



United Hospital Center

Community Health Needs Assessment

December 2022

Prepared for:

United Hospital Center, Bridgeport, WV

Prepared by:

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Office of Health Affairs

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Document Acronyms

The following acronyms are used throughout this document:

Acronym	Definition
ACA	Affordable Care Act
СНІР	Community Health Implementation Plan
CHNA	Community Health Needs Assessment
UHC	United Hospital Center
WVUHS	West Virginia University Health System
WVU OHA	West Virginia University Office of Health Affairs

1 Background and Introduction

Provisions in the Affordable Care Act (ACA) of 2010 require tax-exempt (non-profit) hospitals to conduct a Community Health Needs Assessment (CHNA) and develop a Community Health Implementation Plan (CHIP) at least every three years. The regulations for the CHNA include defining the hospital's service area and compiling demographics and analysis of health indicators; taking into account input from the community, including public health professionals; identifying resources; and prioritizing community health needs.

The 2022 United Hospital Center CHNA meets the requirements described above and identifies the following prioritized needs:

- Substance Use and Abuse
- Mental Health
- Obesity (Including Diabetes and Physical Activity)
- Access to Care

This document serves as a roadmap for the CHIP, which will be developed following the completion of the 2022 CHNA and will specify planned actions to be taken by United Hospital Center (UHC) and community partners, available resources, anticipated steps, and a plan for evaluating these activities. In addition to the prioritized health topics, leadership recognized prevalent themes of poverty and access to care in their community input. For this reason, their CHIP will include programming across all health topics that are developed with these systemic issues in mind. To facilitate this goal, UHC partnered with West Virginia University's Office of Health Affairs (WVU OHA) to complete this CHNA using a robust community-based process designed to engage a broad representation of community members. The WVU team was led by Dr. Megan Govindan. A CHNA leadership team, including hospital and community representation, was convened by UHC to inform and guide the process.

1.1 About United Hospital Center

United Hospital Center, Inc. is the result of a merger between St. Mary's and Union Protestant hospitals in 1970. This bold move provides North Central West Virginia with a regional community hospital that offers a vast array of services. The new UHC opened in 2010 and is located along Interstate 79 in Bridgeport. The 692,000-square-foot structure rises eight stories. It is designed around the environment with the patient, family, staff, and community in mind – which includes enhanced patient privacy, a high level of technology integration, and improved access to care. The acute care facility is licensed for 292 private inpatient rooms with a medical staff that consist of more than 400 physicians and extenders. UHC employs more than 2,500 employees and is a member of WVU Medicine.

1.2 Previous CHNA Findings

The most recent CHNA for UHC was adopted in 2019. It included a review of secondary data to assess socioeconomic characteristics, as well as key risk factors facing the community. Further resident input

was gathered at a community meeting hosted by the hospital. The final report identified three main health priorities, with goals and strategies for each:

- Substance Use and Abuse (addressing drugs, alcohol, smoking, vaping)
- Obesity & Chronic Disease (addressing diet/exercise, obesity, and co-morbid chronic disease)
- Cancer

1.3 Description of the Community Served

For the 2022 process, United Hospital Center identified their service area as Harrison County and Doddridge County.

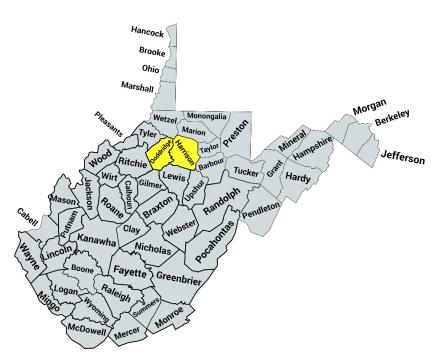


Figure 1: UHC Service Area

The following table contains information from the US Census Bureau and shows the most current Quickfacts¹ (Appendix A) for the three counties in the hospitals' service area. It outlines some basic demographics, as well as information about health insurance coverage and poverty levels.

¹ https://www.census.gov/quickfacts/fact/table/US/PST045219

Table 1: Select Demographic Data

	Harrison	Doddridge
Population	65,158	7,735
Residents under 18	21.5%	14.2%
Non-white or 1+ race	4.7%	5.2%
Hispanic or Latino	1.9%	.7%
High school education or more	88.7%	82.1%
Bachelor's degree or more	23.1%	16.6%
Under 65 yrs. and uninsured	8.9%	9.2%
Persons living in poverty	13.6%	17.0%

1.4 Leadership Team and Community Partners

The following comprised UHC's CHNA leadership team and provided comprehensive input throughout the process of developing the CHNA. These individuals informed the development of the public input survey and were instrumental in the dissemination of data collection within the community.

<u>Leadership Team</u>

- John Fernandez, VP Operations, UHC
- John Paul Nardelli, Healthy Harrison
- Matt Chisler, Public Relations, UHC
- Dr. David F. Hess, President, CEO UHC
- Lori Ice, UHC
- Dr. Suzanne Courtney, UHC
- Chad Bundy, Harrison County Health Department
- Lisa Price, United Summit Center
- Brad Riffee, United Way of Harrison County
- Josh Brown, Health Access
- Adam Cheeseman, Doddridge County Schools
- Beth Fitzgerald, Harrison County Seniors
- Alisha Madia, CASA Harrison County
- Rick Rock, Harrison County EMS
- Dora Stutler, Harrison County Schools
- Brock Malcom, Bowles Rice LLP

2 Methodology and Community Input Process

The CHNA process began with a thorough review of the previous cycle's needs assessment report and included a review of publicly available secondary data related to counties within UHC's service area. These data included the above U.S. Census data (Appendix A) and County Health Rankings data (Appendix B). Using these reports as a springboard, the leadership team started the initial discussion around critical health needs, changes in the community demographics over the previous few years, and lessons learned from the last CHNA cycle's health topic prioritization and development of implementation activities.

Primary data collection was comprised of surveying community members to gather perceptions of health issues, quality of life, and other related topics. Survey data was analyzed and presented to the hospital's leadership teams at a data presentation that included community stakeholders. This event was focused on reviewing the survey data, discussing community assets that impact population health in UHC's service area, as well as discussing the needs of those not well-represented in the survey data. At this meeting, the group worked to discuss possible strategies for each area of concern, as well as existing resources to address these needs.

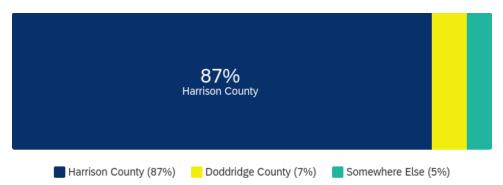
2.1 Primary Methods of Collecting and Analyzing Information

Two primary sources of data were utilized to inform the CHNA: (1) a public input survey and (2) a data presentation session where information was gathered from leadership and community stakeholders. WVU OHA developed the public input survey (Appendix C) with the UHC leadership team following an iterative process. Survey topics included questions about specific health issues, thoughts on the overall health of the community, quality of life, access to health care and medical needs (including specialist care), risky behaviors and personal choices, questions specific to experiences during the COVID-19 pandemic, and demographic information including geographic location and income. Questions included details about ability to access needed services, including telehealth and health insurance coverage. Further details can be found in Appendix H.

Data was collected anonymously from residents aged 18 and older. The survey was disseminated via a web-based platform. Collection efforts included reaching local residents via social media and with assistance from the hospital's marketing team. United Hospital Center used their electronic medical record messaging platforms to target patients by zip code and increase survey response.

It was not intended to be a representative scientific sample of residents of these two counties but rather a convenience mechanism to solicit the community's perception of health needs. Survey responses were anonymous, and respondents could skip any question(s) they chose. Community members from the area completed a total of 3,613 surveys. Noteworthy limitations included disproportionately low representation from males, from the lower-income population of these counties, and from non-white community members. Most responses came from Harrison County.

Figure 2: Survey Response by County



At the conclusion of data collection, analysis was conducted by the WVU team. Results were provided back to leadership team members in aggregate (Appendix D), and broken down by income, age, and other demographics to ensure there was no significant variation in responses among groups. The team discussed the data alongside known health issues in the community, experiences in their own clinical and other professional settings, resources already in place to address some of the top issues, and initial thoughts about further addressing the most prevalent community concerns.

Additional information was collected through feedback at the virtual data presentation meeting hosted in October 2022. This session solicited input about community health needs and sought to identify groups and organizations already providing essential services. Survey results were presented to this group and strategies for improving health outcomes in the top areas were discussed.

Input from this meeting was included in a document (Appendix E), with ideas and partners categorized by health concern to be used for reference at the implementation planning stage.

3 Community Health Needs Prioritization

Following the data presentation meeting, UHC leadership met to review all input together and identify priority areas to address through implementation strategies. Leadership reviewed closely the top concerns raised across all categories, including health and disease, quality of life, environment, risky behaviors, and personal choice (see tables 2-4 below).

Top Health and Disease Concerns	
Drug and/or alcohol use	63.52%
Obesity	45.02%
Mental health problems	29.30%
Cancers	28.13%
Diabetes	26.37%

Table 2: Community Health Perceptions Survey - Health & Disease

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Top Quality of Life and Environment Concerns			
Cost of health care and/or medications	62.47%		
Lack of health insurance or limited health coverage	32.83%		
Poverty	28.72%		
Homelessness	24.20%		
Limited organized activities for children and teens	21.39%		

Table 3: Community Health Perceptions Survey - Quality of Life & Environment

Table 4: Community Health Perceptions Survey - Risky Behavior & Personal Choice

Top Risky Behavior and Personal Choice Concerns			
Drug use	68.28%		
Lack of exercise	34.38%		
Child abuse and neglect	31.35%		
Excessive alcohol use	30.21%		
Unhealthy eating choices	25.12%		

Health issues were largely consistent when comparing datasets across demographics. For example, men listed substance use and abuse, adult obesity, and diabetes as their overall top three concerns. While women listed substance use and abuse, adult obesity, and mental health problems as their overall top three concerns. Cancer and heart problems were the next two concerns among most men, and among most women, the next two top health concerns were health concerns related to cancer and diabetes. Substance use and abuse was also the top concern of both white and non-white respondents, with obesity and mental health falling next in line, to varying degrees.

Across income levels and in households with and without children, substance use is consistently the top health concern. Diabetes, obesity, and mental health all rotate throughout the top three spots for these demographic groups. Even when accounting for age we do not see a significant difference in "top three" health topics. Respondents age 65 or older tended to name substance use, obesity, and cancer as their top concerns. Those younger than age 40 tended to be concerned about substance use, mental health, and obesity, in the "top three". (Further demographic breakdowns of top health and disease concerns can be found in Appendix F.)

Beyond health and disease, topics related to quality of life and environment also shared a common theme. Cost of health care and medications, limited or no health insurance coverage, poverty, homelessness, limited activities for children and teens, and limited affordable/quality housing were all

issues that appeared among top concerns. Limited organized activities for children and teens fell next in line, showing a public perception of socioeconomic issues as well as showing the mental health and social impacts of the COVID-19 pandemic.

Topics related to personal choice and risky behaviors can be tied in directly with all the above. Drug use, excessive alcohol use, lack of exercise, child abuse and neglect, excessive alcohol use, unhealthy eating choices, and crime were all issues that appeared at the top of all datasets. When asked in an openended way for suggestions to address these issues, those who took the survey frequently answered with ideas that fell into the following categories:

- Access to Care: including specialty care, wait times, and quality of care
- Substance Use: rehabilitation facilities, support groups, education
- Cost of Healthcare
- Mental Health
- Quality of Healthcare
- Transportation

3.1 Description of Community Input Process

The above survey data was presented to and discussed by a group of community members at the October 2022 meeting. Present in addition to hospital leadership were stakeholders from the community, representatives of vulnerable populations, members of civic organizations, and more. This group was tasked with considering survey data alongside lived experiences of the populations whom they serve, filling in any gaps, and providing potential community resources to meet these needs. Attendees of that meeting included representatives from the following organizations:

- Bridgeport Fire Department
- Bowles Rice LLP
- Celebrate Recovery
- Clarksburg Mission
- Harrison County Economic Development Corporation
- Harrison County Schools
- Harrison-Clarksburg Health Department
- Health Access
- Healthy Harrison
- The Bridge Sports Complex
- WVU School of Nursing Bridgeport Division
- WVUHS Home Care
- United Way of Harrison and Doddridge Counties

4 Prioritized Significant Community Health Needs

The existing secondary data, new survey data, community meeting input, and lessons learned from the last CHNA cycle all factored into hospital leadership's prioritization discussion. UHC's team considered the degree to which the hospital can affect health outcomes for each topic, projects or programs already

underway for each within the hospital and with partner non-profit Healthy Harrison, as well as the level of importance placed on each by the community relative to the reach of the hospital's impact. Leadership paid particular attention to the demographics of respondents compared to the community (Appendix G) and feedback gathered about access to health care (Appendix H).

Within this discussion of where and how the hospital can realistically affect community wellbeing and health outcomes, what they could accomplish in collaboration with new and existing partners, and what topics to monitor and revisit later, the list of top health concerns was organized into three that will be the focus moving forward with implementation planning.

Substance Use and Abuse

Hospital leadership is well-aware of ongoing issues related to drug and alcohol use in their service area, in general in this region as well as through the lens of COVID-19 pandemic effects. Many resources and programs exist in this area, and yet UHC recognizes a continued need for attention to be directed to this health issue, and to providing access to resources and efficient linkages to care. In response to existing knowledge and community input about this issue as it affects all ages, the leadership team deems it necessary to prioritize this topic for addressing with community benefit strategies.

Mental Health

Mental health concerns are prominent during this CHNA cycle for UHC, perhaps also newly through the lens of the COVID-19 pandemic. Mental health concerns were voiced strongly by the community, including access and education about these resources, and hospital leadership understands the impact the pandemic has had on the community and their overall mental wellbeing. UHC leadership plans to explore strategies to improve access to mental health services as well as provide educational opportunities to the community.

Obesity (Including Diabetes and Physical Activity)

During the previous CHNA cycle, obesity and related chronic diseases appeared among the community's top health concerns and were prioritized by hospital leadership to address through programming. UHC implemented strategies to address these health topics, and leadership anticipated seeing these prevalent issues rise once again to the top of the list. This cycle, building on experiences from the last and in response to community requests and ideas collected through the survey data, the leadership team has once again prioritized this set of topics for continued programming.

Access to Care

Hospital leadership is aware that issues related to access to care are ongoing in the region and state. Though they are systemic issues that clinicians cannot solve, this hospital would like to explore ways that community benefit provisions may increase community members' ability to access care and educational information. This will include looking at related topics such as transportation gaps and cost of health care as they relate to the other health topics prioritized.

5 Potential Resources

The following table documents ideas for implementation strategy development, suggestions from survey respondents, as well as organizations identified during the community meeting whose missions are aimed at addressing top health concerns. These organizations could potentially aid in the development or implementation of community benefit strategies.

