

19th Annual PCH Foundation Golf Tournament Raises \$80,000 for New Equipment



From left, PCH Foundation Golf Tournament volunteers Sam Conner, Margaret Conner, Chris Worley, Stefanie Compton, PCH Foundation Chairman Dr. Gopal Pardasani, Diane Spencer, PCH President/CEO Karen Bowling, Amy Pritchett-Smith, Melodie East, PCH Foundation Director Crystal Mabe, and Roby Shrewsbury.

The 19th annual Princeton Community Hospital Foundation Golf Tournament was held Friday, August 12, 2022, at the Resort at Glade Springs, Daniels, W.Va.

The 112 participants enjoyed a beautiful day of golf that included breakfast, lunch, and prizes. Encova Insurance took first place with a score of 57. The Stelio & Betty Corte Foundation came in second with a score of 58.

WVU Medicine and Signet Health were this year's two presenting sponsors. Through generous sponsorships and donations, the PCH Foundation raised \$80,000 for the purchase of new equipment for several departments at PCH.



PCH Foundation Golf Tournament volunteers Heather Poff, left, and Melodie East distributing polo shirts.

(continued)

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WVU Medicine

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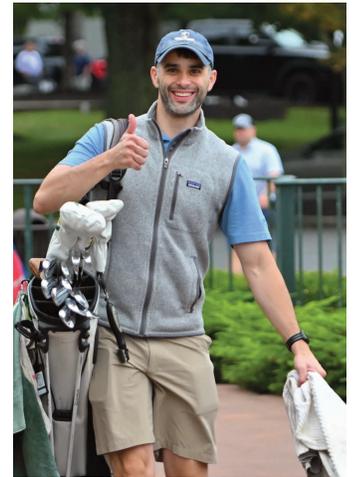
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Active Shooter Drill a Success

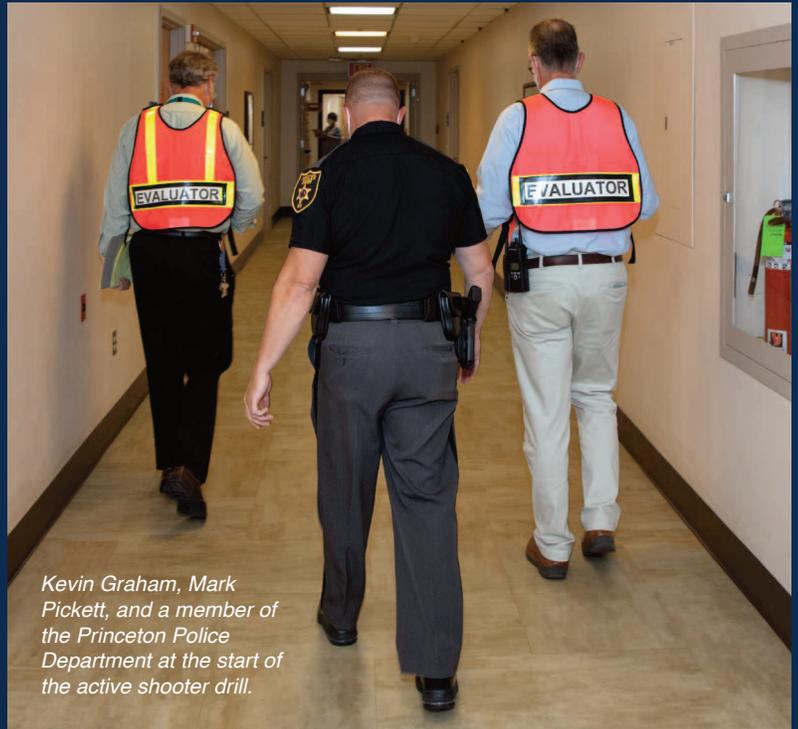
In an effort to be better prepared for an event we hope will never occur, Princeton Community Hospital partnered with the Princeton City Police Department and the Mercer County 911 Call Center to conduct an active shooter drill on the PCH campus on Wednesday, August 3, 2022.

