not the primary caregiver or biological parent.

	94 Responses
Field	Choice Count
0	91
1	3

Q42 - How were you invited to complete this survey?

#### 111 Responses

Percentage	ļ
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Field

Social media	6%
Friend or family member	0%
Public school, library, or other community organization	1%
Other	39%
(Tailor for hospital - EMR invite)	32%
Personal email invitation	22%

#### Q43 - Is there anything else you would like to say about health in your community?

#### 38 Responses

Is there anything else you would like to say about health in your community?

I'm not confident in some medical care.

Affordable dental care is not available for people in my income category

Need more doctors and specialists. Have to travel to far to see one.

#### No

keeps us busy going to each specialist when used to only having to go to primary Doctor

I dislike the policy that after you have to reschedule 3 appointments that you have to find another doctor. Sometimes I am not able to get ready because I am in too much pain, and sometimes I have no way to get there. Why should I be penalized for that?

No

I had to go to the ER today & I felt I was given VERY GOOD CARE.

No

No

no

No

Need affordable dental care

Wheeling Hospital's care has really declined, the care when you are admitted is not good. You should have an advocate at all times. It was much better before WVU took over!

medication costs gro eries etc go up social security poverty levet need supplement for elderly. i worked 50 yrs no ppension only social security how is this fair neighbor never works gets free medical food stamps free health care lazy i dividual he says he knows how to work the system this is bullshit cost of living continues yo increase social security still poverty level less than 30 000 a year

Health care costs are unbelievable and I now always have so much more money to pay past my insurance coverage

no
no
no
No
I feel my community is actually somewhat privileged
No
Not very good.

Trainin need to be provided to Medical Care team how to listen to us old people, they just ignore us

No No Needs improvement No
No Needs improvement
Needs improvement
•
Νο
Don't make the doctor visits so short. It seems you are on an assembly line and there is no real empathy or care since the hospital changed hands. Thanks
No
Although I am able to access healthcare, I see many who are not. I personally don't have a problem, but my community does.