Table 5: Potential Community Resources

Community Resources/Ideas			
Substance Use			
Discover Recovery			
Resources mapped via Harrison County social network analysis			
Long-Term resources dedicated to helping those recovering find employment and housing			
Collaboration with schools to bolster substance use prevention			
Mental Health			
Project Isaac			
Crisis centers			
Stigma reduction initiatives			
Highland Hospital partnership			
Youth education and outreach in schools			
Obesity (Including Diabetes & Physical Activity)			
Insurance reimbursement for healthy living and physical activity			
Faith-based walks for senior citizens			
Sidewalk and street light improvements			
YMCA Clarksburg – after school programming			
Youth opportunities for recreation and activity			
Recreational businesses such as Top Golf and bowling			
Education on healthy cooking, how to make it tasty, and fun.			
Community lead exercise and physical activity groups			

Access to Care

Information about healthcare cost is needed up-front to help follow-through with needed care

No Surprises Act – community education about this

Patient navigators to assist with health literacy

Improved community transportation

6 Evaluation of Impact

The previous UHC CHNA was adopted by the board of directors in 2019, shortly before the start of the COVID-19 pandemic in the U.S. COVID-19 presented specific challenges and caused a great deal of stress on the country's medical system, including community hospitals such as these. Those challenges caused significant burnout for healthcare workers and caused many of them to leave the profession all together. COVID-19 also presented specific financial challenges to hospitals.

The pandemic has had a direct impact on hospitals' abilities to conduct this process with community partners as they had in the past. Key partnerships have typically included organizations and agencies who were also having to prioritize clinical operations, who were operating with less staff, and often volunteer-led agencies who were not participating in community work as usual.

Due to these challenges, the hospital leadership did not have the opportunity or resources to implement all programs as they had intended in planning during the prior cycle, but were able to make significant progress. The following are some of the programs and sponsorship activities that were carried out by UHC over the past cycle:

- Through existing relationships and potential partners already in place, UHC identified youth education as a potential community benefit and is addressing the gap left in the community by the closure of the Harrison County Health Department's Harm Reduction Clinic
 - Addiction Resource Guide
- UHC identified opportunities to expand programming related to prevention of obesity and chronic disease
 - o School-based Walking Program
 - Dare to C.A.R.E. (the company which oversees this program cancelled it nationwide due to COVID-19, and so this program was dissolved for UHC as a part of that)
 - Dining with Diabetes (after implementation was planned with WVU Extension, Harrison County's Extension office cancelled this program due to COVID-19 – UHC will explore it once again for this new cycle)
 - 5-2-1-0 Way to Go (after implementation was planned, this program was cancelled due to COVID-19 and may be revisited in this new cycle)
 - In place of both cancelled programs above, UHC offered more than 120 separate, healthy recipes approved by the hospitals' Registered Dietitians. In addition to printed

copies, electronic versions were made available on a hospital resource website and on hospital social media.

- UHC also identified opportunities to expand needs related to cancer resources and education
 - Low-Dose Cancer Screenings
 - Education series: Vaccine-preventable cancers
- UHC conducted WDTV Community Education Series
 - 150 health-related TV interviews completed for broadcast, as well as made available on the WDTV website and UHC Facebook page

7 Conclusion

Each of the top priorities identified in the 2022 CHNA are consistent with concerns raised in 2019. The 2022 CHNA identified four priorities to guide United Hospital Center's efforts to improve the health of community members:

- Substance Use and Abuse
- Mental Health
- Obesity (Including Diabetes and Physical Activity)
- Access to Care

Hospital leadership discussion of implementation planning steps is already underway, as is consideration of new program opportunities with the OHA Team and with their external community partners. The OHA Team will work with the hospital to develop their Community Health Implementation Plan (CHIP), which will serve as their roadmap for continuing or building community benefit strategies.

8 Appendices

Appendix A - US Census Quickfacts Data

Appendix B - County Health Rankings and Roadmaps Data

Appendix C - Community Health Perceptions Survey

Appendix D - Aggregate Survey Data

- Appendix E Community Feedback and Ideas
- Appendix F Top Health and Disease Demographic Breakdowns
- Appendix G Respondent Demographics vs. Community Demographics
- Appendix H Responses Regarding Access to Care

An official website of the United States government



QuickFacts

Harrison County, West Virginia; Doddridge County, West Virginia

QuickFacts provides statistics for all states and counties, and for cities and towns with a population of 5,000 or more.

Table

All Topics	Harrison County, West Virginia	County, West Virginia
opulation Estimates, July 1 2021, (V2021)	△ 65,158	₼ 7,73
L PEOPLE		
Population		
Population Estimates, July 1 2021, (V2021)	△ 65,158	▲ 7,73
Population estimates base, April 1, 2020, (V2021)	▲ 65,921	▲ 7,80
Population, percent change - April 1, 2020 (estimates base) to July 1, 2021, (V2021)	⚠ -1.2%	▲ -0.9%
Population, Census, April 1, 2020	65,921	7,80
Population, Census, April 1, 2010	69,099	8,20
Age and Sex		
Persons under 5 years, percent	▲ 5.3%	▲ 3.49
Persons under 18 years, percent	▲ 21.5%	▲ 14.29
Persons 65 years and over, percent	▲ 19.9%	▲ 21.9
Female persons, percent	▲ 50.6%	▲ 43.6
Race and Hispanic Origin		
White alone, percent	▲ 95.3%	▲ 94.8
Black or African American alone, percent (a)	▲ 2.0%	▲ 2.7 [°]
American Indian and Alaska Native alone, percent (a)	▲ 0.2%	▲ 0.5
Asian alone, percent (a)	▲ 0.7%	▲ 0.5
Native Hawaiian and Other Pacific Islander alone, percent (a)	Δz	
Two or More Races, percent	▲ 1.8%	(1.5
Hispanic or Latino, percent (b)	▲ 1.9%	▲ 0.7
White alone, not Hispanic or Latino, percent	▲ 93.7%	▲ 94.2
Population Characteristics		
Veterans, 2016-2020	4,711	66
Foreign born persons, percent, 2016-2020	0.9%	1.1
lousing		
Housing units, July 1, 2021, (V2021)	30,464	3,23
Owner-occupied housing unit rate, 2016-2020	73.7%	91.0
Median value of owner-occupied housing units, 2016-2020	\$123,000	\$124,30
Median selected monthly owner costs -with a mortgage, 2016-2020	\$1,023	\$1,03
Median selected monthly owner costs -without a mortgage, 2016-2020	\$328	\$27
Median gross rent, 2016-2020	\$755	\$37
Building permits, 2021	141	
Families & Living Arrangements		
Households, 2016-2020	27,213	2,62
Persons per household, 2016-2020	2.44	2.9
Living in same house 1 year ago, percent of persons age 1 year+, 2016-2020	87.6%	86.1
Language other than English spoken at home, percent of persons age 5 years+, 2016-2020	1.4%	1.1
Computer and Internet Use		
Households with a computer, percent, 2016-2020	88.6%	84.4'
Households with a broadband Internet subscription, percent, 2016-2020	80.3%	70.9
	00.070	70.5

High school graduate or higher, percent of persons age 25 years+, 2016-2020	88.7%	82.1%
Bachelor's degree or higher, percent of persons age 25 years+, 2016-2020	23.1%	16.6%
Health		
With a disability, under age 65 years, percent, 2016-2020	13.8%	9.9%
Persons without health insurance, under age 65 years, percent	▲ 8.9%	4 9.2%
Economy		
In civilian labor force, total, percent of population age 16 years+, 2016-2020	58.9%	44.3%
In civilian labor force, female, percent of population age 16 years+, 2016-2020	52.8%	42.1%
Total accommodation and food services sales, 2017 (\$1,000) (c)	172,421	2,45
Total health care and social assistance receipts/revenue, 2017 (\$1,000) (c)	888,207	3,419
Total transportation and warehousing receipts/revenue, 2017 (\$1,000) (c)	278,256	NA
Total retail sales, 2017 (\$1,000) (c)	1,340,944	25,407
Total retail sales per capita, 2017 (c)	\$19,734	\$2,978
Transportation		
Mean travel time to work (minutes), workers age 16 years+, 2016-2020	22.8	30.8
Income & Poverty		
Median household income (in 2020 dollars), 2016-2020	\$52,134	\$51,300
Per capita income in past 12 months (in 2020 dollars), 2016-2020	\$29,086	\$27,040
Persons in poverty, percent	▲ 13.6%	▲ 17.0%
BUSINESSES		
Businesses		
Total employer establishments, 2020	1,766	71
Total employment, 2020	29,577	71:
Total annual payroll, 2020 (\$1,000)	1,394,298	38,082
Total employment, percent change, 2019-2020	-4.8%	-15.6%
Total nonemployer establishments, 2019	3,701	25
All employer firms, Reference year 2017	1,327	48
Men-owned employer firms, Reference year 2017	758	Ş
Women-owned employer firms, Reference year 2017	208	S
Minority-owned employer firms, Reference year 2017	57	5
Nonminority-owned employer firms, Reference year 2017	984	5
Veteran-owned employer firms, Reference year 2017	123	5
Nonveteran-owned employer firms, Reference year 2017	911	S
GEOGRAPHY		
Geography		
Population per square mile, 2020	158.5	24.4
Population per square mile, 2010	166.1	25.
Land area in square miles, 2020	416.01	319.72
Land area in square miles, 2010	416.01	319.72

About datasets used in this table

Value Notes

A Estimates are not comparable to other geographic levels due to methodology differences that may exist between different data sources.

Some estimates presented here come from sample data, and thus have sampling errors that may render some apparent differences between geographies statistically indistinguishable. Click the Quic row in TABLE view to learn about sampling error.

The vintage year (e.g., V2021) refers to the final year of the series (2020 thru 2021). Different vintage years of estimates are not comparable.

Users should exercise caution when comparing 2016-2020 ACS 5-year estimates to other ACS estimates. For more information, please visit the 2020 5-year ACS Comparison Guidance page.

Fact Notes

- (a)
- Includes persons reporting only one race Economic Census Puerto Rico data are not comparable to U.S. Economic Census data (c) (b)
- Hispanics may be of any race, so also are included in applicable race categories

Value Flags

Either no or too few sample observations were available to compute an estimate, or a ratio of medians cannot be calculated because one or both of the median estimates falls in the open ended distribution.

- Fewer than 25 firms
- D Suppressed to avoid disclosure of confidential information Ν
- Data for this geographic area cannot be displayed because the number of sample cases is too small. FN Footnote on this item in place of data
- Not applicable х
- \$ Suppressed; does not meet publication standards
- NA Not available
- Value greater than zero but less than half unit of measure shown Ζ

QuickFacts data are derived from: Population Estimates, American Community Survey, Census of Population and Housing, Current Population Survey, Small Area Health Insurance Estimates, Small Estimates, State and County Housing Unit Estimates, County Business Patterns, Nonemployer Statistics, Economic Census, Survey of Business Owners, Building Permits.

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COUNTY Harrison, WV

Rank **#21** of 55 counties in West Virginia

Health Outcomes

Health outcomes represent how healthy a county is right now, in terms of length of life but quality of life as well.

Harrison (HI) is ranked in the higher middle range of counties in West Virginia (Higher 50%-75%).

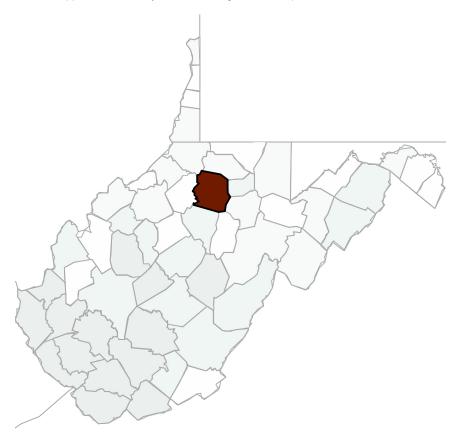


Health Factors

Health Factors represent those things we can modify to improve the length and quality of life for residents.

Harrison (HI) is ranked among the healthiest counties in West Virginia (Highest 75%-100%).





County Demographics

Show More

County Snapshot

Health Outcomes				
Length of Life		Harrison (HI) County	West Virginia	United States
Premature death	~	10,200	11,300	7,300
Quality of Life		Harrison (HI) County	West Virginia	United States
Poor or fair health		23%	24%	17%

Poor physical health days	5.2	5.3	3.9
Poor mental health days	6.1	6.6	4.5
Low birthweight	10%	9%	8%

Additional Health Outcomes (not included in overall ranking)

Health Factors

		Harrison (HI) County	West Virginia	United States
Adult smoking		24%	26%	16%
Adult obesity		36%	40%	32%
Food environment index		8.1	6.6	7.8
Physical inactivity		32%	30%	26%
Access to exercise opportunities		66%	50%	80%
Excessive drinking		15%	15%	20%
Alcohol-impaired driving deaths		32%	26%	27%
Sexually transmitted infections		333.1	313.0	551.0
Teen births		29	28	19

Additional Health Behaviors (not included in overall ranking)

Harrison (HI) County United States Clinical Care West Virginia \sim Uninsured 8% 8% 11% 840:1 1,270:1 1,310:1 Primary care physicians \sim Dentists \sim 1,130:1 1,740:1 1,400:1 Mental health providers 400:1 670:1 350:1 Preventable hospital stays \sim 4,952 5,472 3,767 49% 41% 43% Mammography screening \sim \sim 44% 42% Flu vaccinations 48%

Additional Clinical Care (not included in overall ranking)

+

+

+

Social & Economic Factors		Harrison (HI) County	West Virginia	United States	
High school completion		89%	88%	89%	
Some college		56%	57%	67%	
Unemployment	~	7.9%	8.3%	8.1%	
Children in poverty	~	18%	20%	16%	
Income inequality		5.0	5.0	4.9	
Children in single-parent households		24%	24%	25%	
Social associations		17.2	13.1	9.2	
Violent crime	~	212	330	386	
Injury deaths		112	133	76	
Additional Social & Economic Factors (not included in overall ranking)					

Harrison (HI) County United States Physical Environment West Virginia \sim 7.2 7.6 7.5 Air pollution - particulate matter Drinking water violations Yes 17% Severe housing problems 10% 11% Driving alone to work 84% 82% 75% Long commute - driving alone 26% 34% 37%

Additional Physical Environment (not included in overall ranking)

Note: Blank values reflect unreliable or missing data.

+

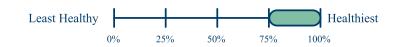


Rank **#13** of 55 counties in West Virginia

Health Outcomes

Health outcomes represent how healthy a county is right now, in terms of length of life but quality of life as well.

Doddridge (DO) is ranked among the healthiest counties in West Virginia (Highest 75%-100%).

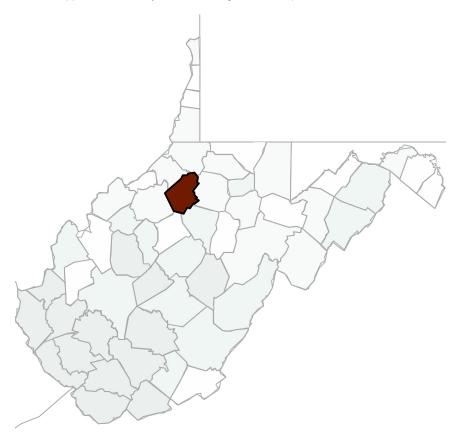


Health Factors

Health Factors represent those things we can modify to improve the length and quality of life for residents.

Doddridge (DO) is ranked in the higher middle range of counties in West Virginia (Higher 50%-75%).