Patients and all visitors were advised that it was only a drill. Employee response was evaluated to assist with future active shooter training.

President and CEO Karen Bowling said, “With the things going on in the world, we felt it was very important that the hospital be prepared to manage an active shooter or any other type of emergency that requires partnering with the police department to insure quick action. Obviously the safety and well being of our patients and employees are of upmost importance to us. We have a great relationship with the Police Department in Princeton. We were pleased with the outcome of the drill. Practices of this nature are critical to maintaining safety within our hospital.”

Detective-Lieutenant Eric Pugh with the Princeton Police Department said, “The active shooter drill was successful. We were able to establish clear and concise forms of communication. We learned what the response of the hospital staff was going to be, and how they would react under pressure. Everything came together quickly. With the coordination between hospital staff and security, they were able to locate and isolate the threat extremely quickly.”

President Bowling added, “We were able to isolate the intruder quickly using the cameras and communication with the police. We are very blessed here in Princeton. We have very qualified folks who are well trained as part of our Princeton Police Department. Working with them has been a real pleasure. We’re working together to create the plan to ensure the safety of our community, our patients, our employees.”



Kevin Graham, Mark Pickett, and a member of the Princeton Police Department at the start of the active shooter drill.



An hour-long evaluation followed the drill.



President Bowling and Detective-Lieutenant Pugh met with the media following the evaluation to discuss the outcome.

Letters of Appreciation

Dear CCU Staff,

The family of Merlin Lilly would like to thank the CCU staff for the care he received from numerous caregivers. While we can't remember (or even know) everyone who cared for him, we remember a few – Emily Ward, Tiffany Reece, Amanda Moten, Gabrielle Cecil, Isabella Pitzer, and many more.

We would like to especially thank Tina Hawks for being there to support us on multiple days and for going above and beyond to keep us connected; Barbie Pugh for caring for us like family; Cody Bragg for your expert knowledge and guidance, and the family connection; and especially Caleb Janning for supporting and comforting us during Dad's transition.

Lastly, thanks to Dr. Lal, Dr. Tackett, and all NPs.

Thank you from the bottom of our hearts. Keep doing your work of heart.

Sincerely yours,

Merlin Lilly's Family

Dear President and CEO Karen Bowling,

Thank you for making a difference with my recovery period after a bi-lateral knee replacement on June 6, 2022. My quality of care was peaked with the overall excellence of experience from services your facility provided in a time of need. From registering with your facility to my final discharge date, I received an abundance of superior professionalism from your staff. This top ranked care was a contribution from many, particularly from some of the staff that I had direct contact with including Rose Lambert, Danetta Meadows, and the physical therapy department's Dr. Joshua Stephens and Renee Lester. The related services personnel in PT were wonderful, as demonstrated via my expedited physical growth through therapy. These employees continued to go above and beyond my expectations. They reassured me on health issues, listened to my concerns with all sincerity, acknowledged legitimate complaints, and brought a ray of sunshine with their pleasant personalities.

Again, I thank you for bringing our family good services and a sense of peace. I highly recommend Princeton Community Hospital. As the PCH president/CEO, your commitment to facilitating a service of excellence was obvious.

With gratitude,

Christy Lynn Bayle

Good Catch AWARD

The **Good Catch Award** recognizes employees that correct a misstep or identify a better way of performing a task in the workplace.



President Bowling presenting Good Catch Award to Kourtney Redden.



From left, Assistant Director CCU/ICU Jessica Young, RN, BSN; Director of ICU/CCU Kim Poe, BSN, RN; President and CEO Karen Bowling, Kourtney Redden, RN, ICU/CCU; and Director of Quality Bob Wayne, MHA, RRT, CPHRM, CPPS.

