

## **Plain Language Summary Of Financial Assistance Policy**

### **Wheeling Hospital, Ambulatory Surgical Center, & Harrison Community Hospital**

Patients that do not have insurance, are underinsured, or would face financial hardship to pay expected out of pocket expenses for medically necessary services rendered at Wheeling Hospital by its employed physicians may be eligible for financial assistance.

A patient/guarantor that meets the following criteria is eligible for financial assistance:

- If the patient has liquid assets less than \$21,242.50 the patient is eligible for Financial Assistance
- If the patient/guarantor's household income for the most recent year is at or below 200% of the federal poverty guidelines, the patient will have no financial responsibility for the incident(s) of care.
- If the patient/guarantor's household income for the most recent year is between 201% and 400% of the federal poverty guidelines, the patient may be eligible for a discount for the incident(s) of care. The discounts vary according to whether the patient is insured, uninsured, or underinsured.

No patient found eligible for financial assistance under the Wheeling Hospital Financial Assistance Policy (FAP) will be charged more than amounts generally billed (AGB) to individuals that have insurance covering such care.

To apply for Financial Assistance, a patient will be required to complete and sign a Financial Assistance application (FAP Applications) and provide supporting documentation of the income provided. Should you need assistance in filling out the FAP Application or understanding the financial assistance application process, please contact the credit/collections staff at Wheeling Hospital at 304.243.3690 for patients with last names beginning with A-D, at 304.243.8837 for patients with last names beginning with E-K, at 304.243.8874 for patients with last names beginning with L-Q, or 304.243.3357 for patients with last names beginning with R-Z. You may also seek assistance in the Financial Counselors' offices located in Tower 4, Outpatient Registration, behind the registration check-in desk or in the Patient Accounting office located in the main lobby of Wheeling Hospital.

Completed, signed applications and all required documentation can be mailed to:

Wheeling Hospital  
Business Office  
Attn: Credit/Collections Dept.  
1 Medical Park  
Wheeling, WV 26003

Please see our website at [www.wheelinghospital.org/about/financialassistance.aspx](http://www.wheelinghospital.org/about/financialassistance.aspx) or [www.harrisoncommunity.com/information.html](http://www.harrisoncommunity.com/information.html) to access the full Financial Assistance Policy, as well as a printable version of the FAP. If a patient is pre-registering online for services, there is a link within the registration to review the FAP as well as a link to the printable version of the FAP Application. Copies of the FAP and an FAP Application may also be obtained in the main lobby of Wheeling Hospital in the Patient Accounting office or in the outpatient registration lobby at the Financial Counselors' offices. If you would prefer to have a copy of the FAP and an FAP Application mailed to you, please call the hospital using the phone numbers referenced above.