County Demographics

Show More

County Snapshot

Health Outcomes						
Length of Life		Doddridge (DO) County	West Virginia	United States		
Premature death	~	9,000	11,300	7,300		
Quality of Life		Doddridge (DO) County	West Virginia	United States		
Poor or fair health		25%	24%	17%		

Poor physical health days	5.4	5.3	3.9
Poor mental health days	6.2	6.6	4.5
Low birthweight	9%	9%	8%

Additional Health Outcomes (not included in overall ranking)

Health Factors

		Doddridge (DO) County	West Virginia	United States
Adult smoking		26%	26%	16%
Adult obesity		40%	40%	32%
Food environment index		8.4	6.6	7.8
Physical inactivity		32%	30%	26%
Access to exercise opportunities		35%	50%	80%
Excessive drinking		15%	15%	20%
Alcohol-impaired driving deaths		8%	26%	27%
Sexually transmitted infections	~	449.8	313.0	551.0
Teen births		33	28	19

Additional Health Behaviors (not included in overall ranking)

Doddridge (DO) County **United States** West Virginia **Clinical Care** \sim Uninsured 9% 8% 11% Primary care physicians 8,450:1 1,270:1 1,310:1 Dentists 1,740:1 1,400:1 Mental health providers 8,370:1 670:1 350:1 \sim Preventable hospital stays 4,049 5,472 3,767 \sim 42% 41% 43% Mammography screening Flu vaccinations \sim 40% 42% 48% Additional Clinical Care (not included in overall ranking) ╋

Social & Economic Factors Doddridge (DO) County West Virginia United States

+

+

High school completion	82%	88%	89%
Some college	43%	57%	67%
Unemployment	6.3%	8.3%	8.1%
Children in poverty	21%	20%	16%
Income inequality	4.6	5.0	4.9
Children in single-parent households	17%	24%	25%
Social associations	7.1	13.1	9.2
Violent crime	271	330	386
Injury deaths	88	133	76

Additional Social & Economic Factors (not included in overall ranking)

+

Physical Environment		Doddridge (DO) County	West Virginia	United States	
Air pollution - particulate matter	~	7.6	7.6	7.5	
Drinking water violations		Yes			
Severe housing problems		7%	11%	17%	
Driving alone to work		76%	82%	75%	
Long commute - driving alone		51%	34%	37%	
Additional Physical Environment (not included in overall ranking)					

Note: Blank values reflect unreliable or missing data.

Thank you for taking this Community Health Survey- your thoughts are important to us and will benefit the people who live in your County. Survey results will be used to help guide United Hospital Center's health programs and address community members' health concerns.

This survey is anonymous - your answers will not be connected to you in any way.

Thank you for your time and please contact us if you have any questions or need help completing this survey. If you have recently completed this survey, there is no need to do so again. - Emily Sarkees, WVU Office of Health Affairs, <u>edillama@hsc.wvu.edu</u>

(1.) In which county do you currently live?

- o Harrison County
- o Doddridge County
- o Somewhere else

(2.) If "somewhere else", in which county and state do you live?

County ______ State ______

(3.) What is your age?

- Less than 18 years (If under the age of 18, there is no need for you to continue with this survey. Thank you for your time!)
- o 18 to 29
- o **30 to 39**
- 40 to 49
- \circ 50 to 64
- o 65 years or more

(4.) What do you think is the most important health problem or issue where you live?

(5.) From the following list, which do you think are the 3 most important problems related to health and disease in your county? **Please choose** <u>ONLY 3</u>.

- Aging problems
- o Anxiety
- o Cancers
- Chronic disease
- o COVID-19
- o Dental problems
- Diabetes ("sugar")

- Depression/hopelessness
- Drug and/or alcohol use
- Heart problems
- o Mental health problems
- o Obesity
- Respiratory/lung disease/asthma
- Other _____

(6.) From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? **Please choose** <u>**ONLY 3**</u>.

- Chronic loneliness or isolation
- Cost of health care and/or medications
- o Homelessness
- Lack of health insurance or limited health coverage
- Limited ability to get health food or enough food
- Limited access to transportation
- Limited affordable/quality housing
- Limited job opportunities

- Limited organized activities for children and teens
- Limited places to play or healthy activities for kids
- \circ $\;$ Limited safe places to walk, bike, etc.
- o Limited social services programs
- \circ Poverty
- Water/air quality
- o Other

(7.) From the following list, which do you think are the 3 most important risky behaviors related to personal choices in your county? **Please choose ONLY 3**.

- Excessive alcohol use
- Child abuse and neglect
- \circ Crime
- o Distracted driving (cellphone use)
- o Domestic violence
- o Drug use
- o Gambling
- Impaired driving (drugs/alcohol)

- Lack of exercise
- Not getting recommended immunizations
- Overeating
- o Tobacco
- o Unhealthy eating choices
- \circ Vaping
- Other

(8.) Can you think of something that would help improve the health of your community?

(9.) What type of health insurance coverage do you have? (Select all that apply)

- Private health insurance (e.g., through your employer, union, family member, or private plan)
- Public health insurance (e.g., Medicaid, Medicare, VA services, Tricare, Chip, or Indian Health Services)
- Uninsured (i.e., no health insurance coverage)
- Other (please specify) ______

(10.) I know how to access medical care in my community.

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree

(11.) Please tell us your level of agreement with each of these sentences about your County.

	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree
I have access to good health care.	0	0	0	0	0
I am satisfied with the medical care	0	0	0	0	0
I receive.					
I am able to afford medical care when needed.	0	0	0	0	0
I am able to afford medications when needed.	0	0	0	0	0
I am able to get medical care when I need it.	0	0	0	0	0
I am able to see specialists when needed.	0	0	0	0	0
I am able to see my primary care doctor when needed.	0	0	0	0	0
I am able to get mental health care when needed.	0	0	0	0	0
I have access to a walk-in clinic or urgent care.	0	0	0	0	0

(12.) What medical services or specialties would you like to see offered in your area?

(13.) Please tell us about access to telehealth medical care in your home.

- I do not have access to high-speed internet at home and cannot access telehealth medical care.
- I have high-speed internet, but it is not reliable or fast enough to use for telehealth medical care.
- I have high-speed internet at home but would prefer not to use it for telehealth medical care.
- I have high-speed internet at home but need more information about telehealth medical care before deciding.
- I have high-speed internet at home and would be comfortable attending a telehealth medical appointment this way.

(14.) In the past 12 months, have you seen a medical provider for a routine check-up, wellness visit, or other preventive care?

- o Yes

(if "yes" to question 14)

(15.) What kind of health facility or office do you usually go to when you receive preventive care? Please select all that apply.

- A doctor's office or health center
- Urgent care center or clinic
- Hospital emergency room
- A VA medical center or clinic
- Other (please specify)
- None of these options

(*if "yes"* to question 14)

(16.) During your last check-up or wellness visit which routine screenings or services did you receive?

	Yes	No	Do not recall
General physical exam.	0	0	0
Obesity check (e.g., BMI)	0	0	0
Oral health (e.g., teeth) screening	0	0	0
Depression screening	0	0	0
Cholesterol and blood pressure	0	0	0
Eye exam	0	0	0
Immunizations (e.g., chickenpox, shingles, flu, etc.)	0	0	0
Hearing check	0	0	0

(question 16 continued)	Yes	No	Do not recall
Skin check (e.g., moles, lesions, or spots)	0	0	0
Breast exam or mammogram	0	0	0
Prostate exam or PSA test	0	0	0
Colon cancer exam or colonoscopy	0	0	0
Pelvic exam	0	0	0
Testicular exam	0	0	0
Cervical cancer exam or pap smear	0	0	0
Bone density exam	0	0	0
None of the above	0	0	0

(17.) During the past 4 weeks,

	Excellent	Good	Fair	Poor	Very
					Poor
How would you rate your overall health?	0	0	0	0	0
How much did physical health problems	0	0	0	0	0
limit your usual physical activities (such as					
walking or climbing stairs)?					
How much difficulty did you have doing your	0	0	0	0	0
daily work, both at home and away from					
home, because of your physical health?					
How much bodily pain have you had?	0	0	0	0	0
How much energy did you have?	0	0	0	0	0
How much did your physical health or	0	0	0	0	0
emotional health problems limit your usual					
social activities with family or friends?					
How much have you been bothered by	0	0	0	0	0
emotional problems (such as feeling					
anxious, depressed, or irritable)?					
How much did your personal or emotional	0	0	0	0	0
problems keep you from doing your usual					
work, school, or other daily activities?					

(18.) Did you experience any of the following before age 18? Please check all that apply. (For crisis help information please call 1-800-273-TALK, text HOME to 741741, or call 211 for essential community services.)

	Often	Sometimes	Never
Did you live with anyone who was depressed, mentally ill, or	0	0	0
suicidal?			
Did you live with anyone who was a problem drinker or an	0	0	0
alcoholic?			
Did you live with anyone who used illegal street drugs or who	0	0	0
abused prescription medications?			
Did you live with anyone who served time or who was	0	0	0
sentenced to serve time in a prison, jail, or other correctional			
facility?			
Were your parents separated or divorced?	0	0	0
How often did your parents or adults in your home ever slap,	0	0	0
hit, kick, punch, or beat each other up?			
Before the age of 18, how often did a person or adult in your	0	0	0
home ever hit, beat, kick, or physically hurt you in any way?			
How often did a parent or adult in your home ever swear at	0	0	0
you, insult you, or put you down?			
How often did anyone at least 5 years older than you or an	0	0	0
adult ever touch you sexually?			
How often did anyone at least 5 years older than you or an	0	0	0
adult try to make you touch them sexually?			
How often did anyone at least 5 years older than you or an	0	0	0
adult force you to have sex?			

(19.) Within the past 12 months the food we bought just didn't last and we didn't have money to get more.

- o Often true
- o Never true

(20.) Within the past 12 months we worried whether our food would run out before we got money to buy more.

- o Often true
- o Never true



- (21.) What is your living situation today?
 - I have a steady place to live
 - \circ ~ I have a place to live today, but I am worried about losing it in the future
 - I do not have a steady place to live (I am temporarily staying with others, in a hotel, in a shelter, living outside on the street, on a bench, in a car, abandoned building, bus or train station, or in a park)

(22.) Think about the place that you live. Do you have problems with any of the following? Please choose all that apply.

- Pest such as bugs, ants, or mice
- o Mold
- Lead pipes or paint
- Lack of heat
- Oven or stove not working
- o Smoke detectors missing or not working
- o Water leaks
- $\circ \quad \text{None of the above} \quad$

(23.) In the past 12 months has the electric, gas, oil, or water company threatened to shut off services in your home?

- o Yes
- o No
- Already shut off

(24.) In the past 12 months has lack of reliable transportation kept you from medical appointments, meetings, work or from getting things needed for daily living?

- o Yes
- **No**

(25.) How hard is it for you to pay for the very basics like food, housing, medical care, and heating? Would you say it is:

- Very hard
- o Somewhat hard
- o Not hard at all

(26.) How often do you feel lonely or isolated from those around you?

- o Never
- o Rarely
- o Sometimes
- o Often
- o Always

(27.) If for any reason you need help with day-to-day activities such as bathing, preparing meals, shopping, managing finances, etc., do you get the help you need?

- I don't need any help
- I get all the help I need
- I could use a little more help
- I need a lot more help

(28.) Please indicate any of the following you have experienced because of the COVID-19 pandemic (select all that apply).

	Yes	No	Not Sure
Loss of income	0	0	0
Loss of job or business	0	0	0
Personal health effects	0	0	0
Loss of the usual way of life	0	0	0
Participated in response or emergency services	0	0	0
Children and adolescents being out of school	0	0	0
Work from home	0	0	0
Social isolation	0	0	0
Community health concerns	0	0	0
Loss of tourism	0	0	0
COVID-19 diagnosis	0	0	0
COVID-19 suspected	0	0	0
Other (please specify)	0	0	0

(29.) If you were diagnosed with COVID-19 or suspect that you had it, do you continue to experience physical health symptoms, or complications related to that illness?

- o Yes
- 0 **No**

(30.) Please consider how you have received information during the COVID-19 pandemic – what are your most trusted sources of information?

- My own medical provider
- My local health department or other public health agency
- News media
- Social media (e.g., Facebook, Twitter, etc.)
- Family or friends (word of mouth)
- Other _____



(31.) How often do you smoke cigarettes?

- o Every day
- Some days
- Not at all

(32.) During the past month, how many days per week did you get exercise from running, gardening, walking, or something else?

- 1 day per week
- o 2 days per week
- 3 days per week
- 4 days per week
- o 5 days per week
- 6 days per week
- 7 days per week
- o None

(33.) On average, how many hours of sleep do you get in a 24-hour period? ______

(34.) About how much do you weigh in pounds? ______

(35.) About how tall are you in feet and inches? ______

(36.) What sex were you assigned at birth, on your original birth certificate?

- o Male
- o Female

(37.) How do you describe yourself? (check one)

- o Male
- o Female
- Transgender
- Do not identify as male, female, or transgender

(38.) Which of these groups best describes your race? Please select all that apply.

- White/Caucasian
- o Asian
- Black or African American
- American Indian or Alaskan Native
- Native Hawaiian or Other Pacific Islander
- Other (please specify) ______

(39.) Are you of Hispanic or Latino origin or descent?

- Yes, Hispanic or Latino
- No, not Hispanic or Latino

(40.) What is the highest level of education you have completed?

- Less than high school graduate
- High school diploma or equivalent (GED)
- Some college or certification
- Technical or vocational degree/certificate
- Associate degree
- Bachelor's degree or higher (includes any advanced degrees)
- Other (please specify) ______

(41.) What is your estimated yearly household income?

- Less than \$20,000
- \$20,000 to \$29,999
- \$30,000 to \$49,999
- \$50,000 to \$74,999

- \$75,000 to \$99,999
- More than \$100,000
- Prefer not to answer

- (42.) What is your marital status?
 - \circ Single
 - Married or in a domestic partnership
 - \circ Divorced
 - Never married
 - o Separated
 - Widowed
 - Other (please specify) ______

(43.) How many children under the age of 18 live in your household? Please enter a whole number even if you are not the biological parent.

(44.) How were you invited to complete this survey?

- MyChart patient email
- My employer
- o Social media
- Friend or family member
- Public school, library, or other community organization
- o Other ______

(45.) Is there anything else you would like to say about health in your community?

Appendix D - UHC 2022 CHNA Survey Data

Total Survey Responses

Field **Choice Count Completed Surveys** 3,608

Q1 - Thank you for taking this Community Health Survey - your thoughts are important to us and will benefit the people who live in your County. Survey results will be used to help guide United Hospital Center's health programs and address community members' health concerns. This survey is anonymous - your answers will not be connected to you in any way. If you have recently completed this survey, there is no need to do so again. You may skip any question that you would prefer not to answer. Please feel free to share this link with other members of your community. Thank you for your time and please contact us if you have any questions or need help completing this survey. Emily Sarkees, WVU Office of Health Affairs, edillama@hsc.wvu.edu

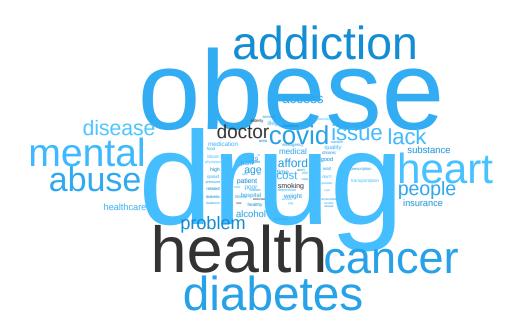
In which county do you currently live?

	3601 Responses		
Field	Percentage		
Harrison County	87%		
Doddridge County	7%		
Somewhere Else	5%		
Q3 - What is your age?			
	3613 Responses		
Field	Percentage		
Less than 18 years	1%		
18 to 29 years	7%		
30 to 39 years	10%		
40 to 49 years	12%		
50 to 64 years	32%		
65 years or more	38%		

3613 Responses

Q4 - What do you think is the most important health problem or issue where you live?

