



Berkeley Medical Center Jefferson Medical Center

Community Health Needs Assessment

December 2022

Prepared for:

Berkeley Medical Center, Martinsburg, West Virginia

Jefferson Medical Center, Ranson, West Virginia

Prepared by:

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Office of Health Affairs

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Table of Contents

Table of Contents	1
List of Tables	1
List of Figures	2
Document Acronyms	2
1 Background and Introduction	3
1.1 About Berkeley Medical Center	3
1.2 About Jefferson Medical Center	3
1.3 Previous CHNA Findings	4
1.4 Description of the Community Served	4
1.5 Leadership Team and Community Partners	5
2 Methodology and Community Input Process	6
2.1 Primary Methods of Collecting and Analyzing Information	6
3 Community Health Needs Prioritization	7
3.1 Description of Community Input Process	9
4 Prioritized Significant Community Health Needs	10
5 Potential Resources	11
6 Evaluation of Impact	12
7 Conclusion	13
8 Appendices	13

List of Tables

Table 1: Select Demographic Data	5
Table 2: Community Health Perceptions Survey - Health & Disease	7
Table 3: Community Health Perceptions Survey - Quality of Life & Environment	8
Table 4: Community Health Perceptions Survey - Risky Behavior & Personal Choice	8
Table 5: Potential Community Resources	11

List of Figures

Figure 1: BMC/JMC Service Area	4
Figure 2: Survey Response by County	7

Document Acronyms

The following acronyms are used throughout this document:

Acronym	Definition
ACA	Affordable Care Act
BMC	Berkeley Medical Center
CHIP	Community Health Implementation Plan
CHNA	Community Health Needs Assessment
JMC	Jefferson Medical Center
WVUHS	West Virginia University Health System
WVU OHA	West Virginia University Office of Health Affairs

1 Background and Introduction

Provisions in the Affordable Care Act (ACA) of 2010 require tax-exempt (non-profit) hospitals to conduct a Community Health Needs Assessment (CHNA) and develop a Community Health Implementation Plan (CHIP) at least every three years. The regulations for the CHNA include defining the hospital's service area and compiling demographics and analysis of health indicators; taking into account input from the community, including public health professionals; identifying resources; and prioritizing community health needs.

The 2022 Berkeley Medical Center and Jefferson Medical Center CHNA meets the requirements described above and identifies the following prioritized needs:

- Substance Use and Mental Health
- Obesity and Co-Morbid Chronic Disease (Including Diabetes and Cancer)
- Access to Care (Including Transportation and Cost)

This document serves as a roadmap for the CHIP, which will be developed following the completion of the 2022 CHNA and will specify planned actions to be taken by Berkeley Medical Center (BMC) and Jefferson Medical Center (JMC) and community partners, available resources, anticipated steps, and a plan for evaluating these activities. In addition to the prioritized health topics, leadership recognized prevalent themes of poverty and access to care in their community input. For this reason, their CHIP will include programming across all health topics that is developed with these systemic issues in mind. To facilitate this goal, BMC and JMC partnered with West Virginia University's Office of Health Affairs (WVU OHA) to complete this CHNA using a robust community based process designed to engage a broad representation of community members. The WVU team was led by Dr. Megan Govindan. A CHNA leadership team including hospital and community representation was convened by Ruby Memorial to inform and guide the process.

1.1 About Berkeley Medical Center

Berkely Medical Center (formerly known as City Hospital) joined WVU Medicine on January 1, 2005, along with Jefferson Medical Center to become WVU Hospitals East. BMC (Berkeley Medical Center), located in Martinsburg WV, is a 195-bed not-for-profit community hospital. To match the needs of the community, BMC is committed to both improvement and growth. Some of the current services include neonatal intensive care, pediatrics, cardiac catheterization lab, neurosurgery, orthopedics, oncology, behavioral health, emergency care, and critical care.

1.2 About Jefferson Medical Center

Jefferson Medical Center, located in Ranson WV, is a 45-bed not-for-profit community hospital and is a part of WVU Hospitals East. JMC (Jefferson Medical Center) is a critical access hospital with a 24-hour emergency department. Other services include a level 4-trauma center, CT (Computed Tomography), MRI (Magnetic Resonance Imaging), lab facilities, home health, intensive/critical care.

1.3 Previous CHNA Findings

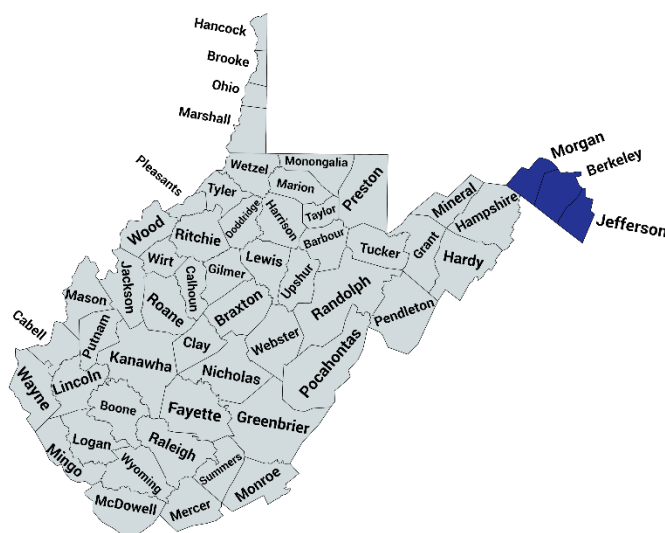
The most recent CHNA for the two hospitals was adopted in 2019. It included a review of secondary data to assess socioeconomic characteristics, as well as key risk factors facing the community. Further resident input was gathered at a community meeting hosted by the two Hospitals. The final report identified three main health priorities, with goals and strategies for each:

- Substance Use and Abuse (drugs, alcohol, tobacco, vaping)
- Obesity & Chronic Disease (including cancer)
- Mental Health

1.4 Description of the Community Served

For the 2022 process, Berkeley Medical Center and Jefferson Medical Center chose to work together for their Community Health Needs Assessment. These two hospitals serve West Virginia's Eastern Panhandle and have a long-standing relationship with each other. The hospitals also chose to include Morgan County as a part of their service area.

Figure 1: BMC/JMC Service Area



The following table contains information from the US Census Bureau and shows the most current Quickfacts¹ (Appendix A) for the three counties in the hospitals' service area. It outlines some basic demographics, as well as information about health insurance coverage and poverty levels.

¹ <https://www.census.gov/quickfacts/fact/table/US/PST045219>

Table 1: Select Demographic Data

	Berkeley	Jefferson	Morgan
Population	126,069	58,370	17,221
Residents under 18	22.9%	21.3%	17.4%
Non-white or 1+ race	13.3%	11.9%	3.9%
Hispanic or Latino	5.4%	6.8%	2.0%
High school education or more	90.3%	90.5%	88.1%
Bachelor's degree or more	22.8%	31.6%	18.6%
Under 65 yrs. and uninsured	7.8%	7.1%	9.9%
Persons living in poverty	10.0%	7.8%	11.0%

1.5 Leadership Team and Community Partners

The following comprised BMC & JMC's CHNA leadership team and provided comprehensive input throughout the process of developing the CHNA. These individuals informed development of the public input survey and were instrumental in dissemination for data collection within the community.

Leadership Team

- Dana DeJarnett, Promotion Coordinator, BMC & JMC
- Teresa McCabe, VP Marketing and Development, BMC & JMC

Other Organizations Represented

- Berkeley County Development Authority
- Berkeley-Morgan County Board of Health
- Berkeley County Sheriff's Office
- Berkeley County Recovery Resource Center
- Berkeley County Schools
- Health and Human Services Collaborative
- Innovative Community Solutions
- James Rumsey Technical Institute
- Jefferson County Development Authority
- Jefferson County Chamber of Commerce
- Jefferson County Parks and Recreation
- Jefferson County Chief of Police

2 Methodology and Community Input Process

The CHNA process began with a thorough review of the previous cycle's needs assessment report, and included a review of publicly available secondary data related to counties within BMC & JMC's service area. These data included the above U.S. census data and County Health Rankings data (Appendix B). Using these reports as a springboard, the leadership team started the initial discussion around critical health needs, changes in the community demographics over the previous few years, and lessons learned from the last CHNA cycle's health topic prioritization and development of implementation activities.

Primary data collection comprised surveying community members to gather perceptions of health issues, quality of life, and other related topics. Survey data was analyzed and presented to the hospital's leadership teams at a data presentation hosted virtually. This event was focused on reviewing the survey data, discussing community assets that impact population health in BMC & JMC's service area, as well as discussing the needs of those not well-represented in the survey data. At this meeting, the group worked to discuss possible strategies for each area of concern, as well as existing resources to address these needs.

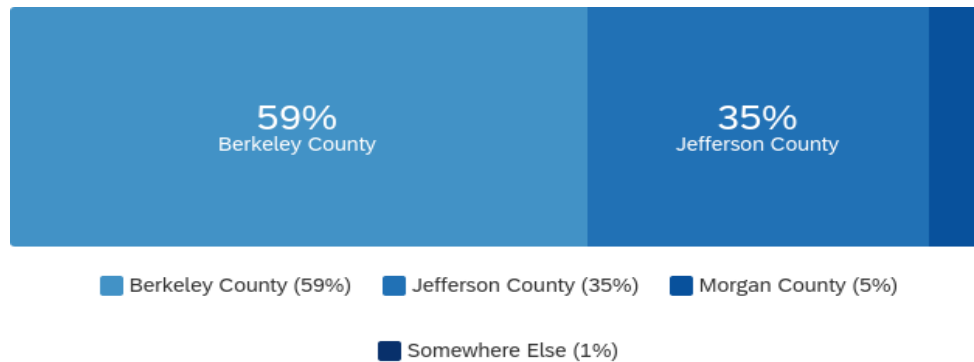
2.1 Primary Methods of Collecting and Analyzing Information

Two primary sources of data were utilized to inform the CHNA: (1) a public input survey and (2) a data presentation session where information was gathered from attendees. The public input survey (Appendix C) was developed by WVU OHA with the BMC & JMC leadership team following an iterative process. Survey topics included questions about specific health issues, thoughts on overall health of the community, quality of life, access to health care and medical needs (including specialist care), risky behaviors and personal choices, some questions specific to experiences during the COVID-19 pandemic, and demographic information including geographic location and income. Questions included details about ability to access needed services, including telehealth and health insurance coverage. Further details can be found in Appendix H.

Data was collected anonymously from residents age 18 and older. The survey was disseminated via a web-based platform. Collection efforts included reaching local residents via social media and with assistance from the hospital's marketing team. Berkeley Medical Center and Jefferson Medical Center used their electronic medical record messaging platforms to target patients by zip code and increase survey response.

It was not intended to be a representative, scientific sample of residents of these three counties, but rather a convenience mechanism to solicit the community's perception of health needs. Survey responses were anonymous, and respondents could skip any question(s) they chose. A total of 7,865 surveys were completed by community members from the area. Noteworthy limitations included disproportionately low representation from males, from the lower-income population of these counties, and from non-white community members. Most responses came from Berkeley Memorial's primary service area, Berkeley County. A significant number of responses also came from Jefferson County, JMC's primary service area. Of the 1% who responded from "somewhere else", the majority were from neighboring counties in the region, just outside the defined hospital service area.

Figure 2: Survey Response by County



At the conclusion of data collection, analysis was conducted by the WVU team. Results were presented back to leadership team members in aggregate (Appendix D), and broken down by income, age, and other demographics to ensure there was no significant variation in responses among groups. The team discussed the data alongside known health issues in the community, experiences in their own clinical and other professional settings, resources already in place to address some of the top issues, and initial thoughts about further addressing the most prevalent community concerns.

Additional information was collected through feedback at the virtual data presentation meeting hosted on September 29, 2022. This session solicited input about community health needs and sought to identify groups and organizations already providing essential services. Survey results were presented to this group and strategies for improving health outcomes in the top areas were discussed.

Input from this meeting was included a document (Appendix E), with ideas and partners categorized by health concern to be used for reference at the implementation planning stage.

3 Community Health Needs Prioritization

Following the data presentation meeting, BMC and JMC leadership met to review all input together and identify priority areas to address through implementation strategies. Leadership reviewed closely the top concerns raised across all categories including health and disease, quality of life, environment, risky behaviors, and personal choice (see tables 2-4 below).

Table 2: Community Health Perceptions Survey - Health & Disease

Top Health and Disease Concerns	
Drug and/or alcohol use	56.95%
Obesity	41.39%
Mental health problems	35.28%

Diabetes	22.93%
Aging problems	22.83%

Table 3: Community Health Perceptions Survey - Quality of Life & Environment

Top Quality of Life and Environment Concerns	
Cost of health care and/or medications	63.03%
Lack of health insurance or limited health coverage	34.50%
Limited affordable/quality housing	27.28%
Poverty	21.07%
Limited organized activities for children and teens	20.30%

Table 4: Community Health Perceptions Survey - Risky Behavior & Personal Choice

Top Risky Behavior and Personal Choice Concerns	
Drug use	60.21%
Excessive alcohol use	34.59%
Lack of exercise	32.61%
Distracted driving (cellphone use)	26.18%
Unhealthy eating choices	25.83%

Health issues were largely consistent when comparing datasets across demographics. For example, men listed substance use and abuse, adult obesity, and diabetes as their overall top three concerns. While women listed substance use and abuse, adult obesity, and mental health problems as their overall top three concerns. Heart problems, and health concerns related to aging were the next two concerns among most men, and among most women, the next two top health concerns were health concerns related to aging and diabetes. Substance use and abuse was also the top concern of both white and non-white respondents, with obesity and mental health falling next in line, to varying degrees.

Across income levels, and in households with and without children, substance use is consistently the top health concern. Diabetes, obesity, and mental health all rotate throughout the top three spots for these demographic groups. Even when accounting for age we do not see a significant difference in “top three” health topics. Respondents age 65 or older tended to name substance use, obesity, and health concerns related to aging as their top concerns. Those younger than age 40 tended to be concerned about substance use, mental health, and obesity, in the “top three”. (Further demographic breakdowns of top health and disease concerns can be found in Appendix F.)

Beyond health and disease, topics related to quality of life and environment also shared a common theme. Cost of health care and medications, limited or no health insurance coverage, limited affordable/quality housing, poverty, homelessness, and limited safe places to walk, bike, etc. were all issues that appeared among top concerns. Limited organized activities for children and teens fell next in line, showing a public perception of socioeconomic issues as well as showing the mental health and social impacts of the COVID-19 pandemic.

Topics related to personal choice and risky behaviors tied in directly with all the above. Drug use, excessive alcohol use, lack of exercise, unhealthy eating choices, child abuse and neglect, distracted driving, and tobacco use were all issues that appeared at the top of all datasets. When asked in an open-ended way for suggestions to address these issues, those who took the survey frequently answered with ideas that fell into the following categories:

- Access to Care: including specialty care, wait times, and quality of care
- Substance Use: rehabilitation facilities, support groups, education
- Physical activity: fitness space and programs, exercise-based social activities, active outdoor activities, increased walkability of infrastructure
- Cost of Healthcare
- Nutrition-related topics: healthier restaurant and grocery store options, food assistance programs, nutrition education programs and classes

3.1 Description of Community Input Process

The above survey data was presented to and discussed by a group of community members in September 2022. Present in addition to hospital leadership were stakeholders from both hospital communities, representatives of vulnerable populations, law enforcement, members of faith communities, civic organizations, and more. This group was tasked with considering survey data alongside the lived experiences of populations whom they serve, filling in any gaps, and providing potential community resources to meet these needs. Attendees of that meeting included representatives from the following organizations:

- Berkeley-Morgan County Board of Health
- Berkeley County Development Authority
- Berkeley County Parks & Recreation
- Berkeley County Recovery Resource Center
- Berkeley County Schools
- Berkeley County Sheriff's Office
- Boys & Girls Club of the Eastern Panhandle
- Good Samaritan Free Health Care
- Health and Human Services Collaborative
- Innovative Community Solutions
- James Rumsey Technical Institute
- Jefferson County Development Authority
- Jefferson County Chamber of Commerce

- Jefferson County Parks & Recreation
- Martinsburg Police Department
- Shenandoah Community Health
- Shepherd University
- United Way of the Eastern Panhandle
- WVU Hospitals East

4 Prioritized Significant Community Health Needs

The existing secondary data, new survey data, community meeting input, and lessons learned from the last CHNA cycle all factored into hospital leadership's prioritization discussion. A group of decision-makers included this process as part of a recurring executive meeting agenda in early October 2022. The group – including representation from both hospitals – considered the degree to which the hospitals can affect health outcomes for each topic, projects or programs already underway for each, as well as level of importance placed on each by the community relative to the reach of the hospital's impact. Leadership paid particular attention to the demographics of respondents compared to the community (Appendix G), feedback gathered about access to health care (Appendix H and Appendix I), information about social determinants of health (Appendix J), needs related to transportation (Appendix K), and feedback from respondents with children in the home (Appendix L).

Within this discussion of where and how the hospital can realistically affect community wellbeing and health outcomes, what they could accomplish in collaboration with new and existing partners, and what topics to monitor and revisit later, the list of top health concerns was organized into three that will be the focus moving forward with implementation planning.

Substance Use and Mental Health

Hospital leadership is well-aware of ongoing issues related to drug and alcohol use in their collective service area, as well as issues related to mental health care, especially at this point in the COVID-19 pandemic. They recognize a continued need for attention and resources to be directed toward these public health crises throughout hospital service areas. In response to existing knowledge and community input, the leadership team deems it necessary to prioritize these topics for addressing with community benefit strategies.

Obesity and Co-Morbid Chronic Disease (Including Diabetes and Cancer)

During the previous CHNA cycle, obesity and related chronic diseases – including cancer – appeared among the community's top health concerns and were prioritized by hospital leadership to address through programming. BMC and JMC implemented strategies to address these health topics, and leadership anticipated seeing these prevalent issues rise once again to the top of the list. This cycle, building on experiences from the last and in response to community requests and ideas collected through the survey data, the leadership team has once again prioritized this set of topics for continued programming.

Access to Care (Including Transportation and Cost)

Hospital leadership is aware that issues related to access to care and which affect access to care are ongoing at this point in time in the region. Though they are systemic issues that clinicians cannot solve as a whole, this hospital pair would like to explore ways that community benefit provisions may increase community members' ability to access care and educational information. This will include looking at related topics such as transportation gaps and cost of health care.

5 Potential Resources

The following table documents ideas for implementation strategy development, suggestions from survey respondents, as well as organizations identified during the community meeting whose missions are aimed at addressing top health concerns. These organizations could potentially aid in development or implementation of community benefit strategies. In addition to the items categorized by health topic below, it was suggested that the hospitals facilitate a conversation with local school nursing staff to learn needs of youth in the area.

Table 5: Potential Community Resources

Community Resources/Ideas
<i>Substance Use and Mental Health</i>
Medication-Assisted Treatment for substance use
Harm reduction programs/clinics
Advocates for patients with reduced mental capacity or disorders
Naloxone distribution and CIRCLES clinic
Community Health Workers/Street Medicine
CORE Outreach Team
24-hour supportive housing for those with significant mental health issues
Mental health resources for youth and their caregivers
<i>Obesity and Comorbid Chronic Disease</i>
Re-Open Wellness Center
Safe areas to walk/bike
Public parks
Health education and literacy support

Farmer's Market
Access to healthier foods
Incentive-based health programs
Garden-based learning and nutrition education
Recreation activities for all ages
<i>Access to Care (Including Transportation and Cost)</i>
Health education and literacy support
Phone line to ask health-related questions
Transportation assistance for appointments
Access to mental health and therapy resources are needed
ACA Enrollment Specialist
Innovation grants
Facilitate community communication through trusted channels

6 Evaluation of Impact

The previous BMC & JMC CHNA was adopted by the board of directors in 2019, shortly before the start of the COVID-19 pandemic in the U.S. COVID-19 presented specific challenges and caused a great deal of stress on the country's medical system, including community hospitals such as these. Those challenges caused significant burnout for healthcare workers and caused many of them to leave the profession all together. COVID-19 also presented specific financial challenges to hospitals.

The pandemic has had a direct impact on hospitals' abilities to conduct this process with community partners as they had in the past. Key partnerships have typically included organizations and agencies who were also having to prioritize clinical operations, who were operating with less staff, and often volunteer-led agencies who were not participating in community work as usual.

Due to these challenges, the CHNA Team did not have the opportunity or resources to implement all programs as they had intended in planning during the prior cycle but were able to make significant progress on many strategies and tailor others to new modes of operation. The following are some of the programs and sponsorship activities that were carried out by BMC & JMC over the past cycle:

- Eastern Panhandle Diabetes Coalition
- Chronic Disease and Chronic Pain Self-Management Programs
- Women's Health Initiative
- SUD Prevention and Education

- SUD Treatment and Referral
- Mental Health work with Community and Health Professionals
- Walk with Ease
- Women's Health Series
- Healthy Berkeley Activities
- Health Fairs/Screenings
- Moving Through Cancer
- Mini MedSchool
- High School Physicals
- Speakers' Bureau
- Food Initiatives
- Community and School Gardens
- Walk with a Doc
- Food Pantry Outreach
- Farm to You
- EP Farm to School Institute
- SNAP-ED Partnership
- Kids Farmers Market
- SNAP Challenge
- AG Action Network

7 Conclusion

Each of the top priorities identified in the 2022 CHNA are consistent with concerns raised in 2019. The 2022 CHNA identified four priorities to guide Berkeley & Jefferson Medical Centers' efforts to improve the health of community members:

- Substance Use and Mental Health Issues
- Obesity and Co-Morbid Chronic Disease (Including Diabetes and Cancer)
- Access to Care (Including Transportation and Cost)

Hospital leadership discussion of implementation planning steps is already underway, as is consideration of new program opportunities with the OHA Team and with their external community partners. The OHA Team will work with the hospital to develop their Community Health Implementation Plan (CHIP), which will serve as their roadmap for continuing or building community benefit strategies.

8 Appendices

Appendix A - US Census Quickfacts Data

Appendix B - County Health Rankings and Roadmaps Data

Appendix C - Community Health Perceptions Survey

Appendix D - Aggregate Survey Data

Appendix E - Community Feedback and Ideas

Appendix F - Top Health and Disease Demographic Breakdowns

Appendix G – Respondent Demographics vs. Community Demographics

Appendix H – Responses Regarding Access to Care – Berkeley County

Appendix I – Responses Regarding Access to Care – Jefferson County

Appendix J – Social Determinants of Health

Appendix K – Transportation-Specific Data

Appendix L – Responses from Households with Children

QuickFacts
Berkeley County, West Virginia; Jefferson County, West Virginia; Morgan County, West Virginia

QuickFacts provides statistics for all states and counties, and for cities and towns with a *population of 5,000 or more*.

Table

All Topics	Berkeley County, West Virginia	Jefferson County, West Virginia	Morgan County, West Virginia
Population Estimates, July 1 2021, (V2021)	126,069	58,370	17,221
PEOPLE			
Population			
Population Estimates, July 1 2021, (V2021)	126,069	58,370	17,221
Population estimates base, April 1, 2020, (V2021)	122,076	57,701	17,063
Population, percent change - April 1, 2020 (estimates base) to July 1, 2021, (V2021)	3.3%	1.2%	0.9%
Population, Census, April 1, 2020	122,076	57,701	17,063
Population, Census, April 1, 2010	104,169	53,498	17,541
Age and Sex			
Persons under 5 years, percent	6.0%	4.9%	3.9%
Persons under 18 years, percent	22.9%	21.3%	17.4%
Persons 65 years and over, percent	15.2%	17.3%	24.3%
Female persons, percent	49.9%	50.3%	49.1%
Race and Hispanic Origin			
White alone, percent	86.7%	88.1%	96.0%
Black or African American alone, percent (a)	8.2%	6.5%	1.1%
American Indian and Alaska Native alone, percent (a)	0.3%	0.4%	0.4%
Asian alone, percent (a)	1.3%	1.7%	0.5%
Native Hawaiian and Other Pacific Islander alone, percent (a)	0.1%	0.1%	Z
Two or More Races, percent	3.4%	3.2%	1.9%
Hispanic or Latino, percent (b)	5.4%	6.8%	2.0%
White alone, not Hispanic or Latino, percent	82.2%	82.2%	94.3%
Population Characteristics			
Veterans, 2016-2020	9,692	4,845	1,628
Foreign born persons, percent, 2016-2020	3.8%	4.9%	1.7%
Housing			
Housing units, July 1, 2021, (V2021)	52,496	24,057	9,150
Owner-occupied housing unit rate, 2016-2020	74.3%	78.6%	84.2%
Median value of owner-occupied housing units, 2016-2020	\$187,400	\$261,500	\$189,800
Median selected monthly owner costs -with a mortgage, 2016-2020	\$1,339	\$1,677	\$1,177
Median selected monthly owner costs -without a mortgage, 2016-2020	\$359	\$417	\$360
Median gross rent, 2016-2020	\$1,029	\$1,063	\$734
Building permits, 2021	1,344	689	92
Families & Living Arrangements			
Households, 2016-2020	45,702	20,957	7,485
Persons per household, 2016-2020	2.56	2.65	2.36
Living in same house 1 year ago, percent of persons age 1 year+, 2016-2020	86.8%	89.0%	92.9%
Language other than English spoken at home, percent of persons age 5 years+, 2016-2020	4.8%	5.9%	1.3%
Computer and Internet Use			
Households with a computer, percent, 2016-2020	92.4%	93.0%	90.5%
Households with a broadband Internet subscription, percent, 2016-2020	86.2%	89.8%	80.2%
Education			
High school graduate or higher, percent of persons age 25 years+, 2016-2020	90.3%	90.5%	88.1%
Bachelor's degree or higher, percent of persons age 25 years+, 2016-2020	22.8%	31.6%	18.6%

Health			
Persons with disability, under age 65 years, percent, 2016-2020	10.1%	9.3%	8.8%
Persons without health insurance, under age 65 years, percent	7.8%	7.1%	9.9%
Economy			
In civilian labor force, total, percent of population age 16 years+, 2016-2020	66.5%	65.1%	57.1%
In civilian labor force, female, percent of population age 16 years+, 2016-2020	62.2%	58.7%	54.8%
Total accommodation and food services sales, 2017 (\$1,000) (c)	164,152	501,955	15,294
Total health care and social assistance receipts/revenue, 2017 (\$1,000) (c)	806,178	D	50,317
Total transportation and warehousing receipts/revenue, 2017 (\$1,000) (c)	138,619	D	D
Total retail sales, 2017 (\$1,000) (c)	1,110,316	513,072	114,071
Total retail sales per capita, 2017 (c)	\$9,635	\$9,067	\$6,430
Transportation			
Mean travel time to work (minutes), workers age 16 years+, 2016-2020	30.8	36.7	38.8
Income & Poverty			
Median household income (in 2020 dollars), 2016-2020	\$65,286	\$82,551	\$57,116
Per capita income in past 12 months (in 2020 dollars), 2016-2020	\$31,415	\$36,722	\$29,803
Persons in poverty, percent	10.0%	7.8%	11.0%
BUSINESSES			
Businesses			
Total employer establishments, 2020	1,642	911	231
Total employment, 2020	28,163	12,944	2,419
Total annual payroll, 2020 (\$1,000)	1,222,342	455,329	71,222
Total employment, percent change, 2019-2020	4.2%	1.4%	17.2%
Total nonemployer establishments, 2019	6,136	3,804	1,094
All employer firms, Reference year 2017	1,271	689	178
Men-owned employer firms, Reference year 2017	640	380	87
Women-owned employer firms, Reference year 2017	241	102	S
Minority-owned employer firms, Reference year 2017	94	62	S
Nonminority-owned employer firms, Reference year 2017	976	504	138
Veteran-owned employer firms, Reference year 2017	108	68	S
Nonveteran-owned employer firms, Reference year 2017	938	476	131
GEOGRAPHY			
Geography			
Population per square mile, 2020	380.1	275.7	74.5
Population per square mile, 2010	324.4	255.2	76.6
Land area in square miles, 2020	321.15	209.30	229.07
Land area in square miles, 2010	321.14	209.64	229.07
FIPS Code	54003	54037	54065

Value Notes

 Estimates are not comparable to other geographic levels due to methodology differences that may exist between different data sources.

