

**Camden Clark Medical  
Center**

*Policy and/or Procedure*

**Title:** General Visitation Policy

**Effective Date:** 01/08/2024

**Department:** Guest Relations

**SCOPE:** Camden Clark Medical Center

**PURPOSE** To provide guidance related to patient visitation

**POLICY:**

**GENERAL GUIDELINES**

**I. General Visitation Guidelines (Applicable to All)**

- A. This policy applies to the visitation of patients, not general visitation to the hospital (e.g., Vendors, volunteers, other administrative activities).
  - 1. Outside vendors considered essential to patient care (Chaplains at End of Life, LTACH/nursing home screeners, etc.) are not included as visitors.
- B. Staff may request visitor not to be present in areas with limited space, in semi-private rooms, and to meet patient needs for rest and healing.
- C. Local epidemiologic and supply factors can override this policy at any time.
- D. Exceptions may be made on a case-by-case basis.
- E. Any additional posted visitation guidelines are to be followed.

**ADULT GUIDELINES**

**II. Adult Patient Visitor Exception Considerations include but are not limited to the following: (Approval per Unit Manager/House Supervisor after hours)**

- A. Deaf/Blind Patients
- B. Limited/impaired Mental Capacity (such as Dementia, Autism, Severe Cognitive Delays/Impairments)
- C. Significant Mobility Limitations
- D. Critical Conversations (e.g., Goals of Care, New significant diagnoses with patient-specific concerns)
- E. Significant change in clinical condition or increased level of care
- F. Prior to or after significant procedural/clinical events (requiring sedation)
- G. Specific discharge teaching or instructions
- H. End of Life
  - 1. If the patient is nearing end of life or in comfort care, visitation shall be allowed upon request and at any frequency.

**III. Adult Inpatient Visitation (Visitors must be at least 14 years of age)**

- A. **Two (2) visitors are permitted at the time of presentation/admission when admission occurs outside regular visitation hours.**
  - i. Bedside Nurse will coordinate admission assessments with healthcare surrogate at bedside.

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B. **Two (2) visitors are permitted at time of discharge** to receive discharge teaching or instructions.

C. **Two (2) visitors at a time from 8:00 a.m.- 8:00 p.m.**  
i. No overnight visitation allowed.

**IV. Adult Outpatient Procedural (Same Day Care/Cath Lab)**

A. One (1) visitor may accompany patient for same day care/cath lab procedures (except for patients having pain procedures). Two (2) visitors may accompany pediatric and obstetric patients.

B. Visitor may accompany patient in waiting area and pre-procedural area, and if admitted, to the inpatient room. Visitors accompanying SDC/Cath Lab patients admitted prior to scheduled visitation at 8:00 a.m. will be permitted to remain in the room.

**V. Outpatient Clinics/Physician Offices**

A. One (1) visitor is permitted with each patient visit

B. Two (2) visitors may accompany pediatric and obstetric patients.

**VI. Adult Outpatient Diagnostics**

A. One (1) visitor with patient. Two (2) visitors per patient for pediatric and obstetric patients.

**PEDIATRIC GUIDELINES**

**VII. Pediatric Patient Visitor Exceptions include but are not limited to:**

A. Deaf/Blind Patients

B. Limited/impaired Mental Capacity (such as Autism, Severe Cognitive Delays/Impairments)

C. Significant Mobility Limitations

D. Critical Conversations (e.g., End of Life, New significant diagnoses with patient-specific concerns)

E. Significant change in clinical condition or increased level of care

F. Prior to or after significant procedural/clinical events (requiring sedation)

**VIII. Pediatric Inpatient Units**

A. Two (2) approved visitors at a time for pediatric patients.

B. Visitation is 24 hours/day.

**IX. Pediatric Outpatient Clinics/Physician Offices**

A. Two (2) visitors permitted with each patient visit.

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**X. Pediatric Outpatient Diagnostics**

- A. Two (2) visitors permitted with each patient visit.

**XI. Obstetrics/Mom and Baby**

- A. Visitation Permitted: Two (2) visitors will be allowed at a time from 8:00 am - 8:00 pm (this includes the support person).
- B. Overnight visitation limited to One (1) adult due to space constraints.
- C. Siblings under the age of 14 may visit but must be accompanied by an adult.
- D. For postpartum patients, a family centered approach to visitation is followed, allowing for more than 2 visitors at a time.

**EMERGENCY DEPARTMENT GUIDELINES**

**XII. Emergency Department**

- A. Two (2) visitors will be allowed per patient at a time.
- B. No visitors under the age of 14 permitted.

**XIII: BEHAVIORAL HEALTH UNIT GUIDELINES BHU**

- A. Refer to Patient Visitor Policy

**REFERENCES:**

**CROSS REFERENCES:** [Patient Visitor](#)

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