2292 Responses



Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

2730 Responses

Field	Percentage of Responses
Drug and/or alcohol use	64%
Cancers	28%
Obesity	45%
Mental health problems	29%
Diabetes ("sugar")	26%
Heart problems	21%
Aging problems	19%
Chronic disease	9%
Anxiety	10%
Respiratory/lung disease/asthma	8%
Depression/hopelessness	10%
High blood pressure	12%
Dental problems	6%
COVID-19	7%
Other	3%

Q5_35_TEXT - Other

52 Responses



Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

	2702 Responses
Field	Percentage of Responses
Cost of health care and/or medications	62%
Limited organized activities for children and teens	21%
Poverty	29%
Limited job opportunities	10%
Lack of health insurance or limited health coverage	33%
Limited places to play or healthy activities for kids	14%
Chronic loneliness or isolation	17%
Limited affordable/quality housing	18%
Limited access to transportation	11%
Limited social services or programs	12%
Limited ability to get healthy food or enough food	15%
Limited safe places to walk, bike, etc.	15%
Other	5%
Homelessness	24%
Water/air quality	4%

Q6_35_TEXT - Other

87 Responses



Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal choices in your county?

	2711 Responses
Field	Percentage of Responses
Drug use	68%
Lack of exercise	34%
Child abuse and neglect	31%
Unhealthy eating choices	25%
Excessive alcohol use	30%
Tobacco	15%
Overeating	16%
Vaping	7%
Domestic violence	13%
Distracted driving (cellphone use)	16%
Crime	19%
Impaired driving (drugs/alcohol)	6%
Not getting recommended immunizations	8%
Other	2%
Gambling	3%

Q8 - Can you think of something that would help improve the health of your community?

1329 Responses



Q9 - What type of health insurance coverage do you have? (Select all that apply)

	2650 Responses
Field	Percentage of Responses
Private health insurance (e.g., through your employer, union, family member, or private plan)	60%
Public health insurance (e.g., Medicaid, Medicare, VA services, Tricare, Chip, or Indian Health Services)	51%
Other (please specify)	4%
Uninsured (i.e., no health insurance coverage)	2%

Q10 - I know how to access medical care in my community.

	2648 Responses
Field	Percentage
Strongly agree	52%
Somewhat agree	24%
Strongly disagree	11%
Neither agree nor disagree	9%
Somewhat disagree	5%

Q11 - Please tell us your level of agreement with each of these sentences.

2654 Responses

Field	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree
I have access to good health care.	6.77%	9.57%	8.43%	35.20%	40.04%
I am satisfied with the medical care I receive.	6.39%	8.97%	8.40%	37.25%	39.00%
I am able to afford medical care when needed.	11.39%	12.27%	11.66%	30.93%	33.75%
I am able to afford medications when needed.	9.02%	11.58%	10.09%	33.86%	35.46%
I am able to get medical care when I need it.	6.57%	9.06%	7.57%	34.10%	42.70%
I am able to see specialists when needed.	8.57%	11.50%	9.88%	34.26%	35.79%
I am able to see my primary care doctor when needed.	5.90%	5.28%	6.81%	27.34%	54.67%
I am able to get mental health care when needed.	9.19%	9.66%	33.80%	20.91%	26.44%
I have access to a walk-in clinic or urgent care.	5.88%	3.80%	7.76%	26.28%	56.28%

Q12 - What medical services or specialties would you like to see offered in your area?



Q13 - Please tell us about access to telehealth medical care in your home.

254	7 Responses
Field	Percentage
I have high-speed internet at home and would be comfortable attending a telehealth medical appointment this way.	39%
I have high-speed internet at home but would prefer not to use it for telehealth medical care.	24%
I have high-speed internet, but it is not reliable or fast enough to use for telehealth medical care.	12%
I have high-speed internet at home but need more information about telehealth medical care before deciding.	18%
I do not have access to high-speed internet at home and cannot access telehealth medical care.	7%

Q14 - In the past 12 months, have you seen a medical provider for a routine check-up, wellness visit, or

other preventive care?

	2533 Responses
Field	Percentage
Yes	93.29%
No	2.88%
If not, then why?	3.83%

Q14_2 - If no, why not?



Q15 - What kind of health facility or office do you usually go to when you receive preventive care? Please select all that apply.

Field	Deveenters of Decrements
Field	Percentage of Responses
A doctor's office or health center	95%
Urgent care center or clinic	13%
Hospital emergency room	6%
A VA medical center or clinic	1%
Other (please specify)	2%
None of these options	0%
Q15_5- Other (please specify)	36 Responses
Other (please specify) - Text	
i travel outside of harrison county	
Family Medicine Clinic	
Dentist, Dermatologist	
UHC	
Chestnut ridge in Morgantown	
Virtual visit	
Virtual visit	
Out of town	
Community Care	
Dr office no	
Dr office in Lewis County; Morgantown; Cleveland Clinic	
Telehealth	
Wvu facilities in Morgantown	
WVU	
I don't think I would ever go to UHC EMERGENCY ROOM EVER AGAIN!!!	
My doctor is amazing & I genuinely love him in Christ Jesus. He's the best in my eyes! H appointments for me) he does encourage me to come in as well.	le also does telacare (video
MVA Clinic Shinnston, WV.	
WVU Family Medical in Morgantown, WV	
Clinic for complete medical evaluation anually	
MV/LL I rarely will use LIHC for anything even though Lam tied to the area as far as locat	ion and daily activition

WVU- I rarely will use UHC for anything even though I am tied to the area as far as location and daily activities

Q16 - During your last check-up or wellness visit which routine screenings or services did you receive?

			2354 Responses
Field	Yes	No	Do not recall
General physical exam	88.58%	9.17%	2.25%
Obesity check (e.g., BMI)	55.21%	34.90%	9.90%
Oral health (e.g., teeth) screening	32.97%	61.49%	5.54%
Depression screening	54.27%	38.59%	7.14%
Cholesterol and blood pressure	90.14%	8.19%	1.67%
Eye exam	39.39%	57.15%	3.46%
Immunizations (e.g., chickenpox, shingles, flu, etc.)	47.34%	48.72%	3.94%
Hearing check	17.96%	78.12%	3.92%
Skin check (e.g., moles, lesions, or spots)	30.40%	66.27%	3.33%
Breast exam or mammogram	37.64%	60.00%	2.36%
Prostate exam or PSA test	13.62%	82.16%	4.22%
Colon cancer exam or colonoscopy	25.21%	72.30%	2.50%
Pelvic exam	20.31%	77.10%	2.59%
Testicular exam	3.92%	93.04%	3.03%
Cervical cancer exam or pap smear	18.04%	79.80%	2.17%
Bone density exam	16.12%	80.79%	3.10%
None of the above	8.55%	67.81%	23.64%

Q18 - During the past 4 weeks,

2484	Responses
2707	1 Coponoco

How would you rate your overall health?	Percentage
Excellent	9.58%
Good	49.40%
Fair	31.96%
Poor	8.17%
Very poor	0.89%

Q18_2 - How much did physical health problems limit your usual physical activities (such as walking or

climbing stairs)?

	2475 Responses
Field	Percentage
Not at all	24%
Very little	22%
Somewhat	31%
Quite a lot	21%

Could not do physical activities

Q18_3 - How much difficulty did you have doing your daily work, both at home and away from home,

because of your physical health?

	2468 Responses
Field	Percentage
None at all	35%
A little bit	24%
Some	21%
Quite a lot	17%
Could not do daily work	3%

Q18_4 - How much bodily pain have you had?

2464 Responses

Field	Percentage
None	10%
Very mild	24%
Mild	21%
Moderate	33%
Severe	13%

Q18_5 - How much energy did you have?

EieldPercentageVery much4%Quite a lot23%Some44%A little24%None5%

$Q18_6$ - How much did your physical health or emotional problems limit your usual social activities with

family or friends?

	2464 Responses
Field	Percentage
Not at all	27.56%
Very little	24.84%
Somewhat	27.15%
Quite a lot	17.90%
Could not do social activities	2.56%

Q18_7 - How much have you been bothered by emotional problems (such as feeling anxious, depressed or

irritable)?

	2462 Responses
Field	Percentage
Not at all	29%
Slightly	31%
Moderately	21%
Quite a lot	14%
Extremely	6%

 $Q18_8$ - How much did personal or emotional problems keep you from doing your usual work, school or

other daily activities?

	2454 Responses
Field	Percentage
Not at all	43%
Very little	23%
Somewhat	21%
Quite a lot	11%
Could not do daily activities	2%

Q19 - In the past two years, have you sought substance use treatment or mental health resources for yourself or someone else?

		2384 Res	ponses
Field	Often	Sometimes	Never
Did you live with anyone who was depressed, mentally ill, or suicidal?	13%	17%	69%
Did you live with anyone who was a problem drinker or an alcoholic?	16%	14%	70%

Did you live with anyone who used illegal street drugs or who abused prescription medications?	5%	7%	88%
Did you live with anyone who served time or was sentenced to serve time in a prison, jail, or other correctional facility?	3%	4%	93%
Were your parents separated or divorced?	19%	7%	74%
How often did your parents or adults in your home ever slap, hit, kick, punch, or beat each other up?	5%	13%	82%
Before the age of 18, how often did a person or adult in your home ever hit, beat, kick, or physically hurt you in any way?	6%	20%	74%
How often did a parent or adult in your home ever swear at you, insult you, or put you down?	13%	27%	60%
How often did anyone at least 5 years older than you or an adult ever touch you sexually?	4%	10%	86%
How often did anyone at least 5 years older than you or an adult try to make you touch them sexually?	3%	8%	89%
How often did anyone at least 5 years older than you or an adult force you to have sex?	2%	4%	94%

Q20 - Within the past 12 months the food we bought just didn't last and we didn't have money to get more.

2310 Responses

Field	Percentage
Often true	14.98%
Never true	85.02%

Q21 - Within the past 12 months we worried whether our food would run out before we got money to buy

more.

	2304 Responses
Field	Percentage
Often true	17%
Never true	83%

Q22 - What is your living situation today?

Field	Percentage
I have a steady place to live	94%
I have a place to live today, but I am worried about losing it in the future	6%
I do not have a steady to live (I am temporarily staying with others, in a hotel, in a shelter, living outside on the street, on a beach, in a car, abandoned building, bus or train station, or in a park)	1%

Field

Q23 - Think about the place you live. Do you have problems with any of the following? Choose all that apply. 2293 Responses

Percentage	of	Responses
------------	----	-----------

Mold9%Water leaks6%Smoke detectors missing or not working6%Oven or stove not working2%Lack of heat1%	None of the above	77%
Water leaks6%Smoke detectors missing or not working6%Oven or stove not working2%Lack of heat1%	Pest such as bugs, ants, or mice	13%
Smoke detectors missing or not working6%Oven or stove not working2%Lack of heat1%	Mold	9%
Oven or stove not working 2% Lack of heat 1%	Water leaks	6%
Lack of heat 1%	Smoke detectors missing or not working	6%
	Oven or stove not working	2%
Lead paint or pipes 3%	Lack of heat	1%
	Lead paint or pipes	3%

Q24 - In the past 12 months has the electric, gas, oil, or water company threatened to shut off services in

	2320 Responses
Field	Percentage
Yes	10%
No	90%
Already shut off	0%

Q25 - In the past 12 months, has lack of reliable transportation kept you from medical appointments,

meetings, work or from getting things needed for daily living?

	2319 Responses
Field	Percentage
Yes	9%
No	91%

Q26 - How hard is it for you to pay for the very basics like food, housing, medical care, and heating? Would

you say it is:

your home?

	2315 Responses
Field	Percentage
Very hard	6%
Somewhat hard	31%
Not hard at all	63%

Q27 - How often do you feel lonely or isolated from those around you?

	2318 Responses
Field	Percentage
Never	35.68%
Rarely	23.64%
Sometimes	28.43%
Often	9.53%
Always	2.72%

Q28 - If for any reason you need help with day-to-day activities such as bathing, preparing meals, shopping, managing finances, etc., do you get the help you need?

	2318 Responses
Field	Percentage
I don't need any help	74%
I get all the help I need	18%
I could use a little more help	7%
I need a lot more help	1%

Q29 - Please indicate any of the following you have experienced because of the COVID-19 Pandemic (select all that apply).

		220	
Field	Yes	No	Not Sure
Loss of income	18.98%	77.26%	3.76%
Loss of job or business	10.41%	88.05%	1.55%
Personal health effects	28.05%	64.30%	7.65%
Loss of the usual way of life	47.58%	47.49%	4.93%
Participated in response or emergency services	10.02%	84.70%	5.28%
Children and adolescents being out of school	27.78%	70.11%	2.11%
Work from home	25.46%	73.58%	0.96%
Social isolation	53.85%	43.18%	2.97%
Community health concerns	44.19%	49.70%	6.11%
Loss of tourism	33.59%	56.10%	10.31%
COVID-19 diagnosis	36.01%	62.31%	1.69%
COVID-19 suspected	30.62%	65.24%	4.15%
Other (please specify)	4.20%	65.52%	30.28%

Q30 - If you were diagnosed with COVID-19 - or suspect that you had it - do you continue to experience

physical health symptoms, or complications related to that illness?

Field

	981 Responses
Field	Percentage
Yes	41%
No	59%

Q31 - Please consider how you received information during the COVID-19 pandemic - what were your most trusted sources of information?