Some estimates presented here come from sample data, and thus have sampling errors that may render some apparent differences between geographies statistically indistinguishable. Click the Quick Info  icon to the row in TABLE view to learn about sampling error.

The vintage year (e.g., V2021) refers to the final year of the series (2020 thru 2021). Different vintage years of estimates are not comparable.

Users should exercise caution when comparing 2016-2020 ACS 5-year estimates to other ACS estimates. For more information, please visit the [2020 5-year ACS Comparison Guidance](#) page.

Fact Notes

- (a) Includes persons reporting only one race
- (c) Economic Census - Puerto Rico data are not comparable to U.S. Economic Census data
- (b) Hispanics may be of any race, so also are included in applicable race categories

Value Flags

- Either no or too few sample observations were available to compute an estimate, or a ratio of medians cannot be calculated because one or both of the median estimates falls in the lowest or upper in open ended distribution.
- F Fewer than 25 firms
- D Suppressed to avoid disclosure of confidential information
- N Data for this geographic area cannot be displayed because the number of sample cases is too small.
- FN Footnote on this item in place of data
- X Not applicable
- S Suppressed; does not meet publication standards
- NA Not available
- Z Value greater than zero but less than half unit of measure shown

QuickFacts data are derived from: Population Estimates, American Community Survey, Census of Population and Housing, Current Population Survey, Small Area Health Insurance Estimates, Small Area Income and Poverty Estimates, State and County Housing Unit Estimates, County Business Patterns, Nonemployer Statistics, Economic Census, Survey of Business Owners, Building Permits.

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Measuring America's People, Places, and Economy



The 2022 Rankings include deaths attributable to COVID-19 from 2020. See our FAQs for more information on COVID-specific data.

Berkeley (BE) 2022 Rankings

Download West Virginia Rankings Data

County Demographics

	County	State
Population	122,125	1,784,787
% below 18 years of age	22.9%	20.0%
% 65 and older	15.4%	20.9%
% Non-Hispanic Black	7.6%	3.5%
% American Indian & Alaska Native	0.3%	0.3%
% Asian	1.2%	0.9%
% Native Hawaiian/Other Pacific Islander	0.0%	0.0%
% Hispanic	5.1%	1.8%
% Non-Hispanic White	82.9%	91.8%
% not proficient in English **	1%	0%
% Females	50.3%	50.5%
% Rural	31.6%	51.3%

	County	Error Margin	Top U.S. Performers ^	West Virginia
Health Outcomes				
Length of Life				
Premature death	10,200	9,600-10,900	5,600	11,300
Quality of Life				
Poor or fair health **	22%	20-25%	15%	24%
Poor physical health days **	4.9	4.6-5.3	3.4	5.3
Poor mental health days **	5.9	5.5-6.2	4.0	6.6
Low birthweight	8%	8-9%	6%	9%
Additional Health Outcomes (not included in overall ranking)				
COVID-19 age-adjusted mortality **	49	38-63	43	56
Life expectancy	74.9	74.3-75.4	80.6	74.3
Premature age-adjusted mortality	480	460-510	290	530
Child mortality	60	50-80	40	60
Infant mortality	7	6-9	4	7
Frequent physical distress **	15%	14-17%	10%	17%
Frequent mental distress **	19%	17-20%	13%	22%
Diabetes prevalence **	12%	11-12%	8%	13%
HIV prevalence	185		38	129
Health Factors				
Health Behaviors				
Adult smoking **	22%	19-25%	15%	26%
Adult obesity **	38%	36-39%	30%	40%
Food environment index	8.0		8.8	6.6
Physical inactivity **	30%	27-33%	23%	30%
Access to exercise opportunities	38%		86%	50%

Appendix B - County Health Rankings and Roadmaps

Excessive drinking **	16%	15-17%	15%	15%
Alcohol-impaired driving deaths	38%	32-44%	10%	26%
Sexually transmitted infections	279.4		161.8	313.0
Teen births	25	23-27	11	28

Additional Health Behaviors (not included in overall ranking)

Food insecurity	9%		9%	14%
Limited access to healthy foods	11%		2%	8%
Drug overdose deaths	66	57-74	11	57
Motor vehicle crash deaths	14	11-17	9	16
Insufficient sleep **	42%	40-43%	32%	43%

Clinical Care

Uninsured	8%	7-9%	6%	8%
Primary care physicians	2,250:1		1,010:1	1,270:1
Dentists	2,040:1		1,210:1	1,740:1
Mental health providers	550:1		250:1	670:1
Preventable hospital stays	4,483		2,233	5,472
Mammography screening	36%		52%	41%
Flu vaccinations	47%		55%	42%

Additional Clinical Care (not included in overall ranking)

Uninsured adults	10%	8-11%	7%	10%
Uninsured children	3%	2-4%	3%	3%
Other primary care providers	1,080:1		580:1	580:1

Social & Economic Factors

High school completion	90%	89-91%	94%	88%
Some college	59%	55-63%	74%	57%
Unemployment	6.2%		4.0%	8.3%
Children in poverty	14%	9-18%	9%	20%
Income inequality	3.7	3.4-4.1	3.7	5.0
Children in single-parent households	22%	18-26%	14%	24%
Social associations	7.7		18.1	13.1
Violent crime	168		63	330
Injury deaths	141	131-151	61	133

Additional Social & Economic Factors (not included in overall ranking)

High school graduation	96%		96%	91%
Disconnected youth	12%	5-18%	4%	9%
Reading scores	2.8		3.3	2.9
Math scores	2.7		3.4	2.8
School segregation	0.04		0.02	0.16
School funding adequacy	\$2,244			\$2,907
Gender pay gap	0.75	0.70-0.79	0.88	0.73
Median household income	\$67,200	\$61,000 to \$73,400	\$75,100	\$49,200
Living wage **	\$39.15			\$36.52
Children eligible for free or reduced price lunch	52%		32%	52%
Residential segregation - Black/white	32		27	61
Residential segregation - non-white/white	25		16	46
Childcare cost burden **	30%		18%	34%
Childcare centers **	4		12	4
Homicides	4	3-6	2	5
Suicides	18	15-22	11	20
Firearm fatalities	16	12-19	8	18
Juvenile arrests				10

Physical Environment

Air pollution - particulate matter	8.1		5.9	7.6
Drinking water violations	Yes			
Severe housing problems	13%	11-14%	9%	11%
Driving alone to work	83%	81-85%	72%	82%
Long commute - driving alone	41%	38-44%	16%	34%

Additional Physical Environment (not included in overall ranking)

Traffic volume	224			203
Homeownership	74%	72-77%	81%	74%
Severe housing cost burden	10%	8-11%	7%	10%
Broadband access	86%	85-88%	88%	79%

^ 10th/90th percentile, i.e., only 10% are better.

** Data should not be compared with prior years

Note: Blank values reflect unreliable or missing data

Jefferson (JE)

2022 Rankings

Download West Virginia Rankings Data

County Demographics

	County	State
Population	57,486	1,784,787
% below 18 years of age	21.6%	20.0%
% 65 and older	17.4%	20.9%
% Non-Hispanic Black	6.2%	3.5%
% American Indian & Alaska Native	0.4%	0.3%
% Asian	1.7%	0.9%
% Native Hawaiian/Other Pacific Islander	0.1%	0.0%
% Hispanic	6.3%	1.8%
% Non-Hispanic White	82.8%	91.8%
% not proficient in English **	0%	0%
% Females	50.4%	50.5%
% Rural	48.4%	51.3%

	County	Error Margin	Top U.S. Performers ^	West Virginia
Health Outcomes				
Length of Life				
Premature death	8,100	7,300-8,900	5,600	11,300
Quality of Life				
Poor or fair health **	20%	17-22%	15%	24%
Poor physical health days **	4.6	4.2-4.9	3.4	5.3
Poor mental health days **	5.6	5.2-5.9	4.0	6.6
Low birthweight	8%	7-9%	6%	9%
Additional Health Outcomes (not included in overall ranking)				
COVID-19 age-adjusted mortality **	59	41-82	43	56
Life expectancy	77.4	76.7-78.2	80.6	74.3
Premature age-adjusted mortality	400	370-420	290	530
Child mortality	30	20-50	40	60
Infant mortality			4	7
Frequent physical distress **	14%	12-15%	10%	17%
Frequent mental distress **	17%	16-19%	13%	22%
Diabetes prevalence **	11%	10-11%	8%	13%
HIV prevalence	116		38	129
Health Factors				
Health Behaviors				
Adult smoking **	20%	17-23%	15%	26%
Adult obesity **	36%	34-37%	30%	40%
Food environment index	8.9		8.8	6.6
Physical inactivity **	25%	23-28%	23%	30%
Access to exercise opportunities	37%		86%	50%
Excessive drinking **	16%	15-17%	15%	15%
Alcohol-impaired driving deaths	25%	17-34%	10%	26%
Sexually transmitted infections	215.2		161.8	313.0
Teen births	16	13-18	11	28
Additional Health Behaviors (not included in overall ranking)				
Food insecurity	7%		9%	14%
Limited access to healthy foods	6%		2%	8%
Drug overdose deaths	48	39-60	11	57
Motor vehicle crash deaths	14	11-19	9	16
Insufficient sleep **	39%	37-40%	32%	43%
Clinical Care				
Uninsured	7%	6-8%	6%	8%

Appendix B - County Health Rankings and Roadmaps

Primary care physicians	1,900:1	1,010:1	1,270:1
Dentists	3,030:1	1,210:1	1,740:1
Mental health providers	1,030:1	250:1	670:1
Preventable hospital stays	3,735	2,233	5,472
Mammography screening	37%	52%	41%
Flu vaccinations	42%	55%	42%

Additional Clinical Care (not included in overall ranking)

Uninsured adults	9%	7-10%	7%	10%
Uninsured children	4%	3-5%	3%	3%
Other primary care providers	1,740:1		580:1	580:1

Social & Economic Factors

High school completion	91%	89-92%	94%	88%
Some college	67%	62-72%	74%	57%
Unemployment	5.9%		4.0%	8.3%
Children in poverty	9%	5-13%	9%	20%
Income inequality	4.1	3.6-4.7	3.7	5.0
Children in single-parent households	16%	13-20%	14%	24%
Social associations	8.4		18.1	13.1
Violent crime	187		63	330
Injury deaths	112	99-124	61	133

Additional Social & Economic Factors (not included in overall ranking)

High school graduation	90%		96%	91%
Disconnected youth	7%	3-10%	4%	9%
Reading scores	3.0		3.3	2.9
Math scores	2.8		3.4	2.8
School segregation	0.02		0.02	0.16
School funding adequacy	\$5,031			\$2,907
Gender pay gap	0.79	0.70-0.88	0.88	0.73
Median household income	\$85,800	\$77,900 to \$93,700	\$75,100	\$49,200
Living wage **	\$43.62			\$36.52
Children eligible for free or reduced price lunch	46%		32%	52%
Residential segregation - Black/white	40		27	61
Residential segregation - non-white/white	23		16	46
Childcare cost burden **	33%		18%	34%
Childcare centers **	7		12	4
Homicides	3	2-6	2	5
Suicides	15	11-21	11	20
Firearm fatalities	13	9-18	8	18
Juvenile arrests	10			10

Physical Environment

Air pollution - particulate matter	8.3		5.9	7.6
Drinking water violations	Yes			
Severe housing problems	13%	11-14%	9%	11%
Driving alone to work	79%	77-81%	72%	82%
Long commute - driving alone	52%	49-56%	16%	34%

Additional Physical Environment (not included in overall ranking)

Traffic volume	96			203
Homeownership	79%	76-81%	81%	74%
Severe housing cost burden	11%	10-13%	7%	10%
Broadband access	90%	88-91%	88%	79%

^ 10th/90th percentile, i.e., only 10% are better.

** Data should not be compared with prior years

Note: Blank values reflect unreliable or missing data

Morgan (MG)

2022 Rankings

Download West Virginia Rankings Data

County Demographics

	County	State
Population	17,873	1,784,787
% below 18 years of age	17.2%	20.0%
% 65 and older	24.9%	20.9%
% Non-Hispanic Black	0.9%	3.5%
% American Indian & Alaska Native	0.4%	0.3%
% Asian	0.4%	0.9%
% Native Hawaiian/Other Pacific Islander	0.0%	0.0%
% Hispanic	1.9%	1.8%
% Non-Hispanic White	94.8%	91.8%
% not proficient in English **	0%	0%
% Females	49.5%	50.5%
% Rural	100.0%	51.3%

	County	Error Margin	Top U.S. Performers ^	West Virginia
Health Outcomes				
Length of Life				
Premature death	10,800	8,900-12,800	5,600	11,300
Quality of Life				
Poor or fair health **	23%	20-27%	15%	24%
Poor physical health days **	5.3	4.9-5.7	3.4	5.3
Poor mental health days **	6.2	5.9-6.6	4.0	6.6
Low birthweight	9%	7-11%	6%	9%
Additional Health Outcomes (not included in overall ranking)				
COVID-19 age-adjusted mortality **			43	56
Life expectancy	75.5	74.0-77.0	80.6	74.3
Premature age-adjusted mortality	470	410-520	290	530
Child mortality			40	60
Infant mortality			4	7
Frequent physical distress **	16%	15-18%	10%	17%
Frequent mental distress **	20%	18-22%	13%	22%
Diabetes prevalence **	11%	11-12%	8%	13%
HIV prevalence	95		38	129
Health Factors				
Health Behaviors				
Adult smoking **	24%	20-27%	15%	26%
Adult obesity **	39%	37-40%	30%	40%
Food environment index	8.8		8.8	6.6
Physical inactivity **	30%	27-33%	23%	30%
Access to exercise opportunities	32%		86%	50%
Excessive drinking **	16%	15-17%	15%	15%
Alcohol-impaired driving deaths	33%	19-47%	10%	26%
Sexually transmitted infections	139.8		161.8	313.0
Teen births	20	16-25	11	28
Additional Health Behaviors (not included in overall ranking)				
Food insecurity	8%		9%	14%
Limited access to healthy foods	4%		2%	8%
Drug overdose deaths	56	38-80	11	57
Motor vehicle crash deaths	27	19-38	9	16
Insufficient sleep **	41%	39-43%	32%	43%
Clinical Care				
Uninsured	10%	8-11%	6%	8%

Appendix B - County Health Rankings and Roadmaps

Primary care physicians	1,990:1	1,010:1	1,270:1
Dentists	3,570:1	1,210:1	1,740:1
Mental health providers	1,370:1	250:1	670:1
Preventable hospital stays	4,235	2,233	5,472
Mammography screening	34%	52%	41%
Flu vaccinations	34%	55%	42%

Additional Clinical Care (not included in overall ranking)

Uninsured adults	11%	10-13%	7%	10%
Uninsured children	5%	3-6%	3%	3%
Other primary care providers	1,990:1		580:1	580:1

Social & Economic Factors

High school completion	88%	85-91%	94%	88%
Some college	50%	38-61%	74%	57%
Unemployment	6.0%		4.0%	8.3%
Children in poverty	16%	10-23%	9%	20%
Income inequality	3.3	2.8-3.8	3.7	5.0
Children in single-parent households	15%	6-24%	14%	24%
Social associations	13.4		18.1	13.1
Violent crime	407		63	330
Injury deaths	159	132-185	61	133

Additional Social & Economic Factors (not included in overall ranking)

High school graduation	88%		96%	91%
Disconnected youth			4%	9%
Reading scores	2.6		3.3	2.9
Math scores	2.5		3.4	2.8
School segregation	0.06		0.02	0.16
School funding adequacy	\$3,297			\$2,907
Gender pay gap	0.71	0.59-0.83	0.88	0.73
Median household income	\$57,400	\$50,200 to \$64,700	\$75,100	\$49,200
Living wage **	\$38.01			\$36.52
Children eligible for free or reduced price lunch	49%		32%	52%
Residential segregation - Black/white			27	61
Residential segregation - non-white/white	19		16	46
Childcare cost burden **	35%		18%	34%
Childcare centers **	7		12	4
Homicides			2	5
Suicides	30	19-45	11	20
Firearm fatalities	28	18-42	8	18
Juvenile arrests	16			10

Physical Environment

Air pollution - particulate matter	7.7		5.9	7.6
Drinking water violations	No			
Severe housing problems	12%	9-16%	9%	11%
Driving alone to work	82%	77-86%	72%	82%
Long commute - driving alone	57%	48-67%	16%	34%

Additional Physical Environment (not included in overall ranking)

Traffic volume	56			203
Homeownership	84%	81-87%	81%	74%
Severe housing cost burden	7%	4-10%	7%	10%
Broadband access	80%	75-85%	88%	79%

^ 10th/90th percentile, i.e., only 10% are better.

** Data should not be compared with prior years

Note: Blank values reflect unreliable or missing data



Thank you for taking this Community Health Survey- your thoughts are important to us and will benefit the people who live in your County. Survey results will be used to help guide Berkeley Medical Center's & Jefferson Medical Center's health programs and address community members' health concerns.

This survey is anonymous - your answers will not be connected to you in any way.

Thank you for your time and please contact us if you have any questions or need help completing this survey. If you have recently completed this survey, there is no need to do so again. - Emily Sarkees, WVU Office of Health Affairs, edillama@hsc.wvu.edu

(1.) In which county do you currently live?

- ☐ Berkeley County
- ☐ Jefferson County
- ☐ Morgan County
- ☐ Somewhere else

(2.) If "somewhere else", in which county and state do you live?

County _____

State _____

(3.) What is your age?

- ☐ Less than 18 years (If under the age of 18, there is no need for you to continue with this survey. Thank you for your time!)
- ☐ 18 to 29
- ☐ 30 to 39
- ☐ 40 to 49
- ☐ 50 to 64
- ☐ 65 years or more

(4.) What do you think is the most important health problem or issue where you live?



(5.) From the following list, which do you think are the 3 most important problems related to health and disease in your county? **Please choose ONLY 3.**

- | | |
|--|---|
| <input type="radio"/> Aging problems | <input type="radio"/> Depression/hopelessness |
| <input type="radio"/> Anxiety | <input type="radio"/> Drug and/or alcohol use |
| <input type="radio"/> Cancers | <input type="radio"/> Heart problems |
| <input type="radio"/> Chronic disease | <input type="radio"/> Mental health problems |
| <input type="radio"/> COVID-19 | <input type="radio"/> Obesity |
| <input type="radio"/> Dental problems | <input type="radio"/> Respiratory/lung disease/asthma |
| <input type="radio"/> Diabetes ("sugar") | <input type="radio"/> Other _____ |

(6.) From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? **Please choose ONLY 3.**

- | | |
|---|---|
| <input type="radio"/> Chronic loneliness or isolation | <input type="radio"/> Limited organized activities for children and teens |
| <input type="radio"/> Cost of health care and/or medications | <input type="radio"/> Limited places to play or healthy activities for kids |
| <input type="radio"/> Homelessness | <input type="radio"/> Limited safe places to walk, bike, etc. |
| <input type="radio"/> Lack of health insurance or limited health coverage | <input type="radio"/> Limited social services programs |
| <input type="radio"/> Limited ability to get health food or enough food | <input type="radio"/> Poverty |
| <input type="radio"/> Limited access to transportation | <input type="radio"/> Water/air quality |
| <input type="radio"/> Limited affordable/quality housing | <input type="radio"/> Other _____ |
| <input type="radio"/> Limited job opportunities | |

(7.) From the following list, which do you think are the 3 most important risky behaviors related to personal choices in your county? **Please choose ONLY 3.**

- | | |
|--|---|
| <input type="radio"/> Excessive alcohol use | <input type="radio"/> Lack of exercise |
| <input type="radio"/> Child abuse and neglect | <input type="radio"/> Not getting recommended immunizations |
| <input type="radio"/> Crime | <input type="radio"/> Overeating |
| <input type="radio"/> Distracted driving (cellphone use) | <input type="radio"/> Tobacco |
| <input type="radio"/> Domestic violence | <input type="radio"/> Unhealthy eating choices |
| <input type="radio"/> Drug use | <input type="radio"/> Vaping |
| <input type="radio"/> Gambling | <input type="radio"/> Other _____ |
| <input type="radio"/> Impaired driving (drugs/alcohol) | |

(8.) Can you think of something that would help improve the health of your community?



(9.) What type of health insurance coverage do you have? (Select all that apply)

- ☐ Private health insurance (e.g., through your employer, union, family member, or private plan)
- ☐ Public health insurance (e.g., Medicaid, Medicare, VA services, Tricare, Chip, or Indian Health Services)
- ☐ Uninsured (i.e., no health insurance coverage)
- ☐ Other (please specify) _____

(10.) I know how to access medical care in my community.

- ☐ Strongly agree
- ☐ Somewhat agree
- ☐ Neither agree nor disagree
- ☐ Somewhat disagree
- ☐ Strongly disagree

(11.) Please tell us your level of agreement with each of these sentences about your County.

	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree
I have access to good health care.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am satisfied with the medical care I receive.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am able to afford medical care when needed.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am able to afford medications when needed.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am able to get medical care when I need it.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am able to see specialists when needed.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am able to see my primary care doctor when needed.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am able to get mental health care when needed.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have access to a walk-in clinic or urgent care.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

(12.) What medical services or specialties would you like to see offered in your area?



(13.) Please tell us about access to telehealth medical care in your home.

- ☐ I do not have access to high-speed internet at home and cannot access telehealth medical care.
- ☐ I have high-speed internet, but it is not reliable or fast enough to use for telehealth medical care.
- ☐ I have high-speed internet at home but would prefer not to use it for telehealth medical care.
- ☐ I have high-speed internet at home but need more information about telehealth medical care before deciding.
- ☐ I have high-speed internet at home and would be comfortable attending a telehealth medical appointment this way.

(14.) In the past 12 months, have you seen a medical provider for a routine check-up, wellness visit, or other preventive care?

- ☐ Yes
- ☐ No (If no, why not?) _____

(if “yes” to question 14)

(15.) What kind of health facility or office do you usually go to when you receive preventive care? Please select all that apply.

- ☐ A doctor’s office or health center
- ☐ Urgent care center or clinic
- ☐ Hospital emergency room
- ☐ A VA medical center or clinic
- ☐ Other (please specify)
- ☐ None of these options

(if “yes” to question 14)

(16.) During your last check-up or wellness visit which routine screenings or services did you receive?

	Yes	No	Do not recall
General physical exam.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Obesity check (e.g., BMI)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Oral health (e.g., teeth) screening	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Depression screening	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cholesterol and blood pressure	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Eye exam	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Immunizations (e.g., chickenpox, shingles, flu, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hearing check	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Skin check (e.g., moles, lesions, or spots)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Breast exam or mammogram	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Prostate exam or PSA test	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Colon cancer exam or colonoscopy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pelvic exam	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



<i>(question 16 continued)</i>	Yes	No	Do not recall
Testicular exam	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cervical cancer exam or pap smear	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bone density exam	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
None of the above	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

(17.) In which county/state do you usually get your health care?

- ☐ Berkeley County, WV
- ☐ Jefferson County, WV
- ☐ Morgan County, WV
- ☐ Frederick County, MD (Frederick)
- ☐ Washington County, MD (Hagerstown)
- ☐ Frederick County, VA (Winchester)
- ☐ Loudoun County, VA (Leesburg)
- ☐ Washington/Baltimore Area
- ☐ More than one county/state
- ☐ Other _____

(18.) During the past 4 weeks,

How would you rate your overall health?	Excellent	Good	Fair	Poor	Very Poor
How much did physical health problems limit your usual physical activities (such as walking or climbing stairs)?	Not at all	Very little	Somewhat	Quite a lot	Could not do physical activities
How much difficulty did you have doing your daily work, both at home and away from home, because of your physical health?	None at all	A little bit	Some	Quite a lot	Could not do daily work
How much bodily pain have you had?	None	Very mild	Mild	Moderate	Severe
How much energy did you have?	Very much	Quite a lot	Some	A little	None
How much did your physical health or emotional problems limit your usual social activities with family or friends?	Not at all	Very little	Somewhat	Quite a lot	Extremely
How much have you been bothered by emotional problems (such as feeling anxious, depressed or irritable)?	Not at all	Slightly	Moderately	Quite a lot	Extremely



How much did personal or emotional problems keep you from doing your usual work, school or other daily activities	Not at all	Very little	Somewhat	Quite a lot	Could not do daily activities
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(19.) Did you experience any of the following before age 18? Please check all that apply. (For crisis help information please call 1-800-273-TALK, text HOME to 741741, or call 211 for essential community services.)

	Often	Sometimes	Never
Did you live with anyone who was depressed, mentally ill, or suicidal?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Did you live with anyone who was a problem drinker or an alcoholic?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Did you live with anyone who used illegal street drugs or who abused prescription medications?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Did you live with anyone who served time or who was sentenced to serve time in a prison, jail, or other correctional facility?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Were your parents separated or divorced?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How often did your parents or adults in your home ever slap, hit, kick, punch, or beat each other up?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Before the age of 18, how often did a person or adult in your home ever hit, beat, kick, or physically hurt you in any way?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How often did a parent or adult in your home ever swear at you, insult you, or put you down?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How often did anyone at least 5 years older than you or an adult ever touch you sexually?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How often did anyone at least 5 years older than you or an adult try to make you touch them sexually?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How often did anyone at least 5 years older than you or an adult force you to have sex?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

(20.) Within the past 12 months the food we bought just didn't last and we didn't have money to get more.

- ☐ Often true
- ☐ Never true

(21.) Within the past 12 months we worried whether our food would run out before we got money to buy more.

- ☐ Often true
- ☐ Never true



(22.) What is your living situation today?

- ☐ I have a steady place to live
- ☐ I have a place to live today, but I am worried about losing it in the future
- ☐ I do not have a steady place to live (I am temporarily staying with others, in a hotel, in a shelter, living outside on the street, on a bench, in a car, abandoned building, bus or train station, or in a park)

(23.) Think about the place that you live. Do you have problems with any of the following? Please choose all that apply.

- ☐ Pest such as bugs, ants, or mice
- ☐ Mold
- ☐ Lead pipes or paint
- ☐ Lack of heat
- ☐ Oven or stove not working
- ☐ Smoke detectors missing or not working
- ☐ Water leaks
- ☐ None of the above

(24.) In the past 12 months has the electric, gas, oil, or water company threatened to shut off services in your home?

- ☐ Yes
- ☐ No
- ☐ Already shut off

(25.) In the past 12 months has lack of reliable transportation kept you from medical appointments, meetings, work or from getting things needed for daily living?

- ☐ Yes
- ☐ No

(26.) How hard is it for you to pay for the very basics like food, housing, medical care, and heating?

Would you say it is:

- ☐ Very hard
- ☐ Somewhat hard
- ☐ Not hard at all

(27.) How often do you feel lonely or isolated from those around you?

- ☐ Never
- ☐ Rarely
- ☐ Sometimes
- ☐ Often
- ☐ Always



(28.) If for any reason you need help with day-to-day activities such as bathing, preparing meals, shopping, managing finances, etc., do you get the help you need?

- ☐ I don't need any help
- ☐ I get all the help I need
- ☐ I could use a little more help
- ☐ I need a lot more help

(29.) Please indicate any of the following you have experienced because of the COVID-19 pandemic (select all that apply).