Kourtney Redden, RN, ICU/CCU was a recent recipient of the Good Catch Award. A Princeton native, Kourtney is a recent graduate of Bluefield State University (graduated in April and passed her boards in June). She joined PCH's ICU/CCU in May. Her good catch came when she pointed out that a renal patient with a fistula should not receive blood pressure checks or sticks in that arm. Congratulations, Kourtney, and thank you for your outstanding work. The Good Catch Award was initiated by Director of Quality Bob Wayne.

Other employees recognized recently with a Good Catch Award for their commitment to patient safety are Chelsea Blair, Rehab Services; Jessie Blankenship, RN, Emergency Department; Brianna Farrell, Nurse Tech, 3-West; Callie Hayes, RN, Emergency Department; Ashley Jennings, RN, 3-East; Leah Mooney, RN, Emergency Department; Kourtney Redden, RN, ICU/CCU; Kathleen VanDusen, RN, 3-West; and Shelly Vest, Medical Imaging-Bluefield.



In Loving Memory —

Lisa Lynn Hatfield, 50, of Princeton, died August 26, 2022, at the Hospice House of CAMC, following a short illness. Born July 20, 1972, in Princeton, she was the daughter of the late Noah Coleman & Linda Barlow Coleman. Lisa was a graduate of Princeton Senior High School, Class of 1990. She continued her education by attending Bluefield State College where she received her associate degree in nursing. She was employed with Princeton Community Hospital as an RN, working in the OB/Labor and Delivery Department for more than 20 years. Lisa was a devoted employee; she held a special place in her heart for the little ones and their families.

Generous Donation to the Cancer Center



Clinical Trial Nurse/Data Manager Melissa Boggess, RN, left, with Christina Rose.

grandfather, William Brice Fox. He spent the last few months of his life battling cancer. He received care at the PCH Cancer Center. He was a wonderful man who would help anyone in need. These totes are in memory of him. If he were still here, he would have helped with my mission. I hope this makes him proud!"

Many of Ms. Rose's customers also donated totes and contents. She indicated that without their generous support, she could not have met her goal. Totes donated by her customers were given in memory of Sheila Gonzales, Belinda Hatfield, Earnest Atkins, Jr., and Charlotte Simms.

Ms. Rose continued, "I hope these totes bring peace and comfort to your patients who receive them."

Christina Rose is a senior consultant with Thirty-One Gifts. She recently made the decision to use her business to give back to others.

Through her business, she has supported the NOAH Foundation in memory of her daughter, Adalyn Grace Rose, who was stillborn on April 13, 2016 at the PCH Women's Center. She also helped raise funds for the Heritage Hall, a nursing facility in Rich Creek, Virginia. She also provided caddies for the residents.

In early August, Ms. Rose donated 30 totes for our cancer patients. She said,



Suzie Catron, left, and Lynn Pendleton with the award-winning box.

A Shoebox with Sole

As a form of relaxation, Hospital Medicine Office Manager Lynn Pendleton enjoys making stitched plastic canvas boxes in various designs. Lynn's finely crafted boxes, finished inside and out, are a step above the norm for this craft form.

Her friend and coworker Trauma Registrar Suzie Catron loves high-heel shoes. In fact, her obsession with footwear earned her the nickname "Shoemie." Lynn surprised Suzie with a very special canvas box, one covered with bedazzled pumps that took weeks to construct.

Suzie was so impressed and appreciative of her friend's gift, she convinced Lynn to enter the box in the 2022 West Virginia State Fair where it earned a blue ribbon!

Congratulations, Lynn, on this well-deserved honor!



WVU Medicine Children's Telemedicine and Specialty Clinic Opens in Princeton



Ribbon cutting from left: PCH Vice President of Human Resources Heather Poff; PCH President and CEO Karen Bowling; Dr. Maggie Jaynes; Amanda Meadows, FNP-C; and PCH Vice President of Operations Albert Boland.

Princeton, W.Va., Monday, August 29, 2022: A ribbon cutting ceremony was held at 11:00 a.m. for the grand opening of WVU Medicine Children's first Telemedicine and Specialty Clinic in southern West Virginia.