2265 Responses

Percentage of Responses

My own medical provider	53.01%
My local health department or other public health agency	37.04%
News media	44.62%
Social media (e.g., Facebook, Twitter, etc.)	18.38%
Family or friends (word of mouth)	28.65%
Other	10.89%

Q31- Other

Other - Text My own reliable research Healthcare provider CDC Found it hard to believe anyone. I do my own research online and from a family member that is a physician Research medical journals. All of the above Other sources I am a Ipn There isn't a trusted source for Covid information anymore! Work The damn media and the government. Read choose what is a lie and what is not a lie N/A My job kept me informed because I work at a drug store CDC I worked in health care, so they kept us up to date on what CDC said was "good" for us to do to stay "safe" CDC Internet Covid Specialists Dr. Brian Tyson & Dr. Farheed Work No one **CDC** Website Independent journalists, nurses Peer-reviewed articles/studies. My own search and being in the health section Used CDC Website and other internet resourses Fox News CDC the WHO other reliable medical resources Work Reading medical literature CDC UHC Trust no one Medical providers and medical personnel Prayer NHI, CDC, WHO, Johns Hopkins, Mayo Clinic websites Employer

Workplace
No truted source of information, only my own research
Govenor
Internet resources.
Conservative networks of news through emails, etc. Definitely NOT mainstream news
Information from the VA Facility where i am employed
Wife was Covid Nurse during pandemic. Been RN for 23 years.
CDC
Work
CDC
My own research
Myself
Employer
I take information from multiple sources and research from different sources to see if it would be valid information.
Govenor Justice's speeches on Covid online.
Alternative news
Original research papers and websites like CIDRAP. I know research terminology and procedures.
my own common sence and experience in medical field
INFORMATION REPEATED ON EVERY TELEVISION STATION, NEWSPAPER AND RADIO STATION
None
Reliable sources available to stream, email.
I complete my own research. I don't trust that all sources of information are accurate
Doctors in our family
WV distributed information clearly and provided quick, well organized distribution of vaccines.
Employer
True media
Pharmacy board websites
I struggle with trusting anyone due to inconsistency in handling of situations and treatment of individuals
Work
work
Work
I feel some aspects of the pandemic was real but also financially driven by big pharma and government control and spending. I feel the pharma and government control is still in effect.
The pandemic was a joke! It was so poorly handled that the handling made me sicker than Corona virus! Pfizer getting paid billions while it was okay to give me a seizure disorder for the rest of my life. I got nothing.
Common sense
Personal Research
Basically on my own, little information from my medical provider
Work
My own research

Appendix D - UHC 2022 CHNA Survey Data Center for Disease Control Work Personal research from several sources My sons a doctor Own experience My own research Multiple reputable sites. Sometimes then I can get close to an answer Work No one I don't really know who to fucking trust. Seriously though, the doctors, the media, the CDC, they all tell you something different. My faith in GOD My job at a SNF This Week In Virology podcast by American Association of Microbiology Work My daughter is an OT specializing in geriatric patients. She is very up-to-date on medical issues - especially pertaining to us seniors. by my own common sense, I work in the medical field None Victory News Channel To much misinformation for any trusted sources. Work, dr. Work place-health care facility Work in pharmacy got updates daily Everyone from Fauci down has lied to us!!!!!! Work I worked for WVU medicine at the time, I did my own research for my office most of the time because I'm the beginning communication LACKED big time. WHO, CDC, My own research of trusted internet sources. Religious leaders at our place of worship who made sure everyone had government safety information and contact information for health services, financial aid, and getting food if needed. Medical community, beyond my MD Google New American magazine None everyone has a difference in the information that I have received. Protocols change guite often and I don't think anybody really knows enough about COVID-19. Peoples Pharmacy podcast

None is fully trustworthy

Military commanders
Trust greatly diminished across all outlets. Even my medical provider was only able to provide CDC info with no further insight.
I read alot of articles
CDC
New York Times, Johns Hopkins
My job
Personal experience, did my own research, ignored what I heard on radio and TV. Ended up perfectly fine by taking multi-vitamin.
Research
There are no sources I trust
Work for hospital
CDC web page
personal research
Work
Not the hospital
Dr. Fauci and Dr. Sanjay Gupta
Work
CDC and NCBI gov site
Work
UHC chief of quality
United Hospital Center Infectious Disease Department
Health System experts
I work at the hospital
I listen, read, and assess using judgement acquired over the years to sort out true/false
work in healthcare, received info from colleagues and employer
None of them
I listened to the science!
Read everything I find
UHC quality officer
my own research online with proper medical sources.
WVDHHR

Q32 - How often do you smoke cigarettes?

Field	Percentage
Some days	3%
Every day	11%
Not at all	86%

Q33 - During the past month, how many days per week did you get exercise from running, gardening, walking, or something else?

	2250 Responses
Field	Percentage
1 day per week	13%
2 days per week	14%
3 days per week	16%
4 days per week	9%
5 days per week	12%
6 days per week	6%
7 days per week	13%
None	17%

Q37 - What sex were you assigned at birth, on your original birth certificate?

	2207 Responses
Field	Percentage
Female	75%
Male	25%

Q38 - How do you describe yourself? (select one)

	2203 Responses
Field	Choice Count
Male	542
Female	1,654
Transgender	3
Do not identify as male, female, or transgender	4

Q39 - Which of these groups best describes your race? Please select all that apply.

	2201 Responses
Field	Choice Count
White/Caucasian	2,146
Asian	12
Black or African American	30
American Indian or Alaskan Native	26
Native Hawaiian or Other Pacific Islander	1
Other (please specify)	38

Q40 - Are you of Hispanic or Latino origin or descent?

	2159 Responses
Field	Choice Count
Yes, Hispanic or Latino	39
No, not Hispanic or Latino	2,120

Q41 - What is the highest level of education you have completed?

	2204 Responses
Field	Choice Count
Less than high school graduate	63
High school diploma or equivalent (GED)	445
Bachelor degree or higher (includes any advanced degrees)	776
Other (please specify)	71
Technical or vocational degree/certification	152
Associate degree	205
Some college or certification	492

Q42 - What is your estimated yearly household income?

2179 Responses

Field	Percentage
Less than \$20,000	13%
\$20,000 to \$29,999	11%
\$30,000 to \$49,999	17%
\$50,000 to \$74,999	17%
\$75,000 to \$99,999	11%
More than \$100,000	18%
Prefer not to answer	13%

Q43 - What is your marital status?

Field	Choice Count
Married or in a domestic partnership	1,382
Divorced	255
Never married	25
Separated	33
Widowed	214
Other (please specify)	27

Single

Q44 - How many children under the age of 18 live in your household? Please enter a whole number even if you are not the primary caregiver or biological parent.

	1985 Responses
Field	Choice Count
0	1,484
1	231
2	176
3	64
4	22
5	6
6	2

Q45 - How were you invited to complete this survey?

	2205 Responses
Field	Percentage
My employer	0%
Social media	12%
Friend or family member	0%
Public school, library, or other community organization	0%
Other	3%
MyChart email	81%
Personal email invitation	4%

Q46 - Is there anything else you would like to say about health in your community?

Is there anything else you would like to say about health in your community?

N/A

I have Medicare, but there were doctors that would not treat me becsuse I did not have private insurance

We need more mental health services especially for kids under 18

No

Doctors are too quick to prescribe medications, rather than educating how to eat certain types of food and avoid other types of foods. There are too many doctors that just write a prescriptions instead of educating about diet that can prevent health problems when the patient is on the borderline of a health condition.

We need to understand addiction better, and try to start help with free help and helping them get back on their feet once they get clean. It is very overwhelmingfor them.

As a nurse working in drug rehab, health providers and the community need better educated. Drugs and mental health go hand in hand and one cannit be addressed without the other.

Mo

The "pain clinic" needs to actually prescribe pain medicine

Although, I think most Drs. and nurses are educated some don't have that one on one care!

IVER-MECTRIN SHOULD HAVE NEVER BEEN BANNED/MANDATES ARE WRONG; I TRUST JESUS CHRIST

No

My Christian faith has been key to my and my family's health. Spiritual and holistic health is a high priority for a community.

Every hospital should publish their results data, including stats on infections.

Good

N/A

I think thyroid function should be monitored more closely. I don't know if its the water or what but it seems to be more of an issue here than anywhere and on top of that, every doctor Ive seen since moving to this area has refused to adjust my levothyroxine dose when my levels rise when they are high end "the normal range". But if a doctor 18 years ago wouldn't have said "well your TSH is 'normal' but lets try a small dose and see if that helps your symptoms" then my entire quality of life would never have been what it is today. I appreciate that the doctors here are worried of the side effects of getting the TSH too low, but that "normal" is only a guide & patients know their body, especially those of us that have been taking these hormones for almost 20years. I personally have to be at the very low end of normal to feel well, but these doctors wait until my levels are too elevated & I have gained 20lbs in 3weeks & feel terrible before adjusting the dose.(sorry that turned into a rant, but Im very passionate about this subject & how much it affects the body & how much treatment has changed my life)

I feel very fortunate for myself, but members of my family and friends and neighbors are really struggling with health issues and lack of solutions.

No

Need more blind support

Health is very poor in this state. I started why a number of times in this survey. WV isn't recognized at all unless there is a severe travisty. What does that tell ya? This state should dissolve. It should have never been born. I'm not trying to offend anyone. But what I say is 100% true and I think you all know that. Sad thing is, is this state will never improve. It will only decline.

I go to pittsburg for most of my auto immune diseases , better care

I think I'm aware of my health but there's a portion of my community that isn't. They need support.

Most health facilities are still unconstitutional masking and going along with the fake pandemic. The citizens are not generally speaking.

no

IT NEEDS HELP!

No

Lots of friends complaining about bones, diabetes, heart, HPTN and children and grandchildren on drugs

Abortion care is healthcare

I havr 5 different doctors on I y 1 in west union

No

Yes. I feel if you have a family doctor, that doctor needs to stay in one office and available for his patients instead of having that doctor here every other week as that doctor is at another location. I went to Specialist last Thursday at UHC. They are open only Tuesday thru Friday. I needed a doctor to give me a shot but there was NO doctors in the building that day... I can understand why WV is noted for their poor medical care and so many people leave the state for proper medical care.-

drug alcohol mental health

I don't think hospitals should measure success based on the numbers of beds filled. This means people are sick and not getting preventive care.

long wait for specialized testing:ultrasound

Illegal drugs are ruining this country and the open southern border is not helping matters.

The county now has a lot of money flowing in but it mostly goes to schools or seniors there are no athletic facilities for the 18-55 age group.

Heating is hard for us because we have propane heat. We fully a 500 gallon tank twice in the winter usually about \$1500-\$2000 total and we only get \$200 help total. I'm not sure how anyone can justify that as help. I'm sure gas customers get more help. There needs to be revisions. We have to put it on credit every year because who has that much money when you make \$16000 a year.

Medicare does not cover shingles vaccine but we are told we need it.

i think t would be good if we had a senior center or club that encouraged seniors to do mild exercise.

There is a need for more accessable and free senior activities in a clean environment

Best local care in my 76 years

No

It needs to be more accessible

Smoking around others secondhand smoke big problem

Takes way too long to get appoi tments

Severe migraines without going to Morgantown

It's bad and seems to be getting worse

no

It needs help

UHC needs new focused leadership to provide quality care. Leaving town in many cases feels safer.

Consider the individual needs of the senior citizen. More activities and resources are needed especially for seniors caring for elderly parents.

It sucks!!!

I feel ignored, over looked and forgotten

We need access to free health exercise

Its homeless, drug and crime infested area and i stay away from the area.

Needs to be better. Its outdated . More drs & newer testing etc. Compared to AZ, Oregon & Washington States WV fails in many areas of medical care. It is subpare especially mental health care that is not drug related. Medical system is failing the people of WV. Also medical Transportation is almost obsolete. They no show or cancel. My autistic son relies on my husband for Transportation now. More time spent with patients & better bed side manner by drs goes a long ways and establishes a better understanding of patient & Dr.

No

No activities or friendly people to exercise with

No

Lack of compassion from doctors

The front desk staff at 3rd floor floor Dr bldg (Murray, Malone Hess) are terrible!!

It's extremely stressful for people in the community and around the country to continuously compromise their own needs or ability to prosper by accommodating addiction modifying behavior for the detrimental actions of others. It's very stressful it creates hopelessness because therefore every bad decision someone else makes you feel and affects your ability to prosper and succeed and have well-being. It's tragic that that accommodation for someone else is either addiction bad decisions the viewpoint of that from someone always compromising ls negative and creates the mindset that things can't get better

I'm very concerned how we seem to be moving backwards in our approach to the delivery of healthcare rather than moving forward with new technologies and antiquated laws/procedures.

Not enough mental health or substance abuse help.

Needs Improvement

UHC has always been a very poor hospital to get good help and care.

If doctors can't decide what is wrong with someone , they should that person to another hospital such as Cleveland Clinic.

Over the counter medication payment help

It leaves a lot to be desired

It would be nice to have a local bus to transport people to appts.

no

Need harm reduction brought back

It is unfortunate this data would only be collected on those who receive care within network. Will not reflect the needs of low-income/homeless in our area.

Can you get the Federal Government to due away with the collection of Federal Taxes? While your at it talk to the State of WV about doing the same !!! That would be a start.

Need more local medical specialists.

Stop with the stupid Covid advice that doesn't work like the masks & vaccinations already! We all know that none of that nonsense has helped at all.

I do not think we are acknowledging how much COVID effected our children's emotional health

Access and affordable insurance and care is a much needed staple in life.

I consider myself to be healthy and very fortunate, but drugs, obesity, domestic violence, covid, homelessness, and lack of basic fundamental education is out of control.

please recruit/retain our pcp and other providers. It should not take the protracted time to get an appt with a health care provider in any field.

The drug problem in this area is a concern to me, with people coming in from other states to sell whatever they have to sell

Heath care and education in the schools, from elementary through high school, is essential to teach our children how to properly take care of themselves and others. I believe that WVU Extension Service has taught a number of subjects in Harrison County schools, and perhaps that could be expanded upon. I'm aware that some teachers don't like the interruption to their school day, but there needs to be a solid foundation given to our youth concerning their health, and that of their families.

I feel like lack of education is the biggest nemisis. People are afraid to aske, or just dont know that there is help out there for them

The community I live in is overrun with drugs and homeless drug users

More community awareness programs.

Many societal problems are directly related to the break down or absence of a strong family foundation.

Parking, a valet service would be great, or even the golf cart service was nice it just needed a couple more and more signage at all levels

WVU UHC is all about the numbers, not about patient care anymore, they are pushed to see more patients than the employees can help. All about the quantity not quality

Delivery services should continue - badly needed. And an organization to help with home repair for many who cannot afford it.

Harrison county has a slew of problems..

Very Unsatisfactory inpatient ICU care from providers at UHC

Overall it is good

No

none

our community desperately needs additional mental health resources for youth!

No

Hospital services are often not serious attempts to solve medical problems, misdiagnosis is common, specific medical problems are ignored, and people are disappointed in their health care generally

I think in todays world we the people should be able to get answers to our health problems. it is just a big circle of Doctors, that you have to see and still get no answers.

Need affordable eye, hearing and dental care . like hearing aids , eye glasses and tooth extractions and dentures .

Overall bridgeport is better off than most of the state. Healthcare is very good in the area overall.

Dental health should be considered part of routine health, it is extremely expensive to obtain dental care. When your dental health suffers, it affects every aspect of life. More affordable activities for kids would help, families can't afford the VA every week.

None

I wish we had some dental care

Boring

No, not at this time.

Its not good. The Drs are really needing educating & more up to date are , screening etc. We moved from west coast & my mental health care & medical care is very poor. No mental health here what so ever. Im suicidal. Lets keep helping our youth with mental and physical activities and opportunities. Coaching programs and adult mental health programs

God bless

"Lower level providers" such as CNAs, home health aides, special needs aides, respite workers are extremely underpaid for the work they do and this results in poor quality, availability and consistency of care for our most vulnerable populations (elderly, mentally and physically disabled adults and children)

The County as a whole has lack of Internet- that is a great need in the rural area.

The Bridge has really helped get people out and moving. I would like to see some more 5ks for walkers and runners. They also need to be highly publicized.

I am fearful of getting any community exercise due to COVID 19. I am unable to do any exercise d/t the pain. I use a cane to walk.

Depressing and sad.

I am a quadriplegic.

THIS IS THE MOST IDIOTICE SURVEY I WAS EXPOSED TO IN ALL SURVEYS DONE AND A VERY VAGUE SURVEY.

No

Doctors and nurses first need to be taught what is the cause of disease and what is the role of lifestyle, balance, moderation, stress-management and the consequences of dysregulated discipline. Only then will they have the opportunity to even share that with patients and families. Most Doctors and nurses think that medicines are the mainstay of fixing Health problems. No, they need to be taught that health education is the supporting hand to medicines.

I have not had any problems but I haven't needed much.

no

Our ED at UHC is terrible. The treatment is poor. A family member had chest pains and sat for 8 hrs. She left and had a family member drive her to Ruby and she had had a heart attack. No one even checked on her while she

waited in her room at UHC. I hear from people time a time again the same story. Poor emergency room is not good for your health if you are having a CVA or MI.

I feel the health care is above average if you can make it to the facility or can hear and understand the physicians. Some of the foreign doctors are hard to understand.

Thank you for serving our community.