	Yes	No	Not Sure
Loss of income	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Loss of job or business	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Personal health effects	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Loss of the usual way of life	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Participated in response or emergency services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Children and adolescents being out of school	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Work from home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social isolation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community health concerns	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Loss of tourism	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
COVID-19 diagnosis	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
COVID-19 suspected	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (please specify)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

(30.) If you were diagnosed with COVID-19 or suspect that you had it, do you continue to experience physical health symptoms, or complications related to that illness?

- ☐ Yes
- ☐ No

(31.) Please consider how you have received information during the COVID-19 pandemic – what are your most trusted sources of information?

- ☐ My own medical provider
- ☐ My local health department or other public health agency
- ☐ News media
- ☐ Social media (e.g., Facebook, Twitter, etc.)
- ☐ Family or friends (word of mouth)
- ☐ Other _____



(32.) How often do you smoke cigarettes?

- ☐ Every day
- ☐ Some days
- ☐ Not at all

(33.) How often do you vape or use an e-cigarette?

- ☐ Every day
- ☐ Some days
- ☐ Not at all

(34.) During the past month, how many days per week did you get exercise from running, gardening, walking, or something else?

- | | |
|---------------------------------------|---------------------------------------|
| <input type="radio"/> 1 day per week | <input type="radio"/> 5 days per week |
| <input type="radio"/> 2 days per week | <input type="radio"/> 6 days per week |
| <input type="radio"/> 3 days per week | <input type="radio"/> 7 days per week |
| <input type="radio"/> 4 days per week | <input type="radio"/> None |

(35.) On average, how many hours of sleep do you get in a 24-hour period? _____

(36.) About how much do you weigh in pounds? _____

(37.) About how tall are you in feet and inches? _____

(38.) What sex were you assigned at birth, on your original birth certificate?

- ☐ Male
- ☐ Female

(39.) How do you describe yourself? (check one)

- ☐ Male
- ☐ Female
- ☐ Transgender
- ☐ Do not identify as male, female, or transgender

(40.) Which of these groups best describes your race? Please select all that apply.

- ☐ White/Caucasian
- ☐ Asian
- ☐ Black or African American
- ☐ American Indian or Alaskan Native
- ☐ Native Hawaiian or Other Pacific Islander
- ☐ Other (please specify) _____



(41.) Are you of Hispanic or Latino origin or descent?

- ☐ Yes, Hispanic or Latino
- ☐ No, not Hispanic or Latino

(42.) What is the highest level of education you have completed?

- ☐ Less than high school graduate
- ☐ High school diploma or equivalent (GED)
- ☐ Some college or certification
- ☐ Technical or vocational degree/certificate
- ☐ Associate degree
- ☐ Bachelor's degree or higher (includes any advanced degrees)
- ☐ Other (please specify) _____

(43.) What is your estimated yearly household income?

- ☐ Less than \$20,000
- ☐ \$20,000 to \$29,999
- ☐ \$30,000 to \$49,999
- ☐ \$50,000 to \$74,999
- ☐ \$75,000 to \$99,999
- ☐ More than \$100,000
- ☐ Prefer not to answer

(44.) What is your marital status?

- ☐ Single
- ☐ Married or in a domestic partnership
- ☐ Divorced
- ☐ Never married
- ☐ Separated
- ☐ Widowed
- ☐ Other (please specify) _____

(45.) How many children under the age of 18 live in your household? Please enter a whole number even if you are not the biological parent. _____

(46.) How were you invited to complete this survey?

- ☐ MyChart message
- ☐ Personal email invitation
- ☐ My employer
- ☐ Social media
- ☐ Friend or family member
- ☐ Public school, library, or other community organization
- ☐ Other _____



(47.) Is there anything else you would like to say about health in your community?

Appendix D - BMC/JMC 2022 CHNA Aggregate Survey Data

Total Survey Responses

	7865 Responses
Field	Choice Count
Completed Surveys	7,855

Q1 - Thank you for taking this Community Health Survey - your thoughts are important to us and will benefit the people who live in your County. Survey results will be used to help guide Berkeley Medical Center and Jefferson Medical Center's health programs and address community members' health concerns. **This survey is anonymous - your answers will not be connected to you in any way.** If you have recently completed this survey, there is no need to do so again. You may skip any question that you would prefer not to answer. Please feel free to share this link with other members of your community. Thank you for your time and please contact us if you have any questions or need help completing this survey. Emily Sarkees, WVU Office of Health Affairs, edillama@hsc.wvu.edu

In which county do you currently live?

	7852 Responses
Field	Percentage
Berkeley County	59%
Jefferson County	35%
Morgan County	5%
Somewhere Else	1%

Q3 - What is your age?

	7865 Responses
Field	Percentage
Less than 18 years	1%
18 to 29 years	4%
30 to 39 years	7%
40 to 49 years	11%
50 to 64 years	33%
65 years or more	43%

Q4 - What do you think is the most important health problem or issue where you live?

5031 Responses



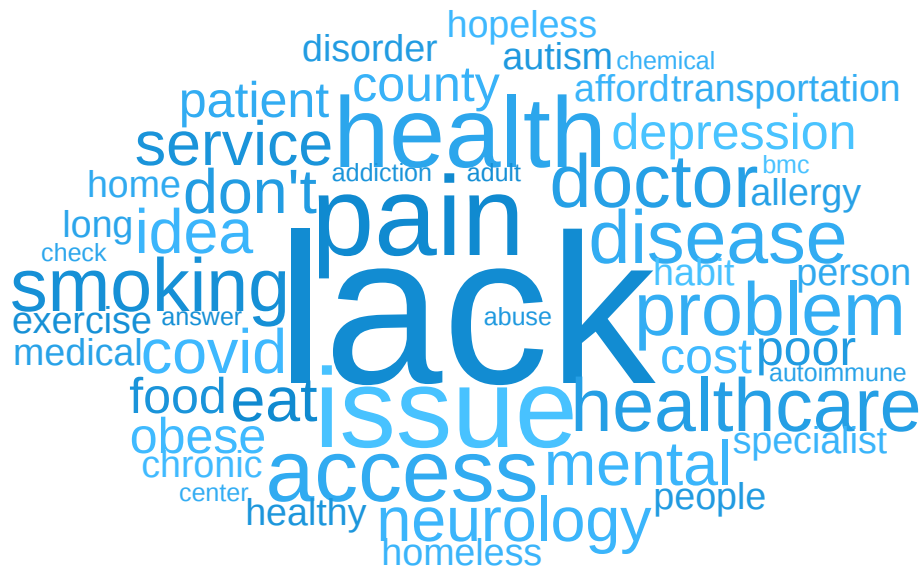
Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

6035 Responses

Field	Percentage of Responses
Drug and/or alcohol use	57%
Cancers	21%
Obesity	41%
Mental health problems	35%
Diabetes ("sugar")	23%
Heart problems	17%
Aging problems	23%
Chronic disease	13%

Anxiety	11%
Respiratory/lung disease/asthma	7%
Depression/hopelessness	10%
High blood pressure	13%
Dental problems	10%
COVID-19	10%
Other	4%

177 Responses



5986 Responses

Field	Percentage of Responses
Cost of health care and/or medications	63%
Limited organized activities for children and teens	20%
Poverty	21%
Limited job opportunities	7%
Lack of health insurance or limited health coverage	34%
Limited places to play or healthy activities for kids	12%

Appendix D - BMC/JMC 2022 CHNA Aggregate Survey Data

Chronic loneliness or isolation	16%
Limited affordable/quality housing	27%
Limited access to transportation	16%
Limited social services or programs	14%
Limited ability to get healthy food or enough food	11%
Limited safe places to walk, bike, etc.	18%
Other	5%
Homelessness	16%
Water/air quality	8%

Q6 - "Other" responses

233 Responses



Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal choices in your county?

5982 Responses

Field	Percentage of Responses
Drug use	60%
Lack of exercise	33%
Child abuse and neglect	20%
Unhealthy eating choices	26%
Excessive alcohol use	35%
Tobacco	14%
Overeating	15%

Appendix D - BMC/JMC 2022 CHNA Aggregate Survey Data

Vaping	7%
Domestic violence	12%
Distracted driving (cellphone use)	26%
Crime	19%
Impaired driving (drugs/alcohol)	8%
Not getting recommended immunizations	12%
Other	3%
Gambling	4%

Q7 - "Other" responses



Q8 - Can you think of something that would help improve the health of your community?

2989 Responses



Q9 - What type of health insurance coverage do you have? (Select all that apply)

5891 Responses

Field	Percentage of Responses
Private health insurance (e.g., through your employer, union, family member, or private plan)	63%
Public health insurance (e.g., Medicaid, Medicare, VA services, Tricare, Chip, or Indian Health Services)	51%
Other (please specify)	4%
Uninsured (i.e., no health insurance coverage)	1%

Q10 - I know how to access medical care in my community.

5888 Responses

Field	Percentage
Strongly agree	48%
Somewhat agree	27%
Strongly disagree	10%
Neither agree nor disagree	9%
Somewhat disagree	6%

Appendix D - BMC/JMC 2022 CHNA Aggregate Survey Data

Q11 - Please tell us your level of agreement with each of these sentences.

5902 Responses

Field	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree
I have access to good health care.	6.69%	10.04%	8.83%	38.47%	35.96%
I am satisfied with the medical care I receive.	6.13%	10.06%	9.56%	39.91%	34.34%
I am able to afford medical care when needed.	9.02%	12.54%	9.91%	33.66%	34.87%
I am able to afford medications when needed.	7.68%	10.39%	10.03%	34.09%	37.82%
I am able to get medical care when I need it.	6.79%	12.11%	9.28%	35.96%	35.86%
I am able to see specialists when needed.	10.25%	15.56%	12.93%	33.55%	27.71%
I am able to see my primary care doctor when needed.	6.77%	10.27%	8.59%	33.14%	41.23%
I am able to get mental health care when needed.	12.09%	11.02%	40.52%	18.89%	17.48%
I have access to a walk-in clinic or urgent care.	5.46%	3.76%	7.01%	27.37%	56.40%

Q12 - What medical services or specialties would you like to see offered in your area?

3040 Responses



Q13 - Please tell us about access to telehealth medical care in your home.

5708 Responses

Field	Percentage
I have high-speed internet at home and would be comfortable attending a telehealth medical appointment this way.	16%
I have high-speed internet at home but would prefer not to use it for telehealth medical care.	20%
I have high-speed internet, but it is not reliable or fast enough to use for telehealth medical care.	9%
I have high-speed internet at home but need more information about telehealth medical care before deciding.	11%
I do not have access to high-speed internet at home and cannot access telehealth medical care.	6%
I have high-speed internet at home and have used it for telehealth medical care.	37%

Q14 - In the past 12 months, have you seen a medical provider for a routine check-up, wellness visit, or other preventive care?

5697 Responses

Field	Percentage
Yes	91.42%
No	2.79%
If not, then why?	5.79%

Q14 2 - If no, why not?

327 Responses



Appendix D - BMC/JMC 2022 CHNA Aggregate Survey Data

Q15 - What kind of health facility or office do you usually go to when you receive preventive care? Please select all that apply.

5201 Responses	
Field	Percentage of Responses
A doctor's office or health center	96%
Urgent care center or clinic	13%
Hospital emergency room	6%
A VA medical center or clinic	3%
Other (please specify)	2%
None of these options	0%

Q15_5- Other (please specify)

78 Responses

Other (please specify) - Text
clinic
In Virginia....no small thing. It's an hour away.
PCP office
My doctor retired. Looking for new medical doctor.
Telemed
Televisit
What do you consider preventative care?
Full circle
Mental health
Cancer center
Specialist
Drive to Sterling VA for an endocrinologist
Valley Health Wellness & Fitness Ctr, Winc & Woodstock
Telemedicine
Insurance combustion
My Primary Dr
MTF in Frederick, MD
Pharmacy for routine innoculations (shingles, flu, etc.)
Pharmacy for vaccines
Radiology WVU
Military medical
drug store for vaccinations
Medical provider
drug store

Appendix D - BMC/JMC 2022 CHNA Aggregate Survey Data

I must go to Maryland Doctors because of my insurance

Morgantown

Work physical through employer

Inpatient at BMC for post op infection

primary care doctor office in Hagerstown, Meritus Hospital

tele health visit with neurologist

Neurologist & OB/GYN

Valley Health

WVU Neurology, Hearing Life

Obgyn

Walter Reed National Military Medical Center, Bethesda, MD

Cancer/ infusion center

Telehealth.

Zoom

Specialist appointments through a local office

Shenandoah community health

Primary care

Pharmacy and vaccination center for Covid

telahealth/specialist via zoom

but not in Jefferson County

In wheeling and Pittsburgh

Community clinic

Telemed

Baltimore Ketamine Clinic

Covid shots

I work at the State Department and have not been in the country recently.

I am Now starting to find offices I like for Preventative or Wellness Care

Virginia ER. Local ERs have waiting times that are ridiculous.

Chiropractor

My primary care never seems to be available

Telemed

OBGYN annual check up

Telehealth

Functional medicine dr

Family medicine/urgent care

Pain management

clinic

a gym/outdoors to try to be more fit

Hosp ER at last chance

Pharmacy

Appendix D - BMC/JMC 2022 CHNA Aggregate Survey Data

Doctors in Maryland

Pharmacy (vaccines)

alternative medical treatment facility

Martins grocery for shots

Physical Therapy clinic

Mfm

Hospital for lab work and tests - xrays ct scans etc

I have not had access to a doctor for quite some time due to staffing shortages. My scripts ran out, finally saw a new dr at an office and now waiting a month for a follow up. Very discouraging

Accupuncture

Sometimes the one on one helps especially when the doctor can see that the problem may be psychological& have a better assessment of what is really going on

Physical therapy

Online prescriber for oral contraceptive

Hospital for Radiology

Telemed

Q16 - During your last check-up or wellness visit which routine screenings or services did you receive?

5177 Responses

Field	Yes	No	Do not recall
General physical exam	84.81%	12.24%	2.96%
Obesity check (e.g., BMI)	53.85%	36.14%	10.02%
Oral health (e.g., teeth) screening	31.27%	63.57%	5.16%
Depression screening	44.77%	47.64%	7.59%
Cholesterol and blood pressure	89.09%	8.98%	1.93%
Eye exam	34.26%	62.89%	2.85%
Immunizations (e.g., chickenpox, shingles, flu, etc.)	52.32%	44.30%	3.38%
Hearing check	17.14%	78.77%	4.09%
Skin check (e.g., moles, lesions, or spots)	26.74%	69.61%	3.64%
Breast exam or mammogram	36.69%	61.14%	2.16%
Prostate exam or PSA test	14.48%	81.30%	4.23%
Colon cancer exam or colonoscopy	24.74%	73.42%	1.84%
Pelvic exam	20.10%	77.01%	2.89%
Testicular exam	5.05%	91.77%	3.18%
Cervical cancer exam or pap smear	18.50%	79.10%	2.39%
Bone density exam	15.60%	81.34%	3.06%
None of the above	8.90%	67.28%	23.82%

Appendix D - BMC/JMC 2022 CHNA Aggregate Survey Data

Q17 - In which county/state do you usually get your health care?

Field	Percentage
Berkeley County, West Virginia	52%
Jefferson County, West Virginia	21%
Washington County, Maryland (Hagerstown)	3%
Frederick County, Virginia (Winchester)	6%
Washington/Baltimore Area	0%
Morgan County, West Virginia	2%
More than one county/state	7%
Frederick County, Maryland (Frederick)	2%
Loudoun County, Virginia (Leesburg)	2%
Other, please specify in the space below	5%

Q18 - During the past 4 weeks,

5543 Responses

How would you rate your overall health?	Percentage
Excellent	12.05%
Good	53.06%
Fair	27.57%
Poor	6.28%
Very poor	1.05%

Q18_2 - How much did physical health problems limit your usual physical activities (such as walking or climbing stairs)?

5530 Responses

Field	Percentage
Not at all	26%
Very little	26%
Somewhat	27%
Quite a lot	18%
Could not do physical activities	2%

Appendix D - BMC/JMC 2022 CHNA Aggregate Survey Data

Q18_3 - How much difficulty did you have doing your daily work, both at home and away from home, because of your physical health?

5517 Responses	
Field	Percentage
None at all	41%
A little bit	25%
Some	19%
Quite a lot	13%
Could not do daily work	3%

Q18_4 - How much bodily pain have you had?

5525 Responses	
Field	Percentage
None	12%
Very mild	30%
Mild	22%
Moderate	27%
Severe	9%

Q18_5 - How much energy did you have?

5517 Responses	
Field	Percentage
Very much	6%
Quite a lot	30%
Some	43%
A little	19%
None	3%

Appendix D - BMC/JMC 2022 CHNA Aggregate Survey Data

Q17_6 - How much did your physical health or emotional problems limit your usual social activities with family or friends?

5520 Responses	
Field	Percentage
Not at all	33.42%
Very little	25.45%
Somewhat	24.37%
Quite a lot	14.58%
Could not do social activities	2.17%

Q17_7 - How much have you been bothered by emotional problems (such as feeling anxious, depressed or irritable)?

5518 Responses	
Field	Percentage
Not at all	33%
Slightly	32%
Moderately	18%
Quite a lot	12%
Extremely	5%

Q18_8 - How much did personal or emotional problems keep you from doing your usual work, school or other daily activities?

5505 Responses	
Field	Percentage
Not at all	48%
Very little	24%
Somewhat	18%
Quite a lot	9%
Could not do daily activities	1%

Appendix D - BMC/JMC 2022 CHNA Aggregate Survey Data

Q19 - Did you experience any of the following before age 18? Please check all that apply. (For crisis help information please call 1-800-273-TALK, text HOME to 741741, or call 211 for essential community services.)

Field	5329 Responses		
	Often	Sometimes	Never
Did you live with anyone who was depressed, mentally ill, or suicidal?	14%	17%	70%
Did you live with anyone who was a problem drinker or an alcoholic?	16%	15%	69%
Did you live with anyone who used illegal street drugs or who abused prescription medications?	5%	9%	86%
Did you live with anyone who served time or was sentenced to serve time in a prison, jail, or other correctional facility?	2%	5%	93%
Were your parents separated or divorced?	20%	6%	74%
How often did your parents or adults in your home ever slap, hit, kick, punch, or beat each other up?	5%	13%	82%
Before the age of 18, how often did a person or adult in your home ever hit, beat, kick, or physically hurt you in any way?	6%	22%	72%
How often did a parent or adult in your home ever swear at you, insult you, or put you down?	13%	28%	59%
How often did anyone at least 5 years older than you or an adult ever touch you sexually?	3%	12%	85%
How often did anyone at least 5 years older than you or an adult try to make you touch them sexually?	2%	9%	89%
How often did anyone at least 5 years older than you or an adult force you to have sex?	2%	4%	94%

Appendix D - BMC/JMC 2022 CHNA Aggregate Survey Data

Q20 - Within the past 12 months the food we bought just didn't last and we didn't have money to get more.

5195 Responses

Field	Percentage
Often true	11.59%
Never true	88.41%

Q21 - Within the past 12 months we worried whether our food would run out before we got money to buy more.

5191 Responses

Field	Percentage
Often true	13%
Never true	87%

Q22 - What is your living situation today?

5206 Responses

Field	Percentage
I have a steady place to live	93%
I have a place to live today, but I am worried about losing it in the future	7%
I do not have a steady to live (I am temporarily staying with others, in a hotel, in a shelter, living outside on the street, on a beach, in a car, abandoned building, bus or train station, or in a park)	1%

Q23 - Think about the place you live. Do you have problems with any of the following? Choose all that apply.

5140 Responses

Field	Percentage of Responses
None of the above	80%
Pest such as bugs, ants, or mice	15%
Mold	6%
Water leaks	5%
Smoke detectors missing or not working	4%
Oven or stove not working	1%
Lack of heat	1%
Lead paint or pipes	1%

Appendix D - BMC/JMC 2022 CHNA Aggregate Survey Data

Q24 - In the past 12 months has the electric, gas, oil, or water company threatened to shut off services in your home?

5206 Responses	
Field	Percentage
Yes	6%
No	94%
Already shut off	0%

Q25 - In the past 12 months, has lack of reliable transportation kept you from medical appointments, meetings, work or from getting things needed for daily living?

5196 Responses	
Field	Percentage
Yes	6%
No	94%

Q26 - How hard is it for you to pay for the very basics like food, housing, medical care, and heating? Would you say it is:

5194 Responses	
Field	Percentage
Very hard	5%
Somewhat hard	28%
Not hard at all	67%

Q36 - How often do you feel lonely or isolated from those around you?

5201 Responses	
Field	Percentage
Never	35.61%
Rarely	26.59%
Sometimes	27.03%
Often	8.46%
Always	2.31%

Q28 - If for any reason you need help with day-to-day activities such as bathing, preparing meals, shopping, managing finances, etc., do you get the help you need?

5191 Responses	
Field	Percentage

Appendix D - BMC/JMC 2022 CHNA Aggregate Survey Data

I don't need any help	76%
I get all the help I need	17%
I could use a little more help	6%
I need a lot more help	1%

Q29 - Please indicate any of the following you have experienced because of the COVID-19 Pandemic
(select all that apply).

Field	5068 Responses		
	Yes	No	Not Sure
Loss of income	18.07%	79.11%	2.81%
Loss of job or business	9.47%	89.15%	1.38%
Personal health effects	27.45%	65.57%	6.98%
Loss of the usual way of life	52.50%	43.36%	4.14%
Participated in response or emergency services	9.16%	85.93%	4.91%
Children and adolescents being out of school	22.33%	76.02%	1.65%
Work from home	30.54%	68.55%	0.91%
Social isolation	53.68%	43.58%	2.74%
Community health concerns	44.54%	50.44%	5.02%
Loss of tourism	29.40%	59.17%	11.44%
COVID-19 diagnosis	32.12%	65.81%	2.07%
COVID-19 suspected	31.24%	65.06%	3.70%
Other (please specify)	6.95%	66.75%	26.30%

Q30 - If you were diagnosed with COVID-19 - or suspect that you had it - do you continue to experience physical health symptoms, or complications related to that illness?

Field	2077 Responses	
	Percentage	
Yes	34%	
No	66%	

Appendix D - BMC/JMC 2022 CHNA Aggregate Survey Data

Q31 - Please consider how you received information during the COVID-19 pandemic - what were your most trusted sources of information?

5069 Responses	
Field	Percentage of Responses
My own medical provider	48.96%
My local health department or other public health agency	43.24%
News media	43.52%
Social media (e.g., Facebook, Twitter, etc.)	13.89%
Family or friends (word of mouth)	28.01%
Other	12.11%

Q31- Other

428 Responses	
Other - Text	
myself	
my own research	
Employer	
Radio news station (talk radio)	
Work	
workplace	
Reliable research to educate myself and my family	
Work	
I did the research and media lied	
Doctors such as those who authored the Barrington Declaration, and whose critical thinking differed from NIH, CDC, and the like!	
WVUHS	
work place	
CDC	
I work at BMC	
Scientific colleagues	
No one. Common sense	
Cdc	
There were/are ABSOLUTELY no reliable/trusted sources of information.	
Doctors and research/scientific data, including community transmission info on WV.gov website	
I have numerous practicing nurses in my family.	
US government agencies such as the CDC and Dr. Fauchi's agency both on internet and TV programs.	
All sources are listened, reviewed, and decisions made based on information provided that can be corroborated as fact and evidence for our personal decisions to be made since even health agencies were spouting wrong scientific fact during this whole ordeal.	

Appendix D - BMC/JMC 2022 CHNA Aggregate Survey Data

Employer

Internet

CDC

Internet

I did my own research

Reliable news sources, employer (county government)

internet

friends in the medical field

my own experience

Believe what you see, not what people want you to believe. Trust your sources and use your common sense. Social media said the hospitals were full, bodies were piled in montgomery county, so I drove there. The hospital actually was laying staff off because so many procedures were cancelled and the hospital was NOT full, with bodies piled in refrigerated trucks.

Trusted Websites

Certainly not the media or any health facility or the CDC

Research done on internet

A little of all.

All of the above were bad sources, especially the news and public health officials

My husband and son also had covid and gave it to me

Medical Journals

computer

I did my own research through NIH, CDC, Frontline Doctors, etc.

emails received from Johns Hopkins

Research online

Church and trusted truthful news sources

WV health sites

The Economist (weekly mag.)

God, Church

Our lab monitors covid in wastewater so we see results pretty quick.

Frontline Doctors

Covid testing results

New England Journal of Medicine. Bloomberg public health. Research epidemiologists scientists

I researched for myself. Why is the world would I trust the government, medical professionals who are controlled by the government or social media? This is stupid!

Have done my own research through non-traditional but trusted sources. AFLDS, FLCCC

My own research

With the "News media" it's been a wide variety, not just one source.

Work

NIH and CDC

Medical journals

Appendix D - BMC/JMC 2022 CHNA Aggregate Survey Data

CDC

Internet research (Medical facility websites)

Work

I work in healthcare

Work

Blogs

Internet

I am a Health Care Provider/RN

Science

Followed Dr. Robert Malone, Dr Peter McCullough and others

There were none

Home testing for covid.

Mostly news media, which I've learned NOT to trust.....too much political bias.

Medical studies and university research findings.

Google

CDC

there are no trusted sources. everyone has an agenda. the u.s.gov't (fauci) is the worst offender

CDC and NIH websites

CDC primarily - and the NYT's daily mapping by county

Diverse Professional colleagues across many disciplines and journals

this administration has put a lot of doubt in me as are we being told the truth

When government authority said masks must be worn in public places, I wore one. When that rule was rescinded, I stopped.

There are no trusted sources.

ref News Media: Public Television TV stations for the most part, PBS, WNPB etc

Reading medical studies and results.

employer

Work place

Cdc website

I don't trust much of anything about covid-19.

Work

this is a tough one!

My own online research

Media very poor info.

GOD is my most TRUSTED source!

Trusted no one, least of all fauci

My Bach of Science in Nursing, common sense, and critical thinking

My own research

none

Places where's I am employed.

Appendix D - BMC/JMC 2022 CHNA Aggregate Survey Data

My own research and judgement.

Oh I don't trust any of it

Professional journals

I am a registered nurse, first hand information

Gov't agencies

Our state Governor (Jim Justice) + online medical sources, studies, and statistics.

at work

I do my own research, as usual.

The West Virginia Dashboard helped me a lot!!!

CDC

Pharmacy

I had worked in an inpatient hospital setting on a COVID unit

Neice is a dr and I trust her

My trusted source of news in National Public Radio

Dr. Gaucho and other experts. I listen to radio (npr) and TV also.

CDC and NIH updates

I HAVE ACQUANTICES THAT ARE EPIDEMIOLOGIST THAT HAVE STUDIED THE VIRUS FOR THE DoD

Research, cdc etc

L

I am a registered nurse

Myself

I don't believe any reports on the matter because our government and news media are corrupt

CDC

my research

Weekly work updates, CDC updates

None

My faith in God.

All fake news

Medical journals and CDC bulletins, continuing ed

I'm employed by PAAC doing vaccinations

I work as a Paramedic so I saw it first hand and learned through observation of how other progressed through the stages of the illness.

Certain specific epidemiologists on the internet. And NOT the CDC.

When I was being put in the hospital overnight after having surgery.

I did research on the CDC website and made up my own mind.

personal research on the internet

My own research and education

The govt spokesperson. Nothing from local officials.

No damn body

My own research

Appendix D - BMC/JMC 2022 CHNA Aggregate Survey Data

Looking at the average age of death from COVID-19 being above average life expectancy from internet and news reporting... the fear was silly all along

CDC

Dr Fauci

These questions about COVID should not be asked; COVID was a political ploy

Combination of all

Employer

I'm a nurse

Conservative News Media

Church

a niece who was finishing her degree when it started and is now an immunologist

Johns Hopkins

Multiple professional resources (M.D.)

