

## NOTICE OF NON-DISCRIMINATION

WVU Medicine University Healthcare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. WVU Medicine University Healthcare does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

WVU Medicine University Healthcare:

- Provides free aids and services to people with disabilities to communicate effectively with us:
  - Qualified sign language interpreting service
  - Written information in other formats (large print, verbal)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified language interpreting service

If you need these services, notify any staff member for assistance.

If you believe that WVU Medicine University Healthcare has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with either the Director of Risk Management or Patient Advocate, Risk Management Department, 2500 Hospital Drive, Martinsburg, WV, 25401, 304-264-1000, Fax 304-260-1490, [garland.nagy@wvumedicine.org](mailto:garland.nagy@wvumedicine.org) (Director of Risk Management) or [lyoung@wvumedicine.org](mailto:lyoung@wvumedicine.org) (Patient Advocate). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Patient Advocate is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, DC 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>