We need more Crisis Centers to help with the Mental health and addictions. Emergency rooms need to be trained how to handle and cope with patients in these times of need and professional help. Information on where to get help. County Commissioners need to assess Mental Health Hygiene with a high importance of a person's well being.

no

Many elderly and low income do not have the proper access to health care due to income

I feel there is too much stress on our healthcare providers and therefore they cannot always do their job. We need better services to address the obesity issues that come from lack of proper affordable nutritious food and education

Area ate up with drug use and unhealthy food.

Doctors need to be more thorough with routine physicals and accommodating to patients and train their staff to show compassion.

We need a public option for those unable to get healthcare.

Chronic pain patients are not accepted by doctors in this area, don't ask for pain medicine, but when someone has a rare disorder and has had many surgeries, it's really a shame that providers will not accept you as a new patient. I'm a retired nurse and I have heard this repeatedly, the disrespect of elderly patients not being able to find new doctors when their doctors retired or they're unsatisfied by the treatment of certain doctors because they are on the payroll of UHC Inc. and just want to get in and out and Not listen to valid complaints. It is a sad day in our community, when we cannot get good doctors with a beautiful building that we have built on I 79... Pitiful because once upon a time we had the best doctors in the old facility and everything ran smoothly. I just pray that things change and then we can get more specialist and good surgeons for this area. Dr. Adoni definitely is the best of the best and he needs an assistant.

Just want to live life better then we all have.without the stress and worries

Please help people to help themselves by giving them correct information. Get up-to-date on low carb/carnivore diets and how they reverse chronic diseases. This includes our pets too. The ADA & AMA have finally listed low carb diets in their information. How long will it take for hospitals and doctors to get on board? Stop putting people on medicine's that cause harm, such as Statins. Stop telling people to lower cholesterol when that is not the cause of heart disease. Your brain and body need cholesterol. The cholesterol numbers that matter are the ratio of Triglycerides to HDL. Keep it under 1.5 or less. Please start helping people instead of harming them. Research how 2 Harvard researchers were paid \$50,000 to lie about how harmful sugar is, and instead blame red meat/saturated fats for heart disease. And completely overlook how much smoking contributed to heart disease. Research Ancel Keys and how he cherry picked data. Look up Nina Teicholz, The Big Fat Surprise. There are so many good people out there trying to help people. The cure for diabetes was known in the early 1900's. Why on earth would you give insulin to Type 2 Diabetics, when their problem is too much insulin in the first place? How are they supposed to get healthy when they are pumping themselves full of insulin, a fat storage hormone, which makes them gain more weight, and causes more health issues? Why are we continuing to keep all this covered up & pumping people full of harmful medications, many of which are made with cheap seed oils, which make people even sicker? If you educated people on how to become metabolically healthy, there would much less sickness and suffering, and much less death from Covid.

no

Instead of worrying about how i get information, how about you worry about providing better health care in a Clean not disgusting dirty facility at United Hospital Center

No, except that the weight chart in this survey was impossible! I weigh 150 lbs.

It's terrible.

Drugs and obesity are the main problems. Not sure if anything can be done about the drugs. But at least if there is a focus on obesity, getting people to lose weight and be healthier. That will fix many additional problems like diabetes, high blood pressure, etc. Just by focusing on that one thing.

I know from first hand experience that there is a lack of orthopedic surgeons here. I've been waiting to have a hip replacement for four months and have had terrible pain and a disruption of my quality of life. Now that the surgeon who was going to perform the surgery has had an accident, I had to find someone else to do the operation in another county. In a state with a very high population of senior citizens, this is ridiculous, particularly when I reside approximately 10 minutes away from the closest hospital. You need to recruit more physicians.

Eat better, stop smoking, exercise and lose weight is the key to healthier community

My biggest problem is inability to find good doctors that stick around for longer than a few years. It's hard to get continuous care when your doctor keeps jumping around. In addition the best doctors are in high demand and are impossible to get into.

No

It's a nice, friendly city ideal for young families and young people.

I am low income and I need a caregiver. I get about \$ 60.00 over the limit for medicaid.

I am fairly satisfied with my health care.

I think the false information spread lead to people not getting vaccinated and making this last even longer now on the rebound

No

I see extremely fat people all the time and wonder how they survive, how long they will be able to keep on

Lack of transportation is a large issues for community members

Thanks for all you do especially in this difficult time in our country's history,

No

The social safety net is inadequate, including healthcare.

Please help! Government won't allow us proper healthcare when someone gets life threatening problems. Can't have some treatments that doctors recommend and want to help us. CARE FOR OUR VETS' EVERY NEEDS! IF THIS WAS A SURVEY TO ACCES HEALTHCARE NEEDS IN OUR COMMUNITES YOUR QUESTIONS WENT OUTSIDE THE LINE OF HEALTHCARE

It needs help.

I think we have good care providers in my area, but the cost needs to be affordable to all.

Help people

No

There is a need for holistic medicine that is covered by insurance coverage/medicare

No

Sad. People dont know what to believe

We need dental care available to low income adults

People who regularly attend religious services have better social contacts and health outcomes.

not enough covid vacinated

no

My husband had to wait 6 months for a new PCP which caused lack of medication & his A1C score to greatly increased. Now he's having side effects without help

No

More availability and affordability for those on the margins

Since we are already part of WVU Health Care, we should be welcome at UHC. UHC has established a very good reprtatiom

No

Lack of compassion is a MAJOR concern

No

Until healthcare is affordable or provided by the US government, costs for those who do get strapped paying for service will continue to rise. (those of us who pay our taxes, and our premiums, and our deductibles) Patients without healthcare will continue waiting until something is emergent, which is more expensive in the long run. They don't pay - taxes go up, premiums go up to pay for their waiting. People need reassured they will not suffer financial ruin by simply seeing a Dr - healthcare costs are out of control and the greed of health care providers - including "nonprofit" WVU Medicine - as well as pharmaceutical companies needs to be addressed.

No thanks

Drugs continue to destroy lives!!

The wait time to see a specialist in my immediate area is too long. Prescription drugs are dictated by the insurance companies and not covered causing stress financially and physically.

would like to see less littering, and see all surrounding neighborhoods improved

No
A lot of illegal drug use
No
When you asked about dental, optical, pelvic checks at PCP: I said NO because I get those at specialists, not PCP.
People are lazy lack of activities
Er wait times are rediclous
No
Obese
No

yes, we have a terrible emergency room and UHC. Long waits and nasty staff. Had a bad experience about I I/2 years ago. will not go back unless I have a serious emergency.

I think many are very nervous or scared about current events, finances, religion, almost everything.

The addiction problems are out of hand and the cost of absolutely everything is so high that people cannot afford to even live. It's disgusting.

Treat people like they matter.

no

I'm one of the lucky ones in my community but I see a lot of young families who need help !!!

I wish this city had good water supplied to my house!

I think many chronic problems could be helped if people ate better and moved more.

No

recently diagnosed with Epstein Barr, would have known I had mono if I had gone to the doctor but with COVID I do not go for every little tihng

No

Communities need to be honest about the water supply and work honestly to correct water quality.

Thanks

No

It seems like there is a health crisis in this area and more proactive outreach programs are desperately needed to help it.

No

IHC and it's doctors are know as the hospital of death as are its doctors. Doctors Ready and Que being right at the top. WVU and UHC should be ashamed for having some of the worst doctors. They get the doctors nobody wants.

no

None

Should have more health fairs in county

Drs should explain the cost of lab work before they draw blood for the labs

I think it's nice this information is being looked at, however, people that are going to answer in negative ways are not going to likely be able to use the internet they don't have or cell phone they don't have to complete this survey

Getting COVID vaccines, boosters & tests has been very easy

Not at this time.

I wish there was more focus on treating the root causes of symptoms, not just the symptoms - and this can be applied to most of the topics in this survey. Thank you to whoever has put this together and is trying to do better for our community

I have worked I have worked in public health all my life in preventive and proactive activities, but you can't change behaviors that people do know want changed. You're just throwing money away unless they have a vested interest in the process.

More mental health is desperate

We need more help for the drug and meth users

N/A

I think they have put so much into Covid prevention that they have neglected other health issues. There needs to be more help for those who cannot afford health insurance or fall through the cracks. Transportation is a big problem for many people.

The Billing system needs improvement; not clear what is due and goes to collection prior receiving written notices

no

Just need to make sure health care and medication stays affordable. I have heard where some medicines are not being covered by insurance.

People need educated about exercise and diet

It seems to me that there are too many doctors who are more interested in have patients come back over and over again and have people go through way to many test and prescribe way to much medication

I feel much of the adverse health effects can be directly related to poverty in our area.

Sadly unwilling to listen to most patients

I just wish people felt theybwere cared about by their medical providers, and local governments....because I reassure you they do not

Recently returned to live and work in wv....i think telehealth is great for routine care is great and should be utilized as often as possible but shouldn't be billed at the same rate... although, in years passed I've felt i should charge for my wasted time waiting to be seen even with an appointment... wait times have improved too. I'm glad to see WV embrace technology.

Need hearing aid

need more free entertainment for our kids, teens and seniors

Healthy Harrison in the pop in gold seems to be a good source of preventative healthcare

We are all in this together. Not for profit, not for tax write off, not for a news article . There are a lot of people now that just don't trust the medical fields locally because of attitude and response time. I took someone into UHC ER and openly listened to a nurse call her child and yell at him to er out of bed it was noon and then another nurse came back and said I don't care who is next for a room , I am sick of dealing with the son of a patient. Lastly and just recently I was with a friend getting a colonoscopy. The nurse took a blood sugar, no gloves on, then another nurse came in and grabbed the hider and machine to use in another room . She didn't wipe it off or clean it . She put it back in the white case and next door she went . I stayed in the room and waited for my friend to be done . Within two days of coming home , I had pink eye . Not sure how but hadn't been anywhere else. I used the stand in the room and helped with the bed rails. Just curious how I came down with pink eye

I am fortunate to have good private healthcare/insurance. IT SHOULD BE AVAILABLE FOR EVERYONE REGARDLES OF INCOME SITUATION. Health care is TOO EXPENSIVE. Several of my adult children and their families cannot afford health care.

Health care is way too expensive. I know countless people that have serious medical problems but are unable to afford care.

People should be working here to clean up the trash etc..

Reproductive health and choice is critical

Not at this time

To many people on life depleting drugs

No

My daughter takes care of finances for our family. If not we could not afford to have much.

I'm glad there is help for the needy e.g. Health Access.

If more people help collect garbage around our area would help our community.

Those with mental health issues need to be treated with respect and understanding.

UHC nursing staff is horrible. Most PAs are not qualified for their jobs.

Reproductive rights are a must

The acess to drs care. When i first moved back here. It took 5 months to find a dr that would take me.

There are so many overweight and obese people in this county. I think our community needs to look at our elementary schools and start educating parents and children of the severe effects of being overweight.

I'm saying it repeatedly because it's so important - we need SAFE abortion access in this state. Please help.

Will not use malone/lopez to be my drs. Transferred care to Ruby

There are many in the community that need this survey that will never see it.

Addiction to illegal drugs is crippling our way of life

Health care is too costly.

Dr Bhatt is the best pediatrician we have had for our kids. He spends time, educate, listens and treat. We need more like him for children.

Lack of easily available opportunity adds to hopelessness and drug use. Everytime I leave my house it's visually depressing we can't safely take a walk in our neighborhood which weakens our resolve to be active when you have to go drive somewhere just to take a walk or enjoy the weather.

There are not enough well qualified quality providers in this area to provide personal long term planning and indepth health care. Healthcare is more like rapid impersonal processing and drug prescription dispensary stations.

NO

UHV Doctors are terrible

I would get shingles vaccine if Medicare would cover it.

Please support the removal of a felony conviction for drug use so addicts can find work after recovery.

No

No

Honestly, my complaint is with UHC ED. my experience has been it's poorly staffed and an inadequate level of care is received. We have started to go directly to WVU-Ruby for emergency care.

Drug screening without your permission or knowledge should be illegal, unable to give permission, someone in your company should have to

Changes need to be made sooner rather than later

Sad the amount of overweight people there are

No. Mostly older people like me.

Get the illegal drugs out of the schools & our neighborhood. Have the drug force plant young undercovered students in our Jr & Senior schools

If this was sent via my email and mychart, what in the fuck makes it "anonymous?

it is very sad that the Health industry has lowered their standards to place so much focus on the Covid issues and have taken God out of our creation of life. what a shame!

No

Be better stewards of our monery

We need stuff to do around here

I feel having UHC and WVU medicine in our community is a definite benefit.

No

More Christian counseling for teens and adults

No optical care for those on Medicaid.

So many retirees dot not qualify for food stamps at current threshold this is extreme property but so many of us fall just above threshold. It needs to be changed to help seniors more often. Seniors are regularly harassed by Medicare unnecessary phone calls since Obama care started. This is way too excesses.

Drugs are a huge issue and massively impacting the children in our school system, particularly those coming from Birth-to-Three.

No

It was hard to pick only 3 problems from that list.

Protect womens health

Stop the MASK mandates

Stop lying to the public about Covid - 19

Need activities

I hear complaints about people while in the hospital can not get help when they need it. That says to me that the nurses are spread too thin to take care of the patients. For the amount we pay for hospital stays, there should be adequate nurses/ CNA's to take care of the patients. I have heard this from multiple people.

No

It sucks

Mental health is the biggest, especially linking to drug usage. There are so many things I could say. I've seen both halves of this. The population that needs the most help are under educated and don't know how to help themsleves or struggle to understand how. It makes me sick to my stomach to think about how Bridgeport schools have been updated how many times now? Lost Creek elem school was literally over 100 years old, they never made plans to find a new one. It's very clear where the money in the county goes, it's deplorable and in fact very sad. I live in Bridgeport, but I understand I am very lucky compared to a lot of people in this state.

No

Women's Reproductive Rights are Human Rights

Please help those who have been injured by the covid vaccine. I have a list of about 30 side effects I suffered and none of the physicians I've seen can seem to find out the cause. There are thousands with similar issues in the US. We need research, please.

A lot of people are really hurting and need some help. Some people keep getting richer and richer but the community as a whole suffers more and we're loosing all the young people because there aren't enough healthy activities unless you're rich enough to have expensive memberships

The drug epidemic is sad, tragic and needs addressed. It also infuriates me that because of the drug problem, people, like my mother with RA, don't have access to pain medications. She suffers daily. Something needs to change.

It would be nice to afford dental work and eye exams along with glasses/contacts without struggling.

Lots of issues and hard to narrow down to simply three choices. Requires a huge change in mentality and lifestyle choices that many are sadly not willing to make, instead choosing to die the same way the generations before them passed away. Stuck on 'traditional' way of life and distrustful of 'new' ways and balk at being TOLD what they should or shouldn't do.

The closure of the Salem town swimming pool and the high school and middle school has deprived local children of many exercise options.

No but I didn't get any physical exercise because I have a broken ankle. I'll be fine soon

mental health doctors

Get drugs off the streets. Stop hackers from stealing innocent people!!

Pretty much deplorable, hard to access unless you are on disabilitly. Healthy seniors have nothing nearby.

For profit health care and poor health insurance/cost is a problem in this country. We spend more than any other country in the world, and we have some of the worst results. There is always money to pay for high salaries to hospital CEOs, but never enough to pay for staff or adequately staff a hospital.

The medical field is a joke

No

Due to my own health issues, currently, I have been focusing on that and said health has required me to be at home most days-duting the past several years. I wish I could comment on knowledge about the needs of my county- but I have lost much of that sensibility from my health change. Prior to my health change, I can say(as a home health aide)I saw many repeating issues in the community of: Obesity, diabetes, concerns of money/food(in which I would provide available community resources), depression.