Work

Checked CSC and WV government sites.

None have proved reliable. I have done my own research

Conservative news services

Friend with PHD in Immunizations

CDC

My own research

multiple places

I don't trust anyone because everyone's saying different things. I've been in close contact & shared drinks with people who got COVID and still never got it and didn't have the vaccine at the time. Doctors are never on the same page, and some are just saying it's a "hoax"... WV medicine (and all around the US honestly) is a joke

Variety of professional information

I tried not to let COVID-19 affect our routine...

Common sense approach to self care, professional care, if necessary (it wasn't!)

I don't listen to all of the lies and hype on the news or social media. I read a variety of articles of sources I trust and draw my own conclusion as to what I believe.

FLCCC.com

I didn't believe any of the stuff it was all bull to me

Work

My own intuition. We are being lied to.

No body is trusted.. too much politics involved

Dr Anthony Fauci of the National Institutes of Health and the leadership of the CDC.

Friends in the health and infectious disease fields.

My own judgment

Governor's You Tube channel updates and the WVDHHR website

Nothing was really trusted

Look information up on trusted respected sights.

Appendix D - BMC/JMC 2022 CHNA Aggregate Survey Data

Employer

Work

Cdc

Absolutely not the media

personal research, namely the CDC website

Dr Fauci

VA

The pandemic has proven that we all were learning as we went along..I have little trust .

As of today I have Covid and residual effects are yet to be determined

NYT association., news reports, and my daughter, who worked for a public health association.

My workplace

My own health and listening to my body

Getting real info not what is broadcast over the traditional media outlets

I do my own solid research

Medical journals

Work

I work at the hospital and received information thru the intranet and from the infectious disease doctor.

Media

Self-knowledge and availing myself of related information.

All of the above

Nurse in the family

CDC

Work

WORK

Fox News

Place of employment

Governor Justice's updates

www.worldometers.info/coronavirus

Q43 - How often do you smoke cigarettes?

5090 Responses

Field	Percentage
Some days	2%
Every day	9%
Not at all	88%

Appendix D - BMC/JMC 2022 CHNA Aggregate Survey Data

Q33 - How often do you vape or use an e-cigarette?

5088 Responses

Field	Percentage
Every day	2%
Some days	2%
Not at all	96%

Q34 - During the past month, how many days per week did you get exercise from running, gardening, walking, or something else?

5081 Responses

Field	Percentage
1 day per week	11%
2 days per week	15%
3 days per week	18%
4 days per week	11%
5 days per week	13%
6 days per week	6%
7 days per week	13%
None	14%

Appendix D - BMC/JMC 2022 CHNA Aggregate Survey Data

Q35- On average, how many hours of sleep do you get in a 24-hour period?

4996 Responses	
Field	Percentage
0	0.16%
2	0.18%
3	0.36%
4	3.34%
5	6.49%
6	28.98%
7	25.06%
8	25.24%
9	5.26%
10	3.22%
11	0.28%
12	0.66%
13	0.12%
14	0.22%
15	0.10%
16	0.14%
17	0.02%
18	0.10%
19	0.02%
20	0.02%
24	0.02%

Appendix D - BMC/JMC 2022 CHNA Aggregate Survey Data

Q49 - What sex were you assigned at birth, on your original birth certificate?

4972 Responses

Field	Percentage
Female	71%
Male	29%

Q50 - How do you describe yourself? (select one)

4977 Responses

Field	Choice Count
Male	1,451
Female	3,497
Transgender	7
Do not identify as male, female, or transgender	22

Q51 - Which of these groups best describes your race? Please select all that apply.

4956 Responses

Field	Choice Count
White/Caucasian	4,682
Asian	47
Black or African American	172
American Indian or Alaskan Native	54
Native Hawaiian or Other Pacific Islander	6
Other (please specify)	101

Q52 - Are you of Hispanic or Latino origin or descent?

4877 Responses

Field	Choice Count
Yes, Hispanic or Latino	97
No, not Hispanic or Latino	4,780

Q53 - What is the highest level of education you have completed?

4977 Responses

Field	Choice Count
Less than high school graduate	92
High school diploma or equivalent (GED)	877
Bachelor degree or higher (includes any advanced degrees)	1,995

Appendix D - BMC/JMC 2022 CHNA Aggregate Survey Data

Other (please specify)	188
Technical or vocational degree/certification	333
Associate degree	500
Some college or certification	992

Q43 - What is your estimated yearly household income?

4920 Responses

Field	Percentage
Less than \$20,000	9%
\$20,000 to \$29,999	8%
\$30,000 to \$49,999	15%
\$50,000 to \$74,999	18%
\$75,000 to \$99,999	13%
More than \$100,000	23%
Prefer not to answer	14%

Q44 - What is your marital status?

4974 Responses

Field	Choice Count
Married or in a domestic partnership	3,201
Divorced	593
Never married	55
Separated	72
Widowed	470
Other (please specify)	41
Single	542

Q45 - How many children under the age of 18 live in your household? Please enter a whole number even if you are not the primary caregiver or biological parent.

4448 Responses

Field	Choice Count
0	3,474
1	488
2	320
3	112
4	38
5	11
6	2

Appendix D - BMC/JMC 2022 CHNA Aggregate Survey Data

7	1
8	2

Q46 - Please tell us about your relationship to the children in your home. (Select all that apply.)

Field	Percentage of Choices
I am the biological parent and the primary caregiver	68%
I am a biological relative and the primary caregiver (grandparent, great-grandparent, other)	14%
I live in a household with children for whom I am not a primary caregiver	12%
I am a non-related guardian, foster parent, or other primary caregiver	6%

Q47 - How were you invited to complete this survey?

4973 Responses	
Field	Percentage
My employer	3%
Social media	1%
Friend or family member	0%
Public school, library, or other community organization	1%
Other	1%
MyChart message	71%
Personal email invitation	23%

Q48 - Is there anything else you would like to say about health in your community?

Lack of affordable housing, this is causing people to lose everything and live on streets

The health care system as a whole sucks. Not just my community. It seems providers do not listen, do not care, and are just in it for the money, or the government dictates what can and cannot be done.

very disorganized, very difficult to get good care

I believe children are suffering because they are not learning the basics in school. They need to learn life studies and how to manage money

Most people my age try to take care of themselves and get medical attention routinely.

It pains me that information comes from social media that is often wrong

No thank you.

Affordable elder care

the transgender phenomenon is contrary to nature and indicative of the advanced degree of societal breakdown we are witnessing. Its promotion among the young is an extreme form of child abuse.

Basically I think it is very good.

extremely poor mental health access, everyone I meet complains of mental health issues and inability to get treatment

No

We NEED a community rec center w/ physical fitness equipment, aquatics and sports courts for racquetball, basketball, track for walking or running, reasonable annual membership fees for seniors, families or single adults!

N/A

Education on proper health and importance of exercise would help if information was given all thru school and help prepare for healthy lifestyle.

No

Thank You

Thank you for all that you do and that we need more health care people out here in our community

not optimal health is related to not optimal education

no

Heart Disease Testing should be done yearly over 40 especially for people with a family history.

The number of health care providers is not keeping up with the pace of growth in population in this county/area.

At each public event, it would be nice to have outreach tents from our medical institutions there to provide info, encouragement, directions for groups, maybe even blood pressure checks or something simple to get people "in the door" to taking care of themselves better.

No

We are losing services and parking for medical appointments

My doctor takes real good care of me. Very happy with my doctor. My health is good.

I and my wife are satisfied with our health status and insurance coverage

Please affordable indoor pool, gym and more doctors

We need another option for weekend care other than going to the emergency room or driving to Winchester or Martinsburg!!

For many, high quality health care is too expensive to attain, even w insurance I have paid over 30k this year !

Obesity and poor education are biggest issues from an employer standpoint. Covid restrictions increased these issues immensely!

Prosecute and sentence drug dealers

No.

Overpriced, poor communication w/ providers

Very good, the hospitals are very good.

My healthcare costs including premiums cost over \$1,000/month. I am educated and make a good salary but even I struggle to pay the equivalent of ANOTHER MORTGAGE. I don't feel like I can AFFORD to go to the doctor any longer and I am concerned about how long I will be able to pay the insurance premiums which are currently set to renew at \$780/month for ONLY ME! I have never drank, smoked or abused my body. I have always been physically active and am very conscientious of what I eat. It's NUTS!!!!

People are not very receptive to health education.

Income in this area does not match the dramatic increase in cost of living. That has big health consequences

Wish they would accept my insurance

Drug use terrible

No

There is too much obesity in WV, and too much smoking.

No

I'm only familiar with health in the Shepherdstown area, and have the good fortune to live a fairly healthy middle class life in a great neighborhood. For this reason, I feel my response to the survey applies only to the good fortunes of middle class life and not to the broader Jefferson County and surrounding areas.

Emergency room service is terrible when it comes to the doctor's. It should be called the band aid room, give you a shot and send you out the door. Couldn't eat and in severe pain, 5 days without eating because of my gallstones gave me a shot and sent me out the door and was told to see a surgeon.

Telemedicine for specialists is a waste of time. It should be reserved for check-ups only.

ER Dr's need to listen better to their patients. Inwood needs to get back to the health care they once provided it has declined dramatically on the service's it is now providing.

Driving is a right, not a privilege. We need to closely monitor doctors prescribing patients prescription drugs that have a driver's license. I was almost killed by a driver who was on medication and they got a slap on the wrist.

NO

No

Proper healthcare lacking

Good health services, especially the many WVU operations. Thanks.

We need more affordable, quality care for ALL.

Wait time are too long for appt to see physician at harpers ferry family medicine

Wait times in E.R. still too long.

No

lack of dental care impedes my speech and ability to eat healthy foods

No

I have concerns about toxicity in air and water due to various industry and farming runoff

Morgan County needs to address substance use as a medical disease instead of stigmatizing any one with this issue.

Many residents do not have finances to maintain a healthy lifestyle.

no

Nothing

No.

Cancer there has to be a way to get rid of it for good. Too many ppl has it and i know there has to be a way to find a way to cure it.

No

It could be improved greatly if it were made affordable.

Not at this time

Need more exercise for children

Valley Health offers more services, closer to home than WVU Medicine. It's ridiculous that a 2.5-3 hour trip is the answer to our healthcare needs. Do better.

I am a senior senior citizen. I was very active in my younger years. I was also exposed to loud noise, radiation and several nasty chemicals and smoke.

We need more compassionate and thoughtful personnel

My own experience is that I have a few good doctors in my home county, but I often have to travel out of state for specialists and tests because not enough good specialists or waiting lists are long for them and for MRI's etc. Not timely care.

No

Poor specialist care I go to Winchester

Dental care needs to be thought about very seriously, if people are able to receive proper dental care it can prevent so many other health problems.

No

Dental was #4 on my list and there should be more access to low cost dental that is decent. My low cost dental (with insurance) actually caused more dental problems. We need solutions and not more problems. Also funding into all the puclic schools in the area and not just 1 that doesn't need it when others still don't have proper heating and a/c.

not really, other than don't like long waits in ER

No

We need better health care coverage as well eye and oral coverage

I would like to see more community wide health based initiatives for people of all fitness levels - not just the fittest people

I am concerned about the number of tobacco/vape shops opening. Smoking and vaping should be banned in all public places whether indoors or outdoors.

na

Most people in Jefferson county stick their heads in the sand about what is really going on in the community. That needs to change.

Corrupt local government gives a pass to developers to ignore local provisions for green space, water run off mitigation, sidewalks, parks. Developers are the most powerful members of the county council.

no

Covid19 response by wv was severely mishandled, what was done the the school students, complete failure. Numerous studies are out about masking yet hospital and doctors offices still exploiting covid

No

Have noticed more specialist. Changes in care from local hospital since wvu took over

Prior to Covid the Ranson Community Center provided safe indoor walking space for my husband and I to exercise. We really miss being able to go there. We walked about 3-5 miles weekly at the center.

If a child (living with his parents) commits a crime with a gun.. Hold parents legally responsible. f securing/controlling the guns in their house

Would be nice to see more educational health programs through the hospital partner with the schools.

different socio-economic groups have different needs

Most work very hard and have especially for the past few years during the covid crisis. I commend their stamina and ability to keep going. I'm sure on most days it is a thankless job.

The covid pandemic has shown that people in our community are fairly cavalier about their health and the health of others.

No

No

America should ban all artificial colors, foods and substances

We need a wellness center, like the one in Berkeley that you guys shuttered last year.

The VA needs more help or something my husband uses them and it takes for ever for him to get appointments and answers to questions

No

It's not right for drug addicts can get more help with medicines like norcan and it's free and they can get it with no problems but others can't get help with insulin chemo or what ever else... it's sad.

We need doctors, good doctors. We need a new hospital. I will NEVER go back to the "so called hospital and so called emergency room" ever again. That hospital is a circus with clowns .

thanks for caring love you

No

Availability/timeliness of service availability of my PCP

No

More dr and dentist accepting Medicare

No

It's really depressing that the only new stores around Jefferson County are vape and CBD shops. My child is only 1 year old now, but I can't protect him forever from drugs when it's condoned on what seems like every street corner in Charles Town.

Just because a family needs a car doesn't mean we, the elders, don't need help from time to time with our cars.. I AM not covered by a secondary ins. Medicaid. But Medicare won't let me go to East Ridge for counseling. I have to go to Shenandoah Behavioral health. I wish I could be admitted for two days to "jump start" my mind n body at once. I am finding it to hard to do on my own.....

Not at this time

Not enough equipment and services for bariatric patience

I live in Jefferson but travel to Berkley county for medical care due to the quality of what's available. Only exception is extreme emergency

Hospital care is poor

no

No not at this time

Doctors, nurses, and staff seem understaffed. They are hard workers who do their best and always have been pleasant and caring individuals when I have had need of their professional expertise.

No

I wish there was more understanding for people like myself who experience chronic pain with NO judgement by the health community.

No

I believe in medical freedom. I also believe in parental rights. I will be advocating for the WV Legislature to pass a parental rights bill and in that bill, enforce that parents have access to their children's medical records until the child turns 18 years old.

We do not have access to professionally designed diet and supervised exercise programs. Our students need anti-vaping programs.

no

Employers need to be out of the health care system, wellness programs to get insurance premiums is personally invasive, health care costs should be the same whether paid by an insurance company or a patient, no artificially raised prices to give the insurance company a discount

We need advocates and resources.

Need help for drug abuse.

It is really hard finding help for my son who is special needs. We did not know where to go and who to ask about getting help for him in the ways we and he needs assistance. I am homeschooling him and we need help.

It needs to improve!

No

Yup, it would be nice not to have to wait until the day before a procedure to find out what time yours is. Why?

NO

Please get rid of community bars. They are a magnet for riff-raff.

Pay primary care physicians more as they are needed more

WVU should focus on increasing quality in all of its health care settings in the eastern panhandle. The good providers have long wait lists to get into and many leave the practice after a year or two. Look at WVU OBGYN in Martinsburg. They cannot keep good providers; it's a revolving door. Pediatrics around here is the same way. That is why most people drive to Northern VA for medical care. Focus on the quality of care, rather than expecting providers to see patients every 20 minutes all day long. The medical options (coupled with the poor education system) are the biggest reasons I want to move out of the state of WV.

no

Need to expand JMC to be able to treat seriously ill or traumatically injured patients to prevent more trauma to the family by having to travel out of state to maintain contact with patients.

No

My husband has elective surgery need and this will entail 4 trips to Morgantown (2.5 hour drive), 3 within one month. We can afford this, but many cannot

Very difficult to get appointments with specialists for cancer follow ups and compression fractures.

no

Mental health accessibility

There needs to be more health/nutrition resources for the homeless and disadvantaged.

No

We need quicker access to health professionals of all types. The services need to cost LESS,

Obesity, drug/tobacco/alcohol use coupled with poverty, lack of housing, and poor employment opportunities make this a somewhat depressing place to live. I'm a teacher and the k-2 kids in this county see the hopelessness of the adults as normal. If more things aren't done to show them another way of life, this cycle of poverty and poor health will never be broken

I'd like to see people give up alcohol, drugs or tobacco and I wish more people were able to afford nutritious food. I'd like to see the return of the monthly child allotment that President Biden enacted continued as he wished to do. I don't think WV Senators and Congressman Mooney are interested in providing help to the poor in our county/state.

As in many communities these days, we have some problems, but not as nearly as many as others, especially large cities. And, all anyone, in need of health care, in our community needs to do is visit any of our Excellent Community Health Services, and they will find the best of the BEST!!!

Need more doctors and staff but to get them they need to be paid better

The problem with people smoking everywhere (at our children's sports games, directly in front of stores, in every public parking lot, at community festivals and events) is so severe that we are considering selling our home and relocating to a different state.

Don't ask this again

Too many overweight or obese health care workers.

Nope

Overweight

We need to work on doing more for the homelessness situation in our area. We also need to be there for the children in our community more often than not.

This survey was too long.

We need free testing for heart and lung issues that are known to everyone.

No

good job with the world today

Wish it was better

No

The environment is lovely & peaceful for the most part.

Better paying jobs are needed to attract new workers and retain our youth.

Valley Health War Memorial needs replaced by another agency who care about the community.

Need mental health counseling it's my main concern

It's time to stop forcing people to wear masks in medical facilities.

No

Urgent Care is not a substitute for health care. I don't want to visit Urgent Care every time I have a concern just because the medical facilities aren't adequately staffed.

Yes, get rid of the mask mandates. They DON'T Work. If you WANT to wear a mask, wear one, but don't make me wear one.

Really would like to see low income housing and more help for the homeless.

No

no

My health went down for the last few months due to a neighbor burning construction materials in his / my back yard. This has caused some major health issues for me (Asthmatic) and others in the area

Very poor selection of Dr's and or specialist who care about the communities health , or patients health in two years and a half no one from my primary care practise has ever checked on me or any of my health concerns.

I believe if people would slow down their busy lives and connect with each other that many health problems would go away. If there were more healthy actives for people without always serving alcohol and fast food but of course the bottom line is money. So let's keep feeding the beast and people's health will keep declining as they age.

no

Assisted living, day care for elderly.

It would be good if wait time at the ER could be reduced

No

My insurance states I need to drive to Maryland to obtain providers there. WV is "Out of Network", even for Physical Therapy.

I am privileged and not reflective of most people in my community. I am also a practicing nurse practitioner, so am very knowledgeable about what I need to do to care for myself and how to work the system.

People need to start taking Covid seriously

Increasingly deteriorating mental health in the form of DISINFORMATION from social media is truly alarming. My poor neighbor thinks she is dying of cancer b/c she got two Covid-19 vaccines. She refused to get boosted b/c she truly believes the vaccine caused her terminal cancer. (She is a heavy smoker & drinker.)

No

I believe drugs are a big issue in our little community. I feel that this issue needs to be addressed so that our community can continue to grow and flourish, not wither away like other communities filled with drug addicts.

Dr Amanda Michael and staff are amazing, although once the office became WVU healthcare appointment availability has decreased.

Not much to brag about

no

Make it more affordable

I am pleased with my medical care.

No

it sucks. People are fat and lazy.

Drs and nurses have to learn the medical privacy act. Because they tell your medical stuff to all. I'm sorry

Additional facilities, especially fitness center at hospital

No

Nothing

yes. fixing the high cost of medical care, and the outrageous price of drugs, would go a long way toward improving community health.

No

Nope

I see some of my friends, as I, who are aging and have no family to help in an emergency or when we need that little extra help to keep our level of living and semi independence. Don't see more nice facilities for us to retire to and be looked after.

you can not have good health care when the only hospital in the area does not know what they are doing. we need a real hospital

nope

No

We've lived in the area less than a year. It was a bit difficult finding a primary provider, dentist, and ophthalmologist.

Thank you for evaluating this. Taking the survey was a reminder of the privilege and safety I've been gifted throughout my life. May your work in evaluating this across the community help inform how we ensure that all have access to this privilege.

The community needs support to get residents to medical facilities in emergencies.

I really need ac n orthopedic Dr. In Jefferson County wv, to do surgery on my left shoulder; remove the rod and screws and do surgery on my right knee; MRI was done 12/15/2021 2 torn ligaments, a cyst and osteoarthritis

none

No

People need a sense of hope to be and feel healthy. Poverty diminishes hope. there is a high need for well paying jobs and affordable housing in Jefferson County.

I wish doctors in WVU Physicians would get their diaagnosises right and not guess.

Have a good day

Most people in ill health got that way because they abused their bodies and, maybe, minds

more doctors to choose from

Thank you!

no

relatively low income equals relatively low overall health level. But -- beware of using AVERAGE figures. For individual health indicators, I believe MEDIAN stats are more insightful. MODES are less helpful, but still have analytical value..

I appreciate the variety of services available, am grateful I have insurance, Most of my medical events occur in Berkeley County, but my GP is at the Shepherdstown WVU office

there are a lot of unhealthy obese people

no

Please send more health care providers. It is difficult to get an appointment as there are not enough qualified health care providers. At last appointment, doctor entered the room and stated he only had 6 minutes for the appointment!

Can never get appointment always a video never face to face

ER service is way too slow

I am much more fortunate than most people in Martinsburg and Berkeley County.

Would like to see more open space for parks & outdoor activities & put the brakes on all the development.

Morgan county is in need of more medical care facilities, housing, restaurants, grocery stores, dental facilities, department of motor vehicle office, social security office. Morgan county needs social programs and financial programs to help senior citizens. We are the forgotten group of people. It seems like seniors are of no value after a certain age. We live on a fixed income, making us choose between food, heat, medicine, etc. welfare programs are geared toward children and younger adults and children and after working your entire life to retire in what is called "the golden years" which are not golden, most seniors just scrape by and even if you do have a little extra that you managed to save through the years it is held against you if you apply for help through the government social programs. They don't consider that we hav3 too pay taxes, car insurance, homeowners insurance, medical bills, buy food, etc. while living on limited income. And if a spouse on social security dies then it is very difficult for the surviving spouse to live on one income especially on social security. There is a lot that needs to be done just not in Morgan county but across the country as well. But Morgan county is lacking compared to Berkeley and Jefferson counties.

No

Mental health isn't well taken in care of by health care providers

It needs improvement!!

I've seen EMT & First Responders not sure what to do in a situation and also ignore someone who was fading fast from trauma

no; thanks

No

Seems to be improving

I am very happy with the progress WVU is making on recruiting physicians to the area so that we don't have to go to other others for health card

No

Seems healthcare and insurance is expensive.

I am so thankful for the community of nurses and nursing assistants . I appreciate all you do for others. Transparency with regard to virus's and updating information constantly is needed . I only trust our medical community , hearing important information illnesses we need to know as parents and as seniors

Mental illness is our biggest concern

We need to have God, prayers and the pledge of allegiance in our schools. We need to keep our country's history. We need to keep the government out of our schools.

Having to wait excessive times for specialist care is dangerous for people my age 74

I thought the COVID situation and vaccine were handled well, very organised, very fairly distributed.

more dog parks

People in my community need more help with healthy lifestyle,better nutrition and being more aware of the best food to give to their children.

End mask requirements or have an alternative for people who are unable to wear face coverings.

No

It is Ridiculous to require MASKS!!!!

need list eyes doctors in Berkley county

Physicians need to be honest about obesity, stop sugar coating the messaging. People need to be told that excessive body weight can be deadly

Since Covid19 it has become markedly less accessible...

The elderly need facilities closer to home.

No (Survey was too long)

Thanks to our medical staff for their hard work.

Better education and mentoring of children a d teens would improve the overall health of our region

More current research lead physicians

no.

Nothing right now.

clean air and moderate temperatures

Unbridled housing development is making our narrow Country roads traffic hazards with overload of vehicles, dangerous intersections and insufficient personnel to enforce traffic regulations

need to take care of our seniors more .

Just that we need more schools, more hospitals (or at least a better equipped and larger hospital) and definitely more activity/community centers equipped with swimming pools, basketball + volleyball courts and our community could definitely use a roller skating rink

Thank you for being concerned

NO

There is a lot of anger, fear and stress from political issues. Trumpism is very violent and full of rage. There are many guns in the community. Republicans, who are dominant in this area, have shown they are ready, eager and willing to use them.

There's not enough good caring/truthful doctors in my community. The ones that are here, are not taking anymore patients. WVU Community Healthcare System, fired one of the greatest doctors, that took his time to see that everyone got awesome healthcare! Your healthcare system should be ashamed of yourselves, for making sure that Dr. Paul Quinitillo can't practice medicine anymore!!! I'm very upset with your healthcare system and so are lots of his other long term patients!! 😡

No

I do not like that it takes at least two weeks to get appointments with most any doctor/doctors my partner who is a WVU patient. I myself have to wait also. The alternatives are urgent care and emergency rooms. We used to have doctors they would see us the same day or at least in a day. I feel that the medical field while it has improved in some ways with modern tech it has also lost the ability to respond to patients as people and now we have just become cash cows. Money making profit making customers. I feel it's hit or miss. If I get a good doctor/health care provider. It's becoming really scary and I have health insurance. I can't even imagine those poor people who don't. Remember you did ask me to complete this survey so no offense. There is nothing personal left in medicine these days. I'm hoping you can prove me wrong. Thanks for listening

No

Again there was a great deal disappointment when the wellness center was closed

No

Over 50 people need free eye and dental care. I would rather have \$50.00 less in SNAP benefits if I could have free LOCAL dental and eye care for those of us over 50.

LOTS OF BOYS AND MEN WITH OBVIOUS MENTAL HEALTH ISSUES OWN ASSAULT RIFLES

no

school lunches need to be real food - our children are being fed packages

I'm privileged, so my experience may not reflect the needs of my community as a whole.

Medical misinformation has a negative impact on our community.

Need better training in the emergency facilities and doctor retention.

Really wish we had a wellness center in Inwood that would become a source of community pride and center of health information

we need to do more and better, health care is not good as it is and it needs to be changed

This survey clearly was not designed for middle income retired old people

Luckily my family has health care. My answers about my area are based on observation only.

It would be beneficial if independent physicians could access my chart without having to pay a fee.

Would prefer to do regular office visits on line

Not at this time

People around this area appear to be unhealthy in general. Obesity & smoking are extremely high in my personal observations

no

yes keep your drs. you have don't know what you are losing when you let them go

I am not aware or have any perceptions of the actual health conditions of my community, my answers are based in what my personal experiences are or have been.

i wish they would stop smoking! the smell on their money is horribly!

I prefer not to answer many of these questions. I am not out very much socially and not aware of the community health issues

'I do not have a steady to live' does not make any sense.

No

Seems like wvu has over extended themselves with building's... as there are not enough doctors. Don't like your "new" billing system that pays the oldest open charge as opposed to the visit you are paying for.

Too specialized, have to go to many health professionals to get the information, testing you need

I don't like surveys!

no

Not at this time

I've only lived here 2 years, mostly during covid. I'm not all that informed about my community yet.

1. Inexpensive High Speed Internet to access information on health care

The way obese people are treated at ER. I have been a few times for bleeding and have been treated very poorly and symptoms not really looked at. Blown off. Just because a person is obese doesn't mean they are lazy or dirty. And to hear the worker or nurse make fun of you when they think you can't hear them. It hurts and it's not fair. Our symptoms should not be ignored just because you don't want to do your job. Makes people feel awful and even more depressed. Why bother going to get help if they aren't going to even try.

No

Lack of in state providers

My home health care nurses are amazing! The physical therapists, and occupational therapists have been great also. As for Berkeley medical center, they really need to step up before people lose their lives.

It's uncaring and worthless

None

Obesity is prevalent and WV has horrible services like the public pools and recreation facilities are terrible

No

Procedures should be cheaper and easier to obtain

Why does WVU charge so much more than nearby states?

