Make your e-visit appointment

WVU Medicine e-visit is an online exchange of messages (without video) between a patient and a physician, including any images or documents you would like your provider to review.

You MUST have a MyWVUChart account to schedule and complete an e-visit appointment and be physically located in the state of West Virginia, Pennsylvania, or Maryland at the time of your appointment.

To schedule an e-visit via MyChart mobile app (preferred):

1. Download and tap on the MyChart application on your smartphone.
2. Login with your MyWVUChart username and password.
3. Under the “Activities” section, select the e-visit icon.
4. Accept the e-visit terms and conditions.
5. Pick a reason for your visit and scroll down to the end of the page.
6. Answer the questions about the provider you would like to see and your preferred pharmacy.
7. Verify your personal information and then scroll down.
8. Verify your health issues, medications, and allergies. Tap NEXT.
9. Complete the entire questionnaire about the symptoms you’re experiencing, and tap SUBMIT when you’re done.
10. Add any documents or images you would like your provider to review. Then, tap NEXT.
11. Confirm your information and tap SUBMIT E-VISIT.

To schedule an e-visit via MyWVUChart.com on a computer:

1. Go to MyWVUChart.com, and login with your username and password.
2. Under “Quick Links” on the right side of the screen, click on “Schedule an e-visit.”
3. Accept the terms and conditions.
4. Complete all of the questions and click NEXT.
5. Verify your personal information, health issues, medications, and allergies. Click NEXT.
6. Answer the questions about the reason for your visit. For the question about your best method of contact, type MYCHART or your preferred phone number.
7. When you’ve completed the questions, click NEXT.
8. Review the summary of your answers, and click the pencil icon if you need to make any edits.
9. Click NEXT to continue.
10. Add any documents or images for your provider to review.
11. Click SUBMIT E-VISIT to finalize your appointment.

**If you experience any issues, please contact us at 866-982-4278.**