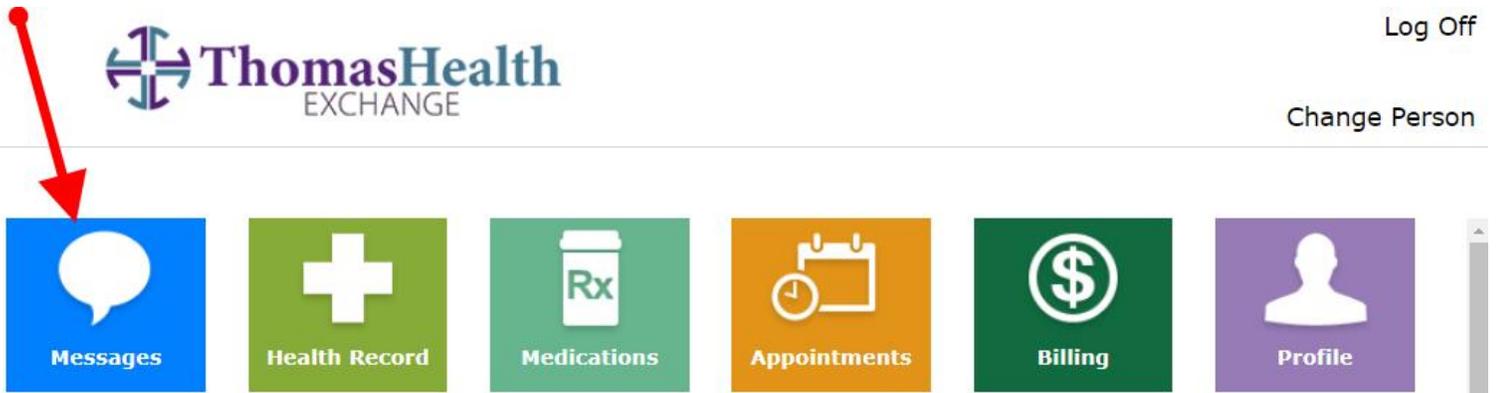
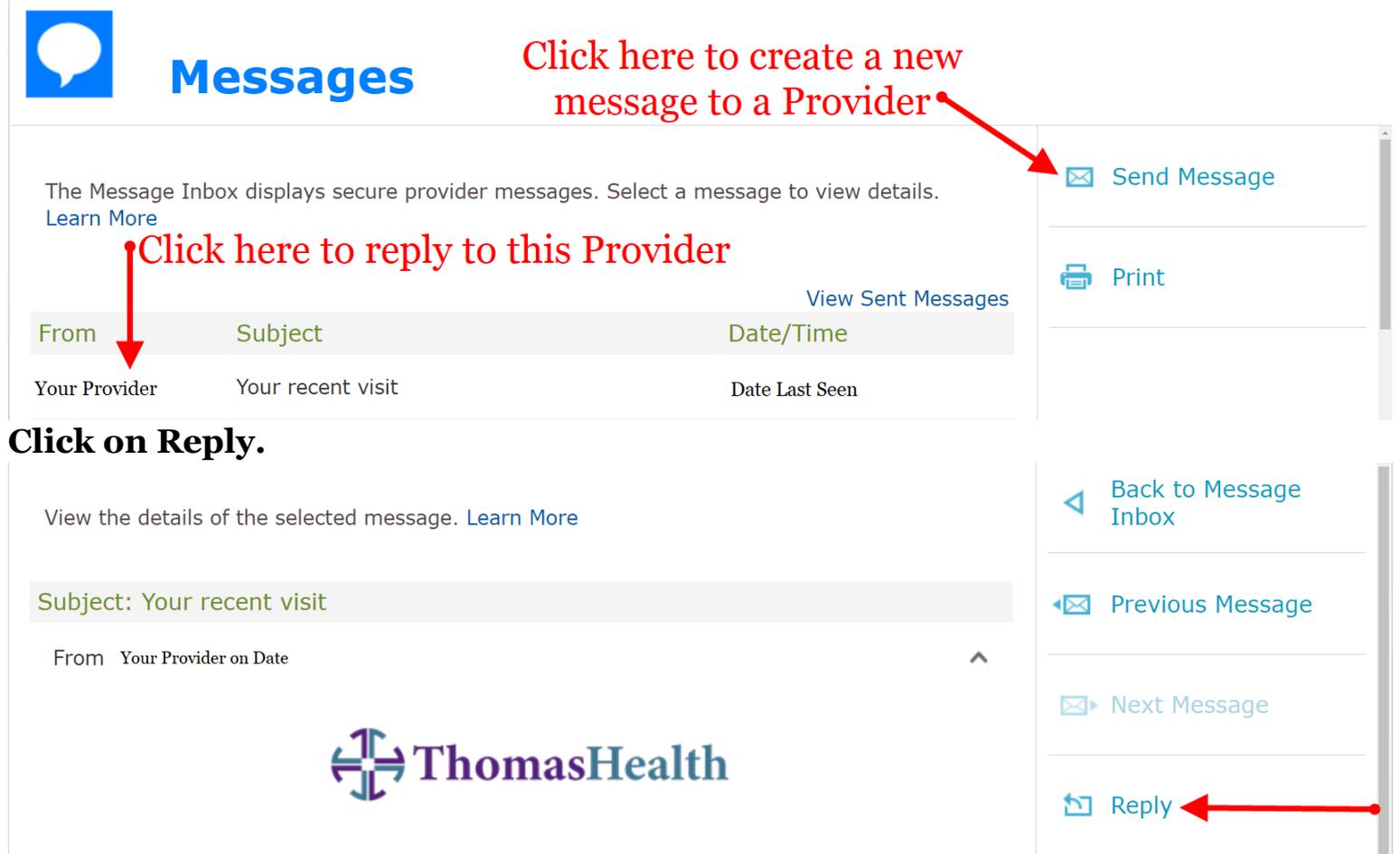


HOW TO – Message Your Provider via Patient Portal – Thomas Health

Sign into your patient portal account and click on the Messages icon.



Click on the provider you would like to message or click Send Message to create a new conversation.



Click on Reply.

HOW TO – Message Your Provider via Patient Portal – Thomas Health

Type your message and click Send.



Messages

Send a non-urgent message to your provider. If you are experiencing a life threatening emergency, call 9-1-1.

Please note, messages will be addressed within 2 business days. If your concern needs immediate attention, please call the office. [Learn More](#)

Response

To

Subject

Type your question or comment here.



10.00 MB remaining

- Only bmp, jpeg, jpg, pdf, and png attachments allowed.
- Maximum 5 attachment(s) per message.

[Add Attachment](#)

[Send](#)



Thank you!

~Thomas Health Patient Portal Helpdesk | 304-414-2193 | Thomas.Exchange@ThomasHealth.org | <https://patientportal.thomashealth.org>