Need better dental that accepts adult Medicaid for preventative care

Personally I think we need healthier food options (i.e. farmers markets, fruit stands, etc.) Having fast food chains at every turn just worsens the obesity pandemic, but unfortunately it's much easier to do that than go search for fresh fruit and vegetables. I enjoy growing my own veggies, but many others do not know or take the time to.

Everything I felt was described in detail.

Need more compassionate physicians who take their time with their patients.

I am recovering from a hip replacement

Too much smoking

Difficult to get appointments with specialist

It is very run down. Businesses closing. Lots of drug addicts. Etc:

Bring services to Berkeley instead of everything being at Ruby

Type 1 children need more services locally

The ER at Berkeley Medical is pathetic. Waiting 3-4 months for imaging is unacceptable. Drs. should not argue as to what pt. issues belong to what Dr. They need to work together. Cardiologist and Infectious Disease almost killed my daughter. I personally drove her to Morgantown to save her life where she had open heart surgery 4 days later. Berkeley Medical (?) needs a serious house cleaning to make things better

No

Needs improvement

No

as a former teacher I worry about parents abusing drugs and the effects it has on their children

Love Berkeley County

The lab for blood test is so fast and efficient. the lab and support workers are great. I can praise the staff at the lab building 3. so pleasant and competent I think Berkeley medical has treated me and my family with great care and are very professional and caring. I have lived here for 42 years and never had a bad experience at the hospital or with any dr , nurse , or staff. no complaints at all

No

No

Just keep having availability. Seminars. Crowd gatherings. If you keep adding in freebies, they will come!

WV medical sucks

Yes, too many lazy overweight entitled uneducated hostile lying pathetic people who have no clue but it's useless to ask me, I know how to take care of myself. Blessed to have been brought up with good people

There is a need for more free food distribution centers~

No

There have been some very good doctors here, but they never seem to stay. I prefer D.O. vs. M.D., but there are very limited options compared to where I moved from in south Florida. Also, both my husband and I have chronic diseases that have been almost impossible to manage due to the limited options in healthcare and provider turnover.

I believe people need to be more knowledgeable about mental health in order to help everyone in need. Lots of people deal with mental health and do not even know because they were never taught about mental health.

No

I would like to see increased availability of family recreational activities. This would help to resolve the obesity problem evident in the county.

The good health care is there if you want to access it.

great health care from WVU!

No

I feel its above average

No

Needs some work. Specifically, stop clustering medical services around hospitals that are located in distant urban areas. Better insurance options would be a plus also. Improve educational opportunities for younger people. Better internet, and economic prospects. Wow, that's a tall order. Good luck!

Yes, WVU providers do not return calls in a timely manner. Also, COVID protocol needs to accommodate people who are asymptomatic so they can have procedures done at the hospital

We can do better!

no

Healthcare is Big Business. It's not about patient care. it's about the numbers. One hospital builds a building then BMC builds a building. Cat scans not read locally. Takes an hour or more to get a reading. Some having a stroke cannot wait that long. Someone needs to worry about our community and our choice for health care.

No

No

Why are we allowed to shovel antidepressant medications down our throat, guzzle down liquor, and stuff our faces with Popeyes but risk getting thrown in jail over a little marijuana?

Our community needs help

no

No

I don't like it that if i need my doctor for a pain or problem i am having now i can't get an appointment to be seen. I have to go to urgent care.

need door to door transportation for disabled, diabetic support group

No

I love my Primary Care Physician Dr. Amanda Prince!

No, I think you have covered every possible area of health care anywhere. Quite an exhausting survey!

No

Its sad when you have to go outside of yr county to get better care.

More doctors in Jefferson County

I am totally isolated so I do not know

I think that Berkeley Medical Center needs to evaluate their ER Had terrible experience

Great place to live. Great people. Great attitude. Great environment. WV is THE best kept secret for clean free uncluttered living. Civil. Respectful of the individual. Independent. Polite. Lets keep it that way. You ppl have good intentions, but less government is best government. We dont need your controlling ways!

With inflation out of control prices of groceries and medicine is a real concern

I'm from New England. The amount of toothless smokers, male and female, down here is appalling.

I am pleased with Valley Health and WVU. My difficulties now mainly relate to vision loss in one eye. This survey is toooooo long.

too much obesity

No, but questions very nosy & prefer not to really answer any more surveys like this again

Hospital needs to be updated...rooms are really small...spent 4 days there last year after surgery. will go to Meritus Medical Center next time

I see too many obese women and children. Fast food places are always full or there is a line. The community could offer some basic home cooking classes.

Please have availability in medical appts. I haven't been able to get an appointment in months and the office staff are not nice

No. Most questions very nosy

Survey is way too long

i know two people who need help. one is young and physically healthy but homeless.the other is very old and lives alone without much help or company. i dont know how to help either of them or where to turn to to learn about the kind of help might be available to them.

Offer delivery of food banks.

No

Dental services should be free for disabled persons

I have nothing else to add

Yeah Martinsburg & Jefferson County hospitals suck & wouldn't take my dog there or myself, I'd rather go to Winchester medical or Loudoun County!

Girls are girls and Boys are boys. Bring God back and read the bible. God bless the USA

No

I just want to say that I think I already completed this once, but got another message about it. Also, sadly if anyone suffers from a lot of what the questions ask they probably don't even have access to a computer, so I don't see how this is truly going to help what is most needed.

No

While I think access to existing services is the biggest problem in Berkeley county, the poor quality of those services is the second biggest problem.

I just wanted to clarify something, your earlier questions about whether I had been molested, beaten weather someone live with me no one lives with me nor has lived with me for 13 years plus so anybody I spoke of were past relationships stepfather so on so nothing is in recent time no one has lived with me for 13 + years thank you for your time

to stop people from begging on street corners

Not enough mental health care for youngsters

There are a lot of invisible poor and homeless in our community and I see them due to participation in 12 step recovery programs. Our community does a terrible job of estimating how many there arr, what their needs are, and of building compassionate outreach to these folks who are mostly young. They are living in our woods and along roadsides and are mostly regarded as criminals instead of as thrown away children.

urvey is inclined towards creating programs/assistance for specific groups of people (mentally challenged or ill). I will not take one of these again.

make it more accessible to low income residents and children

WVUH has provided us with excellent care for more than 28 years. Many thanks!

I'm good thanks

No

Doctor not listening

It is difficult to get local appointments with specialists. Appointments need to be managed better

Takes way to long for most testing and surgerys to be approved and sceduled

I wish more people would listen to medical advice

Dental for the elderly mental health for teens over 2 yrs is no excuse

Too many people and too few medical providers is going to lead to a disaster -- SOON!

Radon and tobacco are killers in Berkeley County. The opioid epidemic has not gone away.

Would love to see a Rec Center on the north end of Martinsburg for the Falling Waters/Spring Mill area, growing like crazy and Pickleball is such an great option for exercise for all ages

No, not at this time.

Help people

I worked with many low income families for 38 years. Their struggles impacted every aspect of the children's lives. It is too difficult for them to break the cycle of poverty without legitimate regulated assistance from their communities.

N/A

Need bigger or more Hospitals

Too much fast food to support obesity!

Do NOT require people that can NOT wear a mask to put one on! If telehealth is offered then the physician should not try to make you come to the office!!! I really need to see a couple of different doctots but can NOT because of the stupid MASKS!!!! If something happens to me medically it's the health care communities fault!!!!;

No

No

We have a huge problem with obesity, mental health and prescription and recreational drug abuse. More programs need to be made available and for those who are cannabis patients, there needs to be places easier to get to to get the help they need.

It's hard to trust health care system based on our present world situation

NGOs are filling many gaps in the health system - such as vision and dental.

You need to raise the professional level of your doctors and specialist and add more qualified specialist so people won't have to go to Winchester, Hagerstown, or Morgantown seeking qualified specialist

Need more primary care doctors.

For those that have children it would be nice to have free immunizations at the doctor's offices

No

From what I have seen/experienced, the general/average health in Berkeley Springs overall appears to be rather good and well-managed

Please improve the professionalism of the WVU Medicine Berkeley Medical Center scheduling department.

No

As a transplant to the area, I am appalled at the numbers of tobacco smokers I see.

do not trust Berkeley Hospital

We need more specialists in the area. I have had to drive to Morgantown for two specialist appointments now. Some people don't have a reliable vehicle to drive that far or even the gas money to do so.

I am Disabled due to a stroke, and living on SSI (which is not enough). I don't feel like there are enough quality affordable housing opportunities available in my area, as a result.

I hate surveys

Community is not well educated

Provide timely Mental Health access. 2 years for counseling is absurd.

No

Get a better Dr at springsmills. She jacked me up. Next one was awesome

No. Thanks for this survey.

N/A

Morgan county is rural. No public transportation, gyms, health centers, community centers unless you live within the town limits

I believe a lot of people are suffering. How can we volunteer to help the community

No

Not enough providers to access. Medical places do not follow through! Too hard, especially for older people.

No

No

I used to live in Washington County, Maryland. I ran or bicycled daily because there were accessible paths and bike lanes everywhere (or at least conveniently located). I wish I could do that as much in Berkeley and Jefferson Counties, but it's very dangerous. I do still walk and run, but it's very risky and I've had some close calls here.

No

Berkeley Co Health Dept had regular talks on the local radio station during Covid, think it was Monday mornings. These were extremely helpful. Also, between the radio announcers, and the officials at the Health Dept, no one was blamed for the Pandemic information or spread false information. Other communities were having a heck of a time letting their Health officials get our the word on vaccines, hygiene practices, and other common sense approaches. thanks you Berkeley Co Health Dept

Please leave my medical doctor alone we need him

No

we need more outreach, better leadership and reliable Internet

when I find a doctor I like he / she suddenly is no longer at the clinic / health center, this has happened on numerous occasions with Valley Health and Shenadoah

No

Drugs, internet, untreated chronic diseases, lack of connection to young people are major concerns in this county.

So pleased to have WVU Medicine in Berkeley County.

Bring back the gym at the hospital.

Nope

Availability to more discounted health screenings, in addition to annual blood work and mammogram.

a lot of doctors here r rly shitty

No

Rides

I misread the question about having Covid. I have not had it.

No

Please provide health care for our young adults age 18-26 who ha e no way of purchasing insurance.

Bring back the Wellness center

Have active outreach for patients that are at higher risk for mental health problems. Check in and see how they are doing regularly. They are not always willing or energized to seek help on their own.

Not at this time

Quit paying people way too much per hour to sit in redundant meetings and accomplish nothing.

Everyone is overweight and vad teeth

No

Recovering from Pfizer vaccines and tendinitis. Am active and eat proper diet. Do PT exercises and health from COVID virus getting better all the time. Life is good. Have always received good care from healthcare facilities in Berkeley County.

Too many people are ignorant of where to get truthful information since they only trust news from their neighbor.

No

Landlords should keep rents resonable for housing and businesses. More social activities.

Our greatest problem is access to emergency transportation such as ambulance services-20-25 min

Please get more help for mental health

No

Not that I can think of.

No

L

Nothing

It's nobody's business. Akin to governmental takeover of our lives.

It's a disaster

I think UWV Medical is great for Berkeley County.

No

Wish things were back to normal

No

No

Veterans need more than they are getting from the VA

I think I suffer from long covid possibly and my doctor is currently running test to see why I've been having breathing issues. Hope find out soon.

We all struggle

WVU facilites need to answer their phones. Jyst ask me about that.

Until we stop over populating Berkeley County....our health and crime issues will only keep growing!

Please, please, please open a women's health care clinic that includes mental health, empowerment, physiological awareness, etc! I'm tired (as are most women) of having men mansplain to me about how to be a woman, what is happening to my body while simultaneously watching them try to figure out how to effectively appease me! Good. Grief!!!

It's pathetic

No

I strongly believe in good health care education in school. Also, this area needs an indoor aquatic center which would greatly benefit children and seniors.

I DIDN'T WANT your blasted survey. My sex was not assigned by any mortal, but by GOD!

like the primary care set up via UWV....just need a bigger hospital....oh and the question on sex....no more surveys if you do not understand there are only two

Hearing and vision impairments, although they may not cause physical pain, result in many of the problems mentioned in this survey.

No

Not at this time,

Quality, regular PE classes must remain in our schools!

No

NO, but your survey got tooooooo personal and STINKS

many people suffer from depression due to being overworked in un fulfilling jobs and thanks to poverty they can afford the bare minimum care in terms of health and nutrition. substance abuse is a common form of self treating underlying mental health issues and despite efforts there is still a stigma around mental health which hinders care. Once the decision has been made to get help the 6 month waiting period and specialist copay even with insurance is much to unreasonable.

No

We need Nurses that care

need to have eye exams paid for by Medicaid income also . again NY does it all free glasses, Drs, Dental , not just everything for the children under 21. eye exam, dental , drs.

Yes! PLEASE help! We don't need more residents to practice on local people as lab rats. My community is VERY trusting as well as naive when it comes to being their own advocate and therefore do not have the wherewithal to seek outside medical specialists when indicated. Unfortunately, Dr.s regard their patients as (my opinion) uneducated and not important enuf to give 100% of their time and drop the ball often when more indepth studies need to be administered. Medicaid is the standard health insurance for my community and therefore dr.reimbursement is low ,and Dr.s don't feel the need to give exceptional healthcare.

Would like to have shorter wait time at ER or Urgent Care.

This was a terrible way to try to get valid information!

Communication could be improved. It has not always been easy to get in touch with my provider. And fir some svcs, I go out of county and state -- which is not convenient.

health care in a timely fashion needs,to happen!

Drop the masks already. The masks are being littered everywhere and it's unnecessary at this point to even wear them.

Drug programs, more needed

No.

Make it available and affordable.

An urgent care facility would be useful.

Not everyone in pain is a drug addict and some actually need medication in order to maintain a normal life

No

No

Does anyone really study this kind of survey and what good has it done

mental health resources

Too many fat asses

No

More qualified personnel

No

Mental health services for adult and children is desperately needed.

Free care for all

Mo

We've come a long way in the last few years.

No

I look at this community and see much to cause worry i.e. violence, drug/alcohol abuse, mental health issues, and a community in desperate need of a dental clinic. I also see much to feel encouraged. Expanding park and play areas off of Burke St. improved police presence in the area etc

We do not have enough access to health care providers.

It is just so sad. Feels like living in a 3rd world country.

No

My NP is worthless

Better opportunity for lgbt+ people individual to receive community services

I would like to see better local options for following up on cancer treatments - as it is I have to go to Hopkins or Winchester

No

Mental health and Drug addiction running rampant please help.

More specialized care, more providers

Telehealth only works if the profession allows providers with licenses in other states to provide care here

No

I appreciate the quality of healthcare at WVU medicine

I just moved into West Virginia from Kansas, having retired in Dec 2021. I am still in the process of establishing local healthcare and haven't experienced any red flags yet.

No

No

I think I ay have been sent this in Error. I live in Jefferson County, Ohio.

No

Nope

Again, dental clinics and more specialist so we don't have to go to Morgantown for so many things.

I think wellness is essential for all people in our county and I think incentives to address wellness would be an asset in each insurance program.

Could use more public exercise and nutrition classes.

BMC has gone from being a "city hospital" to a remarkable medical facility in the last 20 years.

It's not trusted....

I have MS

I am concerned about the amount of guns and the gun laws in the state coupled with the drug and mental health issues in the county (as well as nation wide).

There aren't enough specialists to choose from when you have Medicaid, but received inadequate treatment from the ONLY rheumatologist in the entire area that Medicaid covers; or if you have doubts about recommendations and want a second opinion--there's no one else to check with unless you want to drive 4 hours to Morgantown. Specialist options are wholly inadequate when you have to stay in-state for your care.

Uncaring

Yes. I seen my doctor earlier this year and told her that I have pain in my neck. She sent me to have an xray. I few weeks later I got smacked with a \$450 bill for the xray. I live pay check to pay check and had to pay with a credit card so guess who won't see seeing the doctor anytime soon. It would be one thing if they ran your insurance and said this is what is covered and this is what you are responsible for. Then you can make a choice but I felt blind sided. I won't make that mistake again and I will stay clear of doctors and any other health care facility because I can't afford the sneaky charges.

I have full access to all necessary services and care but many of my neighbors do not. We need to provide better and more accessible health care, more healthy food choices and safe shelter options.

Bmc needs a parking garage badly! For many years the parking lot is full and have had to wait for a open parking spot. People that I know avoid bmc because of parking difficulty. A tower for staff parking would be best in my opinion. Ps I don't work for the hospital system.

My Mental Health has suffered, not because I'm afraid of Covid-19, but because of the job duties I was subjected to from May 2020 through February 2021. Now I have to continue working because I don't trust the regime in power and I've lost a big chunk of the retirement I worked so hard to save. What they are doing to our country is very sad and depressing.

No

No, thank you

Everyone here has medical issues, since I moved here I have more health issues than I originally had.

It sucks not having good access to needed specialist care.

Stop building so many unhealthy food restaurants. Create outreach programs so the community can engage in healthier lifestyles. Culture change is necessary before people can begin to get healthier.

There is a majority population of people who NEED physical/ mental health treatment, but no access to reliable transportation or institutions

Healthy habits awareness; eating and exercise habits

Stop with the stupid mask requirments in medical facilities. Everyone knows it is just for show.

NA

Better access for lower income families and better education on the effects of drug abuse.

I just want to see a therapist

its a great place to live!

There is a malaise in our community. Our kids are depressed and despondent. I taught at the high school level and I have never had as many anxious, depressed, suicidal, worried, unhappy students as I have had this year. When they confide in me, they tell me that their parents don't really care, some would like to be involved in community activities but complicated custody arrangements get in the way of being able to participate in sports or music or art. They don't seem point to their existence. If this is repeated across communities, I am very worried for our future

NO

Lack of ambulance service. Incompetent medical care.

I think on the whole we are doing okay. COVID through things a bit but we are getting back to normal. I cannot complain for myself. I have a good steady income, housing and medical care. I know it isn't as easy for everyone.

No

No

I'm tired of "Out of area" providers NOT billing through WVU medical and then using collections agencies to save themselves from paying for their own billing employees...

No

No

Harpers ferry family medicine needs major overhaul on communication sending reviewing messages and doctors doing there damn duty with patient needs conceresetc.

To much under staffing and hard to get appointments for testing

opeoid epidemic

Many people need better health insurance.

no

Survey was longer than expected; was not well put together and amaturish in many ways.

Masks dont work and neither do the shots for covid 19

There needa to be done more in Inwood wv

I was hospitalized at Berkeley Medical Center one month ago. The entire staff, doctors, nurses, techs, and even the food service did an excellent job. I was well taken care of with courtesy and professionalism.

WVU should stand up for populatin health against the polluters with big money and political influence & chemtrails which are poisoning our air, water, soil . These are avoidable root causes of much physical and mental health illness in Jefferson Co

No

No

I have no dental insurance and because of m

No

Do NOT use the BMI as a measure of health. It's an incomplete measure and VERY biased. If you're going to use my weight and height in that way, exclude my answers from this survey. My consent is withdrawn under that circumstance.

Berkeley medical center needs more parking.

no

We need Medical Marijuana, ALS CLINIC

Need improved emergency room service and hospital beds.

I feel like Jefferson is often overlooked in favor of Martinsburg or Winchester

Needs work

We need dental and mental health.

WVU has vastly improved access to medical care locally.

Health care is available IF you can cross the initial patient greeters, checkin specialists and phone call answers hurdles.

The providers arent knowledgable nor do they have good bedside manner

BEST OF LUCK!

I'm glad that during the last twenty-six years I have lived in Berkeley County health services have increased substantially and I appreciate it.

People need to make better choices and sometimes have themselves to blame for their own health problems

Need to have chronic pain treatment, including medication if needed.

I'm a victim of the poor condition of the nursing home condition in our county/wv system. Someone needs to do an overhaul of the nursing home care! I entered the nursing home needing some PT 1st 3 days was walking with assistance but after fall haven't been able to walk or take care of myself since. Do something to help the people! For this survey recommend you identify the person baseline of help so you understand the answers for example I have dementia which is now in end stage due to situation impacting it. I'm not at home. But unfortunately sister-in-law same situation and still in nursing home.

no

I wish that Orthopaedics & Sports Medicine – Charles Town would provide me with the help that I need to deal with excruciating pain in my ankle (injections or surgery) instead of complexly blowing me off.

Mental health and vaping in schools really effecting kids

People shopping in Walmart should buy a comb & consider ditching their pajamas. Pulling up their pants would hurt either. No wonder Walmart customers are now best selling coloring books. Talk about meditative & relaxing & highly recommend!! Run don't walk & treat yourself today; 🤪

No

no

Please have more teen, kid, family activities or centers- more social workers to help families- i'm a teacher and I see families that need help- especially the immigrant families -hispanic!

WVU seems to hire doctors but not too many GOOD doctors

We really need a arthritis doctor in Berkeley County WV. So I don't have to travel 4 hours to see a arthritis doctor.

No

I'm concerned about the overall health of vulnerable people in our community, most especially children, the elderly and the homeless. Mental health care and drug addiction care are also a real concern for so many in our community.

No

We need more paid providers for mental health resources that are linked to rec centers, schools and churches for children and families.

We need better Mental Health Providers. Ours are not Qualified to help others, or they are just overloaded. I have several friends, family members who visit our State appointed psychiatrist

no

We need more resources for school aged children who have mental health problems and education for teachers to know how to handle them

I think some of the questions in the survey need to be reworded as they seem to try to force or assume the presupposition

Too many people trying to escape with drugs and alcohol. Pollution from industries.

AGAIN. NEED HOME HEALTH CARE DOCTOR AND NURSE DUE TO .

No thank you

No

There's a lot of misinformation out there

I would love information on how to improve my quality of sleep post pandemic.

No

Not at the moment.

Drug and Alcohol treatment programs are needed. Since COVID it's much worse and the kids suffer

WVU medicine needs to stop with this Nurse Practitioner crap. Next one that misdiagnoses me I'm suing for malpractice

no

Not at this time

We have a good one.

No

Dental care please

I think, I don't know, but I think, a lot of people here avoid medical help simply because they weren't raised to ask for help or get help when they need it...I mean look at the weight or teeth of some of these folks.

Limited specialists most time need to go to Morgantown which is too far away and increase stress on budget.

No this is way too long

thank you, no

It's not my job to speak about anyone else's health

Physical and mental health are often linked, so treating one without the other is a mistake.

I see a lot of students in school that are being raised by elderly grandparents. It's sad to think so many parents are unable to care for their children.

We need more specialist.

There seems to be a big problem accessing vision care and dental care for low income despite Medicaid.

Homelessness and their mental health. Several months wait for Dr appointments

Dismayed at the frequent turn over in my doctor's office/clinic and the difficulty in getting a timely appointment. Also dont like being brushed off on a PA or NP, when I prefer to see my MD!!

Need affordable health care

Thank you for making our health a priority.

No thank you.

More mental health resources :) please

The misinformation in our county it outrageous and unacceptable.

Not at this time.

Such a depressed area that I plan on moving now that my husband has passed to wherever my adult children end up. One already lives in Maryland and one just graduated and will be moving out of the Ohio Valley area.

I had bad experience with the telecommunication system. They gave an appointment but never answered at the time.

I wish there was doctors around that will focus on what is going on with you instead of worrying about your weight all the time. My dr focus on my weight so much I don't even want to go to the drs anymore. She keeps on trying to schedule a test for me which I'm over the weight limit. This is her 3rd time doing so!!!

I resent the questions on all the genders your either male or female thats it

No

Public health community needs to start being honest about health and not greed or radical liberal policies

Pediatric dentistry is necessary as well as specialists in pediatrics

A lot of the people who should participate in this study probably won't have access unless you walk out and hand people a physical paper survey. You'll need to go to them.

Very conservative beliefs and poor self care

Health care is now a business and not client centered/ time constraints

They need to provide better mental health for children in school the abuse the children receive in school from mental health bullying harassment discrimination is getting out of control and needs help

We need more options for LOCAL mental health for children and adults.

No

Needs improvement;mostly drive to other States for medical care and decent grocery stores. Many fast food places available including Sheets and Rocs but they do not make for healthy choices.

God bless everone!

Lots of people I know go to Winchester for care but I have found excellent care through WVU Medicine in the Eastern Panhandle.

There is a need for more doctors and specialists. I was told I had a very low heart rate, but I still have to wait 8 weeks to see the cardiologist for test results follow up.

Health care needs to be returned to individuals to price and compete and taken away from third-parties like employers and government.

individuals who might benefit from improved access to care in this community also do not have reliable computer access

We need more for adolescents and more support groups for everyone. And more festivals and fun things for families to do

Mental health goes along way

Wheeling has better health care than Steubenville. Steubenville should be where I go for healthcare, but it is poor. Too many variables to discuss here.

No

Rising costs and expenses are applying mental health pressures on people that moved to the area fleeing high expenses and cost of living. This causes people to go where the jobs are and endure 1-2 hr commutes to work each way. Thus creating unhealthy circumstances including increased stress, exposure to emissions and a sedentary lifestyle. The results are all of the previously stated conditions including Mental health issues, addiction and physical problems. Sadly the health industry is tasked with treating the symptoms of this but no one is treating the core problems.

No

Its disturbing when you need an appointment and have to wait 3 months before seeing a doctor.

Impossible to get around and access care or basic needs without a car, but very dangerous to travel by foot or bike (have seen several casualties in my community alone). Community is poorly designed for the person and overly car reliant

No

Costs are out of control. Preventive care needs more emphasis

no

With the exception of psychiatric services, availability of healthcare in this community is good. Quality of healthcare in the community is only fair.

I am very happy with WVU and everybody that I have dealt with.

No

Just to add adoptive parent for the relation to children under the age of 18 on this survey. I am not a guardian or foster parent, I am the parent but biologically.

Too much drug abuse. Not enough medical and mental health specialists

Would like to again as stated before have access to free Medical & Dental Services, especially Dental Services!!! Thanks.

Drug issues, homelessness,

Everything is connected. Better jobs, better education, better health outcomes, less poverty are all intertwined.

I don't understand why doctors are so stretched out. Feels like I better hurry and talk due to feeling rushed.

No

The elderly population is certainly getting bigger due to more ranch (1 level living) houses available for sale here.

My son and his girlfriend live with me and their income is too low for them to be on their own, but costs are rising. Everyone is hunkered down and the Dr offices don't really want you to go in if you are sick, they'd prefer you to stay home.

Smoking and the lack of concern for how one's actions affect others

people need help and more options for services

WV is almost heaven.

No

This community has become so right/conservative that it no longer cares about others. Sadly this includes our schools which will eventually heavily impact our community even more.

It would be better overall if the health care providers actually gave a fuck

No

WVU has improved access in our area in recent years

I cannot keep a PCP after I find one I really like... they leave after 2-3 years!

I have lived in Loudoun County for nearly 35 years and the healthcare in this area is awful compared to there. I will travel to Loudoun or Hagerstown in order to see a doctor due the high costs of WVU Medicine.

I was disappointed to have my breast biopsy postponed. It was difficult to first schedule and then to have it delayed makes me nervous. It was due to too many employees calling off.

WVU health has done an amazing job of improving avails of doctors and care in Jefferson county. I've been here for thirty years. So thank you.

More access to medical care (including mental health) for people without insurance

Nope

The lack of access to quality medical care is part of my reason for deciding to leave in 2023.

No

I would like to see more healthcare providers/specialists in The Charles Town area. Most access to doctors are in the Martinsburg or Winchester areas.

Tell the WVU physicians to answer questions in MyChart in a timely manner! It's frustrating to not receive a response to a simple question!

no

I moved back here from Houston who had the best healthcare in the country or world. I have to see a PA here and I'm scared to death of the horror stories I hear about people being misdiagnosed, released and having to be rushed back for emergency surgeries or heart attack etc. And how people dying from having a feeding tube put in a retro and bleeding out at Berkeley medical center.

