

Immediate Release
United Bank Notifies Individuals of Data Breach Involving Camden-Clark Physician Corporation and Camden-Clark Memorial Hospital Corporation

Parkersburg, W.V. – August 11, 2023 – United Bank, a financial services institution which provides banking services to Camden-Clark Physician Corporation, a physicians’ group practice located in Parkersburg, W.V. and Camden-Clark Memorial Hospital Corporation (collectively “Camden-Clark”), suffered a data security incident. This data security incident involved the compromise of a software product called MOVEit that is used by thousands of organizations around the world to transfer electronic data files. The MOVEit security compromise has been widely reported in the media and, unfortunately, has affected many companies.

On June 13, 2023, United Bank notified Camden-Clark that, on May 30, 2023, an unauthorized third party obtained certain electronic records from United Bank of certain payments made by or on behalf of patients of Camden-Clark. United Bank has assured Camden-Clark that upon discovery, United Bank took prompt action to mitigate the impact of the security incident. That included taking the MOVEit server offline, promptly applying all recommended remediation measures, and launching an investigation, including with external security experts, to identify any impact on United Bank’s customers.

The impacted electronic records are related to payments made by check or money order to Camden-Clark between approximately December 2022 and May 2023, and included one or more of the following data elements: name, address, date of birth, telephone number, social security number, driver’s license number, payment account number, health insurance identifying number, financial information and/or medical or treatment-related information found on records of payment or explanation of benefits statements. The incident did not involve any passwords related to bank accounts.

United Bank values Camden-Clark’s patients’ privacy and is committed to protecting personal information. United Bank has arranged with Camden-Clark for impacted individuals to receive credit monitoring for one year from Equifax at no cost to the individual.

Individuals with questions related to this incident may call a toll-free designated call center at **(888) 988-0348** on weekdays between the hours of 9 AM – 9 PM EST.