In her opening remarks, PCH President and CEO Karen Bowling said, "With the opening of the WVU Medicine Children's Telemedicine and Specialty Clinic here at Mercer Medical Group Primary Care, our children will receive safe, high-quality care right here by connecting directly to specialists in Morgantown."



President Bowling and Dr. Jaynes delivering remarks prior to the ribbon cutting.

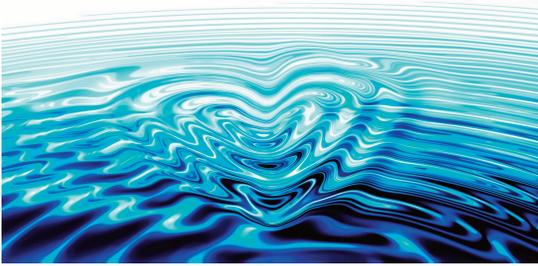
The clinic currently offers a wide range of pediatric subspecialty and telemedicine services including endocrinology, gastroenterology, neurology, and pulmonology. Soon, they will be adding adolescent medicine, nephrology, neurosurgery, and urology.

Dr. Maggie Jaynes, Pediatric Neurology and Chief of Pediatric Telemedicine at WVU Medicine Children's spoke to the crowd about the many advantages of telemedicine, particularly in rural areas.

Refreshments, including WVU cookies made by Cindy Weber, were served following the ribbon cutting.



**WVU Medicine Children's
Telemedicine and Specialty Clinic**
Mercer Medical Group Primary Care
118 Twelfth Street
Princeton, WV 24740
304.557.1160
For appointments, call 855.WVU.CARE



PCH IMPACT Award: This award recognizes our care team members that go above and beyond to IMPACT patient care, safety, the lives of coworkers, and their work units.

Award winners receive certificates of appreciation, Amazon gift cards, and PCH gift items.

You may nominate a PCH care team member by completing a nomination form located throughout the facility on the black ballot boxes, or email: IMPACT.Award@pchonline.org.



From left, Director of Environmental Services/Laundry Justin Hardy, Jimmy Akers, and President and CEO Karen Bowling.

Jimmy Akers/Laundry – Jimmy was nominated by Kari Cole, from the surgery department. She wrote, "Every day I see Jimmy giving 100% to doing his job well. I see him throughout the hospital working to ensure we have laundry. He works very hard at taking care of us and delivering what we need. He deserves the recognition!"



Samantha Choate receiving the IMPACT award certificate from President Bowling.

Samantha Choate/Mammography Technologist – Samantha was nominated by a patient who wrote, "I was extremely nervous to have a mammogram. Ms. Choate made me feel so at ease, but at the same time she explained to me exactly what she was doing while she was doing it. She was very knowledgeable, friendly, and empathetic!"



Daniel Crigger receiving the IMPACT award certificate from President Bowling.

Daniel Crigger/Security – Daniel was nominated by Tina Lewis, PCH switchboard supervisor. Tina wrote, "An elderly patient had no help at all. Daniel helped her get into her wheelchair, he pushed her into the hospital, then he parked her car."

Congratulations to John Frazier on His Recent Retirement!

The Behavioral Health Pavilion of the Virginias celebrated John Frazier's dedicated service on August 24, 2022, with a festive retirement party.

A Bluefield native, John spent 21 years in Nutrition Services at Bluefield Regional Medical Center before joining Princeton Community Hospital six years ago. He worked in the cafeteria at PCH for four years, then transferred to The Pavilion where he's prepared patient and employee meals for the past two years.

In congratulating John, Pavilion Administrator Bill Larrison said, "When I first met you, I was impressed by your kindness and your work ethic. It made me know that there were special people here at The Pavilion and I wanted to be a part of that. I want to thank you. You made a real difference in my life. You're a very special person, John."



John Frazier, Nutrition Services

Thank you, John, for feeding patients, employees, and visitors in three area hospitals over the past 27 years. You provided nourishment for body and soul, and you will be greatly missed!