We need good experience Doctors and surgeons

I am concerned about the future of air quality in Jefferson County.

More primary and specialty care in local areas even on a limited basis.

The Shepherdstown facility is a disaster.

It is a mistake for the county to consolidate ambulance services if it means reduced response times.

We need a low cost/no cost medical and dental clinic.

Cancer seems to be very prevalent

Hope it improves

Berkeley Medical Center has declined in recent years, very disappointing.

No

Our healthcare teams have been so overworked during the pandemic. I thank them for all they have done for the community. I know most people do not recognize their sacrifice.

More explanation as to why my PCP for the last 30 years was let go and I have no clue who my care will come from

No

Would like to have confidence in my local community medical care but so far not impressed by the professionalism.

Nope

I love Dr. Ward, but it took many years to find a provider that listened to my problems with chronic pain. Out of 9 years of chronic pain, I've only found relief/respect/compassion in the last 4-5 years.

Drug use is a HUGE problem for Berkeley County

I need doctors that listen and believe the patient

Offer community events for mental awareness

Needs improvement

No

Stop encouraging kids to change sexes. Focus on health

Indoor therapy pool would be nice. I have significant arthritis

I have had very good health care here, but I am fortunate and have very good insurance

I am impressed with WVU's efforts to provide health care here but, many people don't use it.

People do not have access to good caring medical care. It is perfunctory

West Virginia has the most unhealthy people I have ever seen. Your statistics for the state show this as well

Although I feel somewhat frustrated, I'm thankful for the care I receive.

Overall, I know I'm lucky with my healthcare situation, but I do not feel it is equal across the community when it comes to access. I'm educated and know how to advocate for myself and family.

The survey supported by WVU is an excellent source for determining health outcomes in the community. Unfortunately WVU looks at healthcare as a for profit industry. The view of healthcare as a for profit industry is the number one indicator of poor health outcomes in a community. I work in healthcare and am familiar with the industry as well as numerous providers of services. WVU has some of the best providers of services. Unfortunately the ethos of profit driven healthcare hinders the and at times prevents high levels of positive healthcare outcome for the community.

People in this area are not well educated about health compared to other markets. Health is thought of as eating, supplements, and diseases. They think if they're eating at Dunkin Donuts or something other than McDonalds they're fine. Preventative care is out of reach for most of us due to economic conditions. The future does not currently look brighter here, though we're hopeful.

Insurance companies have too much say in approving tests and medication for patients.

Since I am elderly and single, I have suffered in the past from not enough air conditioning. As soon as I was able I took care of that. At this point should that occur I would need to go to a cooling station. When it was that spell (I think in was in 2019) we had over two weeks of excessive heat and humidity (heat index in the 100's) , I really needed someplace to stay to get out of it. I called everywhere and no one could advise me. An office, person and phone number information should be made readily available to each of us that would become suffocated.

Need more inpatient and outpatient behavioral health employees and facilities!

Strong emphasis on mental health needs, substance use treatment and community cohesion/recreation

We do not have adequate health care facilities or physicians

Need better mental health care not tied to drugs or alcohol and inpatient

we need more drs and another hospital for all the people that have moved here in the past few years

let's encourage and set up community gardens

All doctors should have rights to all hospitals since it's all one system.

Drug abuse and obesity are the major impacts on our communit

We have to have better response to the drug epidemic in this area.

We need to address mental health and offer more affordable programs for kids

Here should be urgent care and more doctors open to new patients moving in the area

I wish more people would come together to help out the more unfortunate

More mental health services are needed

We do not send patients to our local hospital in an emergency and encourage them to find healthcare elsewhere.. The hospital often just shuttles them to Winchester or Hagerstown anyway, and often, after a delay. This is because they do not have the specialists etc on site to deal with serious issues. They also charge a lot more than area hospitals, so if one isn't insured, they're going to be paying a lot more.

It's excellent!

There are many health challenges in our community which all work to cause problems for adults, families and youth. How to learn to make good food choices? How to exercise if there aren't places to play or exercise nearby? How to give up cigarettes, alcohol when they are the forms of drugs helping to cope with grief, frustration, pain and loss. Lack of good medical care or lack of education to understand how to access medical care and what Drs are saying. All of these contribute to the unhealth of people and on top of this lack of mental health screenings to catch concerns early. Thank you for doing this survey!

more physicians to take patients when they are requesting a visit

We need to get back to the time that doctors did a complete physical exam during visits, ie., throat, ears, listening to your heart, etc. Now, if you're on medicare they ask a bunch of stupid questions and rely on blood work results to determine if further testing is needed. Who decided that pap tests, mammograms, chest xrays , checking your ears/throat are NOT needed on an annual basis??

We have been advocating for a needs assessment of the area for years. It would be helpful for something like this to be designed for service providers to give feedback on needs of their clients.

Focus on the children and make sure they are in safe and caring environments

This survey may not reach the desired community at need. Therefore, you data will be deceiving and not address real concerns. I received this email and responded because I am a health professional and have to respond to many of the communities needs and find solutions that often don't exist. Many in Berkeley county do not have access to USEABLE internet. It is sub level at best, if you are able to afford it.

No

We have quality health care providers and options. More folks need access to dental care and mental health care. There are many young parents who need parenting classes. There is a lot of abuse of children present now. There is a lack of moral values in society and that has led to other problems, especially abuse. There are many who cannot afford food or medicine.

It needs to be more affordable!!!

Wvu medicine is extremely overpriced

reasonable good survey, probably not reaching hte people who need to be reached if you hope to impact community health more effectively. In my opinion the obesity problem is the first one to address in current health care and the one that is not because fear of offending patients. We should probably time insurance costs to a healthy weight as that may put pressure for change on the population.

I'm relatively healthy but I see a lot of other people who obviously have difficulties - diabetes, tooth decay, smoking and drug use and those that cannot afford to eat a good diet or get good medical care.

Not at this time

It is offensive to ask what gender I was assigned at birth. Gender is not assigned. You are birthed a male or a female. This is WV. Please maintain our roots and do not try to make us a liberal state.

Need for another Wellness Center for older population.

N/A

We need to be more connected with our community

I believe people who are educated and want to be healthy have access to good healthcare. There is a bit too much reliance on reactive healthcare vs proactive. This is a cultural and economic issue.

I believe normalizing mental health is crucial at this moment in history. We need to increase the education and awareness of mental health issues to combat the violence and racism we see. We have a long way to go but education can be the starting platform.

Prescription drug prices need to be made fair for all !!

I need a Arthritis Doctor in Berkeley County so I don't have to travel 3 hrs to see a Doctor for 20minutes.

Specialty access takes too long and not enough providers. High medical specialty turnover.

I'm lucky that I have excellent health insurance, and stable income. I worry about the wellbeing of others in my community who don't have either of those things. I also worry that those in the LGBTQ+ community could face discrimination due to their healthcare providers not being properly educated on issues they face, such as gender and sexual identity labels, HRT, and mental health struggles.

No

We need more wellness education opportunities.

no

You would get more information if these sorts of questions if you asked them in person or at the medical offices people use.

Mental health is important and needs addressed and possible make billing easier get so many different bills one from dr, er, this person that person, help our elderly

Not that I can think of now.

Poverty is bad and children pay the price most of the time. Bad eating habits and lack of good role models sets them up to continue the cycle of helplessness.

We need better doctors

Stress of mental health and chronic disease is a huge problem that requires innovative solutions and investment by the healthcare system

No

Everything is reactive. We need to be proactive and use our tax dollars to prevent

No

Need Dr offices to cater to morbidly obese patients better. Better comfortable seating, wheelchairs for bariatric patients, exam tables that are low enough to get on them, scales at Dr. offices that can weigh bariatric patients, Need more help for bariatric patients!!!!!!

I would love to see a more holistic approach to health in order to prevent disease, instead of managing symptoms.

I would like to be able to know exactly how much a procedure costs up front, and who I will get bills from for the procedure.

I would like to have access via WVU to an Allergist for my entire family. It has been a chore driving to Hagerstown weekly for shots. We would use this service regularly

Need preventative care

Need a bigger hospital with more specialties so that we do not have to travel 3+ hours to Morgantown.

No.

No

A JMC nurse and security guard physically hurt me this year without cause.

The community needs a dedicated center for young child mental and behavioral healthcare.

As poor and life-damaging and non-sustainable as in any other county/country. Even true for the very wealthy anywhere. Thus, we can feel comforted that we are not being unfairly disadvantaged.

City Hospital and its caregivers is a wonderful community resource.

We need a wellness center, like the one at Berkeley, which the WVU board of directors eliminated last years.

We need to take care of things here (water, sewer, roads, schools, transportation, healthcare) before constantly adding new developments. Ground water and well water have been adversely affected

No

I'm trying to get a job with BMC so I can help with the health issues in my community.

People fraudulently seek benefits by lying. I see it constantly.

No

I am disappointed that most people I have talked with in the Martinsburg area are clueless to the severity of Covid, refuse to get the vaccine due to misinformation. People who mistrust any information that is relayed through the news or from the government. Propaganda has crippled the area.

Would be nice to keep open spaces in South Berkeley County, not build high density housing there.

Jefferson Hospital has always been incompetent for me

I feel blessed with availability and my affordability of good health care.

I have friends who are on medical assistance who cannot find a physician in our area. Also, I know people who have dental issues who cannot get employment due to bad teeth. Unfortunately, no job, no insurance to get their teeth fixed. Furthermore, due to insurance requirements, many patients have to undergo unnecessary testing or physical therapies before they can have their main issues resolved. Many of these folks do not have tran

Should keep the community updated on new doctors coming into the area who take new patients

No

More caring drs. We are not just a number, we are their paychecks!!

We are mostly an elderly community, not many youngsters

No

Stop being stupid & making bad decisions which piss me off & make my life a living hell

Could be better as a senior have to go to Winchester and Frederick at times

We are seniors and feel we are in an excellent area to get the health care we need. We have Medicare, a small pension, and income from investments in mutual funds. We own our home and it is paid in full. Both our vehicles are paid for. We have no credit card debit. So by managing our money, we live very comfortable and can enjoy social activities. We are very blessed people.e

Yes, I lived in Martinsburg, WV from 2008-2019. I live in Montgomery County, MD now and have never received better health care in my life

It concerns me that you can't get into see a dr and prescriptions are so expensive

Hate has a lot to do with health. The U.S. is a country filled with hate for just about everything now and if we don't change it will get even worse. This community is no different. Social media is ridiculous and fuels the way people feel thus affecting their lives. I don't have an answer, but thank you for letting me put in my 2 cents worth. rth

More specialized doctors

I am very blessed in many ways. But many people are struggling to maintain job and transportation. We need more transportation options for working people.

I really appreciate BMC, Dorthory McCormick Center and the VAMC!

I feel grateful to live in my community. It has healthcare, transportation and housing issues for many, but I am blessed with good health, and good work environment and social network. I help where I can to make it better for others.

It's pathetic

no thanks.

Jefferson County needs a better, more capable and equipped hospital to serve the county.

We need to be a lot more healthy.

The access to mental health and addiction facilities and the help provided by these programs is less than adequate resulting in patients that are asking for help to better themselves getting frustrated with the lack of help and unnecessary delays and walk away without the help they so badly want to become themselves again and the consequences are very often death of the individual and/or others.

I have used the services primatily in Jefferson County. A number of people in Berkeley County in emergency situations go to Winchester or Hagerstown for care due to exceedingly long waits at the Berkeley Medical Center.y

Just very concerned about the water in Berkeley County

generally adequate, but more specialized testing available

Community struggles in all aspects

No, but the design of your questionnaire is inadequate as to possible responses.

Appalled at gender assignment/ID questions. Male/Female all else deviants. Read the Bible.

Following covid, I have lost all confidence in medical care except for common care such as managing broken bones, gall bladder disease etc. The covid mess has left such a scar on health care and I find I trust no one. Interaction for health care is met by cold indifference on the part of staff. I am considering canceling health care insurance, because I can care for myself with good health practices as a lifestyle.

We need improvement over all

People cannot find doctors they can trust associated with what their healthcare can provide.

Personality i wish i could have my Part D covered by Medicare it takes away money I could use towards food

Need handicapped parking. Especially at BMC.

Free clinics or free dental would help many people out.

nope

IT SUCKS!!

My PCP is Amanda Michael. There is a lack of adequate health care professionals in Berkeley Springs, WV. There are no specialists in the community. I had to request my doctor do lab and check my thyroid. She never recommended it and didn't request my medical records. I am only seeing her to get my prescriptions refilled. Due to my persistence and diligence, I was diagnosed with hyperthyroidism. She was prescribing my boyfriend the wrong dosage of Wellbutrin, after upping it. She is NOT detail oriented, NOT careful, NOT thorough! She is obviously only interested in MONEY! She is going to get someone seriously injured, sick, or dead due to her ineptness. I will be moving hopefully this summer to a larger city, possibly Martinsburg or Hagerstown. I only hope there are adequate doctors in those communities..

Must leave this area for access to better medical care specialists

No

Need more lical servlces from Valley Health

No

Im not sure how much the members of our community value their own personal health. I think many people are 'just getting by' on old habits

I feel like the ability of doctors to care for their patience is being overruled by the ability to make money. I feel like they are just trying to get you through because they need to make some quota. We are not being heard and only a number needed to make quota.

Not enough good doctors for any health concern

No

NA

Update very much

Think WVU organizations provide excellent services, quite pleased to live here and have them.

need more affordable housing

Transportation for my neighbors, especially the elderly, is a massive problem in our area. Not just for healthcare but for the social determinants of health such as access to food and employment. WVU should advocate for a local shuttle in each town that covers libraries, groceries, train, and healthcare access. WVU should subsidize and help organize this. Getting a grant would be great.

No

I don't feel we have enough qualified specialists locally and so a lot of us go outside our state to seek help.

Need better nurses

no

stop giving free healthcare to adults who choose to smoke, do drugs and over eat. they made the choice dont use my tax dollars to fix their poor choices

Not enough quality mental health facilities or drug and alcohol treatment programs.

Covid restrictions are retarded but of course it involves money for facilities

Needs affordable Medicine

It's so bad , considering moving to another state .

No

Not enough primary or specialist.

Still disappointed that we have such a low vaccination rate for COVID

Lower cost for healthcare and medications

I hate dealing with WVU Medicine. The rates that are charged to my insurance are insane. From now on I will not see any doctors in WVU especially if I need surgery.

My community is doing good.

Have cancer, good treatment. Good neighbors and friends. Neighbor also had cancer.

No

I am a nurse in the community, wishing all people would be kind to one another. We all have a responsibility to take care of our own health in a working relationship with our doctor

No

N/A

Use the opioid settlement for addiction not for committees or anything that will waste the money.

Medical care is good, actually very good when I can find what I am looking for

Drugs and mental health are our biggest threats to healthy living.

We need MENTAL HEALTH SERVICES I had a serious need for a therapist and have waited six months with still no appointment.

No

This survey is too long and too personal.

I need medical insurance but I'm unable to get it, I've been told I can't get it because I don't pay taxes, I don't have enough income to do so

Prescription cost is high

get better doctors

It is horrible

Personally, I do not like having to use Valley Health services because WVU does not offer them in this county. (Particularly vascular medicine).

no comment

Most older people here seem to have given up and are very negative.

Specialist doctors seem to be knowledgeable and good to work with. General practitioners, not so much.

Jefferson Medical cares more about money than people

It stinks

I was a Wellness Center member for 10 years and strongly disagree with the closing of that center.

Not enough room or time

Have to wait too long for some things!

No

Great!

In Jefferson County we have: 1) a race track and gambling casino (which hires the homeless who may be living in their vehicles), 2) many homeless people (with the area churches providing shelter and food), 3) the addicted and depressed individuals (who may or may not receive shelter, food and/or medical help from the churches if they cannot get their condition under control for the evening), 4) violent individuals with a drug/alcohol problem (because of our closeness to the Interstate system trafficking drugs up and down the coastline, and 5) elderly persons living in their homes with no way to pay for essential daily home health needs. These are just a few of the problems that I have encountered in the city and rural areas within the last 18 years living here. I have worked in the shelters, provided church dinners/breakfasts and companionship with many of just the few that I have mentioned. They are being cared for, but we still see them daily on our streets. There were hundreds of documented children who lived with their parents in the wooded areas in our county when my husband and I worked within the shelters. Mothers would not bring their children in for the night because they might lose their belongings in the woods. Their children went cold and hungry. What are we doing for them? I don't know.

I wish doctors would stop giving meds to band aid problems. Exercise, healthy diet and common sense can really fix most health issues in my opinion.

No

no

No, keep up the good work in providing high quality medical service to the residents of Wild and Wonderful. Promote Dr. Eggleston as she is a quality and learned physician.

My health care provider has taken excellent care of me!

WVU Medicine is a huge asset to this area

Transportation keeps my special needs adults son home almost all the time

not at this time

I would like to visit BMC in Falling waters-how to get an appointment?

Used to work at DHHR and it was very hard to tell people there was no free clinic or dental clinic in our county.

No

Need more recreational activities for seniors

Generally, I am very pleased with the health system in the Eastern Panhandle.

Lacking to many

If my doctors office staff require me to wear a mask, than its too dangerous to go to the doctor. Hope this is over soon.

No

No

Need another provider other then WVU Incompetence, money hungry rip offs

no

We have convenient access to excellent health care in the Eastern Panhandle.

none

No.

masks are not being worn at this time,,,,berkeley and jefferson are at yellow stage for covid

I wish it was easier to get an appointment when you are sick. Really love having the lab in Shepherdstown.

More activities, biking route access from Charles Town to route 9

Lots of obese and overweight people.

The Berkeley Medical Center needs to be expanded to meet the growing community

n/a

I would love to see improvement to care and accessibility in my area

Let your unvaccinated workers come back to work! Shame on you for letting them go! The vaccine does nothing and is harming more than helping

There is room for much improvement. What I have witnessed and things I have heard from other family members is unacceptable. Things need to be fixed.

none

Would prefer that the cardiologists would listen more to their patients and not think of their patients as ATM machines. Also would prefer if the hospital staff looked happier and not harried. That is why I left WVU East & went to Winchester Medical.

Good idea...hope you use the info to the benefit of the local communities.

I BELIEVE HEALTH CARE CONTINUES TO IMPROVE IN BERKELEY COUNTY.

We need a place to use a pool for health reasons for people over the age of 70 who can't use a regular pool, need one with a walk-in ramp. Greatly needed.

It's tough answering some of these questions. Such as...heart disease being prevalent in ou society.Well, so is diabetes, high blood pressure and such. Overeating or obesity can cause so many of these issues and I can only check a few boxes. Ergh!

Overall, not too bad.....very good medical facilities, nice, healthy people

no

Better marketing is needed.

Seniors need a low cost gym

I believe the entire nation not just our local community is experiencing a mental health crisis and it is not being addressed as it should. There should be more done to change stigmas about mental health problems, since most people seem to hide their mental health issues as a personal defect and not a condition that needs to be treated just like a physical ailment.

It would be nice to hear more from the health department. They seemed reluctant to provide information during the pandemic.

Needs improvement

Many problems are the result of lack of education

Way too much drug and alcohol abuse

the billing from the hospital is horrible. I could not ever recommend Berkeley County Medical center to anyone. The Doctors are good, but I can nolonger put up with the billing process.

We need more preventative care and holistic healing rather than drugs for everything.

No

No.

So many Dollar Generals and not enough Food Stores. There's an ignorance about health here that is staggering and a Culture that does not care till a bad diagnosis. I miss our Mall where we could walk, shop, and mingle with friends

It sucks and it's no wonder Jefferson County is a shitty place to live

2 years ago did not had good experiences withJefferson medical center emergency services

No

Difficult to get the help we need and poor communication contributes to lack of services.

No

Could be better. Wv takes longer to get appts than progressive radiology

I wish more people would get vaccinated and not believe the lies.

WVU should not be the sole source for health. Competition improves services

Stop with the Covid bull shit as we don't believe in it.

Health Care in WV sucks

No

Please, reopen the Wellness Center!!!!

Seniors need a safe place to walk and enjoy aquatic exercise year round

I personally need better pain management and socially oriented housing.

This area needs more programs/ facilities for children and teens. Also needs more therapist's

I must travel now to Maryland to see my gyn/oncologist as he left WVU-H ...surely not happy about that as I had finally got established with him!

Stop building so many houses and disrupting our underground water sources.

Great access and great care when needed.

No

Gender assigned at birth? And this survey is for medical centers! I may not be a biologist, but I know what a woman is. STOP the covid madness. The Covid vax is not safe, not effective, and not approved by the FDA.

Horrible homelessness. Lack of dental care. Smoking. Open carry guns.

Need reliable medic units/transport!

No

Yes, after hospital stays for treatments and health issues. Create one bill with a breakdown of every charge. No one can even understand a medical bill now days. Seems like a scam

WV health care system is aptly rated among the worst in the country. I wouldn't live here if it wasn't driving distance to N. VA

need more resources for everything - our population is growing but services are not. big need for mental health services too especially for children

We need other options besides valley health! We travel to Martinsburg which is 45 minutes to an hour to see specialists. would love more WVU things around here. And we need an affordable urgent care

The "North End" of the County seems to be like a step-child to the rest of the county... we have nothing available locally

People lie, they don't trust institutions.

No county or state support in area of Bunker Hill WV; Need to shut down elysium nightclub close to churches and homes with policy bring your own beer with consistent gun violence place of business does nothing to keep community safe

Just that we need more access to specialty doctors so we don't have to travel to other states for these health issues. Same as dental care.

No

Your survey is much too long

Long waiting periods for specialists. Lack of activities for elders.

Just need better access to appointments an hospitals not wait for hours or even weeks to be seen

No

Drug prices too high

Good survey. Thank you.

We need more resources overall. Most people are crossing the borders to see specialists in Maryland or Virginia because Morgantown isn't investing at all in bringing care here.

Have lived here more than 30yrs, after many other areas, including major cities, and will never leave, which tells how much I love this community and all it provides along with community members, many of whom are our health professionals! Thank you for all you do! ❤️😊

We need the state and local government to focus on recreational infrastructure in the county and I feel we need more mental health care.

No

Health ranges greatly. Wealth ranges greatly. Educational attainment also ranges greatly in our county.

Its adequate, with the understanding out U if West Virginia center is new and overall, in my exoerience does a fine job. The only negative is that they seem overwhelmed.

Very happy with Valley Health, but it takes far too long to see a specialist.

Unplanned growth and lack of infrastructure is horrible. Schools, doctors, specialists, etc are overcrowded, overwhelmed, resulting in poor performance and care. Roads are unsafe due to amount of traffic and once again lack of infrastructure. Who is on the planning commission? Must be a builder or large land owner. Someone is profiting for the demise of the county.

We need more community health centers like Shenandoah community health

"MY Chart" is so user unfriendly you should consider replacing it!

It's just a pity that there's no doctors

very fragmented....some agencies not doing anything and getting lots of money.

I've relayed my experience and doubt to ever see any change for children. Medicaid is great, but it's out of bounds. My granddaughter's Dr recommended a dose of children aspirin due to low temp. "I'll stop and buy some towards home." Dr said, "No here's an RX under Medicaid!" Ridiculous burden to taxpayers just as what's happening with the illegal aliens crossing our border and robbing us of...including Medicaid, etc!

No

I would like for our community to support our community, putting aside differences. Help your neighbor. Get away from focusing on politics.

Waste of time

WVU BMC needs to work on their social image with the community.

Too many people and not enough healthcare.

I think most healthcare workers are overworked, under paid and underappreciated, and need our respect now more than ever.

Need a higher level of case management fr the mentally ill

We shouldn't put ourselves in unhealthy or unsafe environments.

My brother died of cancer in '14 my sister survived breast cancer: I want early often easily accessed affordable cancer screening of as many types of cancer as POSSIBLE! Thank you.

Health seems good in the immediate community--disappointed when I had an appointment with an OB, she did not show up and I was not notified until I went to the office. Needless to say, I have not returned as the receptionist was NOT pleasant and insisted she had left a message on my voice mail which she did not.

I pray

I hope the drug problem will continue to be addressed. Also current inflation will strongly impact peoples health.

I feel lucky to have WVU in my community.

No

Questions about sex assignment and how you view yourself make me sick to my stomach and I wish you would stop. You do not need to participate in this bizarre leftist attitude. And you do not need to tolerate it.

No

I have been very pleased with WVU doctors and Berkeley Medical Center

Speaking as a leader in a large company. Local government should mandate paid sick leave during outbreaks. My company was running temperature checks. But people still tried all kinds of tricks just to stay at work and get paid.

Juat that there is alot if crime in this area that worries me, not just fir myself, but for my daughter and my twin grandsons as well as others in the community! It's sad that I feel unsafe unless I carry a gun with me at all times because of the fear if having one pulled on me or someone else in front of me when out at the store. I NEVER thought I'd live in an area where I feared for my life. I worked at BMC fir 28 years and took care if my dad for 15 years til he passed away, and the day he was coming home with Hospice I went and took a concealed carry course in the morning, becausei promised my dad that I'd protect the family after he was gone. He already knew I could handle it, but I wanted to legally get it done. I had no clue I was going to get as depressed as I did when he passed, and my pregnantdaughterwas taking care of me for a few months, until my counselor helped me get back to where I felt I could handle things. Now, I'm where i need to be enoughthat i can take care if them if i need ti, but I hope it never has to come to that point. I just want to carry it as a safety precaution. I think about how i used to ride my bike and play with my friends and had no cell phone, and our oarebts didnt worry as kong as we were home before dark. Then when my daughter was growing up, I got her a cell phone during middle school and wouldhave her call and talk to me til she got to her friends house in the neighborhood, becausewe had a pedophile living in our neighborhood and he had offered to help out if ever needed. 😬, before I knew this about him. And now, my twin grandsons, 16 months old, will be lucky if they're allowed out of the yard to play and will need to be dropped off most likely. Such a sad world we live in indeed, which is why I have episodes where my depressionis worse at times. . . .

I am excited about some of the things I know WVUMedicine is involved in, such as the Walk with a Doc involvement in the local farmers market. I am concerned that as Martinsburg grows, it will become as traffic congested and overrun with cars as Morgantown is. I would hope that this area grows into a safe, healthy, walkable community, that is inclusive to all ages and abilities, rather than relying on expensive, noisy, and dangerous personal vehicles for transportation. Infrastructure that supports this needs to be built, and it cannot be abdicated to an individual's "personal choices" to try to walk or ride a bike on a road that is hostile to any kind of traffic save motorized vehicles.

Drs just dont care around this area

no

I hate having to travel to Johns Hopkins to feel like I am getting quality health care

It has been nice to see the availability and variety of medical services in the area increased and improved over the last decade.

I've seen some homeless people, but nothing like you see in other areas.

Our elected government needs to do more to support growth, improve health care, education choices, jobs and local economy as those of us who can afford it seek those outside of our beautiful state of WV.

No

More gas stations and banks do not entertain or keep people busy and in shape. This area is in definite need of activities and things for people and families to do.

Addiction and substance abuse counseling services is a huge benefit to the community.

Doctors suck.

It needs help!

Need more specialist In Berkeley county

They get a lot of flak, but I think they are doing a good job.

Jefferson Hospital in Charles Town is shady and does not disclose how much their services until you are being sued by them

No

Doctors dont seem to stay long. Especially Specialists.

If obesity can be reduced by health eating and exercise, our community could stop taking so many medications and live a healthier life!

I have been going to Shandoah since 1995

Health care options are quite good for most. People could take more responsibility for a healthy way of life.

Communication is key. Community involvement is critical. Boots on the ground- consistency.

No

At the beginning of the pandemic, there was little understanding of Covid and what it would do. There are still many people who don't understand viral transmission and vaccines. Fortunately, my family has managed not to get it.

