



EpicCare Link (WVU Chart)

EpicCare Link (WVUChart) is a tool that provides real-time web access to patient information so you can access patient's clinical data, upcoming appointment information, easily place referral orders and communicate with WVU Medicine to provide quality patient care.

To gain access for your site

Step 1. Visit www.wvuchart.com click on "Request New Site" and complete the required fields.

(Only users with personnel management responsibilities are permitted to register a site. If you do not have personnel management responsibilities do not attempt to register your site and reach out to your leadership to determine who should request site access)

Step 2. After clicking on "Request New Site" complete the required fields. While completing the fields you will see a "Download document" you will need to download this document. This form is the EpicCare Link Agreement.

Other

Download Site Cert Agreement & email completed form to sitecertification@wvumedicine.org [download document](#).

Comments:

Step 3. Complete the downloaded "EpicCare Link Agreement form". Email this form to sitecertification@wvumedicine.org

PLEASE NOTE: YOU HAVE 5 DAYS TO EMAIL THE COMPLETED PACKET. IF YOU DO NOT SUBMIT THE PACKET VIA EMAIL YOUR REQUEST WILL BE CANCELED AND YOU WILL HAVE TO START THE PROCESS OVER.

Step 4. If access is approved the administrator will receive an email containing their credentials to claim their account. Along with instruction on next steps. If access is denied you will receive a notification.

For questions/concerns

Site Certification access and user access is managed by the Enterprise Privacy Division. Please reach out to us directly at affiliatecommunication@wvumedicine.org regarding any type of user access request. Please do not reach out to other teams as this will cause confusion and delays.