No

The population is older, not healthy, and, there is a distinct lack of available elder care, and, with home health and hospice now "centralized" in Morgantown, both these services are weak in that they are almost non existent after 4 PM daily or on weekends. Palliative care services need to be considered as that is also essentially non existent; becoming obvious it's "all about the money" rather than the patient

Abortions should be allowed in cases of rape, incest, and life endangerment.

Abysmal and no one cares. Honestly, why a doctors office is only open business hours, and not later baffles me. More patients could make appointments after working hours or on weekends if time was available.

Concentrate on taking care of those who work or contribute, not on freeloaders.

Need behavioral health interventions. I believe the behaviors are the root issue that would solve a lot of health problems

There needs to be more community services

Drug costs need to be lowered!

Lack of parental skills. Lack of parental interaction contribute to many problems in this community

We could do much better!!

No

The overturn of Roe will hurt us all

Better hospital

No

The health of the community has deteriorated drastically over the last 3 years, increasing the drug use, mental health issues and crime rate, due to the loss of work, and the pandemic

Would like to see more attention paid to night time lighting (less) and noise (less)

There are to many homeless people

Older generation cannot afford prescriptions, housing, food and utilities so therefore find it necessary to eliminate one or several.

It's needs to improve and people need to know what will happen if they quit doing drugs, drinking and caping. They need to see it firsthand

Mental health services

In the past five or six years it has really gone downhill I don't know how they can make it much worse

We need more specialty doctors!! Waiting rooms were often overcrowded and patient wait times were unreasonable.

We should have safe access for any woman to have an abortion.

Helping out the working families who have to spend all their money for gas and bills and scrap by for food...

No

It sucks the people working have no clue what they are doing

Needs to be more affordable

Provide womens healthcare

Needs more work

This survey is too long

Not enough primary care doctors or specialist

Our community is extremely unhealthy. We need more medical providers to reduce wait times for treatment. Mental health services are the worst; many unable to receive much needed treatment. This is exponentially worse since Covid.

Insurance prohibits the only medication that has helped for migraines!

Help fight to save the reproductive rights and autonomy of women.

Too many ice cream stores and tanning booths and people who don't know or care about the health dangers of overindulging those.

Costs too much and have to wait too long for appointments.

It's bad. Misinformation. No access to voting records or policy. Local paper is paybsubscription so poor people can't even get that. Society here is so uneducated about mental health as well as personal health. Access to good clean eating is limited by money and availability and knowledge. No transportation to other cities with better access to good. No clear idea of available services thrift dhhr, frn, rdvic, community action, salvation army, housing places. There's things are there but there's no clear alignment of advertisement of services.

Help for children with behavioral issues is very hard to find

No

We all need to get more active and eat better

I think that doctors should not eliminate patients because the miss or cancel their appointments, and they won't ever be able to find a better doctor because of the reasons that can't be helped...

Hope UHC can become as good of a Hospital as Ruby

UHC has not had a good reputation in regards to ER care - alot of transfers to WVU - waiting too long to transfer to receive additional care

Reiterate that we don't help with poor foods given in schools,

Cigarette smoking is much too prevalent in this state. Smoking laws should include a larger does stance requirement from entrances to buildings. For example, at UHC I must pass by people smoking close to the entrance which I find less than appealing let alone a health hazard for anyone waiting at an exit/entrance to be picked up.

People do not generally take care of themselves

I have had the privilege to live in 5 different states. Never have I been so turned off by a community I live in as much as here. It would be exciting to me to be a part of the change in this poor, decrepit state. Not much geared toward the elderly, difficult to shop, nowhere to rest in store, nurses and physicians don't realize i only hear half of what they are saying

Being able to see a Dr. Not a pa

I've lived elsewhere in the US and experienced medical care in very urban areas. I would rather fly back for medical care than switch some specialties. There's a tendency of doctors here to treat all patients like morons, with very little emphasis on patient education. There's also a tendency to treat every single person like an addict. I've never had to sign a "contract" for a doctor out of state before they'd prescribe what I need. I've talked to one of my specialists about the trouble I've had getting a primary care provider, how a nurse at one place told me they weren't taking new patients on Lyrica, or clonazepam, or a third medication that i can't recall now. The Lyrica is managed by this out of state specialist. The clonazepam is an as needed thing that I barely touch - I tried giving them info on when I'd last filled out and how many pills were remaining to show it's not something I'm abusing, but it didn't matter. When you're presribed meds by doctors for legitimate medical problems, and you take them as prescribed, how is that fair for providers to refuse taking you as a new patient? This whole practice of trying to limit liability from addicted patients is wrong, especially places that receive government subsidies for being rural care providers. And even if someone is an addict, they still need and deserve healthcare. This process of making people apply to providers should be banned. The doctors should at least MEET a potential patient before passing judgment, and accurately filling out the forms should not be grounds for turning someone away.

Just need to promote a more healthy lifestyle

By WV standards, it's above average; by national standards, it is below average.

Vaping is at a ridiculous high! So is obesity and that stiles from terrible school nutrition. If a police presence was attainable our neighborhoods would be much better. That would help with health in the community!

The Bridge is a great community asset

No

I'm glad we are getting city/county water. My water is muddy constantly from excavation to lay pipe for city/county water. I spend far too much just to keep my clothes clean at laundra-mat.

No

Could be a lot better

It is awful

No, but this survey form is not especially well done and is difficult to complete due to its malfunctioning.

Need weight loss programs

Keep VA hospital open!!!!

I feel that we are relatively healthy as a population. However, I think that some counties in this state need extra help with picking out healthy things to eat, managing diabetes or other comorbidities, and just using resources to their advantage.

Make it affordable for all age groups

Just that our local hospital needs a cleaning from top tp bottom. Public restrooms, especially on the main floor, are discussing.

No

We have an excellent community hospital with a wide variety of services provided

Please help the under insured and the middle class get help they need

A lot of times the doctor does not listen to what is hurting.

No

Most of the people who need to respond to this survey probably never received request to do so.

Overall we have pretty good health care. Like i said earlier drug use, backpackers, gambling are our largest concerns. Mental health may be a common denominator of these, so therin might lie the answer. BETTER ACCESS TO FREE MENTAL HELP

Obesity is my main concern for the community.

No

Prices have skyrocketed, especially food!!

Way to much heroin, Suboxone, and fat women are the problems in this state

Live in a good community-efforts made to get community together for activities & entertainment

I answered the question pertaining to me. But a health care problem my mother is on two prescriptions that she can not afford without me paying for them. We need help for those who did work all their life but can afford medications. People who never work get it it free.

Stage person can't pay medical bills left after insurance coversAB

Is there a program where I could call or visit others that are lonely

Public transportation sucks. Hard to get to store to shop, see dr., unable to get out for entertainment.

Appendix D - UHC 2022 CHNA Survey Data

This is a step in the right direction. Even though north central WV is doing better in so many statistics than southern WV, we still have poverty and rural areas and homelessness and a lack of children pursuing higher-ed degrees to support our workforce needs. I believe we aren't lacking in services. We are lacking in building bridges of understanding to help our West Virginians who don't know how to help themselves. This is a good start.

I wish doctors could go back to treating patients and not just treating lab results

Take pride

Improve health care at UHC

No

We need more schools closer to home for speci al needs children

No

Activity- Nutrition

Community Resources/Ideas
Substance Use
Discover Recovery
Resources mapped via Harrison County social network analysis
Long-Term resources dedicated to helping those recovering find employment and housing
Collaboration with schools to bolster substance use prevention
Mental Health
Project Isaac
Crisis centers
Stigma reduction initiatives
Obesity (Including Diabetes & Physical Activity)
Insurance reimbursement for healthy living and physical activity
Faith-based walks for senior citizens
Sidewalk and street light improvements
YMCA Clarksburg – after school programming
Youth opportunities for recreation and activity
Recreational businesses such as Top Golf and bowling
Education on healthy cooking, how to make it tasty, and fun.
Community lead exercise and physical activity groups
Access to Care
Information about healthcare cost is needed up-front to help follow-through with needed care
No Surprises Act – community education about this
Patient navigators to assist with health literacy
Improved community transportation

Advanced Filter Men

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

Field	Percentage of Responses
Drug and/or alcohol use	59%
Obesity	50%
Diabetes ("sugar")	31%
Cancers	28%
Heart problems	27%
Aging problems	24%
Mental health problems	21%
High blood pressure	15%
Respiratory/lung disease/asthma	8%
COVID-19	7%
Chronic disease	7%
Depression/hopelessness	7%
Anxiety	5%
Dental problems	4%
Other	3%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

	525 Responses
Field	Percentage of Responses
Water/air quality	5%
Limited safe places to walk, bike, etc.	14%
Limited job opportunities	15%
Limited ability to get healthy food or enough food	13%
Homelessness	24%
Limited affordable/quality housing	16%
Poverty	34%
Limited access to transportation	9%
Other	6%
Limited places to play or healthy activities for kids	11%
Limited social services or programs	10%

Gambling

Limited organized activities for children and teens	17%
Chronic loneliness or isolation	15%
Lack of health insurance or limited health coverage	35%
Cost of health care and/or medications	65%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal choices in your county?

Field	Percentage of Responses
Impaired driving (drugs/alcohol)	4%
Distracted driving (cellphone use)	19%
Lack of exercise	41%
Not getting recommended immunizations	10%
Overeating	21%
Excessive alcohol use	31%
Other	2%
Tobacco	21%
Child abuse and neglect	18%
Drug use	65%
Unhealthy eating choices	26%
Crime	17%
Domestic violence	9%
Vaping	8%

3%

Advanced Filter Women

Q5 - From the following list, which do you think are the 3 most important problems related to health and

disease in your county? Please choose ONLY 3.

Field	Percentage of Responses
Drug and/or alcohol use	65%
Obesity	46%
Mental health problems	33%
Cancers	26%
Diabetes ("sugar")	26%
Heart problems	19%
Aging problems	17%
Depression/hopelessness	11%
High blood pressure	11%
Chronic disease	10%
Anxiety	10%
Respiratory/lung disease/asthma	8%
Dental problems	6%
COVID-19	6%
Other	3%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life

and environment in your county? Please choose ONLY 3.

Field	Percentage of Responses
Water/air quality	4%
Limited safe places to walk, bike, etc.	14%
Limited job opportunities	9%
Limited ability to get healthy food or enough food	15%
Homelessness	24%
Limited affordable/quality housing	20%
Poverty	28%
Limited access to transportation	12%
Other	4%
Limited places to play or healthy activities for kids	14%
Limited social services or programs	14%
Limited organized activities for children and teens	22%
Chronic loneliness or isolation	18%

Lack of health insurance or limited health coverage	33%
Cost of health care and/or medications	61%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal

choices in your county?

Field	Percentage of Responses
Impaired driving (drugs/alcohol)	7%
Distracted driving (cellphone use)	15%
Lack of exercise	32%
Not getting recommended immunizations	7%
Overeating	15%
Excessive alcohol use	30%
Other	2%
Торассо	13%
Child abuse and neglect	35%
Drug use	71%
Unhealthy eating choices	26%
Crime	19%
Domestic violence	14%
Vaping	7%
Gambling	3%

Advanced Filter Under 40

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

Field	Percentage of Responses
Drug and/or alcohol use	72%
Mental health problems	49%
Obesity	46%
Depression/hopelessness	18%
Cancers	18%
Heart problems	17%
Anxiety	16%
Diabetes ("sugar")	15%
Chronic disease	9%
High blood pressure	9%
Dental problems	8%
COVID-19	6%
Respiratory/lung disease/asthma	5%
Aging problems	5%
Other	4%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

Field	Percentage of Responses
Water/air quality	4%
Limited safe places to walk, bike, etc.	15%
Limited job opportunities	10%
Limited ability to get healthy food or enough food	17%
Homelessness	24%
Limited affordable/quality housing	19%
Poverty	33%
Limited access to transportation	11%
Other	5%
Limited places to play or healthy activities for kids	20%
Limited social services or programs	10%

433 Responses

Limited organized activities for children and teens	25%
Chronic loneliness or isolation	15%
Lack of health insurance or limited health coverage	29%
Cost of health care and/or medications	54%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal choices in your county?

432 Responses

Field	Percentage of Responses
Impaired driving (drugs/alcohol)	6%
Distracted driving (cellphone use)	9%
Lack of exercise	36%
Not getting recommended immunizations	7%
Overeating	14%
Excessive alcohol use	36%
Other	2%
Tobacco	11%
Child abuse and neglect	41%
Drug use	64%
Unhealthy eating choices	22%
Crime	21%
Domestic violence	16%
Vaping	7%
Gambling	3%

Advanced Filter Over 65

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

	Deveentered of Deveeneed
Field	Percentage of Responses
Drug and/or alcohol use	58%
Obesity	43%
Cancers	33%
Diabetes ("sugar")	31%
Aging problems	30%
Heart problems	25%
Mental health problems	17%
High blood pressure	16%
Respiratory/lung disease/asthma	9%
Chronic disease	8%
COVID-19	8%
Depression/hopelessness	6%
Anxiety	5%
Dental problems	4%
Other	2%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

	1035 Responses
Field	Percentage of Responses
Water/air quality	5%
Limited safe places to walk, bike, etc.	13%
Limited job opportunities	10%
Limited ability to get healthy food or enough food	14%
Homelessness	25%
Limited affordable/quality housing	17%
Poverty	26%
Limited access to transportation	12%
Other	4%
Limited places to play or healthy activities for kids	10%
Limited social services or programs	11%

Limited organized activities for children and teens	18%
Chronic loneliness or isolation	18%
Lack of health insurance or limited health coverage	35%
Cost of health care and/or medications	69%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal choices in your county?

1043 Re	esponses
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Field	Percentage of Responses
Impaired driving (drugs/alcohol)	6%
Distracted driving (cellphone use)	22%
Lack of exercise	34%
Not getting recommended immunizations	12%
Overeating	17%
Excessive alcohol use	28%
Other	1%
Tobacco	14%
Child abuse and neglect	29%
Drug use	68%
Unhealthy eating choices	25%
Crime	18%
Domestic violence	13%
Vaping	5%
Gambling	3%

Advanced Filter White

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

Field	Percentage of Responses
Drug and/or alcohol use	64%
Obesity	47%
Mental health problems	30%
Diabetes ("sugar")	27%
Cancers	27%
Heart problems	21%
Aging problems	19%
High blood pressure	12%
Depression/hopelessness	10%
Chronic disease	9%
Anxiety	9%
Respiratory/lung disease/asthma	8%
COVID-19	6%
Dental problems	6%
Other	3%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

	2095 Responses
Field	Percentage of Responses
Water/air quality	4%
Limited safe places to walk, bike, etc.	15%
Limited job opportunities	11%
Limited ability to get healthy food or enough food	14%
Homelessness	24%
Limited affordable/quality housing	19%
Poverty	30%
Limited access to transportation	11%
Other	4%
Limited places to play or healthy activities for kids	13%
Limited social services or programs	13%

Limited organized activities for children and teens	21%
Chronic loneliness or isolation	18%
Lack of health insurance or limited health coverage	33%
Cost of health care and/or medications	62%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal choices in your county?