Community needs to be made aware of increase in and methods of combating Short Temperedness using logic and reasonableness

No comment

Suggest available health information services be available in grocery stores, Goodwill, etc for the general public.

keep up the good work

Needs to be better

This state and it's people make me depressed. I wish we never moved here

It needs to improve. I should not have to travel 2 hours for a specialist that my family and specialists doctors approve of.

Need more competent MDs to handle population and major improvement to inpatient hospital rooms. Have been an inpatient and the conditions-room size, offer of basic necessities when admitted and better privacy for HIPPA info review.

no

Medicaid really should cover dental for adults. so many other heath conditions are directly connected to dental health.

medical facilities are a disaster. they cannot cope with the growing demand of the population.

Need more Rheumatology, GI , and pysch providers

No

Because of how I was treated as a patient, I've left the WVU Medicine system and travel four hours one way to a primary care provider that takes my insurance in another part of WV.

The low socioeconomic condition directly impacts the quality of life

This pandemic showed us your true colors! You all will kill millions for a couple bucks!

You never asked about whether I was disable? Why? I have no access to a pool to do exccercise in my county and the gas prices are prohibitive. If I could get access to this in my county, I wouldn't worry but drs keep banhing into me about losing weight but how can I when I suffer neurological tremors, arthritis, asthma an no access to a community service that can fill the gap?

Bmc ER director needs to change.

Treat your staff better

Need more General Practice Physicians. Stop getting rid of them

No

Better trained medical staff. We also need a shift in paradigm. Poor mental health, such as clinging to fear/anxiety, leads to mental ailments/disorders. When people do not heed the warning of pain and suffering through faulty thinking (fear), it leads to disorders of the mind. If humans do not heed the warning of disorders of the mind, it leads to dis-ease of the body and brain. Treat the route cause - fear. Fear of being who you are.

I take people to WVU Berkeley that want to go into treatment and are in a crisis and when they get to the Emergency Room they need to be received to a Crisis Nurse Immediately, I have experienced 1st hand that a client I have his blood alcohol was 275 and I had to stay outside in the cold for 7+ hours to make sure he did not leave, and last Friday I dropped off a homeless young lady that wanted to go to treatment, the Crisis Nurse was called, I waited with her , left the hospital for an appointment and went back to check on her she said she was having a hard time and she didn't know how long she would last, well she left. This to me is UNACCEPTABLE, to have someone that is willing to go into treatment needs to be handled immediately. I pray that she doesn't get raped or hurt while on the streets.

Experienced with my husband, healthcare in different hospitals. BMC would rate at the bottom of the barrel. I have a friend who passionately refers to it as "The Dog Pound" -- I couldn't agree more.

No

No

Need more efficient hospitals

I am lucky enough to have access to decent health care even though it is though the state

I find it appalling that people without insurance have to go without decent health care.

Negatives — poverty, environmental pollution

I don't use any WV Medical providers. When I did I was told that the malady I was being asking for treatment for was just something old people get. Within a few weeks I was diagnosed with a large double B cell lymphoma. I am in treatment at UMMC and will look forward to full remission. I would be dead if I had listened to the jerks at Family Practice in Ranson. I'd have gotten better care at Valley Equine.

securing consistent providers of many healthcare entities accepting the WV Medicaid card is a rarity here in the Panhandle

The world is going to hell in a handbasket

FIX BMC AND THE STAFF!!!!!! City hospital was better than this joke.

I would like to profusely thank the Berkely Medical authorities for the quick COVID testing, free that they offered And for the kindness and courtesy that they demonstrated when I went there and how quickly they let me know my POSITIVE results. Also, I would like to thank the personnel at the hospital in general Any time I have gone there for some reason the personnel is very kind and helpful.

I have lived in 7 states and the WVU Medical System is the best I have experienced

More people need to get the COVID vaccine

Thanks

Timeliness of services is important. At my wellness check-up at the end of January, my PCP ordered a Cologard screening kit for me. The results came back positive, and I was referred to a gastroenterologist for an April 1st appointment. At that time, the earliest available appointment for a colonoscopy was July 21st. Physicians instill a sense of urgency or importance in receiving follow-up services, but there seems to be no immediate availability. Our doctors and NPs are CONSTANTLY leaving, in many cases without a replacement. We have small to no depth in family practice OR specialists..

no

I think there should be free programs to help obesity, drug/alcohol problems and mental health that anyone could get.

We need cheaper, more comprehensive insurance. Wealthiest country in the world and it's a struggle to justify the cost of insurance.

Berkeley County ia getting too crowded due to unrestricted growth.

Health care here is atrocious. It should be considered a crime against humanity. Long wait times, unaffordable drugs, zero doctor patient relationship due to revolving door employment, and an overall focus on commercialization over patient health creates makes it all a parody of a developed country. It's all a dirty scam and the lot of you are enemies of the people.

NO

Just that I think health care is great in this county but severely cannot keep up to the demand!

This community has outgrown the medical services available. And lose the masks. They don't work and we aren't playing Covid anymore.

I believe that there is a shortage of qualified healthcare professionals across all disciplines in Jefferson Co.

Disgusting Lazy non working and ignorant. Backwards in thought process refuse to be vaccinated and most have weight and other health issues due to being fat and lazy smokers and drinkers or drug addicts.

You need to improve my chart so that all children are listed under their parents

I have learned that the contrast imaging is delayed for people who need need this due to supplies from China.

No, but thank you for asking!

The few doctors I've interacted with were fantastic, driven to help, and kind, but overworked.

no

It seems to be more based in rumors rather than fact.

Closing the Wellness Center was a horrible mistake

WE NEED MORE EXPERIENCED RESOURCES AND A BETTER HOSPITAL SYSTEM WHICH INCLUDES A CARDIAC UNIT.

Again teen mental health

It would be helpful to be able to find specialists nearby. I am a breast cancer survivor and never once thought of seeking care here. There are lots of services and top specialists much farther away. All my care including my primary are two hours away each way

One half relies on social media far too much for health advice while the other wants to pretend there is no drug problem.

I have lived in Jefferson County since I was 5 and I have raised my family here. It needs to be cleaned up. Crack down on drugs and abuse. Sentencing has to be harsher. Provide more opportunities for homeless. Rehabilitation has to be part of this process in order to mainstream the addicts and homeless. Provide mental health resources to everyone whether insurance is available or not.

No

Certainly better than it was 5 years ago.

need more health care providers

We need more autism services more than anything.

It takes several months to get appointments qith specialists which is unacceptable.

Community Resources/Ideas
<i>Substance Use and Mental Health</i>
Medication-Assisted Treatment for substance use
Harm reduction programs/clinics
Advocates for patients with reduced mental capacity or disorders
Naloxone distribution and CIRCLES clinic
Community Health Workers/Street Medicine
CORE Outreach Team
24-hour supportive housing for those with significant mental health issues
Mental health resources for youth and their caregivers
<i>Obesity and Comorbid Chronic Disease</i>
Re-Open Wellness Center
Safe areas to walk/bike
Public parks
Health education and literacy support
Farmer's Market
Access to healthier foods
Incentive-based health programs
Garden-based learning and nutrition education
Recreation activities for all ages
<i>Access to Care (Including Transportation and Cost)</i>
Health education and literacy support
Phone line to ask health-related questions
Transportation assistance for appointments
Access to mental health and therapy resources are needed
ACA Enrollment Specialist
Innovation grants
Facilitate community communication through trusted channels

Advanced Filter
Men

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

1430 Responses	
Field	Percentage of Responses
Drug and/or alcohol use	53%
Obesity	47%
Diabetes ("sugar")	26%
Aging problems	25%
Mental health problems	24%
Cancers	24%
Heart problems	20%
High blood pressure	19%
COVID-19	13%
Chronic disease	10%
Depression/hopelessness	9%
Respiratory/lung disease/asthma	7%
Anxiety	7%
Dental problems	7%
Other	4%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

1422 Responses	
Field	Percentage of Responses
Cost of health care and/or medications	67%
Lack of health insurance or limited health coverage	38%
Limited affordable/quality housing	25%
Poverty	23%
Limited safe places to walk, bike, etc.	18%
Limited organized activities for children and teens	16%
Limited social services or programs	15%
Chronic loneliness or isolation	15%
Limited access to transportation	15%
Homelessness	13%

Limited places to play or healthy activities for kids	12%
Limited ability to get healthy food or enough food	10%
Water/air quality	9%
Limited job opportunities	8%
Other	6%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal choices in your county?

1423 Responses	
Field	Percentage of Responses
Drug use	59%
Lack of exercise	38%
Excessive alcohol use	36%
Unhealthy eating choices	27%
Distracted driving (cellphone use)	27%
Tobacco	18%
Overeating	18%
Crime	17%
Not getting recommended immunizations	15%
Child abuse and neglect	13%
Domestic violence	9%
Impaired driving (drugs/alcohol)	8%
Vaping	5%
Gambling	5%
Other	2%

Advanced Filter
Women

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

Field	Percentage of Responses
Drug and/or alcohol use	60%
Obesity	41%
Mental health problems	40%
Aging problems	23%
Diabetes ("sugar")	22%
Cancers	19%
Chronic disease	15%
Heart problems	15%
Anxiety	11%
Dental problems	11%
Depression/hopelessness	11%
High blood pressure	10%
COVID-19	8%
Respiratory/lung disease/asthma	6%
Other	3%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

Field	Percentage of Responses
Cost of health care and/or medications	61%
Lack of health insurance or limited health coverage	34%
Limited affordable/quality housing	30%
Limited organized activities for children and teens	21%
Poverty	20%
Limited safe places to walk, bike, etc.	19%
Limited access to transportation	17%
Homelessness	17%
Chronic loneliness or isolation	16%
Limited social services or programs	15%
Limited ability to get healthy food or enough food	12%
Limited places to play or healthy activities for kids	12%

Water/air quality	7%
Limited job opportunities	7%
Other	4%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal choices in your county?

Field	Percentage of Responses
Drug use	62%
Excessive alcohol use	33%
Lack of exercise	30%
Unhealthy eating choices	27%
Distracted driving (cellphone use)	27%
Child abuse and neglect	23%
Crime	19%
Overeating	14%
Domestic violence	14%
Not getting recommended immunizations	12%
Tobacco	12%
Impaired driving (drugs/alcohol)	8%
Vaping	8%
Gambling	4%
Other	2%

Advanced Filter
Under 40

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

671 Responses

Field	Percentage of Responses
Drug and/or alcohol use	71%
Mental health problems	58%
Obesity	40%
Depression/hopelessness	18%
Anxiety	15%
Diabetes ("sugar")	15%
Dental problems	13%
Heart problems	11%
Cancers	11%
Chronic disease	10%
COVID-19	8%
High blood pressure	7%
Aging problems	6%
Respiratory/lung disease/asthma	5%
Other	4%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

669 Responses

Field	Percentage of Responses
Cost of health care and/or medications	52%
Poverty	28%
Limited affordable/quality housing	27%
Limited organized activities for children and teens	27%
Lack of health insurance or limited health coverage	27%
Limited places to play or healthy activities for kids	20%
Homelessness	20%
Limited safe places to walk, bike, etc.	20%
Chronic loneliness or isolation	15%
Limited ability to get healthy food or enough food	14%

Limited access to transportation	13%
Limited social services or programs	12%
Limited job opportunities	9%
Water/air quality	5%
Other	4%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal choices in your county?

664 Responses

Field	Percentage of Responses
Drug use	65%
Excessive alcohol use	36%
Lack of exercise	30%
Child abuse and neglect	28%
Unhealthy eating choices	25%
Distracted driving (cellphone use)	18%
Crime	16%
Domestic violence	13%
Tobacco	13%
Overeating	12%
Not getting recommended immunizations	11%
Vaping	10%
Impaired driving (drugs/alcohol)	8%
Gambling	5%
Other	2%

Advanced Filter
Over 65

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

2641 Responses	
Field	Percentage of Responses
Drug and/or alcohol use	49%
Obesity	40%
Aging problems	36%
Cancers	25%
Diabetes ("sugar")	25%
Mental health problems	22%
Heart problems	20%
High blood pressure	17%
Chronic disease	13%
COVID-19	12%
Respiratory/lung disease/asthma	9%
Depression/hopelessness	8%
Anxiety	7%
Dental problems	7%
Other	3%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

2609 Responses	
Field	Percentage of Responses
Cost of health care and/or medications	68%
Lack of health insurance or limited health coverage	37%
Limited affordable/quality housing	27%
Limited access to transportation	19%
Poverty	18%
Chronic loneliness or isolation	18%
Limited safe places to walk, bike, etc.	17%
Limited social services or programs	16%
Homelessness	15%
Limited organized activities for children and teens	15%

Limited ability to get healthy food or enough food	10%
Limited places to play or healthy activities for kids	9%
Water/air quality	9%
Limited job opportunities	6%
Other	5%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal choices in your county?

2611 Responses	
Field	Percentage of Responses
Drug use	57%
Excessive alcohol use	34%
Lack of exercise	33%
Distracted driving (cellphone use)	29%
Unhealthy eating choices	26%
Crime	19%
Child abuse and neglect	17%
Overeating	16%
Not getting recommended immunizations	16%
Tobacco	15%
Domestic violence	12%
Impaired driving (drugs/alcohol)	8%
Vaping	5%
Gambling	4%
Other	3%

Advanced Filter
White

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

4623 Responses	
Field	Percentage of Responses
Drug and/or alcohol use	58%
Obesity	43%
Mental health problems	36%
Aging problems	24%
Diabetes ("sugar")	23%
Cancers	21%
Heart problems	16%
Chronic disease	13%
High blood pressure	13%
Depression/hopelessness	10%
Anxiety	10%
Dental problems	10%
COVID-19	9%
Respiratory/lung disease/asthma	7%
Other	3%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

4597 Responses	
Field	Percentage of Responses
Cost of health care and/or medications	63%
Lack of health insurance or limited health coverage	35%
Limited affordable/quality housing	28%
Poverty	21%
Limited organized activities for children and teens	20%
Limited safe places to walk, bike, etc.	19%
Limited access to transportation	17%
Homelessness	16%
Chronic loneliness or isolation	15%
Limited social services or programs	15%

Limited places to play or healthy activities for kids	12%
Limited ability to get healthy food or enough food	12%
Water/air quality	8%
Limited job opportunities	7%
Other	5%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal choices in your county?

4602 Responses	
Field	Percentage of Responses
Drug use	61%
Excessive alcohol use	34%
Lack of exercise	32%
Distracted driving (cellphone use)	27%
Unhealthy eating choices	26%
Child abuse and neglect	21%
Crime	18%
Overeating	15%
Tobacco	14%
Not getting recommended immunizations	13%
Domestic violence	12%
Impaired driving (drugs/alcohol)	8%
Vaping	7%
Gambling	4%
Other	2%

Advanced Filter
Non-White

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

1412 Responses	
Field	Percentage of Responses
Drug and/or alcohol use	54%
Obesity	35%
Mental health problems	34%
Diabetes ("sugar")	23%
Cancers	23%
Aging problems	20%
Heart problems	18%
High blood pressure	16%
Anxiety	13%
Chronic disease	12%
Depression/hopelessness	11%
Dental problems	10%
COVID-19	10%
Respiratory/lung disease/asthma	8%
Other	5%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

1389 Responses	
Field	Percentage of Responses
Cost of health care and/or medications	63%
Lack of health insurance or limited health coverage	33%
Limited affordable/quality housing	24%
Limited organized activities for children and teens	22%
Poverty	21%
Homelessness	17%
Chronic loneliness or isolation	16%
Limited safe places to walk, bike, etc.	15%
Limited places to play or healthy activities for kids	14%
Limited access to transportation	14%

Limited social services or programs	13%
Limited ability to get healthy food or enough food	11%
Limited job opportunities	8%
Water/air quality	7%
Other	6%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal choices in your county?

1380 Responses	
Field	Percentage of Responses
Drug use	57%
Excessive alcohol use	36%
Lack of exercise	34%
Unhealthy eating choices	24%
Distracted driving (cellphone use)	23%
Crime	22%
Child abuse and neglect	19%
Overeating	16%
Tobacco	13%
Domestic violence	13%
Not getting recommended immunizations	10%
Impaired driving (drugs/alcohol)	7%
Vaping	7%
Gambling	5%
Other	4%

Advanced Filter
Income < \$30,000

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

855 Responses	
Field	Percentage of Responses
Drug and/or alcohol use	49%
Mental health problems	34%
Obesity	30%
Aging problems	26%
Diabetes ("sugar")	20%
Dental problems	20%
Cancers	20%
Heart problems	18%
Chronic disease	14%
Depression/hopelessness	13%
Anxiety	13%
High blood pressure	13%
Respiratory/lung disease/asthma	9%
COVID-19	7%
Other	5%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

851 Responses	
Field	Percentage of Responses
Cost of health care and/or medications	60%
Lack of health insurance or limited health coverage	35%
Limited affordable/quality housing	30%
Poverty	21%
Homelessness	21%
Chronic loneliness or isolation	20%
Limited organized activities for children and teens	19%
Limited social services or programs	16%
Limited access to transportation	15%
Limited ability to get healthy food or enough food	14%

Limited safe places to walk, bike, etc.	12%
Limited places to play or healthy activities for kids	10%
Water/air quality	8%
Limited job opportunities	6%
Other	4%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal choices in your county?

848 Responses

Field	Percentage of Responses
Drug use	57%
Excessive alcohol use	35%
Distracted driving (cellphone use)	28%
Lack of exercise	27%
Crime	26%
Unhealthy eating choices	24%
Child abuse and neglect	24%
Domestic violence	16%
Overeating	11%
Tobacco	11%
Not getting recommended immunizations	10%
Vaping	6%
Impaired driving (drugs/alcohol)	6%
Gambling	5%
Other	4%

Advanced Filter
Income > \$75,000

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

2413 Responses	
Field	Percentage of Responses
Drug and/or alcohol use	59%
Obesity	50%
Mental health problems	35%
Diabetes ("sugar")	24%
Aging problems	21%
Cancers	20%
Heart problems	16%
Chronic disease	14%
High blood pressure	13%
COVID-19	10%
Anxiety	9%
Depression/hopelessness	9%
Dental problems	6%
Respiratory/lung disease/asthma	6%
Other	3%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

2398 Responses	
Field	Percentage of Responses
Cost of health care and/or medications	60%
Lack of health insurance or limited health coverage	34%
Limited affordable/quality housing	27%
Limited safe places to walk, bike, etc.	23%
Poverty	21%
Limited organized activities for children and teens	20%
Limited access to transportation	17%
Limited social services or programs	16%
Chronic loneliness or isolation	14%
Homelessness	14%

Limited places to play or healthy activities for kids	13%
Limited ability to get healthy food or enough food	10%
Water/air quality	8%
Limited job opportunities	7%
Other	6%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal choices in your county?

2405 Responses	
Field	Percentage of Responses
Drug use	62%
Lack of exercise	37%
Excessive alcohol use	31%
Unhealthy eating choices	29%
Distracted driving (cellphone use)	26%
Child abuse and neglect	19%
Overeating	17%
Tobacco	16%
Not getting recommended immunizations	15%
Crime	15%
Domestic violence	10%
Vaping	8%
Impaired driving (drugs/alcohol)	7%
Gambling	4%
Other	2%

Advanced Filter
Education < 4 Year Degree

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

2748 Responses	
Field	Percentage of Responses
Drug and/or alcohol use	58%
Obesity	36%
Mental health problems	36%
Aging problems	23%
Cancers	23%
Diabetes ("sugar")	22%
Heart problems	18%
High blood pressure	14%
Dental problems	11%
Depression/hopelessness	11%
Anxiety	11%
Chronic disease	11%
COVID-19	9%
Respiratory/lung disease/asthma	8%
Other	3%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

2731 Responses	
Field	Percentage of Responses
Cost of health care and/or medications	67%
Lack of health insurance or limited health coverage	36%
Limited affordable/quality housing	29%
Limited organized activities for children and teens	21%
Poverty	18%
Limited safe places to walk, bike, etc.	18%
Homelessness	18%
Chronic loneliness or isolation	17%
Limited access to transportation	14%
Limited social services or programs	14%

Limited places to play or healthy activities for kids	12%
Limited ability to get healthy food or enough food	12%
Water/air quality	7%
Limited job opportunities	6%
Other	4%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal choices in your county?

2736 Responses	
Field	Percentage of Responses
Drug use	62%
Excessive alcohol use	36%
Distracted driving (cellphone use)	30%
Lack of exercise	28%
Crime	24%
Unhealthy eating choices	23%
Child abuse and neglect	22%
Overeating	14%
Domestic violence	13%
Tobacco	12%
Impaired driving (drugs/alcohol)	10%
Not getting recommended immunizations	10%
Vaping	7%
Gambling	5%
Other	2%

Advanced Filter
Education- 4 Year Degree or Higher

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

1976 Responses	
Field	Percentage of Responses
Drug and/or alcohol use	58%
Obesity	52%
Mental health problems	36%
Diabetes ("sugar")	24%
Aging problems	23%
Cancers	18%
Chronic disease	16%
Heart problems	14%
High blood pressure	11%
COVID-19	11%
Anxiety	9%
Depression/hopelessness	9%
Dental problems	8%
Respiratory/lung disease/asthma	5%
Other	4%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

1966 Responses	
Field	Percentage of Responses
Cost of health care and/or medications	57%
Lack of health insurance or limited health coverage	34%
Limited affordable/quality housing	28%
Poverty	25%
Limited safe places to walk, bike, etc.	21%
Limited access to transportation	20%
Limited organized activities for children and teens	18%
Limited social services or programs	17%
Chronic loneliness or isolation	14%
Homelessness	14%

Limited places to play or healthy activities for kids	11%
Limited ability to get healthy food or enough food	11%
Limited job opportunities	8%
Water/air quality	8%
Other	6%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal choices in your county?

Field	1971 Responses
	Percentage of Responses
Drug use	59%
Lack of exercise	39%
Excessive alcohol use	33%
Unhealthy eating choices	32%
Distracted driving (cellphone use)	23%
Child abuse and neglect	18%
Not getting recommended immunizations	18%
Overeating	16%
Tobacco	16%
Crime	12%
Domestic violence	10%
Vaping	7%
Impaired driving (drugs/alcohol)	6%
Gambling	4%
Other	3%

Advanced Filter
Children in the Home

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

Field	Percentage of Responses
Drug and/or alcohol use	65%
Mental health problems	53%
Obesity	44%
Diabetes ("sugar")	19%
Anxiety	15%
Cancers	15%
Depression/hopelessness	14%
Heart problems	13%
Dental problems	13%
Chronic disease	12%
Aging problems	11%
High blood pressure	8%
COVID-19	7%
Respiratory/lung disease/asthma	5%
Other	4%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

Field	Percentage of Responses
Cost of health care and/or medications	54%
Limited organized activities for children and teens	35%
Limited affordable/quality housing	29%
Lack of health insurance or limited health coverage	28%
Poverty	23%
Limited places to play or healthy activities for kids	22%
Limited safe places to walk, bike, etc.	20%
Limited social services or programs	15%
Homelessness	14%
Limited ability to get healthy food or enough food	14%
Chronic loneliness or isolation	13%
Limited access to transportation	12%

Water/air quality	7%
Limited job opportunities	6%
Other	3%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal choices in your county?

Field	Percentage of Responses
Drug use	67%
Lack of exercise	32%
Excessive alcohol use	32%
Child abuse and neglect	28%
Unhealthy eating choices	25%
Distracted driving (cellphone use)	24%
Crime	19%
Domestic violence	13%
Overeating	12%
Tobacco	11%
Not getting recommended immunizations	10%
Vaping	9%
Impaired driving (drugs/alcohol)	9%
Gambling	5%
Other	2%

Advanced Filter
No Children in the Home

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

Field	Percentage of Responses
Drug and/or alcohol use	56%
Obesity	43%
Mental health problems	31%
Aging problems	26%
Diabetes ("sugar")	24%
Cancers	22%
Heart problems	16%
Chronic disease	14%
High blood pressure	14%
COVID-19	10%
Dental problems	9%
Depression/hopelessness	9%
Anxiety	8%
Respiratory/lung disease/asthma	7%
Other	3%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

Field	Percentage of Responses
Cost of health care and/or medications	64%
Lack of health insurance or limited health coverage	37%
Limited affordable/quality housing	29%
Poverty	21%
Limited safe places to walk, bike, etc.	19%
Limited access to transportation	18%
Homelessness	16%
Chronic loneliness or isolation	16%
Limited organized activities for children and teens	15%
Limited social services or programs	15%
Limited ability to get healthy food or enough food	11%
Limited places to play or healthy activities for kids	9%

Water/air quality	8%
Limited job opportunities	8%
Other	6%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal choices in your county?

Field	Percentage of Responses
Drug use	59%
Excessive alcohol use	34%
Lack of exercise	33%
Unhealthy eating choices	28%
Distracted driving (cellphone use)	28%
Child abuse and neglect	18%
Crime	18%
Overeating	16%
Tobacco	14%
Not getting recommended immunizations	14%
Domestic violence	12%
Impaired driving (drugs/alcohol)	8%
Vaping	7%
Gambling	4%
Other	3%

Demographic	Survey Response	Berkeley	Jefferson	Morgan
Men	29.24%	50.10%	49.70%	50.90%
Women	70.76%	49.90%	50.30%	49.10%
Age 65+	43.05%	15.20%	17.30%	24.30%
White alone	94.12%	86.70%	88.10%	96.00%
Non-white or 2+ races	5.88%	13.30%	11.90%	4.00%
Hispanic or Latino	1.99%	5.40%	6.80%	2.00%
Households with high-speed internet	93.89%	86.20%	89.80%	80.20%
Bachelor's degree or higher, age 25+	43.30%	22.80%	31.60%	18.60%
https://www.census.gov/quickfacts/fact/table/berkeleycounty				

[westvirginia.](#)

Appendix H - Responses Regarding Access to Care- Berkeley County

Q9 - What type of health insurance coverage do you have? (Select all that apply)

3492 Responses

Field	Percentage of Choices
Private health insurance (e.g., through your employer, union, family member, or private plan)	52%
Public health insurance (e.g., Medicaid, Medicare, VA services, Tricare, Chip, or Indian Health Services)	43%
Other (please specify)	4%
Uninsured (i.e., no health insurance coverage)	1%

Q10 - I know how to access medical care in my community.

3488 Responses

Field	Percentage
Strongly agree	48%
Somewhat agree	27%
Strongly disagree	10%
Neither agree nor disagree	9%
Somewhat disagree	6%

Q11 - Please tell us your level of agreement with each of these sentences about your County.

3494 Responses

Field	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree
I have access to good health care.	6%	9%	9%	38%	38%
I am satisfied with the medical care I receive.	6%	10%	9%	39%	37%
I am able to afford medical care when needed.	9%	13%	10%	34%	34%
I am able to afford medications when needed.	8%	11%	10%	34%	37%
I am able to get medical care when I need it.	7%	12%	9%	35%	37%
I am able to see specialists when needed.	10%	16%	12%	33%	29%
I am able to see my primary care doctor when needed.	6%	9%	8%	32%	44%
I am able to get mental health care when needed.	12%	11%	40%	19%	18%
I have access to a walk-in clinic or urgent care.	4%	3%	7%	27%	59%

Appendix H - Responses Regarding Access to Care- Berkeley County

Q12 - What medical services or specialties would you like to see offered in your area?

1751 Responses



Q13 - Please tell us about access to telehealth medical care in your home.

3374 Responses

Field	Percentage
I do not have access to high-speed internet at home and cannot access telehealth medical care.	6%
I have high-speed internet, but it is not reliable or fast enough to use for telehealth medical care.	9%
I have high-speed internet at home but would prefer not to use it for telehealth medical care.	21%
I have high-speed internet at home but need more information about telehealth medical care before deciding.	10%
I have high-speed internet at home and would be comfortable attending a telehealth medical appointment this way.	14%
I have high-speed internet at home and have used it for telehealth medical care.	39%

Q14 - In the past 12 months, have you seen a medical provider for a routine check-up, wellness visit, or other preventive care?

