

122 Pinnell Street  
PO Box 720  
Ripley WV 25271  
Phone: 302-372-2731  
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## **FINANCIAL ASSISTANCE – Plain Language Summary**

Financial Assistance / Charity Care is provided by Jackson General Hospital, a nonprofit organization, providing quality healthcare services as our communities provider of choice. Jackson General Hospital Thanks all of their patients for choosing Jackson General Hospital.

We offer charity care for eligible patients that are unable to pay based on their individual financial situation.

Jackson General Hospital shall assist a patient in applying for charity care. No patient is denied uncompensated health care based upon race, creed, color, sex, national origin, sexual orientation, disability, age, or source of income. The safety and quality care, treatment, and services do not depend on the patient's ability to pay.

All services provided, including Inpatient, Outpatient and Emergency Room services, are rendered to patients and can apply for charity at Jackson General Hospital based on federal government poverty guidelines. It is the policy to take applications on any patient who has proof of income and meets the criteria set forth in the guidelines.

Anyone applying for charity are first referred to the local Department Health and Human Resources (DHHR) for possible Medicaid eligibility review. If Medicaid denies coverage a copy of the denial letter is required before the completion of the application can be processed.

Patient(s) may complete an application by providing income, assets, and liabilities; requested documentation of resources (w-2, pay stubs, tax forms or SSA 1099 form) for review as proof of income. You may view our policy and print the application from our website. You may also contact a Financial Counselor for any questions or assistance regarding the financial application process.

See below contact information for assistance and how to obtain a copy of the financial assistance policy, and application.

**Telephone: call 304-373-1510 or 304-373-1511**

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**[www.jacksonsgeneral.com](http://www.jacksonsgeneral.com)**