2106 F	Responses
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Field	Percentage of Responses
Impaired driving (drugs/alcohol)	6%
Distracted driving (cellphone use)	16%
Lack of exercise	34%
Not getting recommended immunizations	8%
Overeating	16%
Excessive alcohol use	30%
Other	2%
Tobacco	15%
Child abuse and neglect	31%
Drug use	69%
Unhealthy eating choices	26%
Crime	19%
Domestic violence	13%
Vaping	7%
Gambling	3%

Advanced Filter Non-White

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

Field	Percentage of Responses
Drug and/or alcohol use	64%
Obesity	38%
Cancers	32%
Mental health problems	28%
Diabetes ("sugar")	24%
Heart problems	20%
Aging problems	19%
High blood pressure	14%
Anxiety	13%
Depression/hopelessness	11%
COVID-19	9%
Chronic disease	8%
Dental problems	7%
Respiratory/lung disease/asthma	7%
Other	3%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

	607 Responses
Field	Percentage of Responses
Water/air quality	5%
Limited safe places to walk, bike, etc.	15%
Limited job opportunities	9%
Limited ability to get healthy food or enough food	15%
Homelessness	25%
Limited affordable/quality housing	15%
Poverty	26%
Limited access to transportation	9%
Other	6%
Limited places to play or healthy activities for kids	17%
Limited social services or programs	12%

Limited organized activities for children and teens	22%
Chronic loneliness or isolation	16%
Lack of health insurance or limited health coverage	31%
Cost of health care and/or medications	64%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal choices in your county?

Field	Percentage of Responses
Impaired driving (drugs/alcohol)	5%
Distracted driving (cellphone use)	17%
Lack of exercise	35%
Not getting recommended immunizations	7%
Overeating	15%
Excessive alcohol use	30%
Other	2%
Tobacco	16%
Child abuse and neglect	33%
Drug use	65%
Unhealthy eating choices	24%
Crime	20%
Domestic violence	14%
Vaping	7%
Gambling	4%

Advanced Filter Income < \$30,000

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

Field	Percentage of Responses
Drug and/or alcohol use	61%
Mental health problems	34%
Obesity	32%
Cancers	25%
Heart problems	22%
Diabetes ("sugar")	21%
Aging problems	21%
Depression/hopelessness	15%
High blood pressure	13%
Anxiety	11%
Dental problems	10%
Respiratory/lung disease/asthma	10%
COVID-19	9%
Chronic disease	7%
Other	3%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

	520 Responses
Field	Percentage of Responses
Water/air quality	5%
Limited safe places to walk, bike, etc.	10%
Limited job opportunities	8%
Limited ability to get healthy food or enough food	17%
Homelessness	26%
Limited affordable/quality housing	18%
Poverty	31%
Limited access to transportation	13%
Other	3%
Limited places to play or healthy activities for kids	16%
Limited social services or programs	11%

Limited organized activities for children and teens	24%
Chronic loneliness or isolation	24%
Lack of health insurance or limited health coverage	32%
Cost of health care and/or medications	56%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal choices in your county?

Field	Percentage of Responses
Impaired driving (drugs/alcohol)	8%
Distracted driving (cellphone use)	15%
Lack of exercise	26%
Not getting recommended immunizations	7%
Overeating	12%
Excessive alcohol use	32%
Other	3%
Tobacco	13%
Child abuse and neglect	32%
Drug use	67%
Unhealthy eating choices	22%
Crime	29%
Domestic violence	18%
Vaping	7%
Gambling	4%

88

523 Responses

Advanced Filter Income > \$75,000

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

Field	Percentage of Responses
Drug and/or alcohol use	65%
Obesity	55%
Mental health problems	29%
Diabetes ("sugar")	29%
Cancers	28%
Heart problems	21%
Aging problems	17%
Chronic disease	10%
High blood pressure	9%
Depression/hopelessness	8%
Anxiety	8%
Respiratory/lung disease/asthma	6%
COVID-19	5%
Other	3%
Dental problems	3%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

	887 Responses
Field	Percentage of Responses
Water/air quality	3%
Limited safe places to walk, bike, etc.	16%
Limited job opportunities	11%
Limited ability to get healthy food or enough food	14%
Homelessness	23%
Limited affordable/quality housing	20%
Poverty	31%
Limited access to transportation	11%
Other	6%
Limited places to play or healthy activities for kids	12%
Limited social services or programs	14%

Field

Limited organized activities for children and teens	18%
Chronic loneliness or isolation	15%
Lack of health insurance or limited health coverage	34%
Cost of health care and/or medications	62%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal choices in your county?

S	891 Responses
S	Percentage of Responses
6	5%

Impaired driving (drugs/alcohol)	5%
Distracted driving (cellphone use)	16%
Lack of exercise	39%
Not getting recommended immunizations	9%
Overeating	18%
Excessive alcohol use	29%
Other	2%
Tobacco	15%
Child abuse and neglect	29%
Drug use	70%
Unhealthy eating choices	29%
Crime	15%
Domestic violence	9%
Vaping	10%
Gambling	2%

Advanced Filter Education < 4 Year Degree

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

Field	Percentage of Responses
	- · ·
Drug and/or alcohol use	64%
Obesity	39%
Mental health problems	31%
Cancers	30%
Diabetes ("sugar")	26%
Heart problems	22%
Aging problems	19%
High blood pressure	12%
Depression/hopelessness	11%
Respiratory/lung disease/asthma	9%
Anxiety	9%
Dental problems	7%
Chronic disease	7%
COVID-19	7%
Other	2%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

Field	Percentage of Responses
Water/air quality	6%
Limited safe places to walk, bike, etc.	14%
Limited job opportunities	9%
Limited ability to get healthy food or enough food	14%
Homelessness	25%
Limited affordable/quality housing	19%
Poverty	26%
Limited access to transportation	10%
Other	4%
Limited places to play or healthy activities for kids	15%
Limited social services or programs	11%

1321 Responses

Limited organized activities for children and teens	24%
Chronic loneliness or isolation	18%
Lack of health insurance or limited health coverage	33%
Cost of health care and/or medications	64%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal choices in your county?

Field	Percentage of Responses
Impaired driving (drugs/alcohol)	8%
Distracted driving (cellphone use)	17%
Lack of exercise	30%
Not getting recommended immunizations	7%
Overeating	14%
Excessive alcohol use	32%
Other	2%
Tobacco	14%
Child abuse and neglect	31%
Drug use	70%
Unhealthy eating choices	23%
Crime	24%
Domestic violence	13%
Vaping	7%
Gambling	4%

Advanced Filter Education- 4 Year Degree or Higher

Q5 - From the following list, which do you think are the 3 most important problems related to health and disease in your county? Please choose ONLY 3.

Field	Percentage of Responses
Drug and/or alcohol use	63%
Obesity	58%
Mental health problems	29%
Diabetes ("sugar")	29%
Cancers	22%
Aging problems	19%
Heart problems	19%
Chronic disease	13%
High blood pressure	11%
Depression/hopelessness	9%
Anxiety	8%
Respiratory/lung disease/asthma	6%
COVID-19	5%
Other	4%
Dental problems	2%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life and environment in your county? Please choose ONLY 3.

	767 Responses
Field	Percentage of Responses
Water/air quality	3%
Limited safe places to walk, bike, etc.	16%
Limited job opportunities	12%
Limited ability to get healthy food or enough food	15%
Homelessness	22%
Limited affordable/quality housing	18%
Poverty	34%
Limited access to transportation	13%
Other	5%
Limited places to play or healthy activities for kids	11%
Limited social services or programs	15%

Limited organized activities for children and teens	17%
Chronic loneliness or isolation	17%
Lack of health insurance or limited health coverage	34%
Cost of health care and/or medications	59%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal choices in your county?

Field	Percentage of Responses
Impaired driving (drugs/alcohol)	4%
Distracted driving (cellphone use)	14%
Lack of exercise	42%
Not getting recommended immunizations	10%
Overeating	19%
Excessive alcohol use	28%
Other	2%
Tobacco	17%
Child abuse and neglect	31%
Drug use	67%
Unhealthy eating choices	30%
Crime	11%
Domestic violence	11%
Vaping	8%
Gambling	2%

Advanced Filter Children in the Home

Q5 - From the following list, which do you think are the 3 most important problems related to health and

disease in your county? Please choose ONLY 3.

Field	Percentage of Responses
Drug and/or alcohol use	71%
Obesity	49%
Mental health problems	43%
Cancers	20%
Diabetes ("sugar")	20%
Heart problems	18%
Depression/hopelessness	13%
Anxiety	11%
Chronic disease	11%
High blood pressure	9%
Respiratory/lung disease/asthma	8%
Aging problems	7%
Dental problems	7%
Other	4%
COVID-19	4%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life

and environment in your county? Please choose ONLY 3.

Field	Percentage of Responses
Water/air quality	4%
Limited safe places to walk, bike, etc.	15%
Limited job opportunities	11%
Limited ability to get healthy food or enough food	19%
Homelessness	21%
Limited affordable/quality housing	20%
Poverty	31%
Limited access to transportation	10%
Other	5%
Limited places to play or healthy activities for kids	22%
Limited social services or programs	11%
Limited organized activities for children and teens	36%
Chronic loneliness or isolation	13%

Lack of health insurance or limited health coverage	25%
Cost of health care and/or medications	53%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal

choices in your county?

Field	Percentage of Responses
Impaired driving (drugs/alcohol)	7%
Distracted driving (cellphone use)	14%
Lack of exercise	33%
Not getting recommended immunizations	3%
Overeating	14%
Excessive alcohol use	30%
Other	3%
Торассо	14%
Child abuse and neglect	33%
Drug use	72%
Unhealthy eating choices	27%
Crime	19%
Domestic violence	12%
Vaping	12%
Gambling	4%

Advanced Filter No Children in the Home

Q5 - From the following list, which do you think are the 3 most important problems related to health and

disease in your county? Please choose ONLY 3.

Field	Percentage of Responses
Drug and/or alcohol use	62%
Obesity	48%
Diabetes ("sugar")	30%
Cancers	28%
Mental health problems	25%
Aging problems	23%
Heart problems	21%
High blood pressure	13%
Chronic disease	9%
Depression/hopelessness	8%
Respiratory/lung disease/asthma	8%
Anxiety	7%
COVID-19	7%
Dental problems	5%
Other	2%

Q6 - From the following list, which do you think are the 3 most important problems related to quality of life

and environment in your county? Please choose ONLY 3.

Field	Percentage of Responses
Water/air quality	5%
Limited safe places to walk, bike, etc.	14%
Limited job opportunities	11%
Limited ability to get healthy food or enough food	14%
Homelessness	25%
Limited affordable/quality housing	19%
Poverty	29%
Limited access to transportation	12%
Other	4%
Limited places to play or healthy activities for kids	10%
Limited social services or programs	13%
Limited organized activities for children and teens	16%
Chronic loneliness or isolation	19%

Lack of health insurance or limited health coverage	36%
Cost of health care and/or medications	64%

Q7 - From the following list, which do you think are the 3 most important risky behaviors related to personal

choices in your county?

Field	Percentage of Responses
Impaired driving (drugs/alcohol)	6%
Distracted driving (cellphone use)	16%
Lack of exercise	35%
Not getting recommended immunizations	10%
Overeating	17%
Excessive alcohol use	29%
Other	2%
Tobacco	16%
Child abuse and neglect	30%
Drug use	69%
Unhealthy eating choices	26%
Crime	18%
Domestic violence	13%
Vaping	6%
Gambling	3%

Appendix B - County Health Rankings

Demographic	Survey Response	Harrison	Doddridge
Men	24.74%	49.40%	56.40%
Women	75.26%	50.60%	43.60%
Age 65+	38.22%	19.90%	21.90%
White alone	95.25%	95.30%	94.80%
Non-white or 2+ races	3.05%	4.70%	5.20%
Hispanic or Latino	1.81%	1.90%	0.70%
Households with high-speed internet	92.58%	80.30%	70.90%
Bachelor's degree or higher, age 25+	35.21%	23.10%	16.60%

https://www.census.gov/quickfacts/fact/table/harrisoncountywestvirginia,doddi

Q9 - What type of health insurance coverage do you have? (Select all that apply)

2650 Responses

Field	Percentage of Choices
Private health insurance (e.g., through your employer, union, family member, or private plan)	51%
Public health insurance (e.g., Medicaid, Medicare, VA services, Tricare, Chip, or Indian Health Services)	43%
Other (please specify)	4%
Uninsured (i.e., no health insurance coverage)	2%

Q10 - I know how to access medical care in my community.

	2648 Responses
Field	Percentage
Strongly agree	52%
Somewhat agree	24%
Strongly disagree	11%
Neither agree nor disagree	9%
Somewhat disagree	5%

Q11 - Please tell us your level of agreement with each of these sentences about your County.

				2654 F	Responses
Field	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree
have access to good health care.	7%	10%	8%	35%	40%
I am satisfied with the medical care I receive.	6%	9%	8%	37%	39%
I am able to afford medical care when needed.	11%	12%	12%	31%	34%
I am able to afford medications when needed.	9%	12%	10%	34%	35%
I am able to get medical care when I need it.	7%	9%	8%	34%	43%
I am able to see specialists when needed.	9%	11%	10%	34%	36%
I am able to see my primary care doctor when needed.	6%	5%	7%	27%	55%
I am able to get mental health care when needed.	9%	10%	34%	21%	26%

I have access to a walk-in clinic or	6%	4%	8%	26%	56%
urgent care.	070	470	070	2070	5070

Q12 - What medical services or specialties would you like to see offered in your area?

1161 Responses



Q13 - Please tell us about access to telehealth medical care in your home.

	2547 Responses
Field	Percentage
I do not have access to high-speed internet at home and cannot access telehealth medical care.	7%
I have high-speed internet, but it is not reliable or fast enough to use for telehealth medical care.	12%
I have high-speed internet at home but would prefer not to use it for telehealth medical care.	24%
I have high-speed internet at home but need more information about telehealth medical care before deciding.	18%
I have high-speed internet at home and would be comfortable attending a telehealth medical appointment this way.	39%

Q14 - In the past 12 months, have you seen a medical provider for a routine check-up, wellness visit, or other preventive care?

	2533 Responses
Field	Percentage
Yes	93%
No	3%
If not, then why?	4%

Q14_2 If no, why not?

An unexpected error has occurred

Q15 - What kind of health facility or office do you usually go to when you receive preventive care? Please

select all that apply.

	2360 Responses
Field	Percentage of Choices
A doctor's office or health center	81%
Urgent care center or clinic	11%
Hospital emergency room	5%
A VA medical center or clinic	1%
Other (please specify)	1%
None of these options	0%

Q16 - During your last check-up or wellness visit which routine screenings or services did you have?

			2354 Responses
Field	Yes	No	Do not recall
General physical exam	89%	9%	2%
Obesity check (e.g., BMI)	55%	35%	10%
Oral health (e.g., teeth) screening	33%	61%	6%
Depression screening	54%	39%	7%
Cholesterol and blood pressure	90%	8%	2%
Eye exam	39%	57%	3%
Immunizations (e.g., chickenpox, shingles, flu, etc.)	47%	49%	4%
Hearing check	18%	78%	4%
Skin check (e.g., moles, lesions, or spots)	30%	66%	3%

Appendix H - Access to Care

Breast exam or mammogram	38%	60%	2%
Prostate exam or PSA test	14%	82%	4%
Colon cancer exam or colonoscopy	25%	72%	2%
Pelvic exam	20%	77%	3%
Testicular exam	4%	93%	3%
Cervical cancer exam or pap smear	18%	80%	2%
Bone density exam	16%	81%	3%
None of the above	9%	68%	24%