3361 Responses

Field	Percentage
Yes	93%
No	2%
If not, then why?	5%

Q14_2 If no, why not?

163 Responses

If not, then why? - Text

Cost

have had blood work done 5 times Winchester ok 1 time in Martinsburg ok , but 3 times being messed up

Waste of time

I cant afford it

Cost and too long to get an appointment

Just changed medical provider

COVID threat and my primary physician no longer in practice

change in health care provider

Because of the waiting list.

Transportation

Do not have a primary care dr

my primary physician left and I haven't pursued finding a replacement.

I have had it with the covid vaccinations be constantly forced on your at every visit, I don't trust my doctor, that ship sailed.

Virtual appointments by my doctor due to covid restrictions. Not enough good doctors in the area for specialized care.. gynecologist etc

Depressed and only have enough energy to work

covid issues made getting an appointment difficult

My appt is coming up in a week and my Dr will not be happy... 2 yrs of Covid and eating has taken it's toll on my health....

I am very pleased with my health Dr. and if I can't get in when needed (gets more difficult all the time) I can at least email him and he ALWAYS gets back to me which is a comfort to an older patient.

Missed appointment

I do not have health insurance.

Telehealth. I'm 93 and homenound

Do trust the medical industry

Bed Ridden

Just moved here

My health insurance premiums and deductible are too high. I can only get care when it's absolutely necessary

Have fortunately been healthy the last year

Covid

Cost

Cost

I go to NOVA to find available medical providers who provide quality care. I have not found providers in Berkeley county who can be seen in a timely manner. The ones I have seen seem dismissive and uninterested in solving the issues I have faced.

No need

Appendix H - Responses Regarding Access to Care- Berkeley County

Hard to find anyone accepting new patients.

DID NOT NEED IT

Lack of time, scheduling conflicts, personal reasons

My doctor is leaving and it's hard to find another one if you are prescribed pain medication

haven't had time and my pcp is full all the time and it costs too much money

My WVU doctors keep leaving the area

Unemployed and not insured

Covid

Not needed

My doctor moved and I have been unable to find an appropriate replacement

Lack of time due to long commute

Couldn't get them to call me back after I left 3 messages for appts. Finally a med ran out that needed renewing and they wouldn't do it without seeing me. Ta Da! Message on mychart saying that I MUST make an appt!

I don't use Wv dr's

Difficult to get an appointment.

I'm only going when sick at the moment and waiting on results to much money just for checkups

COST TOO HIGH!

Because I can NOT wear a mask!!!! I can NOT breathe with the daggone thing on! I have passed out when forced to wear!!!!

Honestly due to not knowing who I can go to, I'm transgender and I have no idea who can or is willing to provide care relating to that.

do not have health insurance; financial barriers

Can't get an appointment and the last couple times I did I just kept being told, we will keep an eye on it. Dr seems to not want to find root of issue and fix it . I feel I'm wasting money

I need to make an appointment for this.

Can't get appointment.

To expensive

Hard to find a good doctor

no complaints significant enough to take time off work

My last two PMC doctors pushed medications that gave me 6 more medical condition which disappeared after stopping the drugs, that were all drug induced, a bunch of unnecessary test. Yes they take a oath, "no trust"

Have not had the need to see a doctor

Busy

My doctor left the practice. Second doctor to leave the practice. Hard to get appointments.

Wellness check ups are useless

Can't afford to go to the emerncy room every time something pops up

Money

Can't afford to pay out-of-pocket for the bills all the time

Anxiety, not enough time between work and kids appointments, and have not found a dr I feel comfortable with since moving to wv.

Annual

Appendix H - Responses Regarding Access to Care- Berkeley County

I spend a lot of money on Prescriptions, and mental health visits.

Primary care doctors are book out too far.

No good reason

Time, work demands.

Most of my medical visits have been to specialists or related to individual issues/symptoms.

Now in Hospice Care

I've been avoiding taking my daughter to dr offices with Covid being around.

COVID restrictions.

Lack of time

Over the phone

I see my oncologist

Lack of communication with provider

I haven't had any urgent health issues.

Haven't scheduled yet

I have 2 kids and no care for them

Just for my annual blood work, my insurance did not pay for my mamagram, said was billed incorrectly and would not pay for it. My health Insurance was not taken by obgyn so I did get an annual physical., Then need a referral from my PCP saying why I need to go to the OBGYN. so I never went this year. I did get my Mammogram even though the insurance would not pay.

Covid

No insurance

No health insurance

Not being able to get one, no accepting new patients or having to wait 3 months to see one

Haven't made appointments during COVID; will return shortly

just didn't think about it

My last appointment was 17 months ago, and I schedule routine check-ups about once every year-and-a-half.

Not in this state. I go to Maryland

Money

change of insurance

Cannot get in in timely manner or with my availability having to work 2 jobs

because i can't afford health insurance

Cost

Hard to find a physician, scheduling is always next month.

Lazy / anxiety

Tired of being fat shamed. The electronic communication system does not work. Trying to call someone is impossible with the phone trees; as if they purposely don't want to talk. Pandemic, somewhat.

I have not seen a doctor in years no health insurance

Haven't had adequate access

fear of bloodwork

Not sick

Appendix H - Responses Regarding Access to Care- Berkeley County

Trying to find one I'd like to see

Doctor did not mention it

I don't trust 99% of them. Just there for money and to push drugs/vaccines I don't need. Im just a number.

I don't have insurance right now. I have a doctor's appointment scheduled to keep me from running out of medication for high blood pressure.

Not needed

I can't afford it because I don't have insurance I'm unemployed at this time.

afraid

Because my dr doesn't have any availability

Between Covid, long waits to be seen, and a busy life, I haven't made the time.

Lack of ability to afford for care should anything arise out of the normal requiring a specialist

I was pregnant so I was seeing my OB regularly and didn't feel that I needed to see my primary care provider for a wellness visit.

My doctor was wearing two masks during my last visit. She said she sometimes wears 3 masks. I was there to ask for a medical note to NOT wear a mask during physical education class in order to be able to safely breathe. I have lost faith in her decision making.

I don't have a GP in this area, can't afford the dental care I need due to poor dental coverage

Haven't signed up with a primary care person in my area. Go to Urgent Care when an issue arises.

Covid happened. Then my provider left.

Don't care for my provider. Wait time with an appointment is over an hour or more

Embarrassment. Doctors keep leaving and I hate starting over

phone call

Too long to wait for an appt. Just end up going to an urgent care

Can't afford it

Cost

But in Florida

no insurance

I am very healthy. Normal lab values, no DM, no HTN etc.

Can't get an appointment with my primary care doc unless months and months in advance. So I see my specialty docs instead because I can get an appointment with them.

not sick

I cannot afford to be seen for a well check up. I wait until I am severely sick to save money

My primary only does zoom visits. How can he truly assess lungs, ears, eyes, etc. Not happy about that.

Difficult to get an appointment without being far out.

Been putting it off. But have an appointment coming up soon!

Just moved to the area and haven't been able to find a provider /not sure who to trust

No time

Covid is still prevelant.

Not in person, as I cannot afford it. I have an online group for my ongoing management of migraine/cluster attacks.

My health is good, so I don't feel the need to see a doctor.

Appendix H - Responses Regarding Access to Care- Berkeley County

Insurance problems

do'nt trust them

Lack of need.

I have not been able to reach my primary care physician by MyChart or telephone

Too expensive

I procrastinate really bad

Lost all trust in medical providers and hospitals as they are denying helpful medication to covid patients and give them Remdesivir or worse put them on Ventilators which have killed thousands as you probably all know

Haven't needed to

Covid Fears

Homeopathy is limited in this area

stopped seeing my doctor because he didnt seem to take my concerns seriously , so im going to a new doctor in july

Wife has chronic illness so focusing on her care

Don't trust doctors and don't like them. As I stated earlier, their main purpose in life is to convince people that they're sick and they need LOTS of pills and procedures. Most don't.

Healthy adult

My WVU doctor quit, then every physician I've tried to see through WVU canceled my appointments.

Cost

Can't afford the bills- no insurance so I have to make sure have money before can go

Cost - preventive is covered 100%, but other non-preventive issues usually come up

Cause u can't get a appointment til couple months

Doctors KILLED my husband. I don't go, although I have a great BC/BS policy. Haven't had a meaningful doctor's appointment since July 2005. I still, await the results of the bloodwork taken at that appoint. You would think after almost 17 years, the results would have been in.

No insurance

To hard to get in

my PCP left and I have not been able to find one that I might want to go see. So now am forced to return to Shendandoah until I maybe can locate one so that my husband and I can obtain our medications. I have located one for taking new patients until the fall. He is a part of WVU in Ransom. m but they are no

Couldn't get appt for months

been busy

Appointment times

Q15 - What kind of health facility or office do you usually go to when you receive preventive care? Please select all that apply.

3112 Responses

Field	Percentage of Choices
A doctor's office or health center	80%
Urgent care center or clinic	11%
Hospital emergency room	5%

Appendix H - Responses Regarding Access to Care- Berkeley County

A VA medical center or clinic	2%
Other (please specify)	1%
None of these options	0%

Q16 - During your last check-up or wellness visit which routine screenings or services did you have?

3098 Responses			
Field	Yes	No	Do not recall
General physical exam	86%	12%	3%
Obesity check (e.g., BMI)	55%	35%	10%
Oral health (e.g., teeth) screening	32%	63%	5%
Depression screening	46%	47%	7%
Cholesterol and blood pressure	89%	9%	2%
Eye exam	34%	64%	3%
Immunizations (e.g., chickenpox, shingles, flu, etc.)	51%	45%	3%
Hearing check	17%	79%	4%
Skin check (e.g., moles, lesions, or spots)	26%	71%	3%
Breast exam or mammogram	37%	60%	2%
Prostate exam or PSA test	14%	81%	4%
Colon cancer exam or colonoscopy	25%	74%	2%
Pelvic exam	21%	76%	3%
Testicular exam	5%	92%	3%
Cervical cancer exam or pap smear	19%	79%	2%
Bone density exam	16%	82%	3%
None of the above	9%	67%	24%

Appendix I - Responses Regarding Access to Care- Jefferson County

Q9 - What type of health insurance coverage do you have? (Select all that apply)

Field	2021 Responses
	Percentage of Choices
Private health insurance (e.g., through your employer, union, family member, or private plan)	53%
Public health insurance (e.g., Medicaid, Medicare, VA services, Tricare, Chip, or Indian Health Services)	42%
Other (please specify)	3%
Uninsured (i.e., no health insurance coverage)	1%

Q10 - I know how to access medical care in my community.

Field	2025 Responses
	Percentage
Strongly agree	47%
Somewhat agree	27%
Strongly disagree	10%
Neither agree nor disagree	9%
Somewhat disagree	7%

Q11 - Please tell us your level of agreement with each of these sentences about your County.

Field	2030 Responses				
	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree
I have access to good health care.	7%	11%	9%	39%	34%
I am satisfied with the medical care I receive.	7%	10%	9%	43%	31%
I am able to afford medical care when needed.	9%	11%	9%	33%	37%
I am able to afford medications when needed.	7%	9%	10%	34%	40%
I am able to get medical care when I need it.	6%	12%	10%	37%	35%
I am able to see specialists when needed.	11%	15%	14%	34%	27%
I am able to see my primary care doctor when needed.	8%	12%	10%	34%	37%
I am able to get mental health care when needed.	12%	11%	42%	19%	16%
I have access to a walk-in clinic or urgent care.	5%	3%	6%	29%	57%

Appendix I - Responses Regarding Access to Care- Jefferson County

Q12 - What medical services or specialties would you like to see offered in your area?

1069 Responses



Q13 - Please tell us about access to telehealth medical care in your home.

1974 Responses

Field	Percentage
I do not have access to high-speed internet at home and cannot access telehealth medical care.	5%
I have high-speed internet, but it is not reliable or fast enough to use for telehealth medical care.	9%
I have high-speed internet at home but would prefer not to use it for telehealth medical care.	19%
I have high-speed internet at home but need more information about telehealth medical care before deciding.	13%
I have high-speed internet at home and would be comfortable attending a telehealth medical appointment this way.	20%
I have high-speed internet at home and have used it for telehealth medical care.	34%

Q14 - In the past 12 months, have you seen a medical provider for a routine check-up, wellness visit, or other preventive care?

1972 Responses

Field	Percentage
Yes	90%
No	3%
If not, then why?	7%

Q14_2 If no, why not?

140 Responses

If not, then why? - Text

It's hard to get to docs appointments at times .

I couch alot

Transportation

Had to have emergency surgery for unexpected medical problem

it is hard to get in to see my PCP and I have to travel so far to get there.

insurance co-pays and high deductible plan

Providers keep leaving

got established and they already left the practice.

It takes months to get an appt with my Pcp

Covid and then put off

time. I am a single mom with 2 teenagers and I work full time and full time college to better my financial situation

I do need to call. I think it's been over a year (must check!) for the replacement thing that Medicare allows for annual exams.

COVID, my PCP went to another system, my new PCP quit, and I'm still looking for a PCP that can see me within a week if my call. It just takes too long to get medical care.

Mine retired. Lack of new

I had to make an an appointment 2 months out, and she's I'm Winchester, VA

because they said it was not necessary to check my blood clot

But it was 2 years for the one before due to Covid

only when transportation from medical services availabler

Disability pain mobility issues and not wanting to be abused by healthcare providers

Not interested in complying with all the covid regulations

Nobody cares to mask (even providers) and I don't want to bring covid home to my high risk family member.

I couldn't find a primary provider who I preferred who was accepting need Medicaid patients

Can't afford

Covid 19 canceled appts and now difficulty getting an appointment

Because I always have a need to have specific problems addressed

Don't need to

covid

I tend to use medical care when I'll, not when healthy

yes but not locally

Time and provider left practice. Haven't felt comfortable enough to see new dr

Provider was not seeing "sick people" in the office. Provider is unavailable on many dates.

I lost my medical insurance, due to not being able to afford it. I paid out of pocket for it through Healthcare marketplace and my rate went from \$130 range to \$330 range which I was able to keep up with, but once it went from \$330 to \$1400 a month. I could not afford that kind of payment, no one should have to pay that much a month for their medical insurance.

Appendix I - Responses Regarding Access to Care- Jefferson County

Seeing other drs

I have but in VA

Money

My appointments get cancelled. Dr. Yangandawe is always at the hospital, denies refills for no appointments in 6 months so you wait a month after already being rescheduled and out of meds for them to do it again. Their front staff is rude and could care less.. My lasiks haven't been filled so I can barely walk their lead nurse Speaks to you like you are a burden and stupid so you just decide not to go oh it's way too stressful, And no one there seems to care anyway..

Difficult to schedule

avoiding the doctors office due to COVID, have an appointment scheduled

Appointment was 6 weeks out and my work schedule changes weekly and getting off work on a specific day is just as hard.

I went to California to get good medical care

Just not interested at this time

I avoided lots of things to keep from getting COVID. It worked.

But all my doctors are not in Jefferson County at all

Can't get an appointment

My medical person left and my clinic said to find somebody else... I have no clue

Screening for bladder cancer

Not in Jefferson County or within WV.

But not in this state. Have kept my doctors in Frederick MD as I worked there for mant years.

busy

Life is busy and it seemed unnecessary

Scheduling issues

Yes, but in Northern Virginia

Unnecessary restrictions on attendance to those offices to wear a mask without regard to the actual science. If a mask is required in an office for personal safety the office is too contaminated to visit.

I'm young and have no medical issues

local pharmacy for 2 Covid 19 boosters and one flu shot

lack of time and avoiding germs of a health care facility

Overall healthy person, I go in when I need to for problems that arise

I don't want to expose myself or high risk child when there are no covid precautions in place.

college

i don't have time to find one

Doctors keep leaving

I haven't needed any care

I'm now longer have access to the my primary care doctor, I don't know how to obtain another low income doctor, I am afraid of medical bills (I was homeless for almost 3/12 years recently and fear the fact that the medical community sends my medical bills directly to collections if I can't afford to pay it immediately!) and fear that I would not survive being homeless again.

Long wait time for appointment

HOME BOUND DUE TO .

Appendix I - Responses Regarding Access to Care- Jefferson County

Busy.

I don't feel like the telehealth program is personal enough.

No insurance, no free clinics

medical treatment has been required because of symptoms and findings.....not routine

IDK who to see

Doctor substituted a phone call for the routine check-up.

Busy schedule

Covid

Never available near my date of birth

I have insurance but I can't afford the co-pays

No reason

Doctor left had to find another doctor

\$

Procrastination

Too much of a hassle to wait 45 minutes on the phone to make an appointment then wait weeks to get one

virus contact

No insurance

Not in Jefferson County

Do not have the time or money. My doctor doesn't have any availability until later this month or next month.

Cost of office visit

because I've seen her fairly frequently to address issues.

Covid -- didn't get an annual checkup last year, but have one coming up this year

Can't get in with provider haven't seen since Feb

Afraid of covid

because I only go when I have a problem. No work, no pay

No Heath insurance and little faith in doctors

No reason

Because the doctor was unavailable to go that method.

Not in WV

Appointment availability compared to my work schedule

Because I don't care or trust the doctors that work with WVU healthcare. Too many bad experiences and wrong diagnosis.

Do not trust the doctors. Forced to wear a mask based on pseudoscience.

PCP has no appointments available.

Time

Upcoming appt

I see many specialists (cancer).

Routine December 2021 routine scheduled for 6/12/22.

to be scheduled soon.

Covid

Appendix I - Responses Regarding Access to Care- Jefferson County

No appointment available

gained too much weight and trying to lose it before I go back for visit

Primary care provider has left

Time

No need

Can't get off work

Appointments do not seem to be readily available for the checkups and preventative care only for issues that need attention

never had time, and now i don't have insurance

I go outside to Frederick Maryland and Baltimore

I traveled to Frederick, Md

Covid

I am self pay at this time

Knee operation

My PCP recently closed their practice which has left me researching a new one.

Provider left and had to schedule with new Provider for a special appointment before I get a wellness visit and it took a long time to get that appointment

Can't get a bloody appointment for months

Just haven't

Expense

Do not trust the medical Industry anymore Stop the Mandates

I can not find a pcp that stays in our area or makes me feel like I am not a number number on a chart

I dont feel like dealing with the sitting for 1.5 to 2 hours to be seen.

Had to go to Virginia and WV will not allow me to do tele health in another state.

Difficultly finding a doctor with an appointment time that fits in my schedule.

cant afford & dont have health insurance,

Medical providers constantly leaving the ranson and Harpers ferry doctor offices. It's hard to find a doctor that truly cares

covid

Lazyness, anxiety, long wait for appointment, disappointed with prior visits,

About 18 months ago. Several appointments for preventive care are scheduled

Pandemic pressure on medical services

With 2-3 hour wait times going to the doctor is a full lost work day and surprise charges and drugs I can't afford. I can just suck on my gun barrel for free.

No doctors within a 50 mile radius are accepting new patients even if family members go to a clinic

This summer

I need to find a new primary care doctor because I do not like the last doctor I was seeing. Covid has put that on pause and I have stayed healthy in the meantime so I have prolonged preventative checkups and visits. I have kept up with vaccinations through pharmacies.

Difficult to get an appointment at WVU Shepherdstown Clinic.

Trying not to catch covid from all the unvaccinated people in WV

Appendix I - Responses Regarding Access to Care- Jefferson County

COVID

Q15 - What kind of health facility or office do you usually go to when you receive preventive care? Please select all that apply.

1764 Responses	
Field	Percentage of Choices
A doctor's office or health center	79%
Urgent care center or clinic	12%
Hospital emergency room	6%
A VA medical center or clinic	2%
Other (please specify)	1%
None of these options	0%

Q16 - During your last check-up or wellness visit which routine screenings or services did you have?

1756 Responses			
Field	Yes	No	Do not recall
General physical exam	84%	13%	3%
Obesity check (e.g., BMI)	52%	37%	11%
Oral health (e.g., teeth) screening	30%	64%	5%
Depression screening	43%	49%	9%
Cholesterol and blood pressure	88%	9%	2%
Eye exam	35%	62%	3%
Immunizations (e.g., chickenpox, shingles, flu, etc.)	55%	42%	3%
Hearing check	18%	77%	4%
Skin check (e.g., moles, lesions, or spots)	27%	69%	4%
Breast exam or mammogram	36%	62%	2%
Prostate exam or PSA test	15%	81%	4%
Colon cancer exam or colonoscopy	25%	73%	2%
Pelvic exam	18%	79%	3%
Testicular exam	6%	91%	3%
Cervical cancer exam or pap smear	17%	80%	3%
Bone density exam	16%	81%	3%
None of the above	9%	68%	23%

Appendix J - Social Determinants of Health

Q20 - Within the past 12 months the food we bought just didn't last and we didn't have money to get more.

5195 Responses

Field	Percentage
Often true	12%
Never true	88%

Q21 - Within the past 12 months we worried whether our food would run out before we got money to buy more.

5191 Responses

Field	Percentage
Often true	13%
Never true	87%

Q22 - What is your living situation today?

5206 Responses

Field	Percentage
I have a steady place to live	93%
I have a place to live today, but I am worried about losing it in the future	7%
I do not have a steady to live (I am temporarily staying with others, in a hotel, in a shelter, living outside on the street, on a beach, in a car, abandoned building, bus or train station, or in a park)	1%

Q23 - Think about the place you live. Do you have problems with any of the following? Please choose all that apply.

5140 Responses

Field	Percentage of Choices
Pest such as bugs, ants, or mice	13%
Mold	5%
Lead paint or pipes	1%
Lack of heat	1%
Oven or stove not working	1%
Smoke detectors missing or not working	3%
Water leaks	4%
None of the above	71%

Appendix J - Social Determinants of Health

Q24 - In the past 12 months has the electric, gas, oil, or water company threatened to shut off services in your home?

5206 Responses

Field	Percentage
Yes	6%
No	94%
Already shut off	0%

Q25 - In the past 12 months, has lack of reliable transportation kept you from medical appointments, meetings, work or from getting things needed for daily living?

5196 Responses

Field	Percentage
Yes	6%
No	94%

Q26 - How hard is it for you to pay for the very basics like food, housing, medical care, and heating? Would you say it is:

5194 Responses

Field	Percentage
Very hard	5%
Somewhat hard	28%
Not hard at all	67%

Appendix K - Transportation Specific Data

This appendix includes responses from those who answered "Yes" to the question, "In the past 12 months, has lack of reliable transportation kept you from medical appointments, meetings, work or from getting things needed for daily living?"

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

303 Responses	
Field	Percentage of Responses
Drug and/or alcohol use	50%
Obesity	28%
Diabetes ("sugar")	16%
Aging problems	19%
Mental health problems	46%
Cancers	13%
Heart problems	12%
High blood pressure	13%
COVID-19	6%
Chronic disease	17%
Depression/hopelessness	18%
Respiratory/lung disease/asthma	9%
Anxiety	16%
Dental problems	24%
Other	7%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

304 Responses	
Field	Percentage of Responses
Cost of health care and/or medications	48%
Lack of health insurance or limited health coverage	27%
Limited affordable/quality housing	32%
Poverty	23%
Limited safe places to walk, bike, etc.	13%
Limited organized activities for children and teens	20%
Limited social services or programs	16%
Chronic loneliness or isolation	24%

Appendix K - Transportation Specific Data

Limited access to transportation	31%
Homelessness	17%
Limited places to play or healthy activities for kids	9%
Limited ability to get healthy food or enough food	14%
Water/air quality	6%
Limited job opportunities	8%
Other	6%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal choices in your county?

301 Responses

Field	Percentage of Responses
Drug use	57%
Lack of exercise	31%
Excessive alcohol use	33%
Unhealthy eating choices	26%
Distracted driving (cellphone use)	23%
Tobacco	9%
Overeating	10%
Crime	27%
Not getting recommended immunizations	14%
Child abuse and neglect	22%
Domestic violence	20%
Impaired driving (drugs/alcohol)	8%
Vaping	4%
Gambling	5%
Other	6%

Q20 - Within the past 12 months the food we bought just didn't last and we didn't have money to get more.

310 Responses

Field	Percentage
Often true	48%
Never true	52%

Appendix K - Transportation Specific Data

Q21 - Within the past 12 months we worried whether our food would run out before we got money to buy more.

309 Responses

Field	Percentage
Often true	53%
Never true	47%

Q22 - What is your living situation today?

311 Responses

Field	Choice Count
I have a steady place to live	214
I have a place to live today, but I am worried about losing it in the future	83
I do not have a steady to live (I am temporarily staying with others, in a hotel, in a shelter, living outside on the street, on a beach, in a car, abandoned building, bus or train station, or in a park)	14

Q24 - In the past 12 months has the electric, gas, oil, or water company threatened to shut off services in your home?

310 Responses

Field	Percentage
Yes	29%
No	70%
Already shut off	1%

Q26 - How hard is it for you to pay for the very basics like food, housing, medical care, and heating? Would you say it is:

311 Responses

Field	Percentage
Very hard	30%
Somewhat hard	54%
Not hard at all	16%

Appendix L - Kids in the Home

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

969 Responses	
Field	Percentage of Responses
Drug and/or alcohol use	65%
Obesity	44%
Diabetes ("sugar")	19%
Aging problems	11%
Mental health problems	53%
Cancers	15%
Heart problems	13%
High blood pressure	8%
COVID-19	7%
Chronic disease	12%
Depression/hopelessness	14%
Respiratory/lung disease/asthma	5%
Anxiety	15%
Dental problems	13%
Other	4%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

965 Responses	
Field	Percentage of Responses
Cost of health care and/or medications	54%
Lack of health insurance or limited health coverage	28%
Limited affordable/quality housing	29%
Poverty	23%
Limited safe places to walk, bike, etc.	20%
Limited organized activities for children and teens	35%
Limited social services or programs	15%
Chronic loneliness or isolation	13%
Limited access to transportation	12%
Homelessness	14%
Limited places to play or healthy activities for kids	22%
Limited ability to get healthy food or enough food	14%
Water/air quality	7%
Limited job opportunities	6%

Appendix L - Kids in the Home

Other 3%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal choices in your county?

963 Responses	
Field	Percentage of Responses
Drug use	67%
Lack of exercise	32%
Excessive alcohol use	32%
Unhealthy eating choices	25%
Distracted driving (cellphone use)	24%
Tobacco	11%
Overeating	12%
Crime	19%
Not getting recommended immunizations	10%
Child abuse and neglect	28%
Domestic violence	13%
Impaired driving (drugs/alcohol)	9%
Vaping	9%
Gambling	5%
Other	2%

Q20 - Within the past 12 months the food we bought just didn't last and we didn't have money to get more.

969 Responses	
Field	Percentage
Often true	19%
Never true	81%

Q21 - Within the past 12 months we worried whether our food would run out before we got money to buy more.

973 Responses	
Field	Percentage
Often true	24%
Never true	76%

Appendix L - Kids in the Home

Q22 - What is your living situation today?

972 Responses

Field	Percentage
I have a steady place to live	88%
I have a place to live today, but I am worried about losing it in the future	11%
I do not have a steady to live (I am temporarily staying with others, in a hotel, in a shelter, living outside on the street, on a beach, in a car, abandoned building, bus or train station, or in a park)	1%

Q24 - In the past 12 months has the electric, gas, oil, or water company threatened to shut off services in your home?

973 Responses

Field	Percentage
Yes	14%
No	85%
Already shut off	0%

Q26 - How hard is it for you to pay for the very basics like food, housing, medical care, and heating? Would you say it is:

973 Responses

Field	Percentage
Very hard	10%
Somewhat hard	39%
Not hard at all	52%